RAV4/ RAV4 HYBRID 2021



NAVIGATION AND MULTIMEDIA SYSTEM OWNER'S MANUAL

TOYOTA

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Introduction

Navigation and multimedia system owner's manual

This manual explains the operation of the system. Please read this manual carefully to ensure proper use. Keep this manual in your vehicle at all times.

The screens shown in this manual may differ from the actual screen of the system depending on availability of functions, Connected Services subscription status, and map data available at the time this manual was produced.

The screens in this manual will also differ if the screen theme settings have been changed. (Theme setting: →P.60)

In some situations when changing between screens, it may take longer than normal for the screen to change, the screen may be blank momentarily or noise may be displayed.

Please be aware that the content of this manual may be different from the system in some cases, such as when the system's software is updated.

The company names and product names appearing on this manual are trademarks and registered trademarks of their respective companies.

Navigation system (Premium Audio)

The navigation system is one of the most technologically advanced vehicle accessories ever developed. The system receives satellite signals from the Global Positioning System (GPS) operated by the U.S. Department of Defense. Using these signals and other vehicle sensors, the system indicates your present position and assists in locating a desired destination.

The navigation system is designed to select efficient routes from your present starting location to your destination. The system is also designed to direct you to a destination that is unfamiliar to you in an efficient manner. The system uses AISIN AW maps. The calculated routes may not be the shortest nor the least traffic congested. Your own personal local knowledge or "short cut" may at times be faster than the calculated routes.

The navigation system's database includes Point of Interest categories to allow you to easily select destinations such as restaurants and hotels. If a destination is not in the database,

you can enter the street address close to it and the system will guide you there.

The system will provide both a visual map and audio instructions. The audio instructions will announce the distance remaining and the direction to turn in when approaching an intersection. These voice instructions will help you keep your eyes on the road and are timed to provide enough time to allow you to maneuver, change lanes or slow down.

Please be aware that all current vehicle navigation systems have certain limitations that may affect their ability to perform properly. The accuracy of the vehicle's position depends on satellite conditions, road configuration, vehicle condition or other circumstances. For more information on the limitations of the system, refer to page 115.

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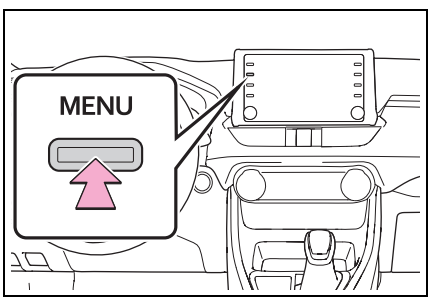
Reading this manual

Explains symbols used in this manual

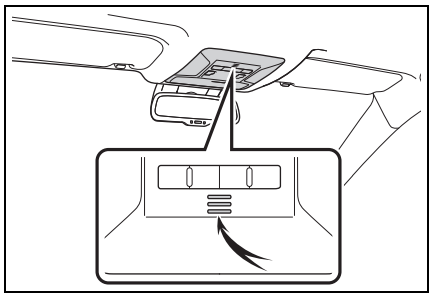
Symbols in this manual

Symbols	Meanings
	WARNING: Explains something that, if not obeyed, could cause death or serious injury to people.
	NOTICE: Explains something that, if not obeyed, could cause damage to or a malfunction in the vehicle or its equipment.
1 2 3…	Indicates operating or working procedures. Follow the steps in numerical order.

Symbols in illustrations



Symbols	Meanings
	Indicates the action (pushing, turning, etc.) used to operate switches and other devices.



Symbols	Meanings
	Indicates the component or position being explained.

Different writing styles for gasoline and hybrid vehicles

Information for hybrid vehicles is written in brackets next to the information for gasoline vehicles.

Example

Turn the engine switch[*1] <power switch>[*2] to ACC or ON.

[*1]: Vehicles with gasoline engine

[*2]: Vehicles with hybrid system

Safety instruction (Audio Plus)

To use this system in the safest possible manner, follow all the safety tips shown below.

Do not use any feature of this system to the extent it becomes a distraction and prevents safe driving. The first priority while driving should always be the safe operation of the vehicle. While driving, be sure to observe all traffic regulations.

Prior to the actual use of this system, learn how to use it and become thoroughly familiar with it. Read the entire manual to make sure you understand the system. Do not allow other people to use this system until they have read and understood the instructions in this manual.

For your safety, some functions may become inoperable when driving. Unavailable screen buttons are dimmed.

WARNING

- For safety, the driver should not operate the system while he/she is driving. Insufficient attention to the road and traffic may cause an accident.

Safety instruction (Premium Audio)

To use this system in the safest possible manner, follow all the safety tips shown below.

This system is intended to assist in reaching the destination and, if used properly, can do so. The driver is solely responsible for the safe operation of your vehicle and the safety of your passengers.

Do not use any feature of this system to the extent it becomes a distraction and prevents safe driving. The first priority while driving should always be the safe operation of the vehicle. While driving, be sure to observe all traffic regulations.

Prior to the actual use of this system, learn how to use it and become thoroughly familiar with it. Read the entire manual to make sure you understand the system. Do not allow other people to use this system until they have read and understood the instructions in this manual.

For your safety, some functions may become inoperable when driving. Unavailable screen buttons are dimmed.

WARNING

- For safety, the driver should not operate the system while he/she is driving. Insufficient attention to the road and traffic may cause an accident.

WARNING

- While driving, be sure to obey the traffic regulations and maintain awareness of the road conditions. If a traffic sign on the road has been changed, route guidance may not have the updated information such as the direction of a one way street.

While driving, listen to the voice instructions as much as possible and glance at the screen briefly and only when it is safe. However, do not totally rely on voice guidance. Use it just for reference. If the system cannot determine the current position correctly, there is a possibility of incorrect, late, or non-voice guidance.

The data in the system may occasionally be incomplete. Road conditions, including driving restrictions (no left turns, street closures, etc.) frequently change. Therefore, before following any instructions from the system, look to see whether the instruction can be done safely and legally.

This system cannot warn about such things as the safety of an area, condition of streets, and availability of emergency services. If unsure about the safety of an area, do not drive into it.

Under no circumstances is this system a substitute for the driver's personal judgement.

Use this system only in locations where it is legal to do so. Some states/provinces may have laws prohibiting the use of video and navigation screens next to the driver.

Quick guide

1

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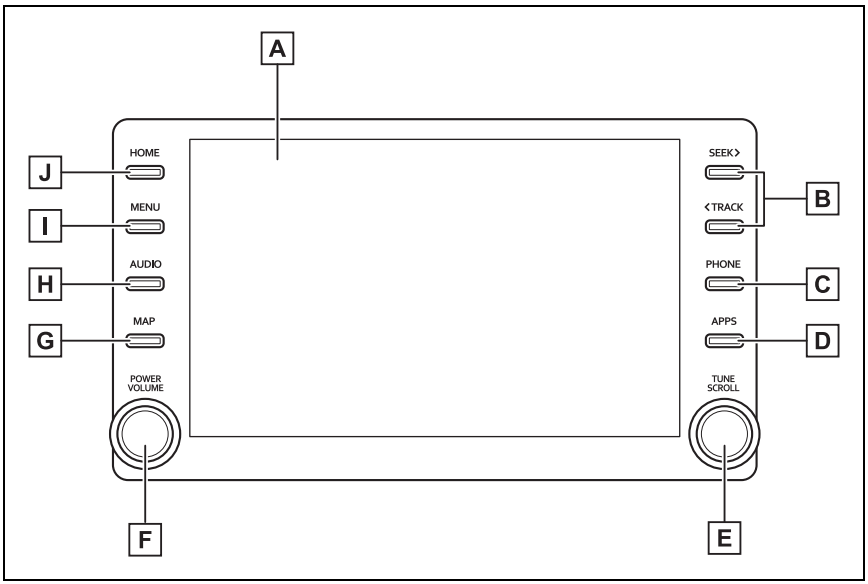
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Buttons overview

Operations of each part

▶ Premium Audio/Audio Plus



A By touching the screen with your finger, you can control the selected functions. (→P.27, 28)

B Press to seek up or down for a radio station or to access a desired track/file. (→P.125, 135, 137, 141)

C Press to access the Bluetooth® hands-free system. (→P.174)

- When an Apple CarPlay connection is established, press to display the phone application screen.*1

D Press to display the Toyota Apps screen.*1, 2 (→P.215)

E Turn to change the radio station or skip to the next or previous track/file. (→P.125, 135, 137, 141)

F Press to turn the audio/visual system on and off, and turn it to adjust the volume. Press and hold to restart the system. (→P.26, 121)

G Press to display the map screen and repeat a voice guidance.*3 (→P.72)

If a turn-by-turn navigation application has been downloaded to a connected smartphone, the application will be displayed and can be used.*1, 4, 5

When an Apple CarPlay/Android Auto connection is established, press to display the Maps application screen.*4

H Press to display the audio/visual system screen. (→P.120, 121)

I Press to display the “Menu” screen. (→P.14)

J Press to display the home screen. (→P.29)

*1: This function is not made available in some countries or areas.

*2: When an Apple CarPlay/Android Auto connection is established, this function will be unavailable.

*3: Premium Audio only

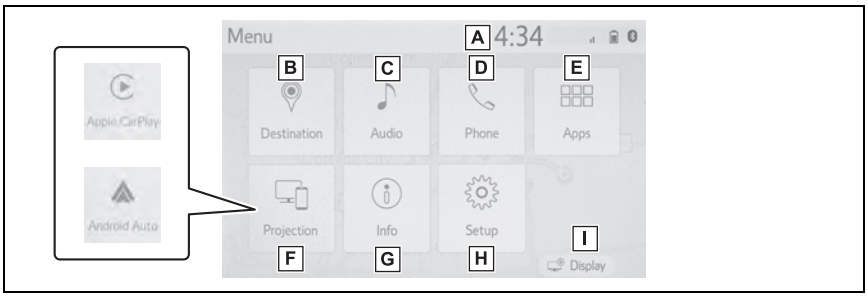
*4: Audio Plus only

*5: For details about a turn-by-turn navigation application, refer to http://www.toyota.com/audio-multimedia in the United States, http://www.toyota.ca/connected in Canada, and http://www.toyotapr.com/audio-multimedia in Puerto Rico.

“Menu” screen

“Menu” screen operation

Press the “MENU” button to display the “Menu” screen.



A Displays the clock. Select to display the clock settings screen. (→P.61)

B Select to display the destination screen.*1 (→P.84)

C Select to display the audio control screen. (→P.120)

D Select to display the hands-free operation screen. (→P.174)

- When an Apple CarPlay connection is established, select to display the Phone application screen.*2 (→P.53)

E Select to display the Toyota Apps screen.*2, 3 (→P.215)

F When an Apple CarPlay/Android Auto connection is established and this button displays “Apple CarPlay”/“Android Auto”, select to display the home screen of Apple CarPlay/Android Auto.*2 (→P.53)

G Select to display the information screen.*1, 4 (→P.19)
Select to display the fuel consumption or energy monitor*5 screen.*6, 7

H Select to display the “Setup” screen. (→P.18)

I Select to adjust the contrast, brightness, etc. of the display. (→P.33)

*1: Premium Audio

*2: This function is not made available in some countries or areas.

*3: When an Apple CarPlay/Android Auto connection is established, this

function will be unavailable.

*4: Vehicles equipped with DCM

*5: Vehicles with hybrid system

*6: Vehicles equipped without DCM

*7: Refer to the “OWNER’S MANUAL”

Status icon

Status icons are displayed at the top of the screen.

Status icon explanation



A Weather alert display*1, 3 (→P.170)

• Select to display important weather information for the current location or along the route.

B Indicate during data communication performed via Data Communication Module (DCM)*2

C The reception level of Data Communication Module (DCM) display*2 (→P.16)

D The reception level of the connected phone display (→P.16)

E Remaining battery charge display (→P.17)

F Bluetooth® phone connection condition display (→P.17)

G Wi-Fi® connection condition display*2, 3 (→P.48)

*1: Premium Audio only

*2: Vehicles equipped with DCM

*3: This function is not made available in some countries or areas.

● The number of status icons that can be displayed differs depending on the displayed screen.

Reception level display

The level of reception does not always correspond with the level displayed on the cellular phone. The level of reception may not be displayed depending on the phone you have.

When the cellular phone is out of the service area or in a place inaccessible by radio waves, / is displayed.

“Rm” is displayed when receiving in a roaming area. While roaming, display “Rm” top-left on the icon.

The receiving area may not be displayed depending on the type of Bluetooth® phone you have.

▶ While connected with cellular phone

Reception Level	Indicators
Poor	
Excellent	

▶ While using Data Communication Module (DCM)

Reception Level	Indicators
Poor	
Excellent	

▶ While using Wi-Fi® Hotspot

Reception Level	Indicators
No connection	
Connected	

● When Wi-Fi® Hotspot is off, no item is displayed.

Remaining battery charge display

The amount displayed does not always correspond with the amount displayed on the Bluetooth® device.

The amount of battery charge left may not be displayed depending on the type of the Bluetooth® device connected.

This system does not have a charging function.

Remaining charge	Indicators
Empty	
Full	

Bluetooth® connection condition display

An antenna for the Bluetooth® connection is built into the instrument panel.

The condition of the Bluetooth® connection may deteriorate and the system may not function when a Bluetooth® phone is used in the following conditions and/or places:

The cellular phone is obstructed by certain objects (such as when it is behind the seat or in the glove box or console box).

The cellular phone is touching or is covered with metal materials.

Leave the Bluetooth® phone in a place where the condition of the Bluetooth® connection is good.

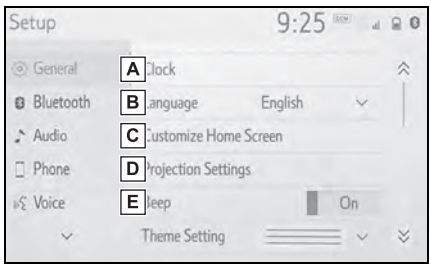
Indicators	Conditions
(Blue)	Indicates that the condition of the Bluetooth® connection is good.

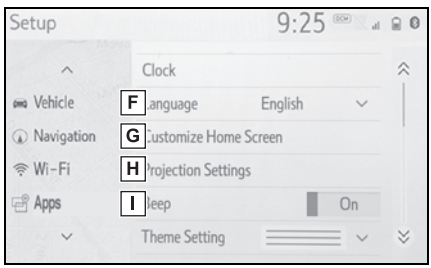
Indicators	Conditions
(Gray)	While in this condition, sound quality during phone calls may deteriorate.
	Indicates that the cellular phone is not connected via Bluetooth®.

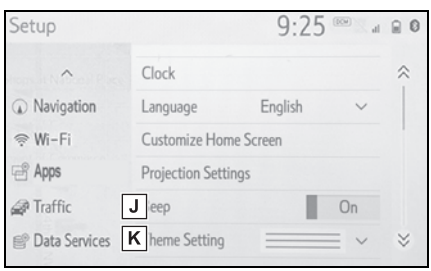
“Setup” screen

“Setup” screen

Press the “MENU” button, then select “Setup” to display the “Setup” screen. The items shown on the “Setup” screen can be set.







A Select to change the selected language, operation sound settings, etc. (→P.60)

B Select to set Bluetooth® device and Bluetooth® system settings. (→P.40)

C Select to set audio settings. (→P.146)

D Select to set the phone sound, contacts, message settings, etc. (→P.190)

E Select to set the voice settings. (→P.64)

F Select to set vehicle information such as maintenance information. (→P.66)

G Select to set memory points (home, favorites entries, areas to avoid), or navigation details.*1 (→P.102)

H Select to set Wi-Fi® connection settings.*2, 3 (→P.49)

I Select to set Toyota Apps settings.*3 (→P.220)

J Select to set traffic information settings.*1, 3 (→P.109)

K Select to set data services settings.*1, 3 (→P.172)

*1: Premium Audio only

*2: Vehicles equipped with DCM

*3: This function is not made available in some countries or areas.

“Information” screen*

*: Audio Plus with DCM/Premium Audio only

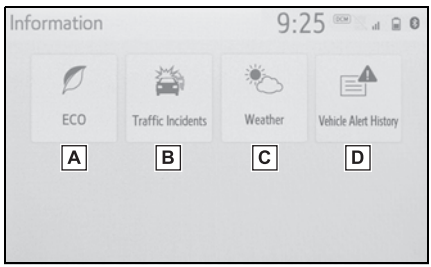
“Information” screen

Useful information, such as the fuel consumption, weather, etc., is available on the information screen.
The information screen can be reached by the following methods:

1 Press the “MENU” button.

2 Select “Info”.

3 Select the desired item.



A Select to display the fuel consumption and energy monitor*1 screen.*2

B Select to display traffic information.*3,4 (→P.81)

C Select to display weather information.*3,4 (→P.170)

D Select to display the vehicle alert history.*4,5

*1: Vehicles with hybrid system

*2: Refer to the “OWNER’S MANUAL”

*3: Premium Audio only

*4: This function is not made available in some countries or areas.

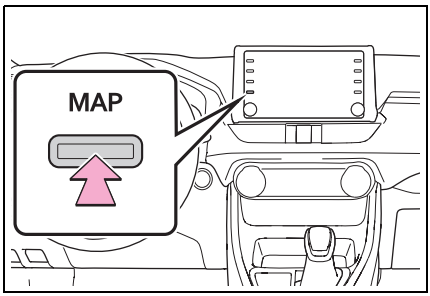
*5: Vehicles equipped with DCM

Operating the map screen*

*: Premium Audio only

Displaying the current position of the vehicle on the map screen

1 Press the “MAP” button.



- The current position of the vehicle is displayed on the map screen.



■ Displaying the map screen

The following operations can also be performed.

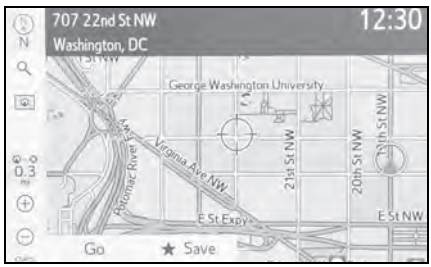
- Changing the map direction (→P.75)
- Displaying 3D map (→P.75)
- Changing the map color (→P.106)
- Displaying the micro city map (→P.74)

Moving the map screen

1 Select the desired point on the map screen.



- The map screen can be scrolled by touching, dragging or flicking it. (→P.27)



- Press the “MAP” button to return to the current position.

Zooming in/out the map

■ Zooming in the map

1 Select ⊕ or pinch out on the map screen. (→P.74)

■ Zooming out the map

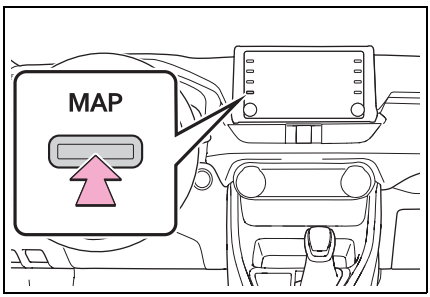
1 Select ⊖ or pinch in on the on the map screen. (→P.74)

Guiding the route*

*: Premium Audio only

Setting the destination

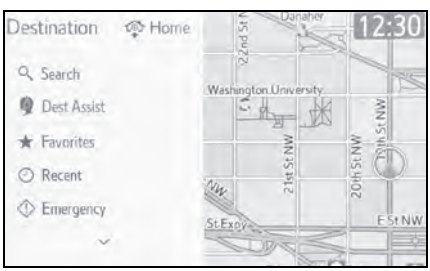
1 Press the “MAP” button.



2 Select .



3 There are different kinds of methods to search for a destination. (→P.84)



4 Select “Go”.

- Check that the route overview is displayed. (→P.92)

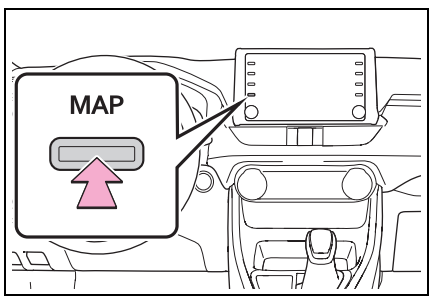
5 Select “OK”.

- Selecting routes other than the one recommended (→P.92)
- Guidance to the destination is displayed on the screen and can be heard via voice guidance.

Deleting destinations

When route guidance is no longer necessary, such as when you know the rest of the route to your destination, the destination can be deleted.

1 Press the “MAP” button.



2 Select .



3 Select “Yes” when the confirmation screen appears.

- When more than 1 destination has been set, a list will be dis-

played on the screen. Select the item(s) to be deleted.

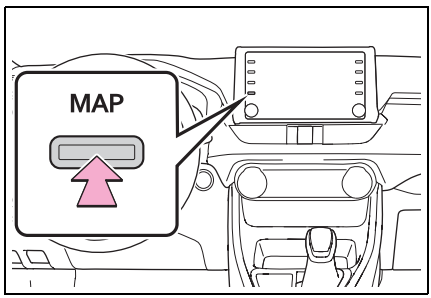
Registering home*

*: Premium Audio only

Registering home

1 Turn the engine switch <power switch> to ACC or ON.

2 Press the “MAP” button.



3 Select Save Home.



4 Search for your home.

- There are different kinds of methods to search for your home. (→P.84)

5 Select “Enter”.

6 Select “OK”.

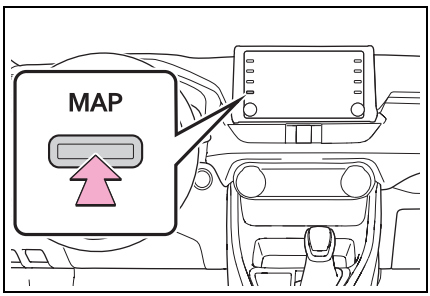
● Registration of home is complete.

- Registering home in a different way
→P.102

- Editing the name, location, phone number and icon
→P.102
- Setting home as the destination
→P.85

Setting home as the destination

1 Press the “MAP” button.



2 Select HOME 12:12 PM ET.



- Guidance to the destination is displayed on the screen and can be heard via voice guidance.
- Setting home as the destination in a different way→P.102

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Initial screen

When the engine switch <power switch> is turned to ACC or ON, the initial screen will be displayed and the system will begin operating.

Caution screen

After a few seconds, the caution screen will be displayed.

After about 5 seconds or selecting “Continue”, the caution screen automatically switches to the next screen.

WARNING

- When the vehicle is stopped with the engine running <the hybrid system operating>, always apply the parking brake for safety.

Maintenance information*

*: Premium Audio only

This system reminds users when to replace certain parts or components and shows dealer information (if registered) on the screen.

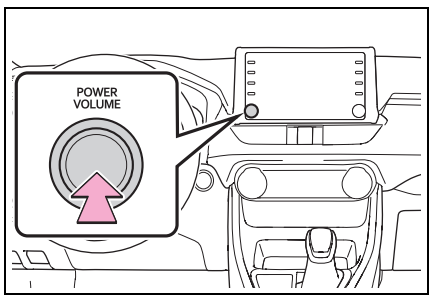
When the vehicle reaches a previously set driving distance or date specified for a scheduled maintenance check, the maintenance remainder screen will be displayed when the system is turned on.

- To prevent this screen from being displayed again, select “Do Not Tell Me Again”.
- To register maintenance information: →P.66
- If is selected, the registered phone number can be called.

Restarting the system

When system response is extremely slow, the system can be restarted.

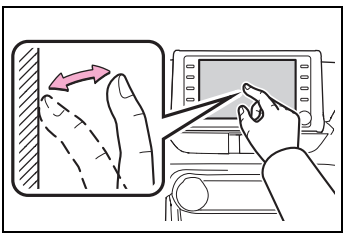
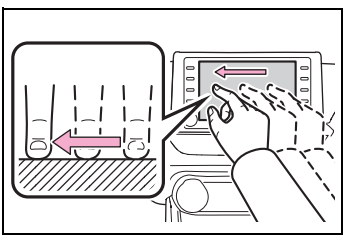
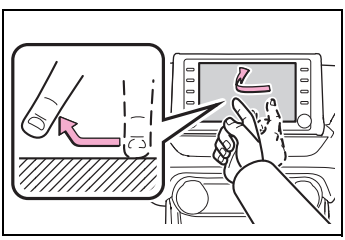
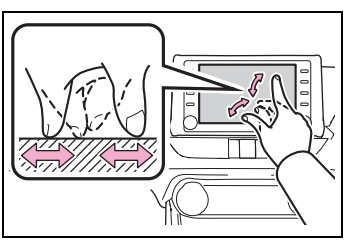
1 Press and hold the “POWER VOLUME” knob for 3 seconds or more.



Touch screen

Touch screen gestures

Operations are performed by touching the touch screen directly with your finger.

Operation method	Outline	Main use
	• Touch Quickly touch and release once.	• Selecting an item on the screen
	• Drag[*1] Touch the screen with your finger, and move the screen to the desired position.	• Scrolling the lists • Scrolling the map screen
	• Flick[*1] Quickly move the screen by flicking with your finger.	• Scrolling the main screen page • Scrolling the map screen
	• Pinch in/Pinch out Slide fingers toward each other or apart on the screen.	• Changing the scale of the map[*2]

[*1]: The above operations may not be performed on all screens.

[*2]: The Apple CarPlay Maps application is not compatible with pinch multi-touch gestures.

● Flick operations may not be performed smoothly at high altitudes.

Touch screen operation

This system is operated mainly by the buttons on the screen. (Referred to as screen buttons in this manual.)

When a screen button is touched, a beep sounds. (To set the beep sound: →P.60)

● If the system does not respond to touching a screen button, move your finger away from the screen and then touch it again.

● Dimmed screen buttons cannot be operated.

● The displayed image may become darker and moving images may be slightly distorted when the screen is cold.

● In extremely cold conditions, the screen may not be displayed and the data input by a user may be deleted. Also, the screen buttons may be harder than usual to depress.

● When you look at the screen through polarized material such as polarized sunglasses, the screen may be dark and hard to see. If so, look at the screen from different angles, adjust the screen settings on the display settings screen or take off your sunglasses.

● When  is displayed on the screen, select  to return to the previous screen.

NOTICE

● To prevent damaging the screen, lightly touch the screen buttons with your finger.

● Do not use objects other than your finger to touch the screen.

● Wipe off fingerprints using a glass cleaning cloth. Do not use chemical cleaners to clean the screen, as they may damage the touch screen.

Capacitive touch screen buttons

The operable areas of the capacitive touch screen buttons use capacitive touch sensors and may not operate properly in the following situations:

- If the screen is dirty or wet
- If a source of strong electromagnetic waves is brought near the screen
- If a glove is worn during operation
- If the screen is touched by a fingernail
- If a stylus is used to operate the buttons
- If your palm touches the operable area of another button during operation
- If a button is touched quickly
- If the operable part of a capacitive touch screen button is touched by or covered with a metal object, such as the following, it may not oper-

ate properly:

- Magnetic isolation cards
- Metallic foil, such as the inner packaging of a cigarette box
- Metallic wallets or bags
- Coins
- Discs, such as a CD or DVD

● If the operable part of a capacitive touch screen button is wiped, it may operate unintentionally.

● If the capacitive touch screen button is being touched when the engine switch <power switch> is changed to ACC or ON, the button may not operate properly. In this case, remove anything touching the button, turn the engine switch <power switch> off and then turn it to ACC or ON, or restart the system by press and hold the “POWER VOLUME” knob for 3 seconds or more.

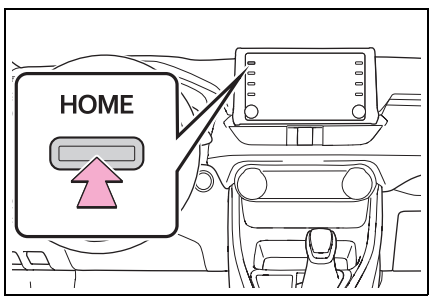
●Capacitive touch screen button sensor sensitivity can be adjusted. (→P.60)

Home screen

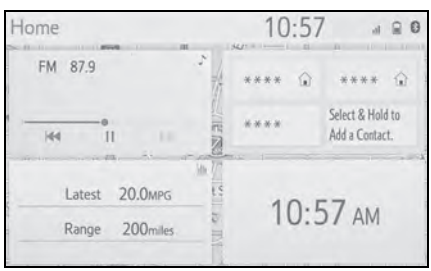
On the home screen, multiple screens, such as the audio/visual system screen, hands-free screen and clock screen, can be displayed simultaneously.

Home screen operation

1 Press the “HOME” button.



2 Check that the home screen is displayed.



● Selecting a screen will display it full screen.

●The display information and area on the home screen can be customized.

●The home screen can be set to several types of split layouts.

Customizing the home screen

The display information/area on the home screen and the home screen layout can be changed.

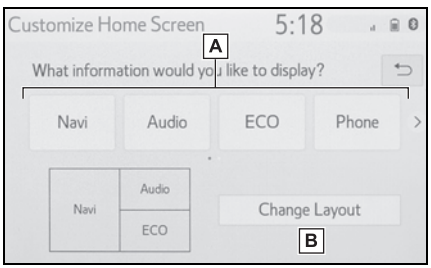
1 Press the “MENU” button.

2 Select “Setup”.

- If the general settings screen is not displayed, select “General”.

3 Select “Customize Home Screen”.

4 Select the items to be set.



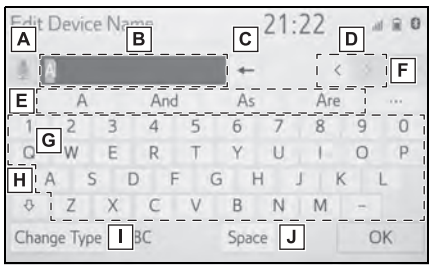
A Select to change the display information and area on the home screen.

B Select to change the home screen layout.

Entering letters and numbers/list screen operation

Entering letters and numbers

When searching by an address, name, etc., or entering data, letters and numbers can be entered via the screen.



A When this icon is displayed, select to enable the dictation function.* (English only) (→P.160)

B Text field. Entered character(s) will be displayed.

C Select to erase one character.
Select and hold to continue erasing characters.

D Select to move the cursor.

E Select to choose predictive text candidate for entered text. (→P.31)

F Select to display a list of predictive text candidates when there is more than one. (→P.31)

G Select to enter desired characters.

H Select to enter characters in lower case or in upper case.

I Select to change character types. (→P.31)

J Select to make a space on cursor.

*: Premium Audio with DCM only. This function is not made available in some countries or areas.

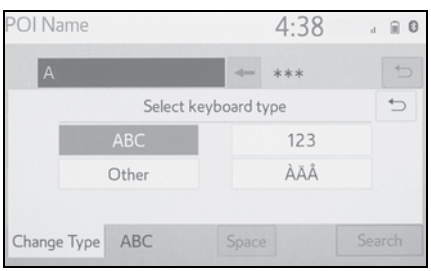
- Keyboard layout can be changed. (→P.60)

Changing character type

1 Select “Change Type”.



2 Select the desired character.



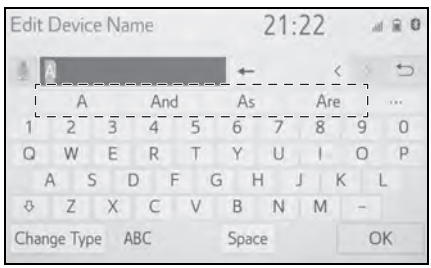
- Depending on the screen being displayed, it may not be possible to change keyboard characters.

Displaying predictive text candidates

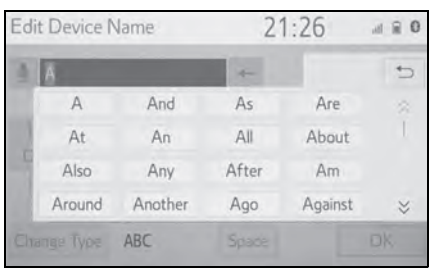
When text is input, the system predicts the text that may complete the currently unconfirmed text and displays predictive replacement candidates that match the beginning of the text.

1 Input text.

2 Select the desired candidate.



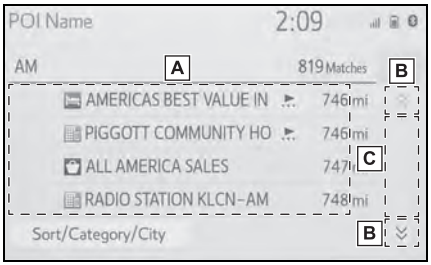
- To select a candidate that is not displayed, select • • •, and then select the desired predictive replacement candidate.



List screen

The list screen may be displayed after entering characters. When a list is displayed, use the appropriate screen button to scroll through the list.

Scrolling list screen



A To scroll up/down the list, flick the list up/down.

B Select to skip to the next or previous page. Select and hold ⌃ or ⌄ to scroll through the displayed list.

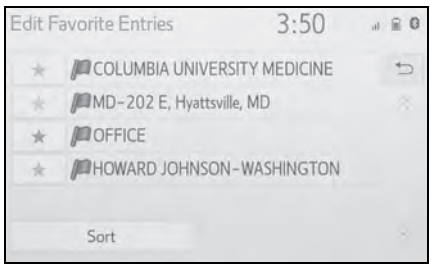
C Indicates the position of the displayed entries in the entire list.
To scroll up/down pages, drag the bar.

- If ... appears to the right of an item name, the complete name is too long to display.
  - Select to ... scroll to the end of the name.
  - Select ◀ to move to the beginning of the name.
- Matching items from the database are listed even if the entered address or name is incomplete.
- The list will be displayed automatically if the maximum number of characters is entered or matching items can be displayed on a single list screen.
- The number of matching items is shown on the right side of the screen. If the number of matching items is more than 999, the system displays "***" on the screen.

Sorting

The order of a list displayed on the screen can be sorted in the order of distance from the current location, date, category, etc.

1 Select "Sort".

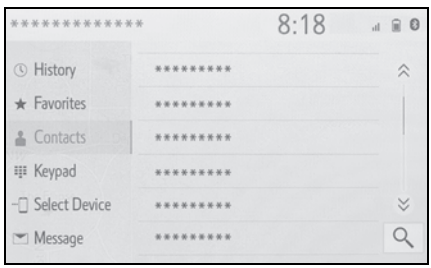


2 Select the desired sorting criteria.

Searching a list

Items are displayed in the list with the most similar results of the search at the top.

1 Select 🔍.



2 Input text.



3 Select “Search”.

4 The list is displayed.

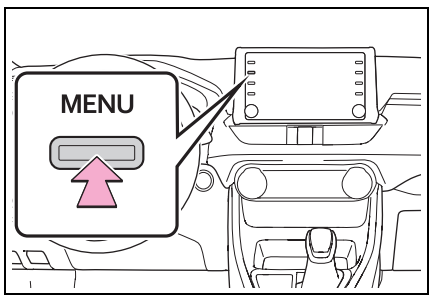
Screen adjustment

The contrast and brightness of the screen display and the image of the camera display can be adjusted. The screen can also be turned off, and/or changed to either day or night mode.

(For information regarding audio/visual screen adjustment: →P.124)

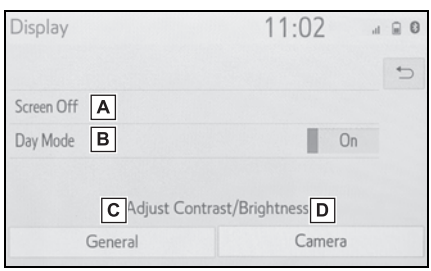
Displaying the screen adjustment screen

1 Press the “MENU” button.



2 Select “Display”.

3 Select the desired items to be set.



A Select to turn the screen off. To turn it on, press any but-

ton.

B Select to turn day mode on/off. (→P.34)

C Select to adjust the screen display. (→P.34)

D Select to adjust the camera display.

● When the screen is viewed through polarized sunglasses, a rainbow pattern may appear on the screen due to optical characteristics of the screen. If this is disturbing, please operate the screen without polarized sunglasses.

Changing between day and night mode

Depending on the position of the headlight switch, the screen changes to day or night mode. This feature is available when the headlight is switched on.

1 Select “Day Mode”.

● If the screen is set to day mode with the headlight switch turned on, this condition is memorized even with the engine <hybrid system> turned off.

Adjusting the contrast/brightness

The contrast and brightness of the screen can be adjusted according to the brightness of your surroundings.

1 Select “General” or “Camera”.

2 Select the desired item.

● “Display (General)” screen only: Select “<” or “>” to select the desired display.

• “Contrast”

“+”: Select to strengthen the contrast of the screen.

“-”: Select to weaken the contrast of the screen.

• “Brightness”

“+”: Select to brighten the screen.

“-”: Select to darken the screen.

Linking multi-information display and the system

The following functions of the system are linked with the multi-information display in the instrument cluster:

- Audio
- Phone*

etc.

These functions can be operated using meter control switches on the steering wheel. For details, refer to "OWNER'S MANUAL".

*: When an Apple CarPlay connection is established, this function will be unavailable.

Registering/Connecting a Bluetooth® device

To use the hands-free system, it is necessary to register a Bluetooth® phone with the system.

Once the phone has been registered, it is possible to use the hands-free system.

This operation cannot be performed while driving.

When an Apple CarPlay connection is established, Bluetooth® functions of the system will become unavailable and any connected Bluetooth® devices will be disconnected.

When connecting to Android Auto, a Bluetooth® connection will be made automatically.

When an Android Auto connection is established, some Bluetooth® functions other than hands-free system cannot be used.

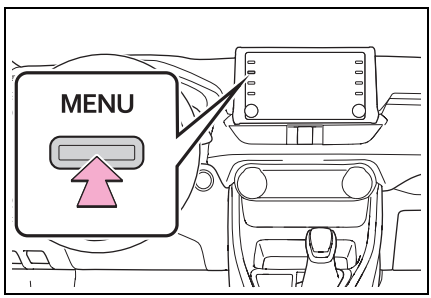
Registering a Bluetooth® phone for the first time

■ Registering from the system

1 Turn the Bluetooth® connection setting of your cellular phone on.

- This function is not available when Bluetooth® connection setting of your cellular phone is set to off.

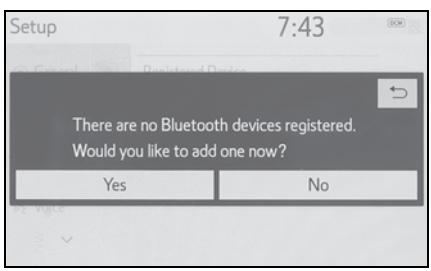
2 Press the “MENU” button.



3 Select “Phone”.

- Operations up to this point can also be performed by pressing the “PHONE” button on the instrument panel.

4 Select “Yes” to register a phone.

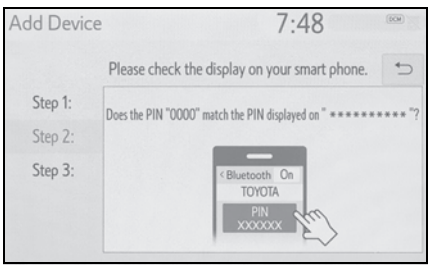


5 Select the desired Bluetooth® device.



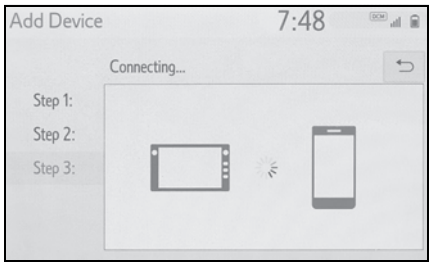
- If the desired Bluetooth® phone is not on the list, select “If you cannot find...” and follow the guidance on the screen. (→P.38)

6 Register the Bluetooth® device using your Bluetooth® device.



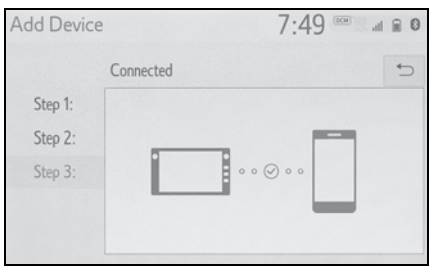
- For details about operating the Bluetooth® device, see the manual that comes with it.
- A PIN code is not required for SSP (Secure Simple Pairing) compatible Bluetooth® devices. Depending on the type of Bluetooth® device being connected, a message confirming registration may be displayed on the Bluetooth® device’s screen. Respond and operate the Bluetooth® device according to the confirmation message.

7 Check that the following screen is displayed, indicating pairing was successful (a Bluetooth® link has been established but registration is not yet complete).



- The system is connecting to the registered device.
- At this stage, the Bluetooth® functions are not yet available.

8 Check that “Connected” is displayed and registration is complete.



- If an error message is displayed, follow the guidance on the screen to try again.

- If a cellular phone does not operate properly after being con-

nected, turn the cellular phone off and on and then connect it again.

■ **Registering from phone**

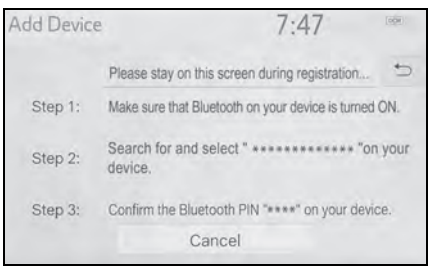
1 Select “If you cannot find...”.



2 Select “Register from Phone”.



3 Check that the following screen is displayed, and register the Bluetooth® device using your Bluetooth® device.



- For details about operating the Bluetooth® device, see the manual that comes with it.
- A PIN code is not required for SSP (Secure Simple Pairing) compatible Bluetooth® devices. Depending on the type of Bluetooth® device being connected, a message confirming registration may be displayed on the Bluetooth® device’s screen. Respond and operate the Bluetooth® device according to the confirmation message.

4 Follow the steps in “Registering a Bluetooth® phone for the first time” from step **7**. (→P.36)

Registering a Bluetooth® audio player for the first time

To use the Bluetooth® audio, it is necessary to register an audio player with the system.

Once the player has been registered, it is possible to use the Bluetooth® audio.

This operation cannot be performed while driving.

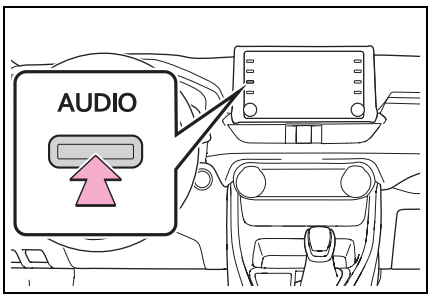
For details about registering a Bluetooth® device: →P.43

1 Turn the Bluetooth® connection setting of your audio player on.

- This function is not available when the Bluetooth® connection setting of your audio

player is set to off.

2 Press the “AUDIO” button.



3 Select “Source” on the audio screen or press “AUDIO” button again.

4 Select “Bluetooth”.

5 Select “Yes” to register an audio player.

6 Follow the steps in “Registering a Bluetooth® phone for the first time” from step 5. (→P.36)

Profiles

This system supports the following services.

■ Bluetooth® Core Specification

- Ver. 2.0 or higher (Recommended: Ver. 4.2 or higher)

■ Profiles

- HFP (Hands Free Profile) Ver. 1.0 (Recommended: Ver. 1.7)
  - This is a profile to allow hands-free phone calls using a cellular phone. It has outgoing and incoming call functions.
- OPP (Object Push Profile) Ver. 1.1 (Recommended: Ver. 1.2)
  - This is a profile to transfer contacts data.
- PBAP (Phone Book Access Profile) Ver. 1.0 (Recommended: Ver. 1.2)
  - This is a profile to transfer phonebook data.
- MAP (Message Access Profile) Ver. 1.0 (Recommended: Ver. 1.2)
  - This is a profile to use phone message functions.
- SPP (Serial Port Profile) Ver. 1.1 (Recommended: Ver. 1.2)
  - This is a profile to use the Toyota audio multimedia function.
- A2DP (Advanced Audio Distribution Profile) Ver. 1.0 (Recommended: Ver. 1.3)
  - This is a profile to transmit stereo audio or high quality sound to the audio/visual system.
- AVRCP (Audio/Video Remote Control Profile) Ver. 1.0 (Recommended: Ver. 1.6)
  - This is a profile to allow remote control the A/V equipment.

- This system is not guaranteed to operate with all Bluetooth® devices.
- If your cellular phone does not support HFP, registering the Bluetooth® phone or using OPP, PBAP, MAP or SPP profiles individually will not be possible.

- If the connected Bluetooth® device version is older than recommended or incompatible, the Bluetooth® device function may not work properly.
- Refer to http://www.toyota.com/audio-multimedia in the United States, http://www.toyota.ca/connected in Canada, and http://www.toyotapr.com/audio-multimedia in Puerto Rico, to find approved Bluetooth® phones for this system.
- Certification

Bluetooth is a registered trademark of Bluetooth SIG, Inc.

Setting Bluetooth® details

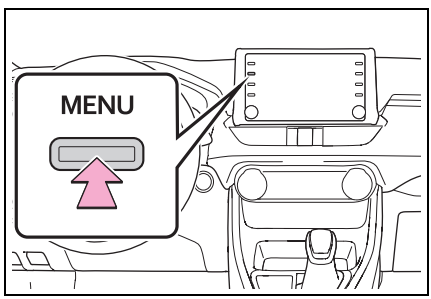
When an Apple CarPlay connection is established, this function will be unavailable.*

When an Android Auto connection is established, some functions will be unavailable.*

*: This function is not made available in some countries or areas.

Displaying the Bluetooth® setup screen

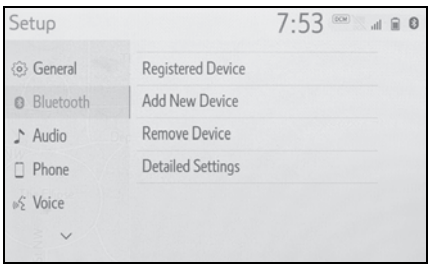
1 Press the “MENU” button.



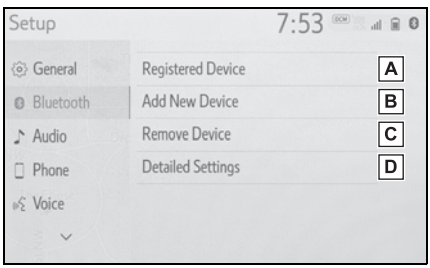
2 Select “Setup”.

3 Select “Bluetooth”.

4 Select the desired item to be set.



Bluetooth® setup screen



A Connecting a Bluetooth® device and editing the Bluetooth® device information (→P.41, 44)

B Registering a Bluetooth® device (→P.43)

C Deleting a Bluetooth® device (→P.43)

D Setting the Bluetooth® system (→P.45)

- When an Apple CarPlay connection is established, this function will be unavailable.
- When an Android Auto connection is established, some functions will be unavailable.

Connecting a Bluetooth® device

Up to 5 Bluetooth® devices (Phones (HFP) and audio players (AVP)) can be registered.

If more than 1 Bluetooth® device has been registered, select which device to connect to.

1 Display the Bluetooth® settings screen. (→P.40)

2 Select “Registered Device”.

3 Select the device to be connected.



“Add”: Registering a Bluetooth® device. (→P.43)

“Preferred Device Settings”: Select to change the automatic connection priority of the registered Bluetooth® devices. (→P.46)

“Remove”: Deleting a Bluetooth® device. (→P.43)

: Phone

: Audio player

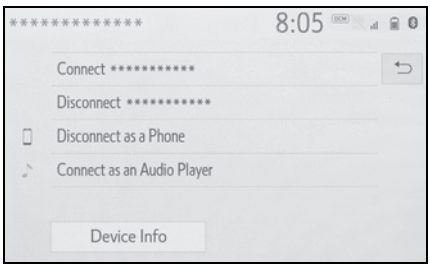
: Phone/Toyota Apps Services

- The profile icon for a currently connected device will be displayed in color.
- Selecting a profile icon which

is not currently connected will switch the connection to the function.

- If the desired Bluetooth® device is not on the list, select “Add New Device” to register the device. (→P.43)

4 Select the desired connection.



- “Device Info”: Select to confirm and change the Bluetooth® device information. (→P.44)

▶ When another Bluetooth® device is connected

- To disconnect the Bluetooth® device, select “Yes”.

5 Check that a confirmation screen is displayed when the connection is complete.

- If an error message is displayed, follow the guidance on the screen to try again.

- It may take time if the device connection is carried out during Bluetooth® audio playback.
- Depending on the type of Bluetooth® device being connected, it may be necessary to perform additional steps on the device.
- When disconnecting a Bluetooth® device, it is recommended to disconnect using the system.

■ Connecting a Bluetooth® device in a different way (from phone top screen)

→P.176

■ Connecting a Bluetooth® device in a different way (from phone setup screen)

→P.190

■ Connecting a Bluetooth® device in a different way (from Bluetooth® audio screen)

→P.142

■ Auto connection mode

To turn auto connection mode on, set “Bluetooth Power” to on. (→P.45) Leave the Bluetooth® device in a location where the connection can be established.

- When the engine switch <power switch> is in ACC or ON, the system searches for a nearby registered device.
- The system will connect with the registered device that was last connected, if it is nearby. When automatic connection priority is set to on and there is more than one registered Bluetooth® phone available, the system will automatically connect to the Bluetooth®

phone with the highest priority. (→P.45)

■ **Connecting manually**

When the auto connection has failed or “Bluetooth Power” is turned off, it is necessary to connect the Bluetooth® device manually.

1 Display the Bluetooth® settings screen. (→P.40)

2 Follow the steps in “Connecting a Bluetooth® device” from step **2**. (→P.41)

■ **Reconnecting the Bluetooth® phone**

If a Bluetooth® phone is disconnected due to poor reception from the Bluetooth® network when the engine switch <power switch> is in ACC or ON, the system automatically reconnects the Bluetooth® phone.

Registering a Bluetooth® device

Up to 5 Bluetooth® devices can be registered.

Bluetooth® compatible phones (HFP) and audio players (AVP) can be registered simultaneously.

This operation cannot be performed while driving.

1 Display the Bluetooth® settings screen. (→P.40)

2 Select “Add New Device”.

▶ When another Bluetooth® device is connected

- To disconnect the Bluetooth® device, select “Yes”.

▶ When 5 Bluetooth® devices have already been registered

- A registered device needs to be replaced. Select “Yes”, and select the device to be replaced.

3 Follow the steps in “Registering a Bluetooth® phone for the first time” from step **5**. (→P.36)

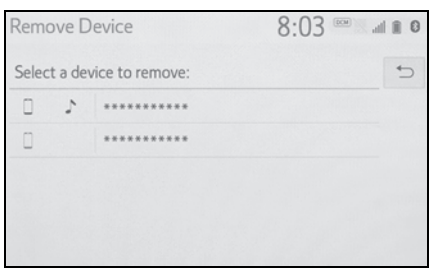
Deleting a Bluetooth® device

This operation cannot be performed while driving.

1 Display the Bluetooth® settings screen. (→P.40)

2 Select “Remove Device”.

3 Select the desired device.



4 Select “Yes” when the confirmation screen appears.

5 Check that a confirmation screen is displayed when the operation is complete.

- When deleting a Bluetooth® phone, the contact data will be deleted at the same time.

Editing the Bluetooth® device information

The Bluetooth® device’s information can be displayed on the screen. The displayed information can be edited.

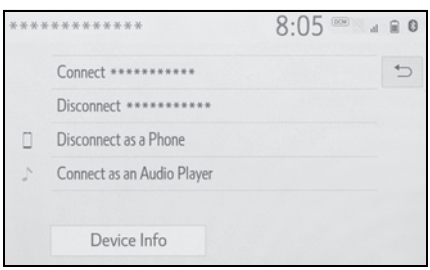
This operation cannot be performed while driving.

1 Display the Bluetooth® settings screen. (→P.40)

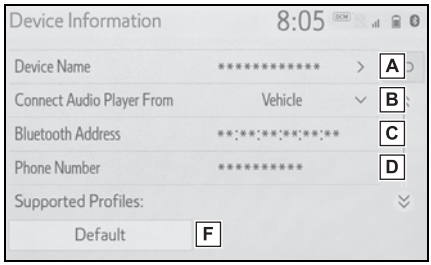
2 Select “Registered Device”.

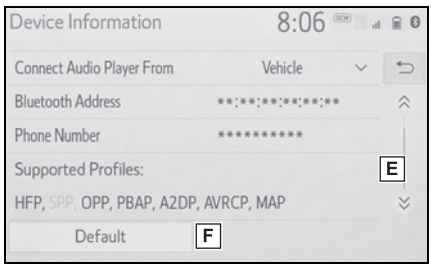
3 Select the desired device to be edited.

4 Select “Device Info”.



5 Confirm and change the Bluetooth® device information.





A The name of the Bluetooth® device is displayed. It can be changed to a desired name. (→P.45)

B Select to set the Bluetooth® audio player connection method. (→P.45)

C Device address is unique to the device and cannot be changed.

D Phone number is unique to the Bluetooth® phone and cannot be changed.

E Compatibility profile is unique to the Bluetooth® device and cannot be changed.

F Select to reset all setup items.

- If 2 Bluetooth® devices have been registered with the same device name, the devices can be distinguished referring to the device's address.
- Depending on the type of Bluetooth® phone, some information may not be displayed.

Changing a device name

1 Select "Device Name".

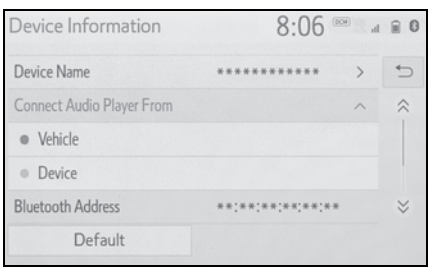
2 Enter the name and select "OK".

- Even if the device name is changed, the name registered in your Bluetooth® device does not change.

Setting audio player connection method

1 Select "Connect Audio Player From".

2 Select the desired connection method.



"Vehicle": Select to connect the audio player from the vehicle's audio/visual system.

"Device": Select to connect the vehicle's audio/visual system from the audio player.

- Depending on the audio player, the "Vehicle" or "Device" connection method may be best. As such, refer to the manual that comes with the audio player.

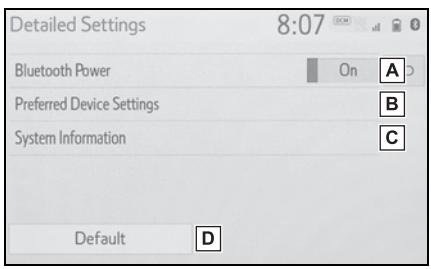
"Detailed Settings" screen

The Bluetooth® settings can be confirmed and changed.

1 Display the Bluetooth® settings screen. (→P.40)

2 Select "Detailed Settings".

3 Select the desired item to be set.



A Select to set Bluetooth® connection on/off. (→P.46)

B Select to change the automatic connection priority of the registered Bluetooth® devices. (→P.46)

C Select to edit the system information. (→P.46)

D Select to reset all setup items.

Changing “Bluetooth Power”

1 Select “Bluetooth Power”.

When “Bluetooth Power” is on:

The Bluetooth® device is automatically connected when the engine switch <power switch> is in ACC or ON.

When “Bluetooth Power” is off:

The Bluetooth® device is disconnected, and the system will not connect to it next time.

- While driving, the auto connection state can be changed from off to on, but cannot be changed from on to off.

Setting automatic connection priority

The automatic connection priority of the registered Bluetooth® devices can be changed.

1 Select “Preferred Device Settings”.

2 Select the desired item to be set.



A Select to set automatic connection priority on/off.

B Select to change the automatic connection priority of the registered Bluetooth® phones. (→P.46)

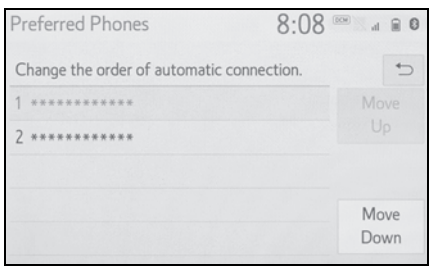
C Select to change the automatic connection priority of the registered Bluetooth® audio players. (→P.46)

D Select to reset all setup items.

■ Changing Bluetooth® device automatic connection priority

1 Select “Preferred Phones” or “Preferred Audio Players”.

2 Select the desired Bluetooth® device and select “Move Up” or “Move Down” to change the preferred order.

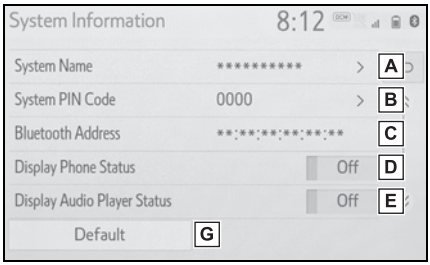


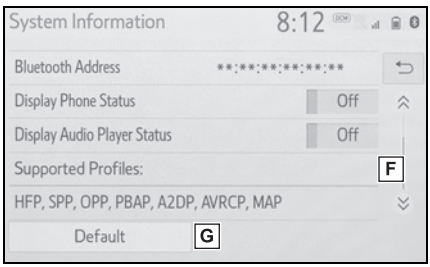
- A newly registered Bluetooth® device will automatically be given the highest automatic connection priority.

Editing the system information

1 Select “System Information”.

2 Select the desired item to be set.





A Displays system name. Can be changed to a desired name. (→P.47)

B PIN code used when the Bluetooth® device was registered. Can be changed to a desired code. (→P.47)

C Device address is unique to the device and cannot be changed.

D Select to set the connection status display of the phone on/off.

E Select to set the connection status display of the audio player on/off.

F Compatibility profile of the system

G Select to reset all setup items.

■ Editing the system name

1 Select “System Name”.

2 Enter a name and select “OK”.

■ Editing the PIN code

1 Select “System PIN Code”.

2 Enter a PIN code and select “OK”.

Wi-Fi® Hotspot*

*: Vehicles equipped with DCM only.This function is not made available in some countries or areas.

By connecting a device to the vehicle via Wi-Fi®, it can access the internet through the DCM.

- To use this function, a Wi-Fi® Hotspot service subscription from AT&T is required. Connect your device to the in-vehicle access point (see instructions below), or contact the Customer Experience Center at 1-800-331-4331 for assistance.

Connecting a device to the in-vehicle access point

Searching for and connecting a device to the vehicle access point

1. Enable the Wi-Fi® Hotspot function. (→P.49)
2. Disable the “Hide Access Point” function. (→P.49)
3. Search for the vehicle access point using the device you wish to connect.

- For details about operating the device, refer to the documentation which came with it.

4. Operate the device to connect it to the vehicle access point.

- To check the vehicle access point password, check “Password”. (→P.49)

- Hints for connecting to the vehicle via Wi-Fi® can be displayed. (→P.49)

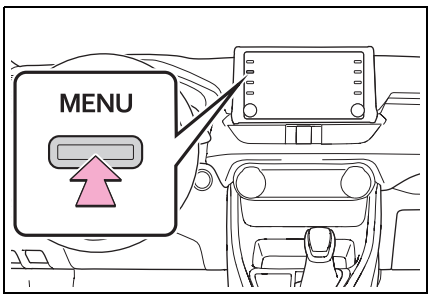
Connecting a device to the in-vehicle access point using the access point name (SSID)

1. Enable the Wi-Fi® Hotspot function. (→P.49)
2. Enable the “Hide Access Point” function. (→P.49)
3. Enter the access point name (SSID) into the device you wish to connect and connect it.

- To check the vehicle access point password, check “Password”. (→P.49)
- The security settings on the device must be the same as that displayed for “Security”. (→P.49)
- For details about operating the device, refer to the documentation which came with it.

Changing the Wi-Fi® settings

1 Press the “MENU” button.



2 Select “Setup”.

3 Select “Wi-Fi*”.

*: Wi-Fi® is a registered trademark of Wi-Fi Alliance®.

4 Select the desired item to be set.





A Select to enable/disable the Wi-Fi® Hotspot function. (→P.49)

B Select to check/change the access point password. (→P.50)

C Select to display hints for connecting to the vehicle via Wi-Fi®.

D Select to make the access point searchable/unsearchable.

E Select to check/change the security protocol of the access point (for authentication and encryption). (→P.50)

F Select to change the access point name (SSID). (→P.50)

G Select to change the Wi-Fi® connection channel (within the 2.4GHz frequency band). (→P.50)

- If any settings have been changed, it will be necessary to reset the Wi-Fi® system to complete the changes. To reset the Wi-Fi® system, select “Yes” on the pop-up displayed after changing the settings.

Enabling/disabling the Wi-Fi® Hotspot function

When the Wi-Fi® Hotspot function is enabled, the system checks for a valid Hotspot service subscription.

If a Hotspot service subscription has not been started, connect your device to the in-vehicle access point to start your sub-

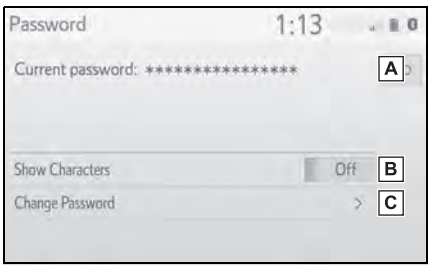
scription. A trial subscription may be available.

Contact your Toyota dealer for details about the Toyota Apps.

Checking/changing the password

1 Select “Password”.

2 Check that the following screen is displayed.



A Displays the password

B Select to display/hide the entered password.

C Select to change the password.

Changing the password

1 Select “Change Password”.

2 Enter the desired password and select “OK”.

● When setting/changing a password, observe the following guidelines to help prevent the password from being cracked by a third party:

- Use an 8-character or longer password consisting of letters and numbers. (Non-ASCII characters will not be recognized by the system.)
- Change the password regularly.
- If you write the password down, do not leave it somewhere where it would be visible.
- Do not use the same password for vehicle Wi-Fi® Hotspot as other accounts already protected by a password.
- Avoid using easy to identify words, such as your vehicle’s model name or license plate number, simple dictionary words, or words with simple obfuscation, such as c@t (for cat), as your password.

Changing the security protocol

1 Select “Security”.

2 Select the desired security protocol.

Changing the access point name (SSID)

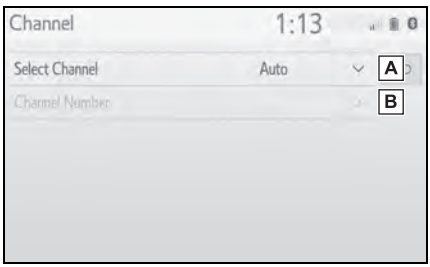
1 Select “Access Point Name”.

2 Enter the desired access point name (SSID) and select “OK”.

Selecting a Wi-Fi® connection channel

1 Select “Channel”.

2 Check that the following screen is displayed.



A Select to change the channel selection to automatic/manual.

B When “Manual” is selected, select to change the channel.

Changing the channel

1 Set “Select Channel” to “Manual”.

2 Select “Channel Number”.

3 Enter the desired channel number and select “OK”.

- Channels 1 through 11 can be selected.

Wi-Fi® function operating hints

- If a connected device is taken out of the Wi-Fi® connection area, the connection will be severed.
- If the vehicle is driven out of the cellular communication coverage area, connecting to the internet via the Wi-Fi® Hotspot will not be possible.
- If a Bluetooth® device is used while a device is connected using the Wi-Fi® Hotspot function, the communication speed may decrease.
- If the vehicle is near a radio antenna, radio station or other source of strong radio waves and electrical noise, communication may be slow or impossible.

WARNING

- Use Wi-Fi® devices only when safe and legal to do so.
- Your audio unit is fitted with Wi-Fi® antennas. People with implantable cardiac pacemakers, cardiac resynchronization therapy-pacemakers or implantable cardioverter defibrillators should maintain a reasonable distance between themselves and the Wi-Fi® antennas. The radio waves may affect the operation of such devices.
- Before using Wi-Fi® devices, users of any electrical medical device other than implantable cardiac pacemakers, cardiac resynchronization therapy-pacemakers or implantable cardioverter defibrillators should consult the manufacturer of the device for information about its operation under the influence of radio waves. Radio waves could have unexpected effects on the operation of such medical devices.

Conditions displayed with Wi-Fi® icon

The condition of Wi-Fi® connection appears on the right upper side of the screen. (→P.16)

Specifications

- Communication standards
  IEEE 802.11b
  IEEE 802.11g
  IEEE 802.11n (2.4GHz)
- Security
  WPA™
  WPA2™

• WPA™ and WPA2™ are trademarks of Wi-Fi Alliance®.

Apple CarPlay®/Android Auto™*

*: This function is not made available in some countries or areas.

Apple CarPlay/Android Auto allows some applications, such as Map, Phone, and Music, to be used on the system.

When an Apple CarPlay/Android Auto connection is established, Apple CarPlay/Android Auto compatible applications will be displayed on the system display.

- Compatible device

Apple iPhone (iOS Ver. 9.3 or later) that supports Apple CarPlay.*

For details, refer to https://www.apple.com/ios/carplay/.

Android™ devices with Android OS ver 5.0 or higher which support Android Auto and have the Android Auto application installed.* For details, refer to https://www.android.com/auto/.

*: Some devices may not operate with this system.

Establishing an Apple CarPlay connection

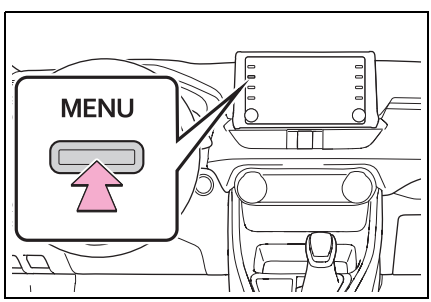
1 Enable Siri on the device to be connected.

2 Connect the device to the USB port. (→P.122)

3 Select “Always Enable” or “Enable Once”.

- If “Do not enable” is selected, an Apple CarPlay connection will not be established. In this case, the device can be operated as a normal Apple device, such as an iPod. Apple CarPlay will remain off until “Apple CarPlay” of “Projection Settings” on the general settings screen is turned on. (→P.60)
- Depending on the device connected, it may take approximately 3 to 6 seconds before the system returns to previous screen.
- The screen may change to step **6** depending on the system.

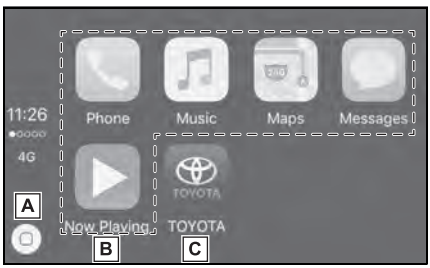
4 Press the “MENU” button.



5 Select “Apple CarPlay”.



6 Check that home screen of Apple CarPlay is displayed.



A Select to display the home screen of Apple CarPlay. Select and hold to activate Siri.

B Select to start the application. User can use any iPhone application supported by Apple CarPlay.

C Select to display the system screen.

Establishing an Android Auto connection

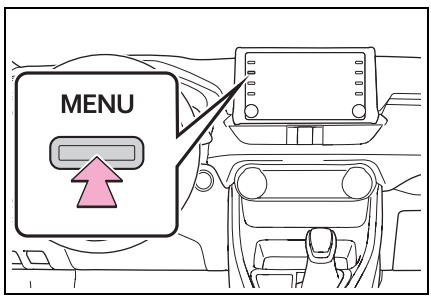
1 Check that the Android Auto application is installed to the device to be connected.

2 Connect the device to the USB port. (→P.122)

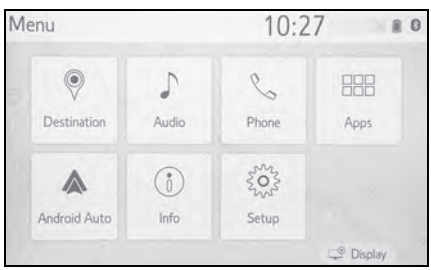
3 Select “On” to enable the function.

- “Off”: Select to not enable Android Auto. Android Auto will remain off until “Android Auto” of “Projection Settings” on the general settings screen is turned on. (→P.60)
- Depending on the device connected, it may take approximately 3 to 6 seconds before the system returns to previous screen.
- The screen may change to step 6 depending on the system.

4 Press the “MENU” button.



5 Select “Android Auto”.



6 Check that home screen of Android Auto is displayed.

● When an Apple CarPlay/Android

Auto connection is established, the function of some system buttons will change.

- When an Apple CarPlay/Android Auto connection is established, some system functions, such as the following, will be replaced by similar Apple CarPlay/Android Auto functions or will become unavailable:
  - iPod (Audio Playback)
  - USB audio/USB video
  - Bluetooth® audio
  - Bluetooth® phone (Apple CarPlay only)
  - Toyota Apps*

*: This function is not made available in some countries or areas.

- When an Apple CarPlay/Android Auto connection is established, voice command system (Siri/Google Assistant) and map application voice guidance volume can be changed by selecting "Voice Volume" on the voice settings screen. It cannot be changed by "POWER VOLUME" knob on audio control panel. (→P.64)
- Apple CarPlay/Android Auto is an application developed by Apple Inc/Google LLC. Its functions and services may be terminated or changed without notice depending on the connected device's operation system, hardware and software, or due to changes in Apple CarPlay/Android Auto specifications.
- For a list of the apps supported by Apple CarPlay or Android Auto, refer to their respective website.
- While using these functions, vehicle and user information, such as location and vehicle speed, will be shared with the respective application publisher and the cellular service provider.
- By downloading and using each application, you agree to their terms of use.
- Data for these functions is transmitted using the internet and may incur charges. For information about data transmission fees, contact your cellular service provider.
- Depending on the application, certain functions, such as music playback, may be restricted.
- As the applications for each function are provided by a third-party, they may be subject to change or discontinuation without notice. For details, refer to the website of the function.
- If the vehicle's navigation system is being used for route guidance and a route is set using the Apple CarPlay/Android Auto Maps app, route guidance using the vehicle's navigation system is stopped. If the Apple CarPlay/Android Auto Maps app is being used for route guidance and a route is set using the vehicle's navigation system, route guidance using the Apple CarPlay/Android Auto Maps app is stopped.*

*: Premium Audio

- If the USB cable is disconnected, operation of Apple CarPlay/Android Auto will end. At this time, sound output will stop and change to the system screen.

■ **Certification**

- Use of the Apple CarPlay logo means that a vehicle user interface meets Apple performance standards. Apple is not responsible for the operation of this vehicle or its compliance with safety and

regulatory standards. Please note that the use of this product with iPhone, iPod, or iPad may affect wireless performance.

- CarPlay, iPhone, iPod, iPod nano, iPod touch, and Lightning are trademarks of Apple Inc., registered in the U.S. and other countries. Apple CarPlay is a trademark of Apple Inc.

androidauto

Android and Android Auto are trademarks of Google LLC.

WARNING

- Do not connect iPhone or operate the controls while driving.

NOTICE

- Do not leave your smartphone in the vehicle. In particular, high temperatures inside the vehicle may damage the smartphone.
- Do not push down on or apply unnecessary pressure to the smartphone while it is connected as this may damage the smartphone or its terminal.
- Do not insert foreign objects into the port as this may damage the smartphone or its terminal.

Troubleshooting

If you are experiencing difficulties with Apple CarPlay/Android Auto, check the following table.

Symptom	Solution
An Apple CarPlay/Android Auto connection cannot be established.	Check if the device supports Apple CarPlay/Android Auto. Check Apple CarPlay/Android Auto is enabled on the connected device. Check that the Android Auto application is installed to the device to be connected. For details, refer to https://www.apple.com/ios/carplay/, https://www.android.com/auto/. For available countries or areas for Apple CarPlay, refer to https://www.apple.com/ios/feature-availability/# apple carplay.
	Check if “Apple CarPlay”/“Android Auto” of “Projection Settings” on the general settings screen is set to on. (→P.60)
	Check if the USB cable being used is securely connected to the device and USB port. Try connecting the smartphone directly to the USB port in the vehicle, without using the hub. For Apple CarPlay: Check if the Lightning cable being used is certified by Apple and check if Siri is enabled.
	After checking all of the above, try to establish an Apple CarPlay/Android Auto connection. (→P.53)
When an Apple CarPlay/Android Auto connection is established and a video is being played, the video is not displayed, but audio is output through the system.	As the system is not designed to play video through Apple CarPlay/Android Auto, this is not a malfunction.
Although an Apple CarPlay/Android Auto connection is established, audio is not output through the system.	The system may muted or the volume may be low. Increase the system volume.

Symptom	Solution
The Apple CarPlay/Android Auto screen has flickers and/or audio from Apple CarPlay/Android Auto has noise.	Check if the USB cable being used to connect the device to the system is damaged. To check if the USB cable is damaged internally, connect the device to another system, such as a PC, and check if the device is recognized by the connected system. (The device should begin charging when connected.)
	After checking all of the above, try to establish an Apple CarPlay/Android Auto connection. (→P.53)
The map display of the Apple CarPlay Maps app cannot be enlarged or contracted with pinch multi-touch gestures.	As the Apple CarPlay Maps app is not compatible with pinch multi-touch gestures, this is not a malfunction.
During Apple CarPlay music application (Apple Music, Spotify, etc.) playback, if the iPhone is operated to start and play audio from an application that is not compatible with Apple CarPlay* and the onboard device volume is changed, the audio of the incompatible application stops and the system resumes playback of the original music application.	This operation is performed according to the specification of the onboard device, this is not a malfunction.
After interrupt audio (such as navigation route guidance) is played from an application that is not compatible with Apple CarPlay while the onboard device is playing audio (FM/AM, etc.), the system does not resume playback of the original audio (FM/AM, etc.).	This operation is performed according to the specification of the onboard device, this is not a malfunction. Manually change the audio source by yourself. Or, do not use applications that are not compatible with Apple CarPlay.* Due to some navigation applications are compatible from iOS 12, update to the latest iOS and application versions.

Symptom	Solution
When using Apple CarPlay, route guidance arrows and turn by turn navigation are not displayed on the multi-information display and system display. When using Android Auto, turn by turn navigation is not displayed on the multi-information display and system display.	This is not a malfunction as display of these items is not possible with this function.
When using Android Auto, hands-free call audio cannot be heard from the vehicle's speakers.	Disconnect the phone from the USB cable and check if hands-free call audio can be heard using the hands-free system.
	Connect the phone to the system using Android Auto, turn up the volume on the system and check if hands-free call audio can be heard. Check if other sounds can be heard from the vehicle's speakers.

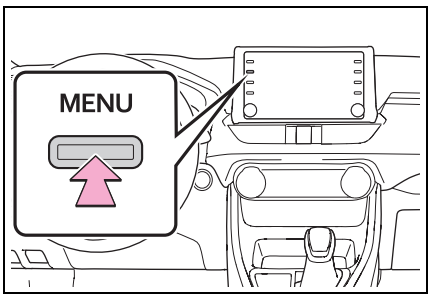
*: Applications not compatible with Apple CarPlay are applications installed on the iPhone that are not displayed on the Apple CarPlay screen application list. (such as visual voicemail)

General settings

Settings are available for clock, operation sounds, etc.

Displaying the general settings screen

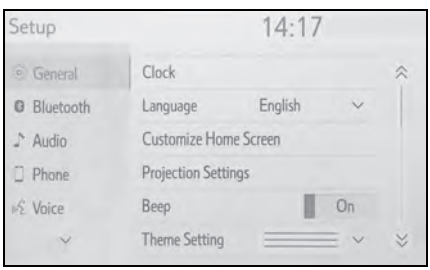
1 Press the “MENU” button.



2 Select “Setup”.

- If the general settings screen is not displayed, select “General”.

3 Select the desired items to be set.



General settings screen

- “Clock”

Select to change the time zone and select “On” or “Off” or “Auto”*1 for daylight saving time, automatic adjustment of the clock, etc. (→P.61)

- “Language”

Select to change the language. The language setting of Apple CarPlay/Android Auto can only be changed on the connected device.

- “Customize Home Screen”

Select to change the display information/area on the home screen and the home screen layout. (→P.29)

- “Projection Settings”*2

Select to set automatic Apple CarPlay/Android Auto connection establishment on/off. (→P.62)

- “Beep”

Select to turn the beep sound on/off.

- “Theme Setting”

Select to change the screen theme setting.

- “Unit of Temperature”*1

Select to change the unit of temperature.

- “Units of Measurement”

Select to change the unit of measure for distance/fuel consumption.

- “Auto Change to Screen”*1

Select to set automatic screen changes from the audio control screen to the home screen to on/off. When set to on, the screen will automatically return to the home screen from the audio control screen after 20 seconds.

- “Keyboard Layout”

Select to change the keyboard layout.

- “Delete Keyboard History”

Select to delete the keyboard history.

- “Memorize Keyboard History”

Select to set the memorize keyboard history on/off.

- “Animation”

Select to turn the animations on/off.

- “Driver Setting”

Select to change the driver settings. (→P.62)

- “Delete Personal Data”

Select to delete personal data. (→P.63)

- “Software Update”

Select to update software versions. For details, contact your Toyota dealer.

- “Software Update Setting”*2, 3

Select to set software update setting. (→P.63)

- “Gracenote Database Update”

Select to update Gracenote® database versions. For details, contact your Toyota dealer.

- “Software Information”

Select to display the software information. Notices related to third party software used in this product are enlisted. (This includes instructions for obtaining such software, where applicable.)

- “SW Sensitivity Level”

Select to change the capacitive touch screen button sensitivity to 1 (low), 2 (medium), or 3 (high).

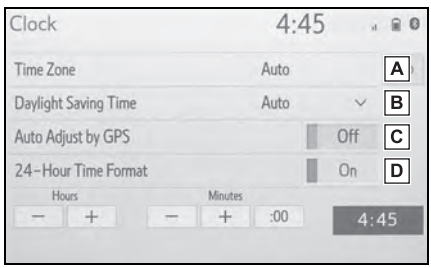
*1: Premium Audio only

*2: This function is not made available in some countries or areas.

*3: Vehicles equipped with DCM

Clock settings

1. Display the general settings screen. (→P.60)
2. Select “Clock”.
3. Select the desired items to be set.



A Select to change the time zone. (→P.62)

B Select to set daylight saving time on/off/auto*.

C Select to set automatic adjustment of the clock by GPS on/off.
When set to off, the clock can be manually adjusted. (→P.62)

D Select to set the 24 hour time format on/off.
When set to off, the clock is displayed in 12 hour time format.

*: Premium Audio only

Setting the time zone

1 Select “Time Zone”.

2 Select the desired time zone.

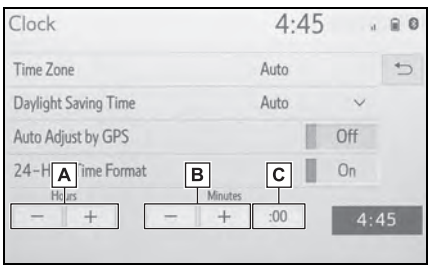
- Premium Audio only:
  If “Auto” is selected, the time zone is selected automatically by current vehicle position.

Manual clock setting

When “Auto Adjust by GPS” is turned off, the clock can be manually adjusted.

1 Select “Auto Adjust by GPS” to set to off.

2 Adjust the clock manually.



A Select “+” to set the time forward one hour and “-” to set the time back one hour.

B Select “+” to set the time forward one minute and “-” to set the time back one minute.

C Select to round to the nearest hour.
e.g.
1:00 to 1:29 → 1:00
1:30 to 1:59 → 2:00

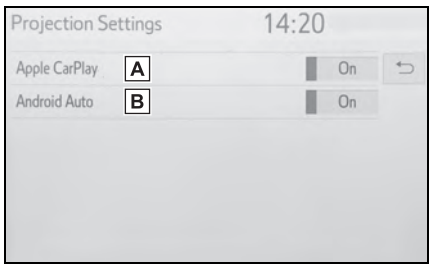
Projection settings*

*: This function is not made available in some countries or areas.

1 Display the general settings screen. (→P.60)

2 Select “Projection Settings”.

3 Select the desired items to be set.



A Select to turn Apple CarPlay connection establishment on/off.

B Select to turn Android Auto connection establishment on/off.

- When the settings are changed with a device connected to the system via USB, disconnect the device and connect it again to enable the settings.

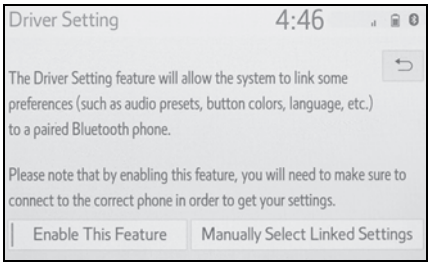
Driver settings

The driver settings feature will allow the system to link some preferences (such as audio presets, screen theme, language, etc.) to a paired Bluetooth® phone.

1 Display the general settings screen. (→P.60)

2 Select “Driver Setting”.

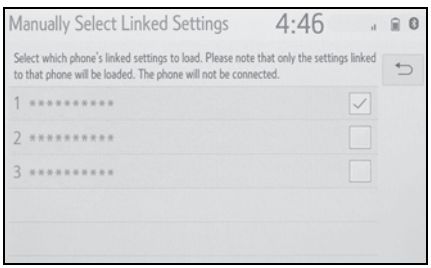
3 Select “Enable This Feature”.



Manually select linked settings

1 Select “Manually Select Linked Settings”.

2 Select the desired phone.



- After a few seconds, loaded screen automatically switches to the home screen.

Deleting personal data

Registered or changed personal settings will be deleted or returned to their default conditions.

1 Display the general settings screen. (→P.60)

2 Select “Delete Personal Data”.

3 Select “Delete”.

4 Select “Yes” when the confirmation screen appears.

Examples of settings that can be returned to their default conditions:

- Navigation settings*
- Audio settings
- Phone settings

etc.

*: Premium Audio only

Software update settings*

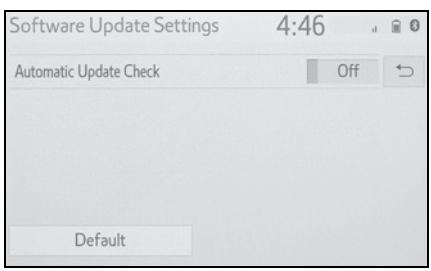
*: Vehicles equipped with DCM only. This function is not made available in some countries or areas.

When the automatic update check function is enabled, if a software update is available from the Cloud, a message will be displayed.

1 Display the general settings screen. (→P.60)

2 Select “Software Update Setting”.

3 Select “Automatic Update Check” to enable/disable the automatic update check function.



- When software update information

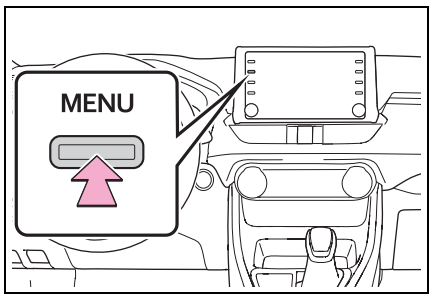
is displayed, contact your Toyota dealer.

Voice settings

Voice volume, etc. can be set.

Displaying the voice settings screen

1 Press the “MENU” button.

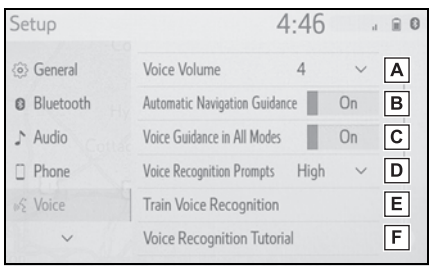


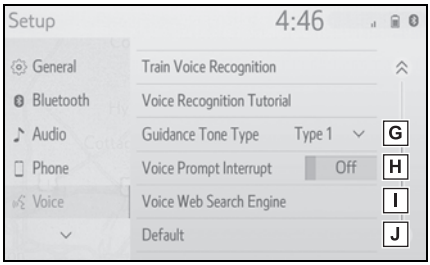
2 Select “Setup”.

3 Select “Voice”.

4 Select the desired items to be set.

Voice settings screen





A Select to adjust the volume of voice guidance.*1

B Select to set the voice guidance during route guidance on/off.*2

C Select to set the voice guidance during audio/visual system use on/off.*2

D Select to set the voice recognition prompts.

E Select to train voice recognition.
The voice command system adapts the user accent.

F Select to start the voice recognition tutorial.

G Select to set the beep sound of navigation guidance.*2

H Select to set the voice prompt interrupt on/off.

I Select to set the web search engine. The search engines are Toyota Apps. This item is displayed when two or more POI search applications are installed.*2 (→P.215)

J Select to reset all setup items.

*1: When an Apple CarPlay/Android Auto connection is established, voice command system (Siri/Google Assistant) and map application voice guidance volume can be changed.

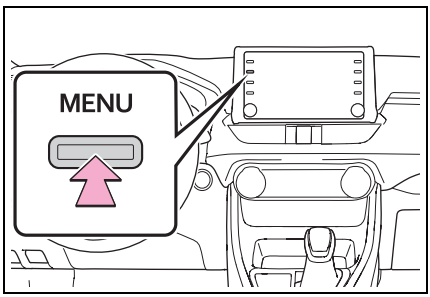
*2: Premium Audio only

Vehicle settings

Settings are available for maintenance, vehicle customization, etc.

Displaying the vehicle settings screen

1 Press the “MENU” button.

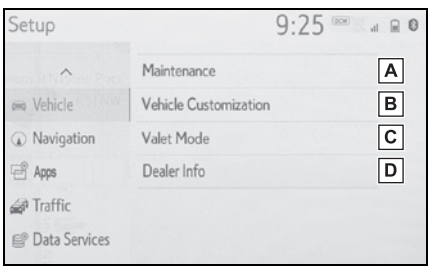


2 Select “Setup”.

3 Select “Vehicle”.

4 Select the desired items to be set.

Vehicle settings screen



A Select to set maintenance.*1 (→P.66)

B Select to set vehicle customization.*2

C Select to set valet mode. (→P.68)

D Select to set dealer information.*3, 4

*1: Premium Audio only

*2: Refer to the “OWNER’S MANUAL”

*3: Audio Plus with DCM only

*4: This function is not made available in some countries or areas.

Maintenance*

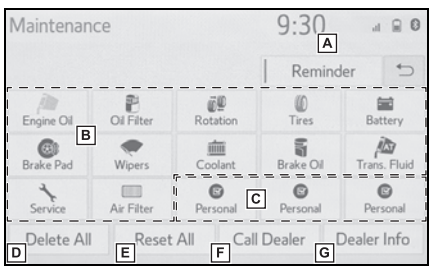
*: Premium Audio only

When the system is turned on, the maintenance reminder screen displays when it is time to replace a part or certain components. (→P.26)

1 Display the vehicle settings screen. (→P.66)

2 Select “Maintenance”.

3 Select the desired item.



A The system is set to give maintenance information with the maintenance reminder screen. (→P.26)

B Select to set a reminder for a part or component. (→P.67)

C Select to add a reminder other than the provided ones.

D Select to cancel all reminders which have been entered.

E Select to reset all reminders which have expired.

F Select to call the registered dealer.

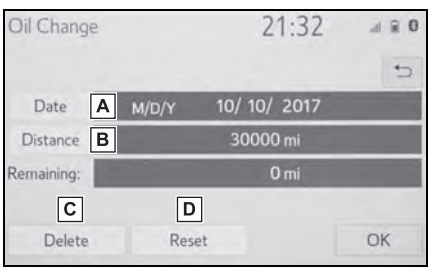
G Select to register/edit dealer information. (→P.67)

- When the vehicle needs to be serviced, the screen button color will change to orange.

Maintenance information setting

1 Select the desired part or component screen button.

2 Set the conditions.



A Select to enter the next maintenance date.

B Select to enter the driving distance until the next maintenance check.

C Select to cancel the conditions which have been entered.

D Select to reset the conditions which have expired.

3 Select “OK” after entering the conditions.

- For scheduled maintenance information, refer to “Scheduled Maintenance Guide” or “Owner’s Manual Supplement”.
- Depending on driving or road conditions, the actual date and distance that maintenance should be performed may differ from the stored date and distance in the system.

Dealer setting

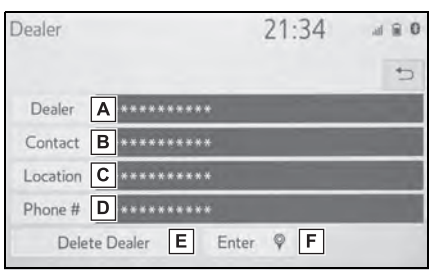
Dealer information can be registered in the system. With dealer information registered, route guidance to the dealer is available.

1 Select “Set Dealer”.

2 Select the desired item to search for the location. (→P.84)

- The editing dealer screen appears after setting the location.

3 Select the desired items to be edited.



A Select to enter the name of a dealer. (→P.68)

B Select to enter the name of a dealer member. (→P.68)

C Select to set the location. (→P.68)

D Select to enter the phone number. (→P.68)

E Select to delete the dealer information displayed on the screen.

F Select to set the displayed dealer as a destination. (→P.91)

Editing dealer or contact name

1 Select “Dealer” or “Contact”.

2 Enter the name and select “OK”.

Editing the location

1 Select “Location”.

2 Scroll the map to the desired point (→P.75) and select “Enter”.

Editing phone number

1 Select “Phone #”.

2 Enter the phone number and select “OK”.

Setting the valet mode

The security system can be set to on by entering a security code (4-digit number).

When set to on, the system will become inoperative once the electrical power source is disconnected until the security code is entered.

1 Display the vehicle settings screen. (→P.66)

2 Select “Valet Mode”.

3 Enter the 4-digit personal code and select “OK”.

4 Enter the same 4-digit personal code again and select “OK”.

- The system will request that you input the security code again to confirm that you remember it correctly.
- When valet mode activates, the system stops and a security code (4-digit number) standby screen is displayed.

- If the 4-digit personal code is forgotten, please contact your Toyota dealer.

If the valet mode has been activated

1 Enter the 4-digit personal code and select “OK”.

- If an incorrect security code (4-digit number) is entered 6 times, the system will not accept another security code (4-digit number) for 10 minutes.

Setting dealer information*

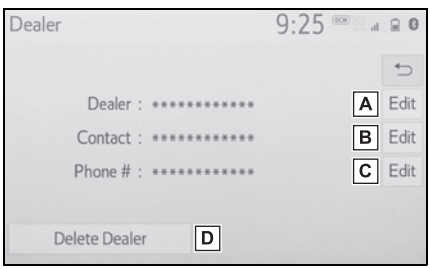
*: Audio Plus with DCM only. This function is not made available in some countries or areas.

Dealer information can be registered in the system. If the vehicle alert screen is displayed, selecting the call dealer button on the screen will call the phone number registered in the dealer information.

1 Display the vehicle settings screen. (→P.66)

2 Select “Dealer Info”.

3 Select the desired items to be edited.



A Select to enter the name of a dealer. (→P.69)

B Select to enter the name of a dealer member. (→P.69)

C Select to enter the phone number. (→P.69)

D Select to delete the dealer information displayed on the screen.

Editing dealer or contact name

1 Select “Edit” next to “Dealer” or “Contact”.

2 Enter the name and select “OK”.

Editing phone number

1 Select “Edit” next to “Phone #”.

2 Enter the phone number and select “OK”.

Navigation system 3

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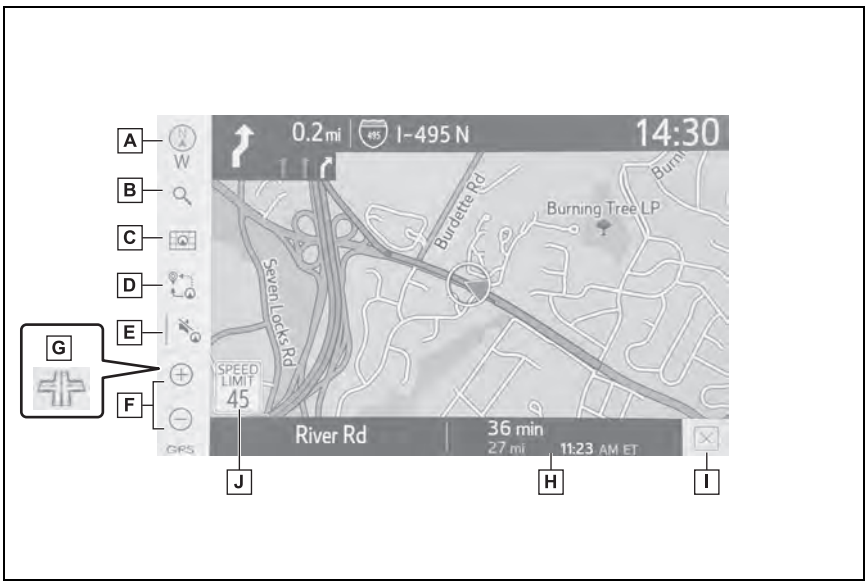
Map database version and covered area 117

Navigation*

*: Premium Audio only

The navigation system indicates your present position and assists in locating a desired destination. To display the map screen, press the “MAP” button.

Map screen overview



A 2D north up, 2D heading up or 3D heading up symbol (→P.75)
Indicates whether the map orientation is set to north-up or heading-up. The letter(s) under this symbol indicate the vehicle’s heading direction (e.g. N for north). In 3D map, only a heading-up view is available.

B Destination button (→P.84)
Select to display the destination screen.

C Map options button (→P.76)
Select to display the map options screen.

D Route options button (→P.99)
Select to display the route options screen.

E Mute button

Select to mute the voice guidance. When set to on, the indicator will illuminate.

F Zoom in/out button (→P.74)
Select to magnify or reduce the map scale. When either button is selected, the map scale indicator bar appears at the bottom of the screen.

G Micro city map button (→P.74)
Select to display the micro city map screen.

H Route information bar (→P.95)
Displays the distance with the estimated travel time/arrival time to the destination. The route information bar fills from left to right as the vehicle progresses on the route.

I Delete destination button (→P.22)
Select to delete destinations.

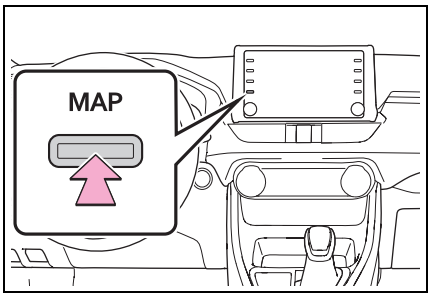
J Speed limit icon (→P.76)
Indicates the speed limit on the current road. The display of the speed limit icon can be set to on/off.

- When the vehicle is not receiving GPS signals, such as when driving in a tunnel, GPS will be displayed at the bottom left corner of the screen.
- Press the “MAP” button to display the address of the current position on the map screen or repeat voice guidance.

Map screen operation

Current position display

1 Press the “MAP” button.



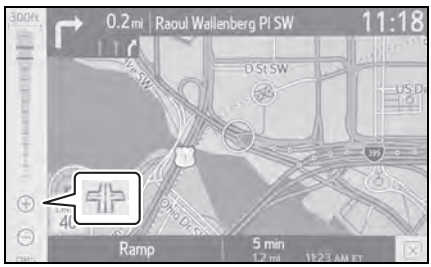
2 Check that the current position map is displayed.

- To correct the current position manually: →P.107

- While driving, the current position mark is fixed on the screen and the map moves.
- The current position is automatically set as the vehicle receives signals from the GPS (Global Positioning System). If the current position is not correct, it is automatically corrected after the vehicle receives signals from the GPS.
- After the 12-volt battery disconnection, or on a new vehicle, the current position may not be correct. As soon as the navigation system receives signals from the GPS, the correct current position is displayed.

Map scale

1 Select ⊕ or ⊖ to change the scale of the map screen.



- The scale indicator bar appears at the bottom of the screen.
- Select and hold ⊕ or ⊖ to continue changing the scale of the map screen.
- The scale of the map screen can also be changed by selecting the scale bar directly. This function is not available while driving.
- Pinch outward on the screen to zoom in and pinch inward to zoom out.
- In areas where a micro city map is available, ⊕ will change to  when the map screen is set to the smallest scale.

Micro city map

For areas covered by the micro city map (some major cities), a micro city map on a scale of 75 ft. (25 m) can be selected.

When the map is scaled down to 150 ft. (50 m), ⊕ changes to  and can be selected to display the micro city map.

1 Select on the map screen.

2 Check that the micro city map is displayed.



- To return to the normal map display, select .
- If the map or the current position is moved to the area which is not covered by the micro city map, the screen scale automatically changes to 150 ft. (50 m).
- On the micro city map, a one way street is displayed by .
- Scrolling the micro city map is not available while driving.
- Certification

Building micro cities in the database were created and provided by HERE.

Orientation of the map

The orientation of the map can be changed between 2D north-up, 2D heading-up and 3D heading-up by selecting the orientation symbol displayed at the top left of the screen.

: North-up symbol
Regardless of the direction of vehicle travel, north is always up.

: Heading-up symbol
The direction of vehicle travel is always up.

: 3D Heading-up symbol
The direction of vehicle travel is always up.

- The letter(s) under this symbol indicate the vehicle's heading direction (e.g. N for north).

Map scroll operation

The map can be scrolled to view locations that are different than your current position.

1 Select the desired point on the map screen.

- Move the desired point on the center of the map screen.



A Cursor mark

B Distance from the current position to the cursor mark

C Select to set as a destination. (→P.91)

D Select to register as a memory point. To change the icon, name, etc.: →P.102

- The map screen can be scrolled by touching, dragging or flicking it. (→P.27)
- Press the “MAP” button to return to the current position.

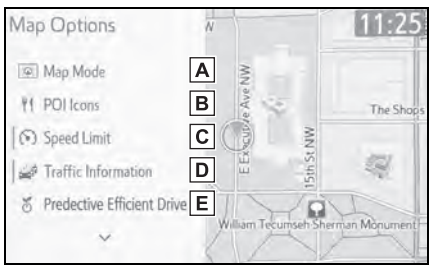
Map screen information

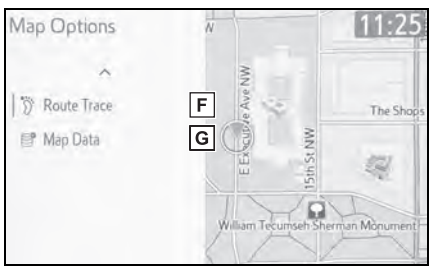
Information such as POI icons, route trace, speed limit, etc. can be displayed on the map screen.

Displaying the map options screen

1 Select on the map screen. (→P.72)

2 Select the desired items to be displayed.





A Select to display the desired map mode. (→P.77)

B Select to select or change POI icons. (→P.77)

C Select to display speed limit icon.

D Select to display traffic infor-

mation.*1 (→P.81)

E Select to display the predictive efficient drive icons.*1, 2 (→P.79)

F Select to display route trace. (→P.80)

G Select to display the map version and coverage area. (→P.117)

*1: This function is not made available in some countries or areas.

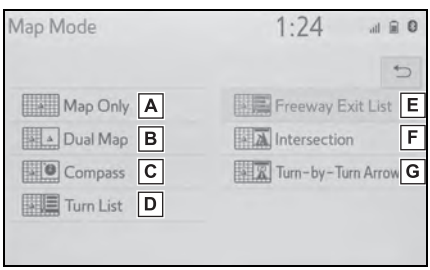
*2: Vehicles with hybrid system

Switching the map mode

1 Select on the map screen. (→P.72)

2 Select “Map Mode”.

3 Select the desired configuration button.



A Select to display the single map screen.

B Select to display the dual map screen. (→P.77)

C Select to display the compass mode screen. (→P.78)

D Select to display the turn list screen. (→P.98)

E Select to display the freeway exit list screen. (→P.96)

F Select to display the intersection guidance screen or the guidance screen on the freeway. (→P.97)

G Select to display the turn-by-turn arrow screen. (→P.98)

- Depending on the conditions, certain screen configuration buttons cannot be selected.

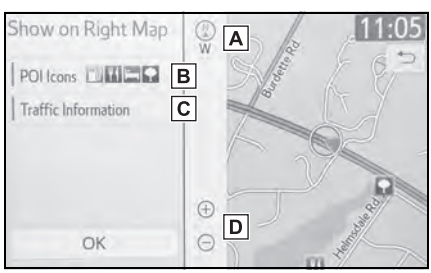
Dual map

The map on the left is the main map. The right side map can be edited.

1 Select any point on the right side map.



2 Select the desired item.



A Select to change the orientation of the map. (→P.75)

B Select to display POI icons. (→P.78)

C Select to show traffic information.* (→P.81)

D Select to change the map scale. (→P.74)

*: This function is not made available in some countries or areas.

3 Select “OK”.

Compass

Information about the destination, current position and a compass are displayed on the screen.

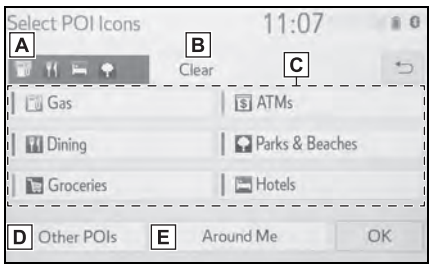
- The destination mark is displayed in the direction of the destination. When driving, refer to the longitude and latitude coordinates, and the compass, to make sure that the vehicle is headed in the direction of the destination.
- When the vehicle travels out of the coverage area, the guidance screen changes to the whole compass mode screen.

Selecting the POI icons

1 Select  on the map screen. (→P.72)

2 Select “POI Icons”.

3 Select the desired POI category and select “OK”.



A Displays up to 5 selected POI icons on the map screen.

B Select to cancel the selected POI icons.

C Displays up to 6 POI icons as favorite POI categories. (→P.107) If a POI category is selected to be displayed on the map, its icon will be displayed above.

D Select to display other POI categories if the desired POIs cannot be found on the screen.

E Select to search for the nearest POIs. (→P.79)

Selecting other POI icons to be displayed

1 Select “Other POIs”.

2 Select the desired POI categories and select “OK”.

“List All Categories”: Select to display all POI categories.

Displaying the local POI list

POIs that are within 20 miles (32 km) of the current position will be listed from among the selected categories.

1 Select “Around Me”.

2 Select the desired POI.

“Sort/Search Area”: Select to sort (distance, name, category) POIs or search area.

- Select “Near Here” to search for POIs near the current position.
- Select “Along My Route” to search for POIs along the route.

3 Check that the selected POI is displayed on the map screen.

Displaying predictive efficient drive information

The icon for the predictive deceleration support point can be displayed on the map.

1 Select “Predictive Efficient Drive”.

- The “Predictive Efficient Drive” indicator illuminates.
- The icon is displayed on the map for the predictive deceleration support points. Also, when the position of the vehicle approaches the predictive deceleration support point, the icon changes to an emphasized icon.

- Up to 100 icons can be displayed on one screen.
- When the maximum number of icons that can be displayed is exceeded, the predictive deceleration support points near the position of the vehicle are displayed.
- Icons for the predictive deceleration support points can be displayed on maps more detailed than 0.75 miles (1.2 km). (excluding the city map)
- When a destination is set, predictive deceleration support points not along the guided route are not emphasized.

Turning off the predictive efficient drive information display

1 Select “Predictive Efficient Drive”.

- The “Predictive Efficient Drive” indicator dims.
- After the “Predictive Efficient Drive” function is turned off, the screen to confirm whether to clear the predictive efficient drive information is displayed. To keep the points (only remove the display icon), select “Yes”. To clear registered points, select “No”.

- Once the predictive deceleration support point information is cleared, it cannot be restored.
- The predictive deceleration support point information cannot be selected and individually cleared.

Route trace

The traveled route can be stored and retraced on the map screen. This feature is available when the map scale is 30 miles (50 km) or less.

Start recording the route trace

1 Select on the map screen. (→P.72)

2 Select “Route Trace”.

● The route trace starts.

3 Check that the traveled line is displayed.



Stop recording the route trace

1 Select on the map screen. (→P.72)

2 Select “Route Trace” again.

3 A confirmation screen will be displayed.

“Yes”: Select to keep the recorded route trace.

“No”: Select to erase the recorded route trace.

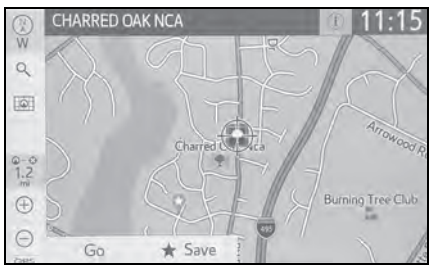
● The traveled route can be stored up to approximately 621 miles (1000 km).

Displaying information about the icon where the cursor is set

When the cursor is placed over an icon on the map screen, the name is displayed at the top of the screen. If ⓘ is shown to the right of the name, detailed information can be displayed.

1 Place the cursor over an icon.

2 Select ⓘ.



3 Check that the information screen is displayed.

★ “Save”: Select to register as a memory point. To change the icon, name, etc.: →P.102

“Go”/“Enter”: Select to set as a destination.

: Select to call the registered number.

“Delete”: Select to delete destination or memory point.

“Edit”: Select to display the edit memory point screen.

- Even when traffic information is not currently being received, traffic information and ⓘ will be displayed for a while after traffic information has been received.
- In some situations, calls to a POI may automatically change to an international call or may not be possible as a domestic call.

Standard map icons

Icon	Name
	Park/Recreation
	Business facility
	Airport
	Military
	University
	Hospital
	Stadium
	Shopping
	Golf course

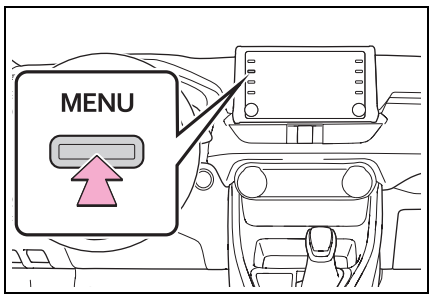
Traffic information*

*: This function is not made available in some countries or areas.

Traffic data can be received via HD Radio broadcast or via DCM (Data Communication Module) to display traffic information on the map screen.

Displaying the traffic incidents screen

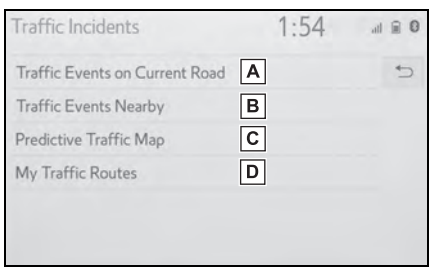
1 Press the “MENU” button.



2 Select “Info”.

3 Select “Traffic Incidents”.

▶ When the route has not been set



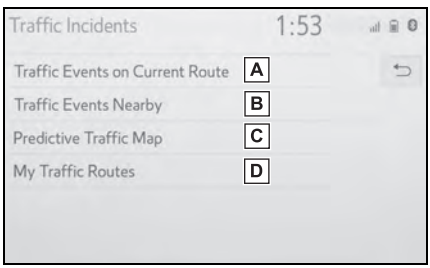
A Select to display traffic information for the current road. (→P.82)

B Select to display nearby traffic information. (→P.82)

C Select to display a map with predictive traffic data. (→P.82)

D Select to display traffic along the saved routes. (→P.83)

▶ When the route has been set



A Select to display traffic information for the set route. (→P.82)

B Select to display nearby traffic information. (→P.82)

C Select to display a map with predictive traffic data. (→P.82)

D Select to display traffic along the saved routes. (→P.83)

- If a large amount of information is being received, it may take longer than normal for the information to be displayed on the screen.
- If traffic information cannot be received because the vehicle is outside of HD Radio coverage area, it may still be able to be received using DCM. (→P.172)

Displaying traffic information

A list of current traffic information can be displayed along with information on the location of each incident.

1 Display the traffic incidents screen. (→P.81)

2 Select “Traffic Events on Current Road”, “Traffic Events on Current Route” or “Traffic Events Nearby”.

3 Select the desired traffic information.

▶ When “Traffic Events Nearby” is selected, depending on whether the traffic flow information is enabled/disabled, the following will be displayed:

When enabled: Traffic event and congestion information

When disabled: Traffic event information only

4 Check that the traffic information is displayed.

“Detail”: Select to display detailed traffic information.

Displaying predictive traffic information

A map with predictive traffic data can be displayed.

1 Display the traffic incidents screen. (→P.81)

2 Select “Predictive Traffic Map”.

3 Scroll the map to the desired point (→P.75) and set the time of predictive traffic information.

- The time of the predictive traffic information can be changed in 15-minute intervals up to +45 minutes.

"<": Moves the time forward 15 minutes.

">": Moves the time back 15 minutes.

My traffic routes

Traffic information along the saved routes can be displayed. To use this function, it is necessary to register a route. (→P.110)

1 Display the traffic incidents screen. (→P.81)

2 Select "My Traffic Routes".

- If map data has been updated, a confirmation screen will be displayed. Select "OK" or "Do Not Tell Me Again".

3 Select the desired route.

"Options": Select to add, edit or delete personal traffic routes. (→P.110)

- If routes have not been registered yet, a confirmation screen will be displayed. Select "Yes" to register the route.

4 Select the desired traffic information.

5 Check that the traffic information is displayed.

"Detail": Select to display detailed traffic information.

Displaying traffic information on the map

1 Select  on the map screen.

2 Select "Traffic Information".

3 Check that the traffic information is displayed.

- The icons indicate traffic incidents such as construction, accidents, etc. Select an icon to hear more detail by voice.
- The arrows indicate the flow of traffic. The color changes depending on the speed.

Destination search operation

Destination screen

The destination screen enables to search for a destination. The destination screen can be reached by the following methods:

■ **From the map screen**

1 Press the “MAP” button.

2 Select .

3 Follow the steps in “From the menu screen” from step 3. (→P.84)

■ **From the menu screen**

1 Press the “MENU” button.

2 Select “Destination”.

3 Select the desired search method.





A Select to set a destination by home. (→P.85)

B Select to search for a destination by entering keywords. (→P.85)

C Select to search for a destination via the Toyota response center.* (→P.218)

D Select to search for a destination from a registered entry in “Favorites”. (→P.85)

E Select to search for a destination recent set destinations. (→P.86)

F Select to search for a destination from emergency service points. (→P.86)

G Select to search for a destination by address. (→P.87)

H Select to search for a destination by point of interest. (→P.88)

I Select to search for a destination from contact data which had been transferred to the navigation system from a registered Bluetooth® phone. (→P.87)

*: This function is not made available in some countries or areas.

● To hide the destination screen, touch any part of the map screen.

Selecting search area

The selected state (province) can be changed to set a desti-

nation from a different state (province) by using “Address” or “Point of Interest”.

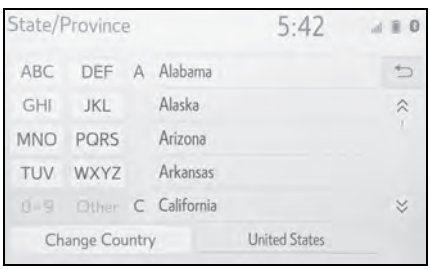
1 Display the destination screen. (→P.84)

2 Select “Address” or “Point of Interest”.

3 Select “Change State/Province”.

- If a state (province) has not been selected yet, “State/Province” screen is displayed directly.

4 Select the desired state (province).



- To change countries, select “Change Country”.

Setting home as destination

To use this function, it is necessary to register a home address. (→P.102)

1 Display the destination screen. (→P.84)

2 Select “Home”.

- The navigation system performs a search for the route and the route overview is displayed. (→P.92)

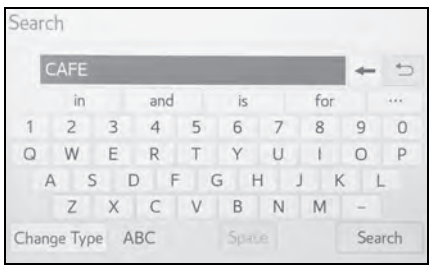
Searching by keyword

The destination can be searched by entering various keywords.

1 Display the destination screen. (→P.84)

2 Select “Search”.

3 Enter characters on the keyboard.



4 Select “Search”.

5 When there is more than 1 result, select the desired item from the list.

ⓘ: Select to display updated information about the selected entry. This function is displayed only when there is information from the Cloud.

- To search for a facility name using multiple search words, put a space between each word.
- Search results may differ depending on the Connected Services subscription status and communication status.

Searching by favorites list

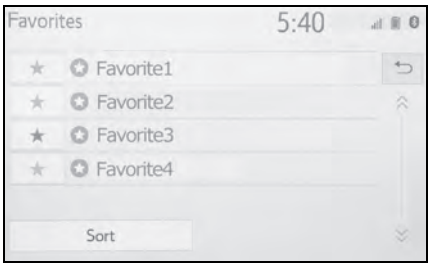
To use this function, it is neces-

sary to register a favorites list entry. (→P.103)

1 Display the destination screen. (→P.84)

2 Select “Favorites”.

3 Select the desired favorites list entry.



Searching by Destination Assist*

*: This function is not made available in some countries or areas.

A Destination Assist operator can search for a destination. You can request a specific business, address, or ask for help locating your desired destination. (→P.218)

1 Display the destination screen. (→P.84)

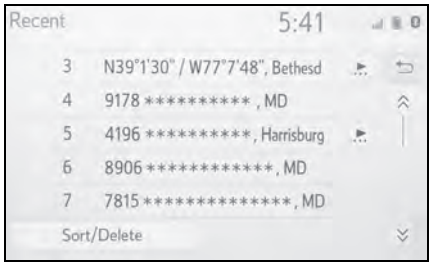
2 Select “Dest Assist”.

Searching by recent destinations

1 Display the destination screen. (→P.84)

2 Select “Recent”.

3 Select the desired destination.



“Sort/Delete”: Select to sort (date, name) or delete destination(s).

- Up to 100 previously set destinations are displayed on the screen.

Deleting recent destinations

1 Select “Sort/Delete”.

2 Select “Delete Recent Destinations”.

3 Select the desired recent destination(s) to be deleted.

4 Select “Yes” when the confirmation screen appears.

“Sort/Delete All”: Select to sort (date, name) destinations or delete all.

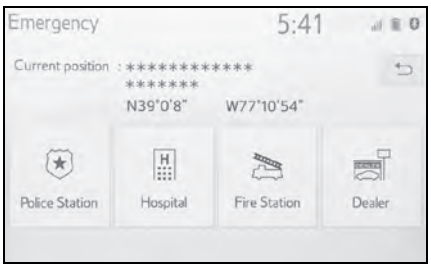
Searching by emergency

1 Display the destination screen. (→P.84)

2 Select “Emergency”.

3 Select the desired emergency category.

4 Select the desired destination.



● The navigation system does not guide in areas where route guidance is unavailable. (→P.115)

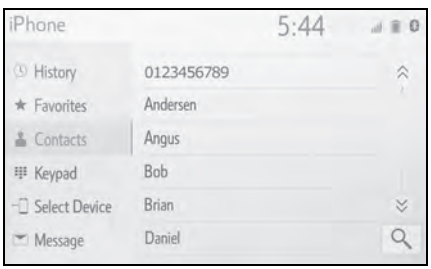
Searching by contact

To use this function, it is necessary to have contact data which had been transferred to the navigation system from a registered Bluetooth® phone. (→P.180)

1 Display the destination screen. (→P.84)

2 Select “Contacts”.

3 Select the desired contact.



4 Select “Addresses”.

5 Select the desired address.

6 Follow the steps in “Searching by keyword” from step 4. (→P.85)

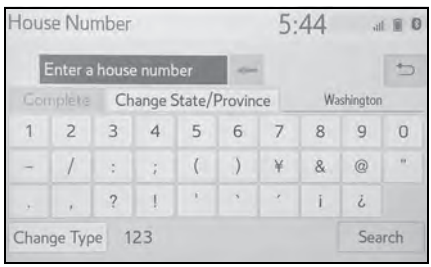
● This function may not be available depending on the type of Bluetooth® phone.

Searching by address

1 Display the destination screen. (→P.84)

2 Select “Address”.

3 Enter a house number and select “Search”.



4 Enter a street name and select “Search”.

5 Select the desired street name.

6 Enter a city name and select “Search”.

7 Select the desired city name.

● If multiple locations with the same address exist, the address list screen will be displayed. Select the desired address.

● A street name can be searched using only the body part of its name.
For example: S WESTERN AVE
• A search can be performed by entering “S WESTERN AVE”, “WESTERN AVE” or “WESTERN”.

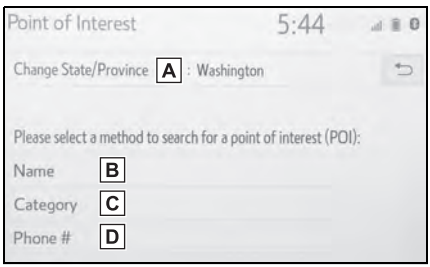
Searching by point of interest

There are 3 methods to search for a destination by Points of Interest.

1 Display the destination screen. (→P.84)

2 Select “Point of Interest”.

3 Select the desired search method.



A Select to change the search area. (→P.84)

B Select to search by name. (→P.88)

C Select to search by category. (→P.88)

D Select to search by phone number. (→P.89)

Searching by name

1 Select “Name”.

2 Enter a POI name and select “Search”.

3 Select the desired POI.

“Sort/Category/City”: Select to sort (name, distance) the displayed entries, change the POI category, or enter a city name.

- When entering the name of a specific POI, and there are 2 or more sites with the same name, the list screen will be displayed. Select the desired POI.

- To search for a facility name using multiple search words, put a space between each word.

Selecting a city to search

1 Select “Sort/Category/City”.

2 Select “Enter a city name”.

3 Enter a city name and select “Search”.

“Any City”: Select to cancel the city setting.

4 Select the desired city name.

5 Select the desired POI.

Selecting from the categories

1 Select “Sort/Category/City”.

2 Select “Change POI category”.

3 Select the desired category.

- If there is more than 1 result for the selected category, a detailed list will be displayed.

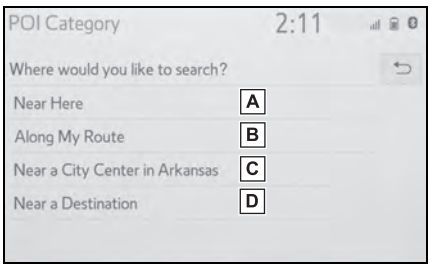
“List All Categories”: Select to display all POI categories.

4 Select the desired POI.

Searching by category

1 Select “Category”.

2 Select the desired search point.



A Select to search for POIs near your current position.

B Select to search for POIs along the set route.

C Select to search for POIs near a specific city center. (→P.89)

D Select to search for POIs near a destination.
When more than 1 destination has been set, a list will be displayed on the screen. Select the desired destination.

3 Select the desired POI category.

- If there is more than 1 result for the selected category, a detailed list will be displayed.
- Select “Other POIs” to select other than default POI categories. The following button can be displayed.

“List All Categories”: Select to display all POI categories.

“Favorite POI Categories”: Select to use the 6 POIs that have been previously set. (→P.107)

4 Select the desired POI.

- The names of POIs located within approximately 200 miles (320 km) from the selected search point can be displayed. They are displayed up to 200 names.

When “Near a City Center in XX*” is selected

1 Select “Near a City Center in XX*”.

2 Enter a city name and select “Search”.

“Last 5 Cities”: Select the desired city name from the list of the last 5 cities.

3 Select the desired city name.

4 Select “OK” when the city center map screen is displayed.

5 Follow the steps in “Searching by category” from step 3. (→P.88)

*: XX represents the selected search area name.

- If the navigation system has never been used, selecting the city name from “Last 5 Cities” will not be available.

Searching by phone number

1 Select “Phone #”.

2 Enter a phone number and select “OK”.

- If multiple locations with the same phone number exist,

the list screen will be displayed.

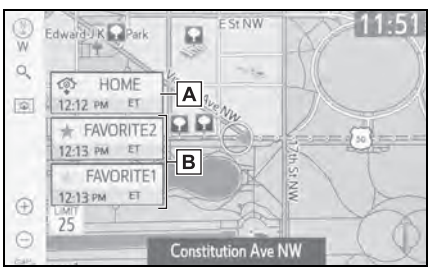
- If there is no match for the entered phone number, a list of identical numbers with different area codes will be displayed.

One-touch setting home/favorite as a destination

To use this function, it is necessary to register a home and/or a favorite location. Up to 2 favorites can be registered as preset destinations. (→P.102, 103)

To set the home or a preset destination as the destination, select the corresponding button.

1. Turn the engine switch <power switch> to ACC or ON.
2. Press the “MAP” button.
3. Select the desired item.



A Select to set the registered home as the destination.

B Select to set a registered favorite as the destination. (Up to 2 favorites can be registered as preset destinations.)

- The estimated time of arrival to the registered home and preset destinations from the current position will be displayed.
- If the home or a preset destination has not been registered, “Save Home” or “Save Favorite” will be displayed, respectively. To register a home or preset destination, select the corresponding button.

- When the destination is very close to the current position, “Nearby” will be displayed.
- The one-touch buttons for home and favorites will disappear after the vehicle has been driven for a while.
- The color of the estimated arrival time indicator may change depending on the traffic information received.
- This function is available when “Automatic Destination List Info” is set to on. (→P.106)

Starting route guidance

When the destination is set, the entire route map from the current position to the destination is displayed.

Starting route guidance

1 Select “Go” on the confirm destination screen.



- For details about this screen: →P.91

2 Select “OK” on the route overview screen.



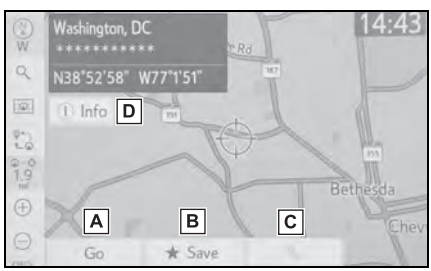
- For details about this screen: →P.92

- The route for returning may not be the same as that for going.
- The route guidance to the destination may not be the shortest route or a route without traffic congestion.
- Route guidance may not be available if there is no road data for the specified location.
- When setting the destination on a map with a scale more than 0.5 mile (800 m), the map scale changes to 0.5 mile (800 m) automatically. If this occurs, set the destination again.
- If a destination that is not located on a road is set, the vehicle will be guided to the point on a road nearest to the destination. The road nearest to the selected point is set as the destination.

WARNING

- Be sure to obey traffic regulations and keep road conditions in mind while driving. If a traffic sign on the road has been changed, the route guidance may not indicate such changed information.

Confirm destination screen



A Select to search for the route. (→P.91)

- If a destination has already been set, “Go Directly” and “Add to Route” will be displayed.

“Go Directly”: Select to delete the existing destination(s) and set a new one.

"Add to Route": Select to add a destination to the current route.

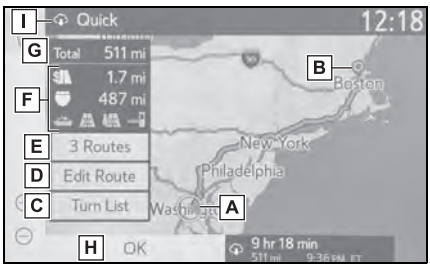
B Select to register as a memory point.

C Select to call the registered number.

D Select to update information about the selected entry.*

*: This function is displayed only when there is information from the Cloud. (→P.85)

Route overview screen



A Current position

B Destination point

C Select to display a list of the turns required to reach the destination. (→P.93)

D Select to change the route. (→P.93)

E Select the desired route from 3 possible routes. (→P.92)

F Type of route and its distance

G Distance of the entire route

H Select to start guidance. Select and hold to start demo mode. (→P.92)

I Displayed when the route displayed is from the Cloud. (→P.94)

Starting demo mode

Before starting the route guidance, the demonstration of the route guidance can be viewed.

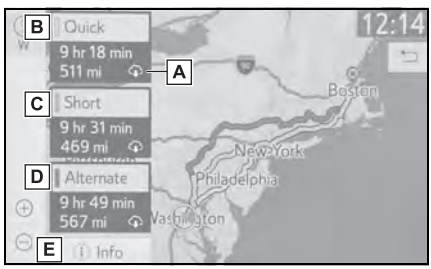
1 Select and hold "OK" on the route overview screen until a beep sounds.

- Press the "HOME" or "MAP" button to end demo mode.

3 routes selection

1 Select "3 Routes".

2 Select the desired route.



A Displayed when the route displayed is available from the Cloud. ( )

B Select to display the quickest route.

C Select to display the route that is the shortest distance to the set destination.

D Select to display the alternative route.

E Select to display the information about the 3 routes. (→P.93)

Displaying 3 routes information

1 Select ⓘ “Info”.

2 Check that the 3 routes information screen is displayed.



A Time necessary for the entire trip

B Distance of the entire trip

C Distance of the toll road

D Distance of the freeway

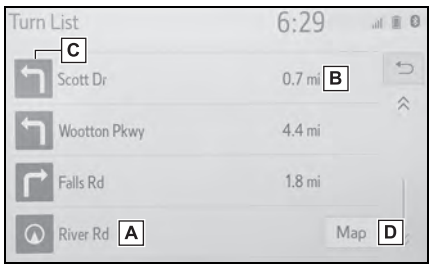
E Distance of the ferry trip

Displaying turn list

A list of turn information from the current position to the destination can be displayed.

1 Select “Turn List”.

2 Check that the turn list is displayed.



A Current position

B Distance to the next turn

C Turn direction at the intersection

D Select to display the map of the selected point.

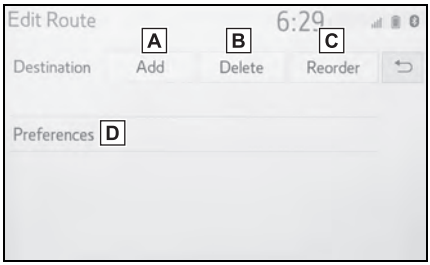
- Not all road names on the route may appear on the list. If a road changes its name without requiring a turn (such as on a street that runs through 2 or more cities), the name change will not appear on the list. The street names will be displayed in order from the starting point, along with the distance to the next turn or the destination.

Editing route

Destinations can be added, reordered or deleted, and conditions for the route to the destination can be changed.

1 Select “Edit Route”.

2 Select the desired item.



A Select to add destinations. (→P.94)

B Select to delete destinations. (→P.94)

C Select to reorder destinations. (→P.100)

D Select to set route preferences. (→P.100)

Adding destinations

▶ When the vehicle is stopped

1 Select “Add”.

2 Search for an additional destination in the same way as a destination search. (→P.84)

- Up to 5 destinations can be set.

3 Select “Add” at the position in the route which you want to add the destination.

▶ While driving

1 Select “Add”.

2 Search for an additional destination in the same way as a destination search. (→P.84)

- Up to 5 destinations can be set.

Deleting destinations

1 Select “Delete”.

2 Select “Yes” when the confirmation screen appears.

- If more than 1 destination has been set, select the destination(s) to be deleted. (The navigation system will recalculate route(s) to the remaining set destination(s).)

A route from the Cloud* (Vehicles equipped with DCM)

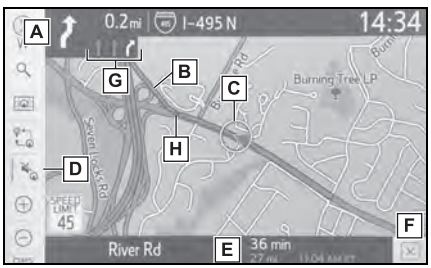
*: This function is not made available in some countries or areas.

When starting route guidance or rerouting, a route can be provided automatically by the Cloud. This function is available when dynamic route setting is enabled. (→P.106)

Route guidance screen

During the route guidance, various types of guidance screens can be displayed depending on conditions.

Screen for route guidance



A Distance to the next turn and an arrow indicating the turning direction

B Guidance route

C Current position

D Select to mute the voice guidance.

E Route information (→P.95)

F Select to delete destinations. (→P.22)

G Displays the lane recommendation (→P.96)

H Guidance point

- If the vehicle goes off the guidance route, the route will be recalculated.
- For some areas, the roads have not been completely digitized in our database. For this reason, the route guidance may select a road that should not be traveled on.
- When arriving at the set destination, the destination name will be displayed on the upper part of the screen.
- When the automatic zoom function is enabled, the map will automatically change to a detailed map as the vehicle approaches a guidance point. (→P.106)

Distance and time to destination

When the vehicle is on the guidance route, the route information bar displays the distance with the estimated travel/arrival time to the destination.

▶ When the set destination is 1

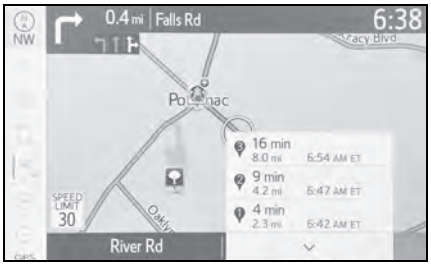
1 Check that the distance and time to destination is displayed.



▶ When the set destinations are more than 1

1 Select the route information bar.

2 Check that the list of the distance and time is displayed.



- By selecting one of the number buttons, the desired route information is displayed.

- When the vehicle is on the guidance route, the distance measured along the route is displayed. Travel time and arrival time are calculated based on the average speed of the specified speed limits and current traffic information.
- When the vehicle gets off the guidance route, the arrow facing the destination is displayed instead of the estimated travel/arrival time.
- The route information bar fills from left to right as the vehicle progresses along the route.

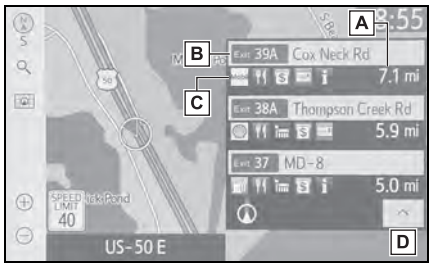
Lane recommendation

When approaching a turning point, the lane recommendation will automatically be displayed on the map.



During freeway driving

During freeway driving, the freeway information screen can be displayed.



A Distance from the current position to the freeway exit/rest area

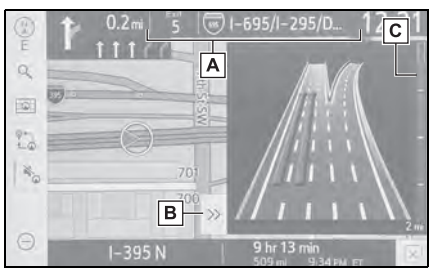
B Name of the freeway exit/rest area

C POIs that are close to a freeway exit

D Select to display farther freeway exits/rest areas.

When approaching freeway exit or junction

When the vehicle approaches an exit or junction, the freeway guidance screen will be displayed.



A Next exit or junction name

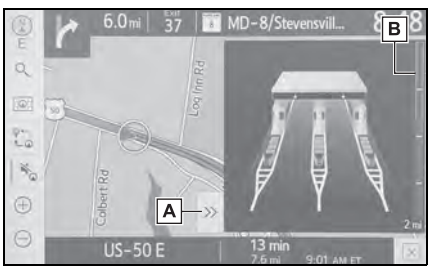
B Select to hide the freeway guidance screen.
- To return to the freeway guidance screen, press the “MAP” button.

C Remaining distance bar to the guidance point

- This function is available when “Intersection Zoom Map” is set to on. (→P.106)

When approaching tollgate

When the vehicle approaches a tollgate, the tollgate view will be displayed.



A Select to hide the tollgate guidance screen.
- To return to the tollgate guidance screen, press the “MAP” button.

B Remaining distance bar to the guidance point

- This function is available when “Intersection Zoom Map” is set to on. (→P.106)

When approaching junction

When the vehicle approaches a junction, the junction view with signage will be displayed.



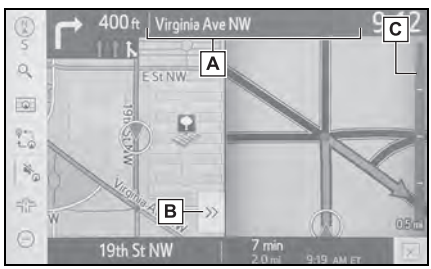
A Select to hide the real freeway junction view.
- To return to the real freeway junction view, press the “MAP” button.

B Remaining distance bar to the guidance point

- This function is available when “Intersection Zoom Map” is set to on. (→P.106)

When approaching intersection

When the vehicle approaches an intersection, the intersection guidance screen will be displayed.



A Next street name

B Select to hide the intersection guidance screen.
- To return to the intersection guidance screen, press the “MAP”

button.

C Remaining distance bar to the guidance point

● This function is available when “Intersection Zoom Map” is set to on. (→P.106)

Turn list screen

1 Select “Turn List” on the map mode screen. (→P.77)

2 Check that the turn list screen is displayed.



A Turn direction

B Next street or destination name

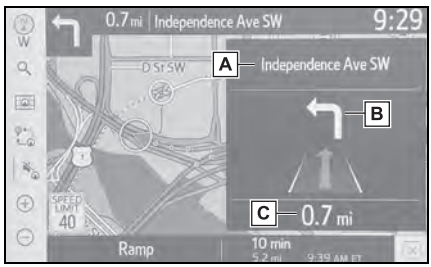
C Distance between turns

Turn-by-turn arrow screen

On this screen, information about the next turn on the guidance route can be displayed.

1 Select “Turn-by-Turn Arrow” on the map mode screen. (→P.77)

2 Check that the turn-by-turn arrow screen is displayed.



A Exit number or street name

B Turn direction

C Distance to the next turn

Typical voice guidance prompts

As the vehicle approaches an intersection, or point, where maneuvering the vehicle is necessary, the navigation system's voice guidance will provide various messages.

- If a voice guidance command cannot be heard, press the "MAP" button to hear it again.
- To adjust the voice guidance volume: →P.64
- To mute the voice guidance: →P.95
- Voice guidance may be made early or late.
- If the navigation system cannot determine the current position correctly, you may not hear voice guidance or may not see the magnified intersection on the screen.

WARNING

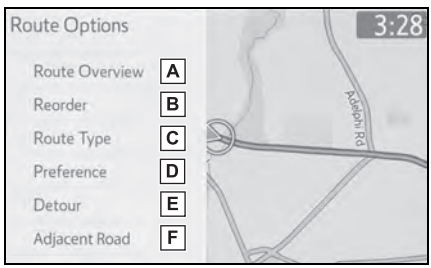
- Be sure to obey the traffic regulations and keep the road condition in mind especially when you are driving on IPD roads (roads that are not completely digitized in our database). The route guidance may not have the updated information such as the direction of a one way street.

Editing route

Displaying the edit route screen

1 Select on the map screen. (→P.72)

2 Select the desired item to be set.



A Select to display the overview of the entire route. (→P.92)

B Select to reorder destinations. (→P.100)

C Select to change route type. (→P.100)

D Select to set route preferences. (→P.100)

E Select to set detours. (→P.100)

F Select to start from adjacent road. (→P.101)

- To hide the route options screen, touch any part of the map screen.

3 Check that the route overview is displayed. (→P.92)

Reordering destinations

When more than 1 destination has been set, the arrival order of the destinations can be changed.

1 Select on the map screen. (→P.72)

2 Select “Reorder”.

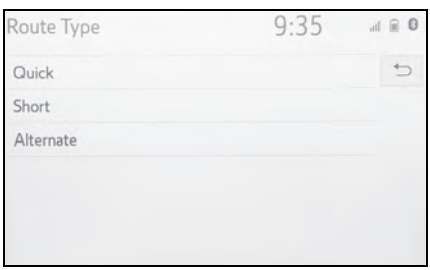
3 Select the desired destination and select “Move Up” or “Move Down” to change the arrival order. Then select “OK”.

Selecting route type

1 Select on the map screen. (→P.72)

2 Select “Route Type”.

3 Select the desired route type.



- The entire route from the starting point to the destination is displayed. (→P.92)
- During driving, the route guidance starts after selecting the desired route type.

Setting route preferences

The conditions to determine the route can be selected from various choices such as freeways, toll roads, ferries, etc.

1 Select on the map screen. (→P.72)

2 Select “Preference”.

3 Select the desired route preferences and select “OK”.

- Even if the “Avoid Freeways” route preference is turned off, the route may not be able to avoid freeways in some cases.
- If the calculated route includes a trip by ferry, the route guidance shows a sea route. After traveling by ferry, the current position may be incorrect. Upon reception of GPS signals, it is automatically corrected.

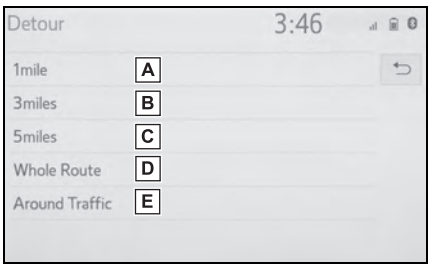
Detour setting

During the route guidance, the route can be changed to detour around a section of the route where a delay is caused by road repairs, an accident, etc.

1 Select on the map screen. (→P.72)

2 Select “Detour”.

3 Select the desired detour distance.



A Select to detour within 1 mile of the current position.

B Select to detour within 3 miles of the current position.

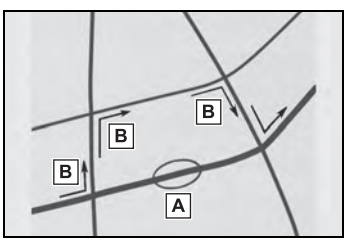
C Select to detour within 5 miles of the current position.

D Select to detour on the entire route.

E Select to make the navigation system search for the route based on traffic congestion information received from traffic information.* (→P.81)

*: This function is not made available in some countries or areas.

- This picture shows an example of how the navigation system would guide around a delay caused by a traffic jam.



A This position indicates the location of a traffic jam caused by road repairs, an accident, etc.

B This route indicates the detour suggested by the navigation system.

- When the vehicle is on a freeway, the detour distance selections are 5, 15 and 25 miles (or 5, 15 and 25 km if units are in km).
- The navigation system may not be able to calculate a detour route depending on the selected distance and surrounding road conditions.

Adjacent road

When a freeway and a surface road run in parallel, the navigation system may show the guidance route going on the freeway while driving on the surface road, or vice versa.

If this happens, you can instantly choose the adjacent road for the route guidance.

1 Select on the map screen. (→P.72)

2 Select “Adjacent Road”.

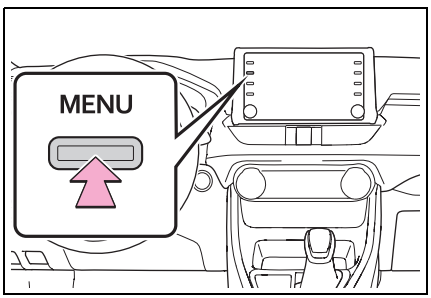
- When there is no adjacent road, this screen button will not be displayed.

Navigation settings

Home, favorites list entries, areas to avoid can be set as memory points. The registered points can be used as the destinations. (→P.84) Registered areas to avoid, will be avoided when the navigation system searches for a route.

Displaying navigation settings screen

1 Press the “MENU” button.

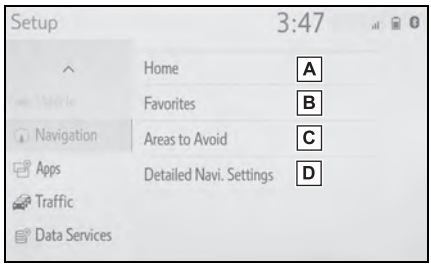


2 Select “Setup”.

3 Select “Navigation”.

4 Select the desired item to be set.

Navigation settings screen



A Select to set home. (→P.102)

B Select to set the favorites list. (→P.103)

C Select to set areas to avoid. (→P.104)

D Select to set detailed navigation settings. (→P.106)

- When “Useful Navi. Information Settings” is displayed on the screen: →P.114

Setting up home

If home has been registered, that information can be recalled by selecting “Home” on the destination screen. (→P.84)

Registering home

1 Display the navigation settings screen. (→P.102)

2 Select “Home”.

3 Select the desired item to search for the location. (→P.84)

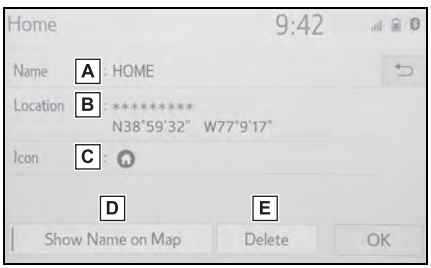
4 Select “OK” when the editing home screen appears.

Editing home

1 Display the navigation settings screen. (→P.102)

2 Select “Home”.

3 Select the desired item to be edited.



A Select to edit the home name.

B Select to edit location information.

C Select to change the icon to be displayed on the map screen. (→P.104)

D Select to set display of the home name on/off.

E Select to delete registered home location.

4 Select “OK”.

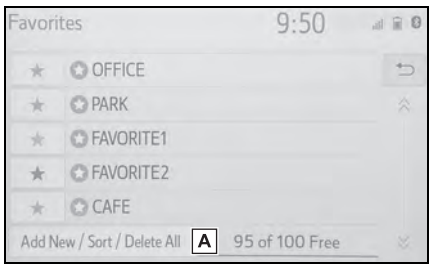
Setting up favorites list

Points on the map can be registered.

1 Display the navigation settings screen. (→P.102)

2 Select “Favorites”.

3 Select the desired item.



A Select to edit the favorites list entries. (→P.103)

“Add New”: Select to register favorites list entries. (→P.103)

“Sort”: Select to sort (date, name, icon) favorite list entries.

“Delete All”: Select to delete all favorite list entries.

Registering favorites list entries

1 Select “Add New/Sort/Delete All”.

2 Select “Add New”.

3 Select the desired item to search for the location. (→P.84)

4 Select “OK” when the editing favorites list screen appears. (→P.103)

- Up to 100 favorites list entries can be registered.

Editing favorites list entries

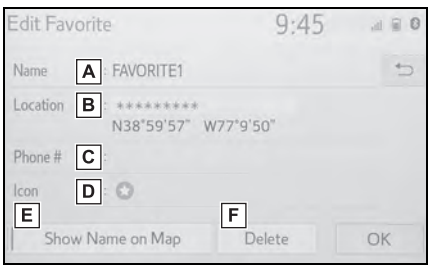
The icon, name, location and/or

phone number of a registered favorites list entry can be edited.

1 Select the desired favorites list entry.

● Each time a star icon is selected, its color will change. Colored star icons indicate that the favorite is registered to the corresponding preset destination button. Up to 2 entries can be registered as quick favorite destinations. (→P.90)

2 Select the desired item to be edited.



A Select to edit the favorites list entry name.

B Select to edit location information.

C Select to edit the phone number.

D Select to change the icon to be displayed on the map screen. (→P.104)

E Select to set display of the favorites list entry name on/off.

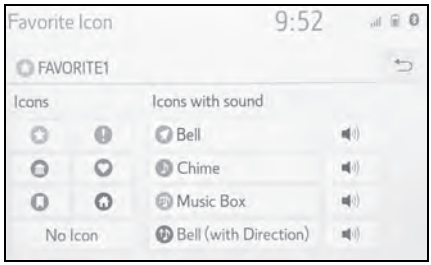
F Select to delete the favorites list entry.

3 Select “OK”.

Changing the icon

1 Select “Icon”.

2 Select the desired icon.



■ Icons with sound

A sound for some favorites list entries can be set. When the vehicle approaches the location of the favorites list entry, the selected sound will be heard.

: Select to play the sound.

● When “Bell (with Direction)” is selected, select an arrow to adjust the direction and select “OK”.

● The bell sounds only when the vehicle approaches this point in the direction that has been set.

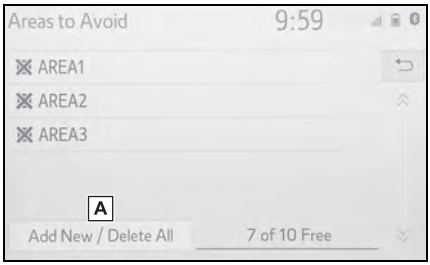
Setting up areas to avoid

Areas to be avoided because of traffic jams, construction work or other reasons can be registered as “Areas to Avoid”.

1 Display the navigation settings screen. (→P.102)

2 Select “Areas to Avoid”.

3 Select the desired item.



A Select to edit the list of areas to avoid.

“Add New”: Select to register areas to avoid. (→P.105)

“Delete All”: Select to delete all areas to avoid.

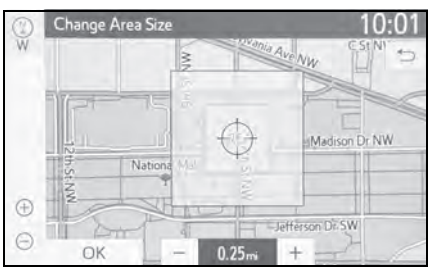
Registering areas to avoid

1 Select “Add New/Delete All”.

2 Select “Add New”.

3 Select the desired item to search for the location. (→P.84)

4 Select “+” or “-” to change the size of the area to be avoided and select “OK”.



5 Select “OK” when the area to avoid screen appears.

- If a destination is entered in the area to avoid or the route calculation cannot be made without running through the area to avoid, a route passing through the area to be avoided may be shown.
- Up to 10 locations can be registered as points/areas to avoid.

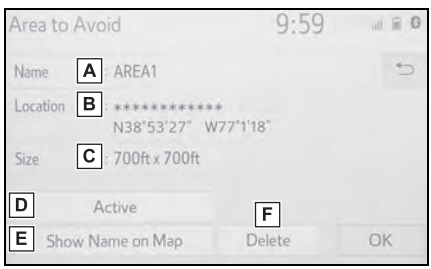
Editing areas to avoid

The name, location and/or area size of a registered area can be edited.

1 Select “Edit”.

2 Select the desired area.

3 Select the desired item to be edited.



A Select to edit the name of the area to avoid.

B Select to edit area location.

C Select to edit area size.

D Select to set the area to avoid function on/off.

E Select to set display of the area to avoid name on/off.

F Select to delete the area to avoid.

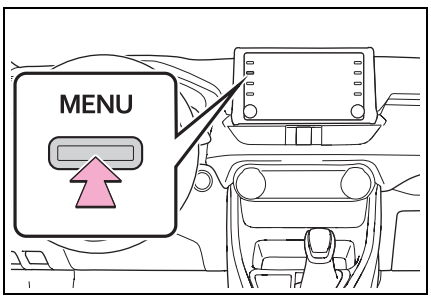
4 Select “OK”.

Detailed navigation settings

Settings are available for pop-up information, favorite POI categories, low fuel warning, etc.

Displaying the detailed navigation settings screen

1 Press the “MENU” button.

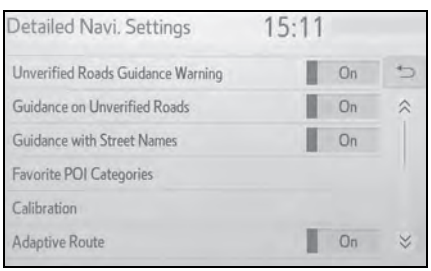


2 Select “Setup”.

3 Select “Navigation”.

4 Select “Detailed Navi. Settings”.

5 Select the desired items to be set.



Detailed navigation settings screen

- “Unverified Roads Guidance Warning”

Select to set unverified roads guidance warning on/off.

- “Guidance on Unverified Roads”

Select to set IPD road (roads that are not completely digitized in our database) guidance on/off.

- “Guidance with Street Names”

Select to set the voice guidance for the next street name on/off.

- “Favorite POI Categories”

Select to set favorite POI categories that are used for POI selection to display on the map screen. (→P.107)

- “Calibration”

Select to adjust the current position mark manually or to adjust miscalculation of the distance caused by tire replacement. (→P.107)

- “Adaptive Route”

Select to enable/disable adaptive routes. When enabled, the navigation system will provide frequently used routes.

- “Reset Adaptive Route”

Select to erase adaptive route data.

- “Automatic Destination List Info”

Select to set automatic destination list information on/off. When set to on, the estimated time of arrival to

the registered home and preset destinations from the current position will be displayed.

- “Intersection Zoom Map”

Select to set display of a guidance screen on/off.

- “Automatic Zoom”

Select to set automatic zoom function on/off. When it is enabled, as the vehicle approaches a guidance point, the map will change to a detailed map automatically.

- “State Border Guidance”

Select to set cross-border guidance on/off.

- “Map Color Customization”

Select to set the map display color.

- “Map Animation”

Select to set map animation on/off.

- “Dynamic Route”*1

Select to enable/disable routes sourced from the Cloud. (→P.94)

- “Predictive Efficient Drive”*1, 2

Select to set predictive efficient drive on/off. (→P.108)

- “Restore the default settings”

Select to reset all setup items.

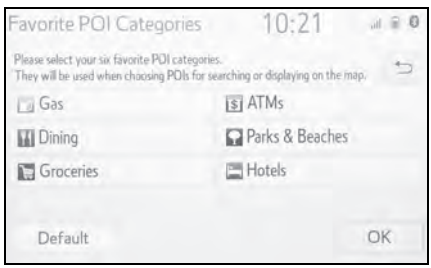
*1: This function is not made available in some countries or areas.

*2: Vehicles with hybrid system

Favorite POI categories (Select POI icons)

Up to 6 POI icons, which are used for selecting POIs on the map screen, can be selected as favorites.

1. Display the detailed navigation settings screen. (→P.106)
2. Select “Favorite POI Categories”.
3. Select the desired category to be changed.



“Default”: Select to set the default categories.

4. Select the desired POI category.

“List All Categories”: Select to display all POI categories.

5. Select the desired POI icon.
6. Select “OK”.

Current position/Tire change calibration

The current position mark can be adjusted manually. Miscalculation of the distance caused by tire replacement can also be adjusted.

1. Display the detailed navigation settings screen. (→P.106)
2. Select “Calibration”.
3. Select the desired item.

- For additional information on the accuracy of a current position: →P.115

Position/Direction calibration

When driving, the current position mark will be automatically corrected by GPS signals. If GPS reception is poor due to location, the current position mark can be adjusted manually.

1. Select “Position/Direction”.
2. Scroll the map to the desired point (→P.75) and select “OK”.
3. Select an arrow to adjust the direction of the current position mark and select “OK”.

Tire change calibration

The tire change calibration function will be used when replacing the tires. This function will adjust miscalculation caused by the circumference difference between the old and new tires.

1. Select “Select after a Tire Change”.

- The message appears and the quick distance calibration starts automatically.

- If this procedure is not performed when the tires are replaced, the current position mark may be incorrectly displayed.

Predictive efficient drive*1, 2, 3

*1: Vehicles with hybrid system

*2: This function does not operate outside the contiguous United States (Example: Alaska and Hawaii).

*3: Refer to the “OWNER’S MANUAL”

This system operates based on the driving situation and traffic information to enhance fuel economy.

- The predictive efficient drive function can be turned on/off. (→P.106)

Predictive deceleration support

The system automatically stores and registers support points where the driver always decelerates or stops based on pedal operation and the vehicle speed of the driver.

The registered points are shown on the map as icons  for use as predictive deceleration support points.

When the position of the vehicle approaches the registered point, the icon changes to an emphasized  icon.

Depending on the system or driving situation, the engine brake amount increases after

releasing the accelerator pedal.

As a result, the battery charge amount can be increased when decelerating or stopping the vehicle to enhance fuel economy.

Predictive SOC control

The system reads the road and traffic conditions ahead to efficiently control the charging and discharging of the hybrid battery according to the actual driving situation.

The capacity of the hybrid battery is limited. When it is fully charged, regeneration cannot occur, and when the battery is depleted, it may be forcibly charged by the engine. The system predicts these situations to adjust the battery charge level in advance, effectively utilizing the battery.

- The system operates when starting route guidance and the position of the vehicle is along the guided route. (The system does not operate in parking lots, etc.)
- When multiple destinations are set, the system will continue to operate to the last destination.

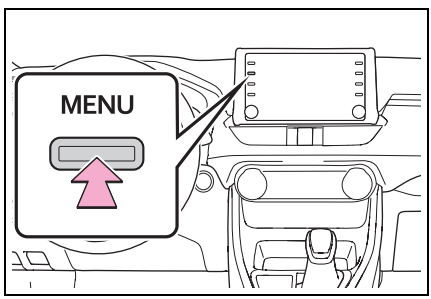
Traffic settings*

*: This function is not made available in some countries or areas.

Traffic information such as traffic congestion or traffic incident warnings can be made available.

Displaying the traffic settings screen

1 Press the “MENU” button.

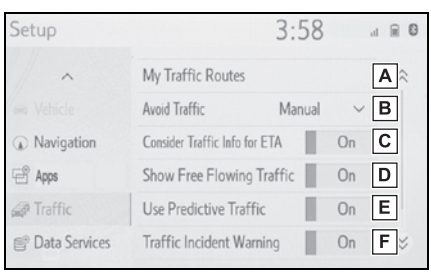


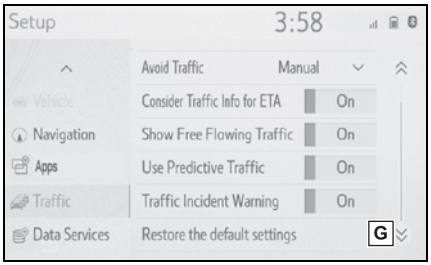
2 Select “Setup”.

3 Select “Traffic”.

4 Select the desired items to be set.

Screen for traffic settings





A Select to set specific routes (such as frequently used routes) on which you wish to receive traffic information. (→P.110)

B Select to set the avoid traffic function auto/manual. (→P.112)

C Select to set the usage of traffic information for the estimated arrival time on/off.

D Select to set the display of an arrow of free flowing traffic on/off.

E Select to set to on/off whether to consider the predictive traffic information (→P.82) with estimated arrival time and detoured route search.

F Select to set traffic incident voice warning on/off.

G Select to reset all setup items.

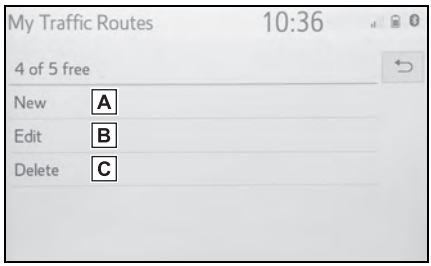
My traffic routes

Specific routes (such as frequently used routes) on which you wish to receive traffic information can be registered as “My Traffic Routes”. A route is set by defining a start point and end point, and can be adjusted by setting up to 2 preferred roads.

1 Display the traffic settings screen. (→P.109)

2 Select “My Traffic Routes”.

3 Select the desired item.



A Select to register personal traffic routes. (→P.110)

B Select to edit personal traffic routes. (→P.111)

C Select to delete personal traffic routes. (→P.111)

Registering personal traffic routes

1 Select “New”.

2 Select “Name”.

3 Enter the name and select “OK”.

4 Select “Start”.

5 Select the desired item to search for the location. (→P.84)

6 Select “End”.

7 Select the desired item to search for the location. (→P.84)

8 Select “OK”.

9 Confirm the route overview displayed.



A Select the desired route from 3 possible routes. (→P.92)

B Select to modify the route. The routes can be adjusted by setting preferred roads. (→P.111)

10 Select “OK”.

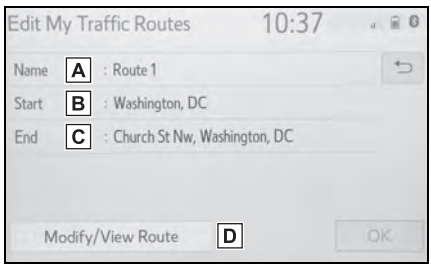
- Up to 5 routes can be registered.

Editing personal traffic routes

1 Select “Edit”.

2 Select the desired traffic route.

3 Select the desired item to be edited.



A Select to edit the name of the personal traffic route. (→P.110)

B Select to edit start location. (→P.110)

C Select to edit end location. (→P.110)

D Select to see and modify the entire route. (→P.111)

4 Select “OK”.

5 Follow the steps in “Registering personal traffic routes” from step 9. (→P.110)

Deleting personal traffic routes

1 Select “Delete”.

2 Select the desired traffic route to be deleted and select “Delete”.

3 Select “Yes” when the confirmation screen appears.

Setting preferred roads

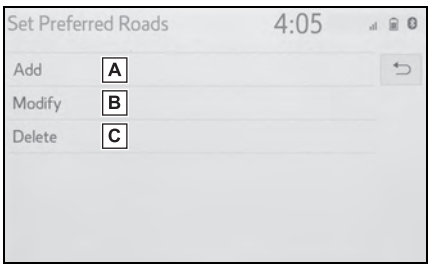
“My Traffic Routes” can be adjusted by setting up to 2 pre-

ferred roads.

1 Select “Set Preferred Roads”.



2 Select the desired item.



A Select to add preferred roads. (→P.112)

B Select to modify preferred roads. (→P.112)

C Select to delete preferred roads. (→P.112)

■ **Adding preferred roads**

1 Select “Add”.

2 Scroll the map to the desired point (→P.75) and select “OK”.

3 Select “OK” to use this road.

“Next”: Select to change road.

▶ Available only when 1 preferred road is set

4 Select “Add” for the desired location.

● If a preferred road is already set, a second preferred road can be added anywhere between the start point, the end point and the existing preferred road.

■ **Modifying preferred roads**

1 Select “Modify”.

2 Select the desired preferred road to be modified if 2 preferred roads have been set.

3 Scroll the map to the desired point (→P.75) and select “OK”.

4 Select “OK” to use this road.

“Next”: Select to change road.

■ **Deleting preferred roads**

1 Select “Delete”.

2 Select the desired preferred road to be deleted if 2 preferred roads have been set.

“Delete All”: Select to delete all preferred roads on the list.

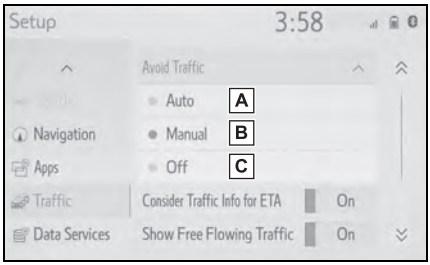
3 Select “Yes” when the confirmation screen appears.

Avoid traffic

1 Display the traffic settings screen. (→P.109)

2 Select “Avoid Traffic”.

3 Select the desired item.



A Select to automatically change routes when congestion information of the guidance route has been received.

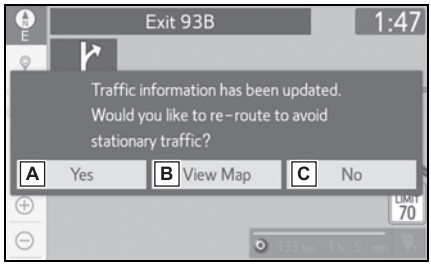
B Select to select manually whether or not to change routes when congestion information of the guidance route has been received. In this mode, a screen will appear to ask if you wish to reroute.

C Select to not reroute when congestion information for the guidance route has been received.

Changing the route manually

When the navigation system calculates a new route, a confirmation screen will be displayed.

1 Select the desired item.



A Select to start route guidance using the new route.

B Select to confirm the new route and current route on the map.

C Select to continue the current route guidance.

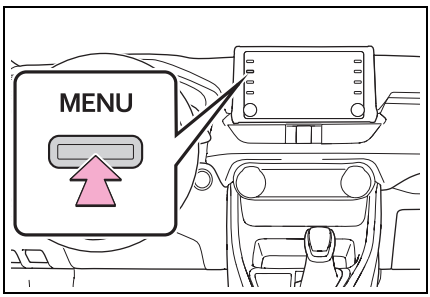
Use of information accumulated by navigation system* (Vehicles equipped with DCM)

*: This function may not be available immediately after purchase of the vehicle.

When enabled, information collected by the navigation system will be analyzed to give advice for safe driving.

Displaying the useful navigation information settings screen

1 Press the “MENU” button.



2 Select “Setup”.

3 Select “Navigation”.

4 Select “Useful Navi. Information Settings”.

5 Select the desired items to be set.

GPS (Global Positioning System)

This navigation system calculates the current position using satellite signals, various vehicle signals, map data, etc. However, an accurate position may not be shown depending on satellite conditions, road configuration, vehicle condition or other circumstances.

Limitations of the navigation system

The Global Positioning System (GPS) developed and operated by the U.S. Department of Defense provides an accurate current position, normally using 4 or more satellites, and in some case 3 satellites. The GPS system has a certain level of inaccuracy. While the navigation system compensates for this most of the time, occasional positioning errors of up to 300 ft. (100 m) can and should be expected. Generally, position errors will be corrected within a few seconds.

When the vehicle is not receiving signals from satellites, the unreceived GPS mark appears on the map screen. When the vehicle is receiving the signals, the unreceived GPS mark does not appear on the map screen.

The GPS signal may be physically obstructed, leading to inaccurate vehicle position on the map screen. Tunnels, tall buildings, trucks, or even the placement of objects on the instrument panel may obstruct the GPS signals.

The GPS satellites may not send signals due to repairs or improvements being made to them.

Even when the navigation system is receiving clear GPS signals, the vehicle position may not be shown accurately or inappropriate route guidance may occur in some cases.

NOTICE

- The installation of window tinting may obstruct the GPS signals. Most window tinting contains some metallic content that will interfere with GPS signal reception of the antenna in the instrument panel. We advise against the use of window tinting on vehicles equipped with navigation systems.

- Accurate current position may not be shown in the following cases:

  - When driving on a small angled Y-shaped road.
  - When driving on a winding road.
  - When driving on a slippery road such as in sand, gravel, snow, etc.

- When driving on a long straight road.
- When freeway and surface streets run in parallel.
- After moving by ferry or vehicle carrier.
- When a long route is searched during high speed driving.
- When driving without setting the current position calibration correctly.
- After repeating a change of direction by going forward and backward, or turning on a turntable in a parking lot.
- When leaving a covered parking lot or parking garage.
- When a roof carrier is installed.
- When driving with tire chains installed.
- When the tires are worn.
- After replacing a tire or tires.
- When using tires that are smaller or larger than the factory specifications.
- When the tire pressure in any of the 4 tires is not correct.

● If the vehicle cannot receive GPS signals, the current position can be adjusted manually. For information on setting the current position calibration: →P.107

● Inappropriate route guidance may occur in the following cases:

- When turning at an intersection off the designated route guidance.
- If you set more than 1 destination but skip any of them, auto reroute will display a route returning to the destination on the previous route.
- When turning at an intersection for which there is no route guidance.
- When passing through an intersection for which there is no route guidance.
- During auto reroute, the route guidance may not be available for the next turn to the right or left.
- During high speed driving, it may take a long time for auto reroute to operate. In auto reroute, a detour route may be shown.
- After auto reroute, the route may not be changed.
- If an unnecessary U-turn is shown or announced.
- If a location has multiple names and the system announces 1 or more of them.
- When a route cannot be searched.
- If the route to your destination includes gravel, unpaved roads or alleys, the route guidance may not be shown.
- Your destination point might be shown on the opposite side of the street.
- When a portion of the route has regulations prohibiting the entry of the vehicle that vary by time, season or other reasons.
- The road and map data stored in the navigation system may not be complete or may not be the latest

version.

- After replacing a tire: →P.107

●This navigation system uses tire turning data and is designed to work with factory-specified tires for the vehicle. Installing tires that are larger or smaller than the originally equipped diameter may cause inaccurate display of the current position. The tire pressure also affects the diameter of the tires, so make sure that the tire pressure of all 4 tires is correct.

Map database version and covered area

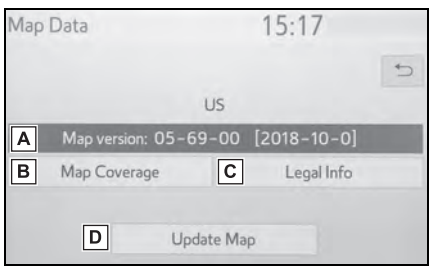
Coverage areas and legal information can be displayed and map data can be updated.

Map information

1 Select on the map screen. (→P.72)

2 Select “Map Data”.

3 Check that the map data screen is displayed.



A Map version

B Select to display map coverage areas.

C Select to display legal information.

D Select to update map.

●For map data updates, contact your Toyota dealer.

Temporary updates of the map* (Vehicles equipped with DCM)

*: This function is not made avail-

able in some countries or areas.

If the map data has been provided from the Cloud for any of the following areas and the map data in the navigation system is older than what has been provided, the displayed map will be updated temporarily:

- Areas around the area displayed on the map screen (example: areas around current position)
- Areas around destinations
- Areas along the set route

- The updated data will temporarily be saved in the navigation system.
- If temporary update data exceeds the available memory in the temporary map cache, the oldest data will be deleted.
- The temporary map data will disappear when the expiration date has passed.

4-1. Basic operation

Quick reference..... 120

Some basics 121

4-2. Radio operation

AM/FM/SiriusXM (SXM) radio 125

4-3. Media operation

USB memory..... 134

iPod/iPhone (Apple CarPlay) 136

Android Auto 139

Bluetooth® audio..... 140

4-4. Audio/visual remote controls

Steering switches..... 144

4-5. Setup

Audio settings 146

4-6. Tips for operating the audio/visual system

Operating information . 148

Quick reference

Functional overview

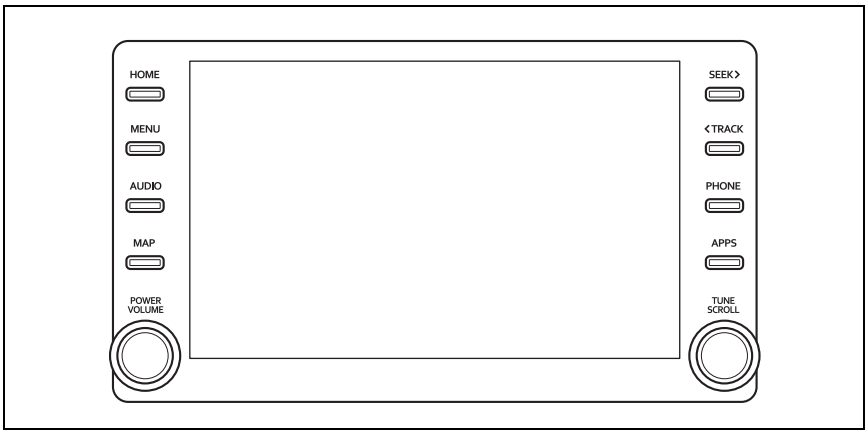
The audio control screen can be reached by the following methods:

▶ From the “AUDIO” button

1 Press the “AUDIO” button.

▶ From the “MENU” button

1 Press the “MENU” button, then select “Audio”.



- Using the radio (→P.125)
- Playing a USB memory (→P.134)
- Playing an iPod/iPhone (Apple CarPlay*) (→P.136)
- Using the Android Auto* (→P.139)
- Playing a Bluetooth® device (→P.140)
- Using the steering wheel audio switches (→P.144)
- Audio system settings (→P.146)

*: This function is not made available in some countries or areas.

Some basics

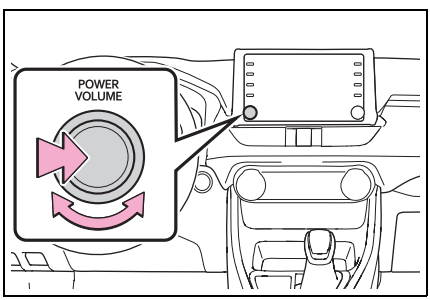
This section describes some of the basic features of the audio/visual system. Some information may not pertain to your system.

Your audio/visual system works when the engine switch <power switch> is in ACC or ON.

NOTICE

- To prevent the 12-volt battery from being discharged, do not leave the audio/visual system on longer than necessary when the engine is not running <the hybrid system is not operating>.

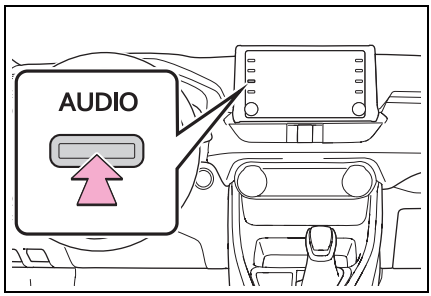
Turning the system on and off



"POWER VOLUME" knob: Press to turn the audio/visual system on and off. The system turns on in the last mode used. Turn this knob to adjust the volume.

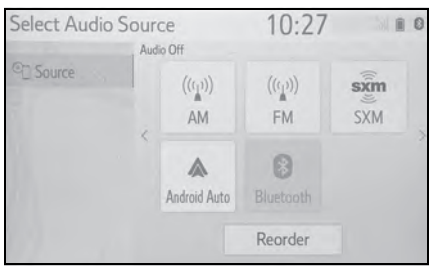
Selecting an audio source

1 Press the "AUDIO" button.



2 Select "Source" or press "AUDIO" button again.

3 Select the desired source.



- Dimmed screen buttons cannot be operated.
- When there are two pages, select < or > to change the page.
- When an Apple CarPlay/Android Auto connection is established, some system functions, such as the following, will be replaced by similar Apple CarPlay/Android Auto function or will become unavailable:
  - iPod (Audio Playback)
  - USB audio/USB video
  - Bluetooth® audio
  - Toyota Apps*

*: This function is not made available in some countries or areas.

Reordering the audio source

1 Display the audio source selection screen. (→P.121)

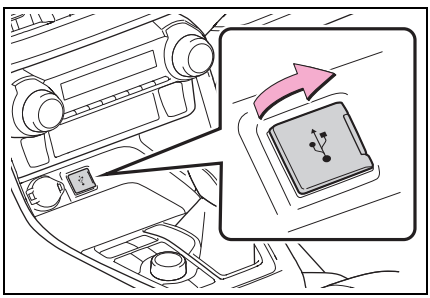
2 Select “Reorder”.

3 Select the desired audio source then < or > to reorder.

4 Select “OK”.

USB port

1 Open the lid and connect a device.



- Turn on the power of the device if it is not turned on.

- If a USB hub is plugged-in, two devices can be connected at a time.
- Even if a USB hub is used to connect more than two USB devices, only the first two connected devices will be recognized.
- If a USB hub that has more than two ports is connected to the USB port, devices connected to the USB hub may not charge or be inoperable, as the supply of current may be insufficient.
- When an Apple CarPlay/Android Auto connection is established, the other USB port can be used only for device battery charger.

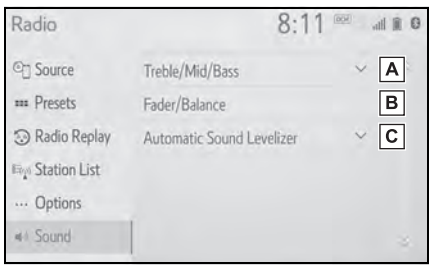
Sound settings

1 Display the audio control screen. (→P.121)

2 Select “Sound”.

3 Select the desired item to be set.

▶ Type A

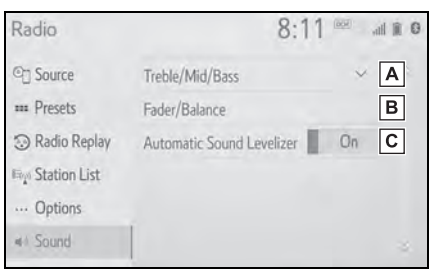


A Select to set the treble/mid/bass. (→P.123)

B Select to set the fader/balance. (→P.123)

C Select to set the automatic sound leveliser. (→P.123)

▶ Type B



A Select to set the treble/mid/bass. (→P.123)

B Select to set the fader/balance. (→P.123)

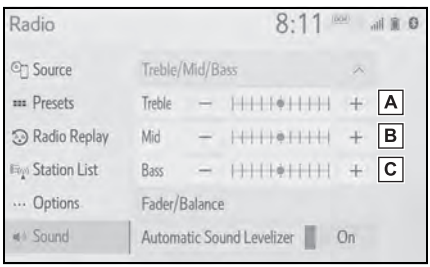
C Select to set the automatic sound leveliser. (→P.123)

■ Treble/Mid/Bass

How good an audio program sounds is largely determined by the mix of the treble, mid and bass levels. In fact, different kinds of music and vocal programs usually sound better with different mixes of treble, mid and bass.

1 Select “Treble/Mid/Bass”.

2 Select the desired screen button.



A Select “+” or “-” to adjust high-pitched tones.

B Select “+” or “-” to adjust mid-pitched tones.

C Select “+” or “-” to adjust low-pitched tones.

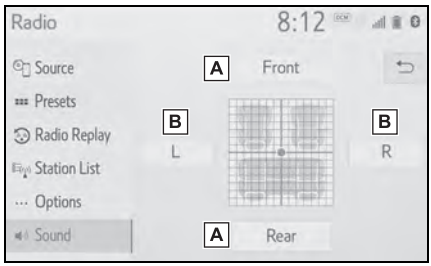
■ Fader/Balance

A good balance of the left and right stereo channels and of the front and rear sound levels is also important.

Keep in mind that when listening to a stereo recording or broadcast, changing the right/left balance will increase the volume of 1 group of sounds while decreasing the volume of another.

1 Select “Fader/Balance”.

2 Select the desired screen button.



A Select to adjust the sound balance between the front and rear speakers.

B Select to adjust the sound balance between the left and right speakers.

■ Automatic sound levelizer (ASL)

The system adjusts to the optimum volume and tone quality according to vehicle speed to compensate for increased road noise, wind noise, or other noises while driving.

▶ Type A

1 Select “Automatic Sound Levelizer”.

2 Select “High”, “Mid”, “Low” or “Off”.

▶ Type B

1 Select “Automatic Sound Levelizer”.

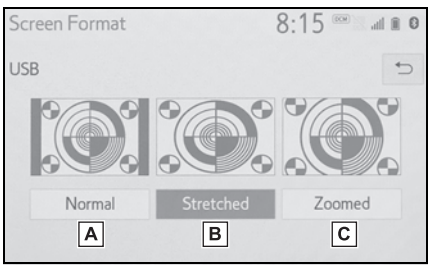
2 Select to set the automatic sound leveliser on/off.

Audio screen adjustment

■ Screen format settings

The screen format can be selected for USB video.

1 Press the “MENU” button.
2 Select “Setup”.
3 Select “Audio”.
4 Select “Common”.
5 Select “Screen Format”.
6 Select the desired item to be adjusted.



A Select to display a 4:3 screen, with either side in black.

B Select to enlarge the image horizontally and vertically to full screen.

C Select to enlarge the image by the same ratio horizontally and vertically.

■ Contrast and brightness adjustment

The contrast and brightness of the screen can be adjusted.

1 Press the “MENU” button.
2 Select “Setup”.
3 Select “Audio”.
4 Select “Common”.
5 Select “Display”.
6 Select the desired item to be adjusted.

- “Contrast”

“+”: Select to strengthen the contrast of the screen.

“-”: Select to weaken the contrast of the screen.

- “Brightness”

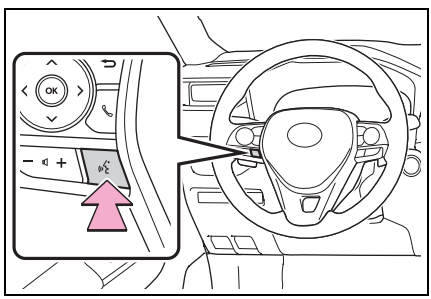
“+”: Select to brighten the screen.

“-”: Select to darken the screen.

- Depending on the audio source, some functions may not be available.

Voice command system

1 Press this switch to operate the voice command system.



- The voice command system and its list of commands can be operated. (→P.158)

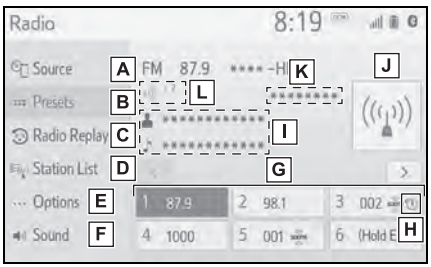
AM/FM/SiriusXM (SXM) radio*

*: This function is not made available in some countries or areas.

Overview

The radio operation screen can be reached by the following methods:
→P.121

Control screen



A Select to display the audio source selection screen.

B Select to display the preset stations screen. (→P.126)

C Select to display the cache radio operation screen.* (→P.126)

D Select to display a list of receivable stations. (→P.127)

E Select to display the radio options screen. (→P.127)

F Select to display the sound setting screen. (→P.122)

G Select to tune to preset stations/channels. (→P.126)

H Displays items on the channels registered to smart favorites* (→P.132, P.147)

I Displays the artist info and song title or album
Select to change the displayed information.
Displays messages when available*

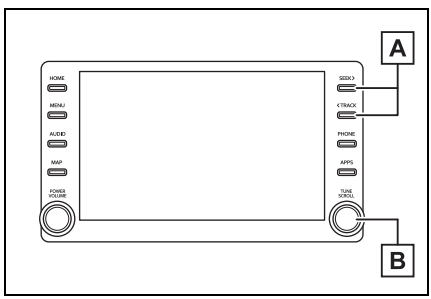
J Displays cover art, station logo, etc.*

K Displays information about the song/track currently being played*

L Select to display HD) multicast channels available.* (→P.129)

*: This function is not made available in some countries or areas.

Control panel



A Press to seek for stations in the relevant program type/channel category. Press and hold for continuous seek.

B Turn to step up/down frequencies/channels.
Turn to move up/down the station list. Also, the knob can be used to enter selections on the list screens by pressing it.

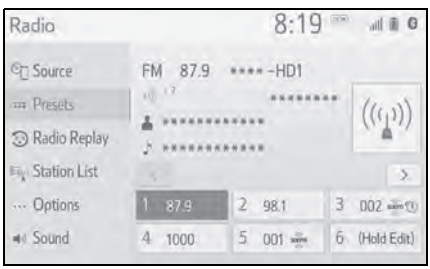
- The radio automatically changes to stereo reception when a stereo broadcast is received.
- The radio automatically blends to an HD Radio signal in AM or FM where available.

Presetting a station

Radio mode has a mix preset function, which can store up to 36 stations (6 stations per page x 6 pages) from any of the AM, FM or SXM bands.

1 Tune in the desired station.

2 Select and hold “(Hold Edit)”.



- When “(Hold Edit)” is selected, a confirmation message appears. Select “Yes” and select “OK”.
- To change the preset station to a different one, select and hold the preset station.

- The number of preset radio stations displayed on the screen can be changed. (→P.146)

Caching a radio program*

*: This function is not made available in some countries or areas.

AM/FM* and SXM radio program can be cached and played back in a time-shifted manner.

*: Premium Audio only

■ Automatic playback of the cache

If the radio broadcast is interrupted by another audio output, such as an incoming phone call, the system will automatically cache the interrupted portion and perform time-shift playback when the interruption ends. This function is available when “Auto Pause” is set to on. (→P.127)

■ Playing back the cache manually

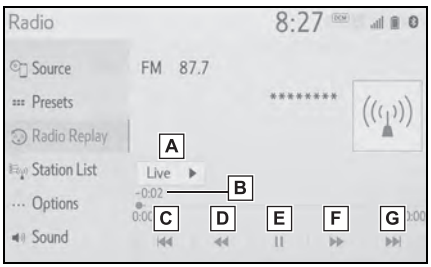
The broadcast cached in the program cache can be played back manually.

1 Select “SXM Replay”*1 or “Radio Replay”*2.

*1: Audio Plus only

*2: Premium Audio only

2 Select the desired cache radio operation button.



A Returns to the live radio broadcast

B Displays the replay offset from the current time

C Skips backward 2 minutes (AM/FM)
Select to select current/previous track (SXM)

D Fast rewinds continuously

E Pauses the playback (To restart, select ▶)

F Fast forwards continuously

G Skips forward 2 minutes (AM/FM)
Select to change the track (SXM)

- The system can store up to 20 minutes of AM/FM and less than 60 minutes of SXM. Cached data will be erased when the radio mode or station is changed or when the audio system is turned off.
- AM/FM: If noise or silence occurs during the caching process, cache writing will continue, with the noise or silence recorded as is. In this case, the cached broadcast will contain the noise or silence when played back.

Selecting a station from the list

1 Select “Station List”.

2 Select “AM”, “FM” or “SXM”.

- Select the desired program genre when the genre selection screen is displayed.

3 Select the desired station.

■ Refreshing the station list (AM/FM)

1 Select “Station List”.

“Cancel Refresh”: Select to cancel the refresh.

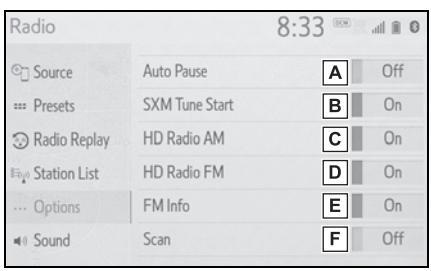
“Source”: Select to change to another audio source while refreshing.

- The audio/visual system sound is muted during refresh operation.
- In some situations, it may take some time to update the station list.

Radio options

1 Select “Options”.

2 Select the desired item to be set.



A Select to turn automatic playback of the cache on/off.*

B When “SXM Tune Start” is turned on, the current song is played from the beginning when you select the channel.*

C Select to turn digital AM Radio mode on/off.*

D Select to turn digital FM Radio mode on/off.*

E Analog FM only: Select to display RBDS text messages.

F Select to scan for receivable stations. (Type scan in case SXM is current program type/channel category.)

*: This function is not made available in some countries or areas.

Radio broadcast data system

This audio/visual system is equipped with Radio Broadcast Data Systems (RBDS). RBDS mode allows text messages to be received from radio stations that utilize RBDS transmitters.

When RBDS is on, the radio can do the following functions.

- Only selecting stations of a particular program type
- Displaying messages from radio stations
- Searching for a stronger signal station

RBDS features are available only when listening to an FM station that broadcasts RBDS information and the “FM Info” function is on. (→P.127)

Using HD Radio™ technology*

*: This function is not made available in some countries or areas.

HD Radio™ Technology is the digital evolution of analog AM/FM radio. Your radio product has a special receiver which allows it to receive digital broadcasts (where available) in addition to the analog broadcasts it already receives. Digital broadcasts have better sound quality than analog broadcasts as digital broadcasts provide free, crystal clear audio with no static or distortion. For more information, and a guide to available radio stations and programming, refer to www.hdradio.com.

HD Radio features included in Toyota radios:

- Digital Sound-
  HD Radio broadcasts deliver crystal-clear, digital audio quality to listeners.
- HD2/HD3 Channels-
  FM stations can provide additional digital only audio programming with expanded content and format choices on

HD2/HD3 channels.

- PSD-
  Program Service Data (PSD) gives you on-screen information such as artist name and song title.
- Artist Experience-
  Images related to the broadcast are displayed on the radio screen, such as album cover art and station logos.

■ **Certification**

HD Radio Technology manufactured under license from iBiquity Digital Corporation. U.S. and Foreign Patents. For patents see http://dts.com/patents. HD Radio, Artist Experience, and the HD, HD Radio, and "ARC" logos are registered trademarks or trademarks of iBiquity Digital Corporation in the United States and/or other countries.

Available HD Radio™ technology

■ **Multicast**

On the FM radio frequency most digital stations have "multiple" or supplemental programs on one FM station.

1 Select the "HD)" logo.

2 Select the desired channel.

- Turning the "TUNE SCROLL" knob can also select the desired multicast channel.

Troubleshooting guide

■ **Experience**

- Mismatch of time alignment- a user may hear a short period of programming replayed or an echo, stutter or skip.

Cause: The radio stations analog and digital volume is not properly aligned or the station is in ballgame mode.

Action: None, radio broadcast issue. A user can contact the radio station.

- Sound fades, blending in and out.

Cause: Radio is shifting between analog and digital audio.

Action: Reception issue, may clear-up as the vehicle continues to be driven. Turning the indicator of the "HD Radio AM" and "HD Radio FM" button off can force radio in an analog audio.

- Audio mute condition when an HD2/HD3 multicast channel had been playing.

Cause: The radio does not have access to digital signals at the moment.

Action: This is normal behavior, wait until the digital signal returns. If out of the coverage area, seek a new station.

- Audio mute delay when selecting an HD2/HD3

multicast channel preset.

Cause: The digital multicast content is not available until HD Radio™ broadcast can be decoded and make the audio available. This takes up to 7 seconds.

Action: This is normal behavior, wait for the audio to become available.

- Text information does not match the present song audio.

Cause: Data service issue by the radio broadcaster.

Action: Broadcaster should be notified. Complete the form: hdradio.com/stations/feedback.

- No text information shown for the present selected frequency.

Cause: Data service issue by the radio broadcaster.

Action: Broadcaster should be notified. Complete the form: hdradio.com/stations/feedback.

How to subscribe to SiriusXM Radio Services*

*: This function is not made available in some countries or areas.

All SiriusXM services, including satellite radio and data services, plus streaming services, require a subscription, sold separately or as a package by Sirius XM Radio Inc. (or, in Canada, Sirius XM Canada Inc.), after any trial subscription which may be included with your vehicle purchase or lease. To subscribe after your trial subscription, call 1-877-447-0011 (U.S.A.) or 1-877-438-9677 (Canada).

Important information about your subscription

Your SiriusXM services will automatically stop at the end of your trial unless you decide to subscribe. If you decide to continue service, the paid subscription plan you choose will automatically renew and you will be charged the rate in effect at that time and according to your chosen payment method. Fees and taxes apply. You may cancel at any time. See the SiriusXM Customer Agreement for complete terms, including how to cancel at www.siriusxm.com (U.S.A.) or www.siriusxm.ca (Canada). All fees, content and features are subject to change. Traffic information not available in all markets.

NOTICE

- It is prohibited to copy, decompile, disassemble, reverse engineer, hack, manipulate, or otherwise make available any technology or software incorporated in receivers compatible with the SiriusXM Satellite Radio System or that support the SiriusXM website, the streaming service or any of its content. Furthermore, the AMBE® voice compression software included in this product is protected by intellectual property rights including patent rights, copyrights, and trade secrets of Digital Voice Systems, Inc.
- Note: this applies to SiriusXM Satellite Radio receivers only and not SiriusXM Ready devices.

- ABOUT SiriusXM Services
  - Most in-car trial subscriptions today include SiriusXM's best package — All Access. It includes every channel available on your radio, plus streaming.
- SiriusXM All Access Subscription
  - Listen everywhere with All Access. You get every channel available in your ride, plus you can listen on the app and online — so you can enjoy the best SiriusXM has to offer, anywhere life takes you. It's the only package that gives you all of our premium programming, including Howard Stern, every NFL, MLB® and NBA game, every NASCAR® race, NHL® games, 24/7 talk channels dedicated to the biggest leagues, and more. You get all kinds of commercial-free music, including artist-dedicated channels and more, plus sports, news, talk and entertainment.

Did you know? SiriusXM also delivers a wide variety of services to certain vehicles' entertainment and navigation systems such as Traffic, Weather, Sports Scores, Movie Listings, Fuel Prices, Stock Prices and more. For a list of available features in your vehicle, visit siriusxm.com/infotainment and get the most out of your driving experience.

- RADIO OPERATION
  - Look for the Sirius, XM, SiriusXM, Band, SAT, AUX, Radio or Source button and you're in. If you can't hear us, it's easy to get started: Locate your Radio ID by turning to Channel 0. If you don't see your number there, go to siriusxm.com/activationhelp to find it.
    Visit siriusxm.com/refresh or call 1-855-MYREFRESH (697-3373) to send a refresh signal to your radio.
    Canadian Customers:
    Locate your Radio ID by turning to Channel 0.
    Visit siriusxm.ca/refresh to send a refresh signal to your radio or call 1-888-539-7474 for service.

Displaying the radio ID

Each SiriusXM tuner is identified with a unique radio ID. The radio ID is required when activating a SiriusXM satellite service or when reporting a problem.

- If "Ch 000" is selected using the "TUNE SCROLL" knob, the ID code, which is 8 alphanumeric characters, will be displayed. If another channel is selected, the ID code will no longer be displayed. The channel (000) alternates between displaying the radio

ID and the specific radio code.

Smart favorites

Up to 20 channels can be registered as presets in the cache. For channel registration, refer to (→P.146).

1 Select channels registered to smart favorites.

2 Select “SXM Replay”*1 or “Radio Replay”*2.

*1: Audio Plus

*2: Premium Audio

- Caches up to 30 minutes for each Smart Favorite preset.
- The radio plays the track from start when that track has not previously been heard by the user and the station is registered as a smart favorite.
- When “SXM Tune Start” is turned on (→P.127), the current song is played from the beginning when you select the channel.
- Displays icons on the channels registered to smart favorites. (→P.125)

Refer to the table below to identify the problem and take the suggested corrective action

When problems occur with the SiriusXM tuner, a message will appear on the screen. Referring to the table below to identify the problem, take the suggested corrective action.

Message	Explanation
“Check Antenna”	The SiriusXM antenna is not connected. Check whether the SiriusXM antenna cable is attached securely. Contact your Toyota dealer for assistance.
	A short circuit occurs in the antenna or the surrounding antenna cable. Contact your Toyota dealer for assistance.
“No Signal”	The SiriusXM signal is too weak at the current location. Wait until your vehicle reaches a location with a stronger signal.
“Chan Unavailable”	The channel you selected is not broadcasting any programming. Select another channel.
“Ch Unsubscribed”	The channel you selected is no longer available. Wait for about 2 seconds until the radio returns to the previous channel or “Ch 001”. If it does not change automatically, select another channel.
“Subscription Updated”	Subscription is updated. Select “OK” to clear this message.

● Contact the SiriusXM Listener Care Center at 1-877-447-0011 (U.S.A.) or 1-877-438-9677 (Canada).

USB memory

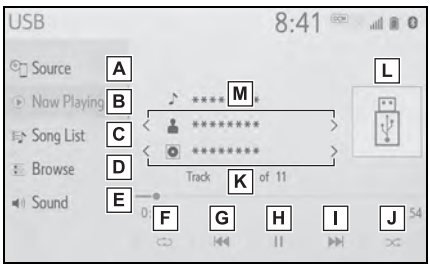
Overview

The USB memory operation screen can be reached by the following methods: →P.121

- Connecting a USB memory (→P.122)
- When an Apple CarPlay/Android Auto connection is established, this function will be unavailable.

Control screen

▶ USB audio



A Select to display the audio source selection screen.

B Select to return to the top screen.

C Select to display a song list screen.

D Select to display the play mode selection screen.

E Select to display the sound setting screen. (→P.122)

F Select to set repeat playback. (→P.135)

G Select to change the file/track.
Select and hold to fast rewind.

H Select to play/pause.

I Select to change the file/track.
Select and hold to fast forward.

J Select to set random playback. (→P.135)

K Select to change the folder/album.

L Displays cover art

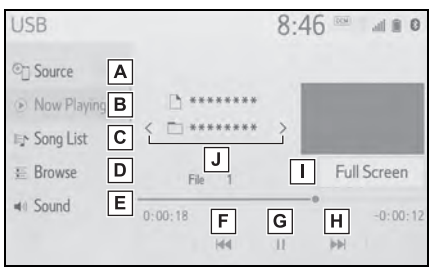
M Select to change the artist.

▶ USB video

1 Select “Browse”.

2 Select “Videos”.

3 Select the desired folder and file.



A Select to display the audio source selection screen.

B Select to return to the top screen.

C Select to display a song list screen.

D Select to display the play

mode selection screen.

E Select to display the sound setting screen. (→P.122)

F Select to change the file. Select and hold to fast rewind.

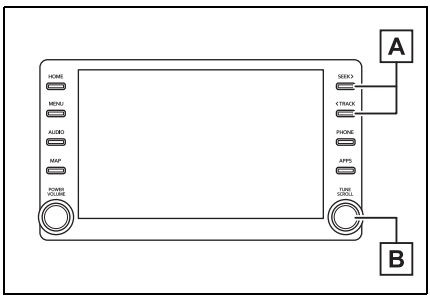
G Select to play/pause.

H Select to change the file. Select and hold to fast forward.

I Select to display a full screen image.

J Select to change the folder.

Control panel



A Press to change the file/track.
Press and hold to fast forward/rewind.

B Turn to change the file/track. Turn to move up/down the list. Also, the knob can be used to enter selections on the list screens by pressing it.

- While the vehicle is being driven, this function can only output sound.
- If tag information exists, the file/folder names will be changed to track/album names.

Repeating

The file/track or folder/album currently being listened to can be repeated.

1 Select .

- Each time is selected, the mode changes as follows:

▶ When random playback is off
- file/track repeat → folder/album repeat → off

▶ When random playback is on
- file/track repeat → off

Random order

Files/tracks or folders/albums can be automatically and randomly selected.

1 Select .

- Each time is selected, the mode changes as follows:
- random (1 folder/album random) → folder/album random (all folder/album random) → off

WARNING

- Do not operate the player's controls or connect the USB memory while driving.

NOTICE

- Do not leave your portable player in the car. In particular, high temperatures inside the vehicle may damage the portable player.

NOTICE

- Do not push down on or apply unnecessary pressure to the portable player while it is connected as this may damage the portable player or its terminal.
- Do not insert foreign objects into the port as this may damage the portable player or its terminal.

iPod/iPhone (Apple CarPlay*)

*: This function is not made available in some countries or areas.

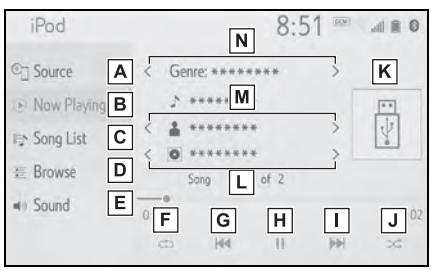
Overview

The iPod/iPhone operation screen can be reached by the following methods: →P.121

- Connecting an iPod/iPhone (→P.122)
- When an Android Auto connection is established, this function will be unavailable.

Control screen

▶ An Apple CarPlay connection is not established



A Select to display the audio source selection screen.

B Select to return to the top screen.

C Select to display a song list screen.

D Select to display the play mode selection screen.

E Select to display the sound

setting screen. (→P.122)

F Select to set repeat playback. (→P.138)

G Select to change the track. Select and hold to fast rewind.

H Select to play/pause.

I Select to change the track. Select and hold to fast forward.

J Select to set random playback. (→P.138)

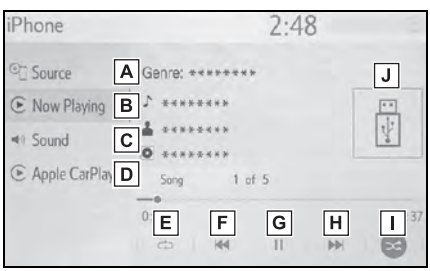
K Displays cover art.

L Select to change the album.

M Select to change the artist.

N Select to change the playlist.

▶ An Apple CarPlay connection is established



A Select to display the audio source selection screen.

B Select to return to the top screen.

C Select to display the sound setting screen. (→P.122)

D Select to display the audio control screen of Apple CarPlay.

E Select to set repeat playback. (→P.138)

F Select to change the track. Select and hold to fast rewind.

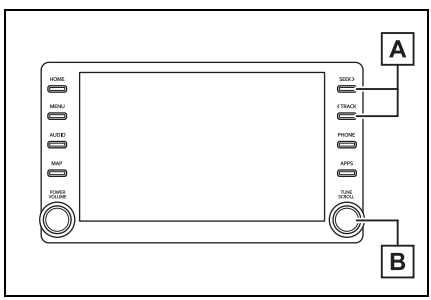
G Select to play/pause.

H Select to change the track. Select and hold to fast forward.

I Select to set random playback. (→P.138)

J Displays cover art.

Control panel



A Press to change the track. Press and hold to fast forward/rewind.

B Turn to move up/down the list. Also, the knob can be used to enter selections on the list screens by pressing it.

- Some functions may not be available depending on the type of model.
- When an iPod/iPhone is connected using a genuine iPod/iPhone cable, the iPod/iPhone starts charging its

battery.

- Depending on the iPod/iPhone, the video sound may not be able to be heard.
- Depending on the iPod/iPhone and the songs in the iPod/iPhone, a cover art may be displayed. This function can be changed to “On” or “Off”. (→P.146) It may take time to display the cover art, and the iPod/iPhone may not be operated while the cover art display is in process.
- When an iPod/iPhone is connected and the audio source is changed to iPod/iPhone mode, the iPod/iPhone will resume playing from the same point it was last used.
- Depending on the iPod/iPhone that is connected to the system, certain functions may not be available.
- If an iPhone is connected via Bluetooth® and USB at the same time, system operation may become unstable. For known phone compatibility information, refer to http://www.toyota.com/audio-multimedia.
- Tracks selected by operating a connected iPod/iPhone may not be recognized or displayed properly.
- The system may not function properly if a conversion adapter is used to connect a device.

Repeating

The track currently being listened to can be repeated.

1 Select .

- Each time is selected, the mode changes as follows:

▶ When shuffle is off (iPhone 5 or later)
- track repeat → album repeat → off

▶ When shuffle is off (iPhone 4s or earlier)
- track repeat → off

▶ When shuffle is on
- track repeat → off

Random order

Tracks or albums can be automatically and randomly selected.

1 Select .

- Each time is selected, the mode changes as follows:
- shuffle (1 album shuffle) → album shuffle (all album shuffle) → off

WARNING

- Do not operate the player’s controls or connect the iPod/iPhone while driving.

NOTICE

- Do not leave your portable player in the car. In particular, high temperatures inside the vehicle may damage the portable player.
- Do not push down on or apply unnecessary pressure to the portable player while it is connected as this may damage the portable player or its terminal.
- Do not insert foreign objects into the port as this may damage the portable player or its terminal.

Android Auto*

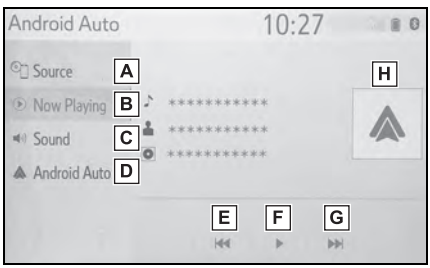
*: This function is not made available in some countries or areas.

Overview

The Android Auto operation screen can be reached by the following methods: →P.121

- Connecting an Android device (→P.122)
- When an Apple CarPlay connection is established, this function will be unavailable.

Control screen



A Select to display the audio source selection screen.

B Select to return to the top screen.

C Select to display the sound setting screen. (→P.122)

D Select to display the audio control screen of Android Auto.

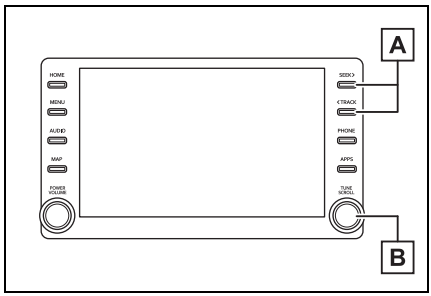
E Select to change the track.

F Select to play/pause.

G Select to change the track.

H Displays cover art

Control panel



A Press to change the track.

B Turn to change the track.

WARNING

- Do not connect smartphone or operate the controls while driving.

NOTICE

- Do not leave your smartphone in the vehicle. In particular, high temperatures inside the vehicle may damage the smartphone.
- Do not push down on or apply unnecessary pressure to the smartphone while it is connected as this may damage the smartphone or its terminal.
- Do not insert foreign objects into the port as this may damage the smartphone or its terminal.

Bluetooth® audio

The Bluetooth® audio system enables users to enjoy listening to music that is played on a portable player on the vehicle speakers via wireless communication.

This audio/visual system supports Bluetooth®, a wireless data system capable of playing portable audio music without cables. If your device does not support Bluetooth®, the Bluetooth® audio system will not function.

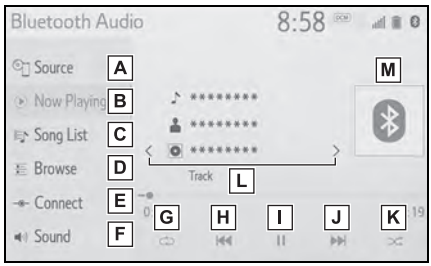
Overview

The Bluetooth® audio operation screen can be reached by the following methods: →P.121

- Connecting a Bluetooth® audio device (→P.142)
- Depending on the type of portable player connected, some functions may not be available and/or the screen may look differently than shown in this manual.
- When an Apple CarPlay/Android Auto connection is established, Bluetooth® audio will be suspended and become unavailable.*

*: This function is not made available in some countries or areas.

Control screen



A Select to display the audio source selection screen.

B Select to return to the top screen.

C Select to display a song list screen.

D Select to display the play mode selection screen.

E Select to display the portable device connection screen. (→P.142)

F Select to display the sound setting screen. (→P.122)

G Select to set repeat playback. (→P.141)

H Select to change the track. Select and hold to fast rewind.

I Select to play/pause.

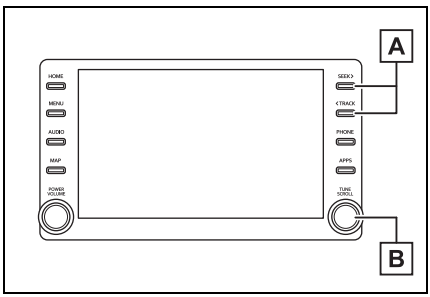
J Select to change the track. Select and hold to fast forward.

K Select to set random playback. (→P.141)

L Select to change the album.

M Displays cover art

Control panel



A Press to change the track. Press and hold to fast forward/rewind.

B Turn to move up/down the list. Also, the knob can be used to enter selections on the list screens by pressing it.

Repeating

The track or album currently being listened to can be repeated.

1 Select .

- Each time is selected, the mode changes as follows:

▶ When random playback is off
- all repeat → track repeat → album repeat → off

▶ When random playback is on
- all repeat → track repeat → off

Random order

Tracks or albums can be automatically and randomly selected.

1 Select .

- Each time is selected, the mode changes as follows:
  - random (1 album random) → album random (all album random) → off
- Depending on the Bluetooth® device that is connected to the system, the music may start playing when selecting while it is paused. Conversely, the music may pause when selecting while it is playing.
- In the following conditions, the system may not function:
  - The Bluetooth® device is turned off.
  - The Bluetooth® device is not connected.
  - The Bluetooth® device has a low battery.
- When using the Bluetooth® audio and Wi-Fi® Hotspot functions at the same time, the following problems may occur:
  - It may take longer than normal to connect to the Bluetooth® device.
  - The sound may cut out.
- It may take time to connect the phone when Bluetooth® audio is being played.
- For operating the portable player, see the instruction manual that comes with it.
- If the Bluetooth® device is disconnected due to poor reception from the Bluetooth® network when the

engine switch <power switch> is in ACC or ON, the system automatically reconnects the portable player.

- If the Bluetooth® device is disconnected on purpose, such as it was turned off, this does not happen. Reconnect the portable player manually.
- Bluetooth® device information is registered when the Bluetooth® device is connected to the Bluetooth® audio system. When selling or disposing of the vehicle, remove the Bluetooth® audio information from the system. (→P.63)
- In some situations, sound output via the Bluetooth® audio system may be out of sync with the connected device or output intermittently.

WARNING

- Do not operate the player's controls or connect to the Bluetooth® audio system while driving.
- Your audio unit is fitted with Bluetooth® antennas. People with implantable cardiac pacemakers, cardiac resynchronization therapy-pacemakers or implantable cardioverter defibrillators should maintain a reasonable distance between themselves and the Bluetooth® antennas. The radio waves may affect the operation of such devices.
- Before using Bluetooth® devices, users of any electrical medical device other than implantable cardiac pacemakers, cardiac resynchronization therapy-pacemakers or implantable cardioverter defibrillators should consult the manufacturer of the device for information about its operation under the influence of radio waves. Radio waves could have unexpected effects on the operation of such medical devices.

NOTICE

- Do not leave your portable player in the vehicle. In particular, high temperatures inside the vehicle may damage the portable player.

Registering/Connecting a Bluetooth® device

To use the Bluetooth® audio system, it is necessary to register a Bluetooth® device with the system.

▶ Registering an additional device

1 Display the Bluetooth® audio control screen. (→P.140)

2 Select "Connect".

3 Select "Add Device".

- When another Bluetooth® device is connected, a confirmation screen will be displayed. To disconnect the Bluetooth® device, select "Yes".

4 Follow the steps in “Registering a Bluetooth® phone for the first time” from step 5. (→P.36)

▶ Selecting a registered device

1 Display the Bluetooth® audio control screen. (→P.140)

2 Select “Connect”.

3 Select the desired device to be connected.

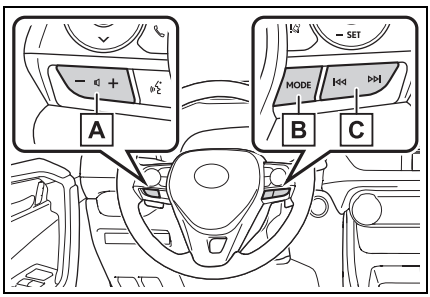
4 Check that a confirmation screen is displayed when the connection is complete.

● If an error message is displayed, follow the guidance on the screen to try again.

Steering switches

Steering switch operation

Some parts of the audio/visual system can be adjusted using the switches on the steering wheel.



A Volume control switch

B “MODE” switch

C ⏮ ⏭ switch

■ **Volume control switch**

- Press: Volume up/down
- Press and hold (0.8 sec. or more): Volume up/down continuously

■ **“MODE” switch**

▶ AM/FM/SXM

- Press: Change audio modes
- Press and hold (0.8 sec. or more): Mute/pause*1 (Press and hold again to resume.)

▶ USB*2, 3, iPod/iPhone (Apple CarPlay)*3, Bluetooth® audio*2, 3, Android Auto*2, Toyota Apps*2, 3

- Press: Change audio modes
- Press and hold (0.8 sec. or more): Pause (Press and hold again to resume the play mode.)

*1: If cached radio is enabled, pressing and holding the “MODE” switch pauses the broadcast. (Press and hold again to play back the cached radio program.)

*2: When an Apple CarPlay connection is established, this function will be unavailable.

*3: When an Android Auto connection is established, this function will be unavailable.

■ **⏮ ⏭ switch**

▶ AM/FM

- Press: Preset channel up/down
- Press and hold (0.8 sec. or more): Seek up/down
- Press and hold (1.5 sec. or more): Seek up/down continuously while the switch is being pressed

▶ SXM

- Press: Preset channel up/down
- Press and hold (0.8 sec. or more): Seek for stations in the relevant program type/channel category
- Press and hold (1.5 sec. or more): Fast channel up/down

▶ USB*1, 2, iPod/iPhone (Apple CarPlay)*2, Bluetooth® audio*1, 2

- Press: Track/file up/down
- Press and hold (0.8 sec. or

more): Fast forward/rewind

▶ Android Auto[*2]

• Press: Track up/down

[*1]: When an Apple CarPlay connection is established, this function will be unavailable.

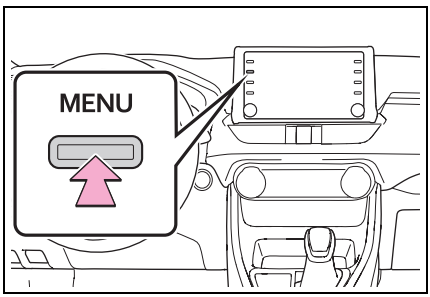
[*2]: When an Android Auto connection is established, this function will be unavailable.

Audio settings

Detailed audio settings can be programmed.

Displaying the audio settings screen

1 Press the “MENU” button.



2 Select “Setup”.

3 Select “Audio”.

4 Select the desired items to be set.

Audio settings screen



A Select to set the common settings. (→P.146)

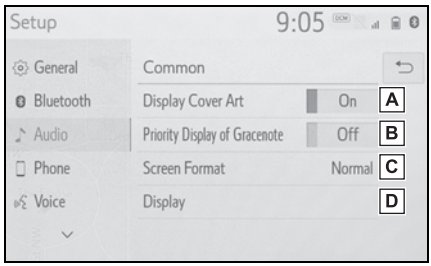
B Select to set the radio settings. (→P.146)

Common settings

1 Display the audio settings screen. (→P.146)

2 Select “Common”.

3 Select the desired items to be set.



A Select to set the cover art display on/off.

B Select to prioritize the display of information from the Gracenote database.

C Select to change the screen size.* (→P.124)

D Select to display the image quality adjustment screen.* (→P.124)

*: Only in USB video mode

Radio settings

1 Display the audio settings screen. (→P.146)

2 Select “Radio”.

3 Select the desired items to be set.



A Edit smart favorites. (→P.147)

B Select to change the number of preset radio stations displayed on the screen. (→P.147)

Manage smart favorites

1 Select “Manage Smart Favorites”.

2 Select the desired channel to be set.

- Displays the registered preset channels.
- Up to 20 channels can be registered.

Setting the number of radio presets

1 Select “Number of Radio Presets”.

2 Select the button with the desired number to be displayed.

Operating information

- The use of a cellular phone inside or near the vehicle may cause a noise from the speakers of the audio/visual system which you are listening to. However, this does not indicate a malfunction.

NOTICE

- To avoid damage to the audio/visual system, be careful not to spill beverages over the audio/visual system.

Radio

Usually, a problem with radio reception does not mean there is a problem with the radio — it is just the normal result of conditions outside the vehicle.

For example, nearby buildings and terrain can interfere with FM reception. Power lines or phone wires can interfere with AM signals. And of course, radio signals have a limited range. The farther the vehicle is from a station, the weaker its signal will be. In addition, reception conditions change constantly as the vehicle moves.

Here are some common reception problems that may not indicate a problem with the radio as described.

FM

Fading and drifting stations: Generally, the effective range of FM is about 25 miles (40 km). Once outside this range, you may notice fading and drifting, which increase with the distance from the radio transmitter. They are often accompanied by distortion.

Multi-path: FM signals are reflective, making it possible for 2 signals to reach the vehicle's antenna at the same time. If this happens, the signals will cancel each other out, causing a momentary flutter or loss of reception.

Static and fluttering: These occur when signals are blocked by buildings, trees or other large objects. Increasing the bass level may reduce static and fluttering.

Station swapping: If the FM signal being listened to is interrupted or weakened, and there is another strong station nearby on the FM band, the radio may tune in the second station until the original signal can be picked up again.

AM

Fading: AM broadcasts are reflected by the upper atmosphere — especially at night. These reflected signals can interfere with those received directly from the radio station, causing the radio station to sound alternately strong and weak.

Station interference: When a reflected signal and a signal received directly from a radio station are very nearly the same frequency, they can interfere with each other, making it difficult to hear the broadcast.

Static: AM is easily affected by external sources of electrical noise, such as high tension power lines, lightening or electrical motors. This results in static.

SiriusXM

- Cargo loaded on the roof luggage carrier, especially metal objects, may adversely affect the reception of SiriusXM Satellite Radio.
- Alternation or modifications carried out without appropriate authorization may invalidate the user's right to operate the equipment.

iPod/iPhone

Certification

Made for iPhone | iPod

Conçu pour iPhone | iPod

- Use of the Made for Apple badge means that an accessory has been designed to connect specifically to the Apple product(s) identified in the badge, and has been certified by the developer to meet Apple performance standards. Apple is not responsible for the operation of this device or its compliance with safety and regulatory standards. Please note that the use of this accessory with an Apple product may affect wireless performance.
- iPhone, iPod, iPod classic, iPod nano, iPod touch, and Lightning are trademarks of Apple Inc., registered in the U.S. and other countries.

Compatible models

The following iPod nano®, iPod touch® and iPhone® devices can be used with this system.

Made for
- iPhone XS Max
- iPhone XS
- iPhone XR
- iPhone X
- iPhone 8
- iPhone 8 Plus

- iPhone 7
- iPhone 7 Plus
- iPhone SE
- iPhone 6s
- iPhone 6s Plus
- iPhone 6
- iPhone 6 Plus
- iPhone 5s
- iPhone 5c
- iPhone 5
- iPod touch (6th generation)
- iPod touch (5th generation)
- iPod nano (7th generation)

- This system only supports audio playback.
- Depending on difference between models or software versions etc., some models might be incompatible with this system.

High-resolution sound source

This device supports high-resolution sound sources.

The definition of high-resolution is based on the standards of groups such as the CTA (Consumer Technology Association).

Supported formats and playable media are as follows.

■ **Supported formats**

WAV, FLAC, ALAC, OGG Vorbis

■ **Playable media**

USB

File information

Compatible USB devices

USB communication formats	USB 2.0 HS (480 Mbps)
File formats	FAT 16/32
Correspondence class	Mass storage class

Compatible audio format

Compatible compressed files

Item	USB
Compatible file format	MP3/WMA/AAC
	WAV(LPCM)/FLAC/ALAC/OGG Vorbis
Compatible file format (video)*	MP4/AVI/WMV
Folders in the device	Maximum 3000
Files in the device	Maximum 9999
Files per folder	Maximum 255

*: USB video only

Corresponding sampling frequency

File type	Frequency (kHz)
MP3 files: MPEG 1 LAYER 3	32/44.1/48
MP3 files: MPEG 2 LSF LAYER 3	16/22.05/24
WMA files: Ver. 7, 8, 9*1 (9.1/9.2)	32/44.1/48
AAC files: MPEG4/AAC-LC	11.025/12/16/ 22.05/24/32/ 44.1/48
WAV (LPCM) files*2	8/11.025/12/16/ 22.05/24/32/ 44.1/48/88.2/ 96/176.4/192
FLAC*2	8/11.025/12/16/ 22.05/24/32/ 44.1/48/88.2/ 96/176.4/192
ALAC*2	8/11.025/12/16/ 22.05/24/32/ 44.1/48/64/ 88.2/96
OGG Vorbis*2	8/11.025/16/ 22.05/32/44.1/ 48

*1: Only compatible with Windows Media Audio Standard

*2: Sound source of 48kHz or more is down-converted to 48kHz/24bit.

Corresponding bit rates*1

File type	Bit rate (kbps)
MP3 files: MPEG 1 LAYER 3	32 - 320
MP3 files: MPEG 2 LSF LAYER 3	8 - 160
WMA files: Ver. 7, 8	CBR 48 - 192
WMA files: Ver. 9*2 (9.1/9.2)	CBR 48 - 320
AAC files: MPEG4/AAC-LC	8 - 320
OGG Vorbis	32-500

*1: Variable Bit Rate (VBR) compatible

*2: Only compatible with Windows Media Audio Standard

File type	Quantization bit rate (bit)
WAV (LPCM) files	16/24
FLAC	
ALAC	

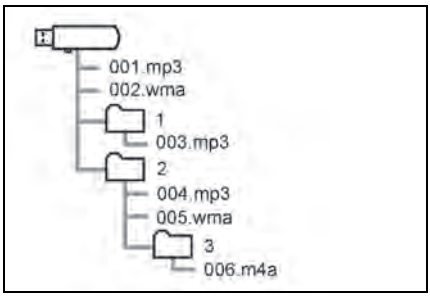
Compatible channel modes

File type	Channel mode
MP3 files	Stereo, joint stereo, dual channel and monaural
WMA files	2ch

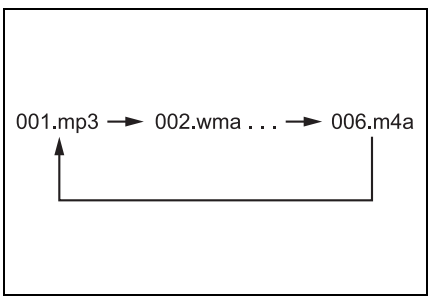
File type	Channel mode
AAC files	1ch, 2ch (Dual channel is not supported)
WAV (LPCM)/ FLAC/ALAC/ OGG Vorbis	2ch

- MP3 (MPEG Audio Layer 3), WMA (Windows Media Audio) and AAC (Advanced Audio Coding) are audio compression standards.
- This system can play MP3/WMA/AAC files on USB memory.
- MP4, WMV and AVI files can use the following resolutions: 128x96, 160x120, 176x144 (QCIF), 320x240 (QVGA), 352x240 (SIF), 352x288 (CIF), 640x480 (VGA), 720x480 (NTSC), 720x576 (PAL)
- When naming an MP3/WMA/AAC file, add an appropriate file extension (.mp3/.wma/.m4a).
- This system plays back files with .mp3/.wma/.m4a file extensions as MP3/WMA/AAC files respectively. To prevent noise and playback errors, use the appropriate file extension.
- MP3 files are compatible with the ID3 Tag Ver. 1.0, Ver. 1.1, Ver. 2.2 and Ver. 2.3 formats. This system cannot display album title, track title and artist name in other formats.
- WMA/AAC files can contain a WMA/AAC tag that is used in the same way as an ID3 tag. WMA/AAC tags carry information such as track title and artist name.
- The emphasis function is available only when playing MP3 files.
- This system can play back AAC files encoded by iTunes.
- The sound quality of MP3/WMA files generally improves with higher bit rates.
- m3u playlists are not compatible with the audio player.
- MP3i (MP3 interactive) and MP3PRO formats are not compatible with the audio player.
- The player is compatible with VBR (Variable Bit Rate).
- When playing back files recorded as VBR (Variable Bit Rate) files, the play time will not be correctly displayed if the fast forward or reverse operations are used.
- It is not possible to check folders that do not include MP3/WMA/AAC files.
- MP3/WMA/AAC files in folders up to 8 levels deep can be played. However, the start of playback may be delayed

when using USB memory containing numerous levels of folders. For this reason, we recommend creating USB memory with no more than 2 levels of folders.



- The play order of the USB memory with the structure shown above is as follows:



- The order changes depending on the personal computer and MP3/WMA/AAC encoding software you use.

Compatible video format

Format	Codec
MPEG-4	Video codec: • H.264/MPEG-4 AVC • MPEG4 Audio codec: • AAC • MP3 Corresponding screen size: • MAX 1920×1080 Corresponding frame rate: • MAX 60i/30p

Format	Codec
AVI Container	Video codec: • H.264/MPEG-4 AVC • MPEG4 • WMV9 • WMV9 Advanced profile Audio codec: • AAC • MP3 • WMA9.2 (7, 8, 9.1, 9.2) Corresponding screen size: • MAX 1920×1080 Corresponding frame rate: • MAX 60i/30p
Windows Media Video	Video codec: • WMV9 • WMV9 Advanced profile Audio codec: • WMA9.2 (7, 8, 9.1, 9.2) Corresponding screen size: • MAX 1920×1080 Corresponding frame rate: • MAX 60i/30p

Terms

■ ID3 tag

- This is a method of embedding track related information in an MP3 file. This embedded information can include the track number, track title, the artist's name, the album title, the music genre, the year of production, comments, cover art and other data. The contents can be freely edited using software with ID3 tag editing functions. Although the tags are restricted to a number of characters, the information can be viewed when the track is played back.

■ WMA tag

- WMA files can contain a WMA tag that is used in the same way as an ID3 tag. WMA tags carry information such as track title and artist name.

■ MP3

- MP3 is an audio compression standard determined by a working group (MPEG) of the ISO (International Standard Organization). MP3 compresses audio data to about 1/10 the size of that on conventional discs.

■ WMA

- WMA (Windows Media Audio) is an audio compression format developed by Microsoft®. It compresses files into a size smaller than that of MP3 files. The decoding formats for

WMA files are Ver. 7, 8 and 9.

- Windows Media is either a registered trademark or trademark of Microsoft Corporation in the United States and/or other countries. This product is protected by certain intellectual property rights of Microsoft. Use or distribution of such technology outside of this product is prohibited without a license from Microsoft.

■ **AAC**

- AAC is short for Advanced Audio Coding and refers to an audio compression technology standard used with MPEG2 and MPEG4.

Error messages

■ **USB**

Message	Explanation
“USB Error”	This indicates a problem in the USB memory or its connection.
“No music files found.”	This indicates that no MP3/WMA/AAC files are included in the USB memory.
“No video files found.”	This indicates that no video files are included in the USB memory.

■ **iPod**

Message	Explanation
“iPod Error”	This indicates a problem in the iPod or its connection.
“No music files found.”	This indicates that there is no music data in the iPod.
“Please check the iPod firmware version.”	This indicates that the firmware version is not compatible. Perform the iPod firmware updates and try again.
“Unable to authorize the iPod.”	This indicates that it failed to authorize the iPod. Please check your iPod.

■ **Bluetooth® audio**

Message	Explanation
“Music tracks not supported. Please check your portable player.”	This indicates a problem in the Bluetooth® device.

- If the malfunction is not rectified, take your vehicle to your Toyota dealer.

Voice command system

5

5-1. Voice command system operation

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5-2. Mobile Assistant operation

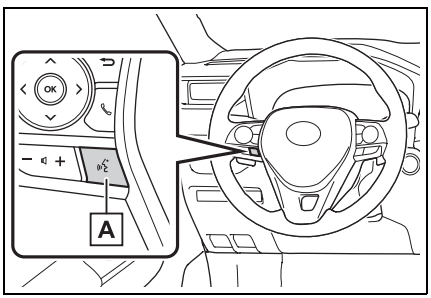
Mobile Assistant..... 167

Voice command system

The voice command system enables the radio, phone dialing, etc. to be operated using voice commands. Refer to the command list for samples of voice commands. (→P.162)

Using the voice command system

■ Steering switch



A Talk switch

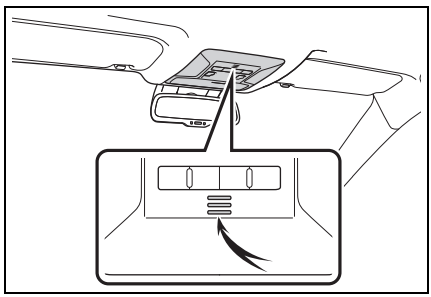
Voice command system:

- Press the talk switch to start the voice command system. To cancel voice command, press and hold the talk switch.

When an Apple CarPlay/Android Auto connection is established:

- Press and hold the talk switch to start Siri/Google Assistant. To cancel Siri/Google Assistant, press the talk switch.
- Press the talk switch to start the voice command system.

■ Microphone



- It is unnecessary to speak directly into the microphone when giving a command.

- Voice commands may not be recognized if:
  - Spoken too quickly.
  - Spoken at a low or high volume.
  - The roof or windows are open.
  - Passengers are talking while voice commands are spoken.
  - The fan speed of the air conditioning system is set at high.
  - The air conditioning vents are turned towards the microphone.
- In the following conditions, the system may not recognize the command properly and using voice commands may not be possible:
  - The command is incorrect or unclear. Note that certain words, accents or speech patterns may be difficult for the system to recognize.
  - There is excessive background noise, such as wind noise.
- Normally, it is necessary to wait for a beep before saying a command. To enable the ability to talk over prompts and say commands before the beep, enable the voice prompt interrupt function. (→P.64)
- This system may not operate immediately after the engine switch <power switch> is in ACC or ON.

NOTICE

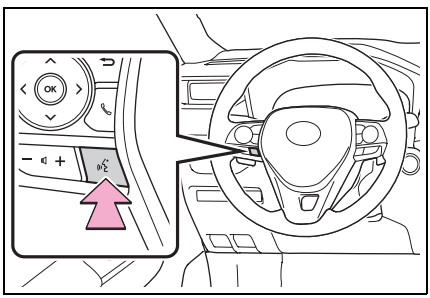
- Do not touch and put a sharp object to the microphone. It may cause failure.

Voice command system operation

The voice command system is operated by saying commands which correspond to a supported function. To display examples of commands for supported functions, select a function button on the screen after starting the voice command system.

Operation from the main menu

1 Press the talk switch.



- Voice guidance for the voice command system can be skipped by pressing the talk switch.

2 If “Getting Started with Voice” screen is displayed, select “OK” or press the talk switch. (→P.160)

3 After hearing a beep, say a supported command.

- To display sample commands of the desired function, say the desired function or select the desired function button. To display more commands, select “More Commands”.
- Selecting “Help” or saying “Help” prompts the voice command system to offer examples of commands and operation methods.
- Registered POIs, registered names in the contacts list etc., can be said in the place of the “<>” next to the commands. (→P.162)

For example: Say “Find a restaurant”, “Call John Smith” etc.

- If a desired outcome is not shown, or if no selections are available, perform one of the following to return to the previous screen:

• Say “Go back”.

• Select .

- To cancel voice recognition, select , say “Cancel”, or press and hold the talk switch.
- To perform the voice command operation again, select “Start Over” or say “Start over”.
- To suspend voice command operation, select “Pause” or say “Pause”. To resume the

voice command operation, select “Resume” or press the talk switch.

- If the system does not respond or the confirmation screen does not disappear, press the talk switch and try again.
- If a voice command cannot be recognized 3 consecutive times, voice recognition will be canceled.
- Voice recognition prompts can be changed on the voice settings screen. (→P.64)

This function can be used to cancel voice guidance by turning the voice prompts off. When you press the talk switch while using this setting, a beep sounds, and then you can immediately say a command.

- Some voice guidance can be canceled by setting voice prompts to off. Use this setting when it is desirable to say a command immediately after pressing the talk switch and hearing a beep.

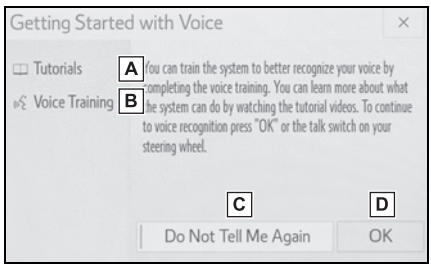
Increasing the voice recognition performance

To increase voice recognition performance, use the “Tutorials” and “Voice Training” functions on the “Getting Started with Voice” screen. These functions are only available when the vehicle is not moving.

The “Tutorials” and “Voice Training” functions can also be started on the voice settings screen. (→P.64)

1 Press the talk switch.

2 Select the desired item to be set.



A Select to display the voice command tutorials.

B Select to train the voice command system.

The user will be asked to say 10 sample phrases. This will help the voice command system adapt to the user’s accent.

C Select to prevent the screen from being displayed again.

D Select to proceed to the voice command screen.

Dictation function (English only)*

*: Premium Audio with DCM only. This function is not made available in some countries or areas.

Text messages can be written using the dictation function.

To use the dictation function, a subscription to the Connected Services is necessary. Contact your Toyota dealer for details.

1 Select .



2 Speak to the system.

- Words recognized through your speech will be displayed. To confirm the entered text, select “OK”.

- A keyboard screen will not be displayed when the vehicle is being driven.
- Text message reply with the dictation function may not be available depending on the type of cellular phone.

Natural language understanding*

*: Premium Audio with DCM only. This function is not made available in some countries or areas.

Due to natural language speech recognition technology, this system recognizes commands when spoken naturally. (If a Connected Services subscription has been entered, the system will be able to connect to the Cloud and the range of naturally spoken English which can be recognized will be increased.) However, the system cannot recognize every variation of each command. In some situations, it is possible to omit the command for the procedure and directly state the desired operation. Not all voice commands are displayed in the function menu.

To use this function, a subscription to the Connected Services is necessary. Contact your Toyota dealer for details.

Command list

Command list overview

Recognizable voice commands and their actions are shown below.

- Frequently used commands are listed in the following tables.
- For devices that are not installed to the vehicle, commands relating to that device may not be displayed on the screen. Also, depending on other conditions, such as compatibility, some commands may not be displayed on the screen.
- The functions available may vary according to the system installed.
- Voice recognition language can be changed. (→P.60)
- When an Apple CarPlay/Android Auto connection is established, some commands will become unavailable.

Command list

■ Common

Command	Action
“Help”	Displays examples of some of the available commands
“Go back”	Returns to the previous screen
“Cancel”	Cancels the voice command system
“Start over”	Returns to top menu screen
“Pause”	Temporarily pauses a voice session until it is resumed by pressing the talk switch again.

■ Top menu

Command	Action
“Show command examples for <menu>”	Displays the command list of the selected menu
“More commands”	Displays more commonly used commands
“Voice settings”	Displays Voice Setting screen
“Train my voice”	Displays Train Voice Recognition screen*

*: Vehicle must be parked

■ Navigation[*1]

Command	Action
“Get directions to <house #, street, city, state>”[*2]	Enables setting a destination by saying the address[*3, 4]
“Find a <POI category/POI name>”	Displays a list of <POI category[*5]/POI name[*6]> near the current position
“Find a <POI> near my destination”	Displays a list of <POI> near the destination
“Find a <POI category> in a city”[*2]	Displays a list of <POI> in a specified city and state[*7]
“Go home”	Displays the route to home
“Go to favorite <1-10>”	Sets the location registered to the corresponding favorite number as the destination
“Show recent destinations”	Displays recent destinations. Selecting a number from the list will start navigation to the selected recent destination.
“Cancel route”	Cancels the route guidance
“Delete destinations”	Displays a list of destination to delete[*8]
“Show <POI category> icons”	Displays the specified point of interest category[*5] icons on the map

[*1]: Premium Audio only

[*2]: English and French only

[*3]: Best recognition results occur when saying the full address without the zipcode

[*4]: When the language is set to French, the supported area is only Quebec Province in Canada

[*5]: For example; “Gas stations”, “Restaurants”, etc.

[*6]: Major national brands are always supported. Local brands are also supported with a subscription to the Connected Services. Contact your Toyota dealer for details.

[*7]: When the language is set to French, the supported area is only Quebec City in Canada

[*8]: Used when multiple destinations are set on a route

■ Phone

Command	Action
“Call <contact>”*	Places a call to the specified contact from the phone book
“Call <contact> <phone type>”*	Places a call to the specified phone type of the contact from the phone book
“Dial <phone number>”	Places a call to the specified phone number
“Redial”	Places a call to the phone number of the latest outgoing call
“Call back”	Places a call to the phone number of latest incoming call
“Show recent calls”	Displays the call history screen
“Send a message to <contact>”	Sends a text message to specified contact from the phone book

*: If the system does not recognize the name of a contact, create a voice tag. (→P.192) The name of a contact can also be recognized by adding a voice tag.

■ While in a phone call

Command	Action
“Send <digits>”	Sends DTMF tones has specified
“Mute”	Mutes the microphone (far side cannot hear the conversation)
“Unmute”	Unmutes the microphone

■ While incoming message notification is displayed*

Command	Action
“Read message”	Reads the incoming message over the vehicle speakers
“Ignore”	Ignores the incoming message notification
“Reply”	Initiates sending a reply to the incoming message
“Call”	Places a call to the phone number of incoming message

*: Full screen message notification must be turned on within the phone settings (→P.190)

■ Radio

Command	Action
“Tune to <frequency> AM”	Changes the radio to the specified AM frequency
“Tune to <frequency> FM”	Changes the radio to the specified FM frequency
“Play a <genre> station”	Changes the radio to an FM station of the specified genre*1
“Tune to preset <1-36>”	Changes the radio to the specified preset radio station
“Tune to a <genre> satellite station”	Changes the radio to a satellite radio channel of the specified genre*2
“Tune to <satellite channel name>”	Changes the radio to the satellite radio channel with the specified name*2
“Tune to channel <number> on XM”	Changes the radio to a satellite radio channel of the specified number*2

*1: A station list must be built first using the radio screen (→P.125)

*2: Requires a satellite radio subscription

■ Audio*

Command	Action
“Play Playlist <name>”	Plays tracks from the selected playlist
“Play Artist <name>”	Plays tracks from the selected artist
“Play Song <name>”	Plays the selected track
“Play Album <name>”	Plays tracks from the selected album
“Play Genre <name>”	Plays tracks from the selected genre
“Play Composer <name>”	Plays tracks from the selected composer
“Play Podcast <name>”	Plays tracks from the selected podcast
“Play Audiobook <name>”	Plays tracks from the selected audiobook
“Audio On”	Turns the audio/visual system on
“Audio Off”	Turns the audio/visual system off
“Change the audio source to <source name>”	Sets the source to the specified audio mode

*: The audio device must be connected via a USB cable to use the

functionality in this section

■ Information[*1]

Command	Action
“Get the Forecast”	Displays weather information
“Get the Forecast for <city>”[*2]	Displays weather for the specified city
“Show Traffic”	Displays traffic information
“Show Traffic near here”	Displays traffic information near your current location
“Get traffic along my route”	Displays traffic information along your current route
“Show Traffic on this street”	Displays traffic information along road you are currently driving on
“Show Traffic for saved route”	Displays traffic information for a saved route
“Show Predictive Traffic”	Displays the predictive traffic map

[*1]: Premium Audio only

[*2]: Only major US cities are supported by voice

■ Toyota Apps[*1]

Command	Action
“Launch <application name>”[*2]	Activates the Toyota Apps

[*1]: This function is not made available in some countries or areas.

[*2]: When an application is opened and is in full screen mode, pressing the talk switch will start the voice command system and commands for the currently displayed application will be available

● Commands relating to operation of the audio/visual system can only be performed when the audio/visual system is turned on.

Mobile Assistant*

*: This function is not made available in some countries or areas.

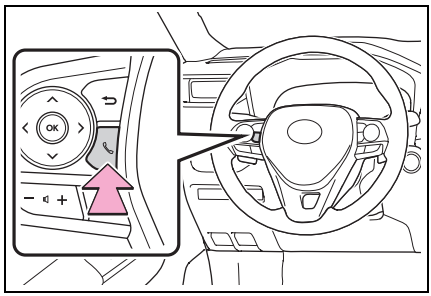
The Mobile Assistant function is a voice input assist function. Mobile Assist supports the Siri Eyes Free Mode and Google App. (Google App can be used only with the corresponding device.) Instructions can be spoken into the vehicle microphone as if speaking a command to the phone. The content of the request is then interpreted by the phone and the result is output from the vehicle speakers. To operate the Mobile Assistant, a compatible device must be registered and connected to this system via Bluetooth®. (→P.36) When an Apple CarPlay connection is established, this function will be unavailable.

Connectable devices and available functions

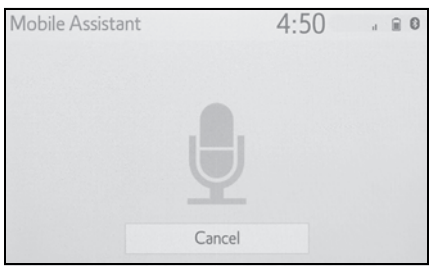
Mobile Assist supports the Siri Eyes Free Mode and Google App. The available features and functions may vary based on the iOS/Android version installed on the connected device.

Mobile Assistant operation

1 Press and hold the phone switch on the steering wheel until Mobile Assistant screen is displayed.



2 The Mobile Assistant can be used only when the following screen is displayed.



- To cancel the Mobile Assistant, select “Cancel” or press and hold the talk switch on the steering wheel.
- To restart the Mobile Assistant for additional commands, press the talk switch on the steering wheel.

- Mobile Assistant can only be restarted after the system responds to a voice command.
- After some phone and music commands, the Mobile Assistant

feature will automatically end to complete the requested action.

- The volume of the Mobile Assistant can be adjusted using the “POWER VOLUME” knob or steering wheel volume control switches. The Mobile Assistant and phone call volumes are synchronized.

- While a phone call is active, the Mobile Assistant cannot be used.
- If using the navigation feature of the cellular phone, ensure the active audio source is Bluetooth® audio or iPod in order to hear turn by turn direction prompts.
- Wait for the listening beeps before using the Mobile Assistant.
- The Mobile Assistant may not recognize commands in the following situations:
  - Spoken too quickly.
  - Spoken at a low or high volume.
  - The roof or windows are open.
  - Passengers are talking while the Mobile Assistant is being used.
  - The fan speed of the air conditioning system is set at high.
  - The air conditioning vents are turned toward the microphone.

6-1. Information display

Receiving weather information 170

Data services settings . 172

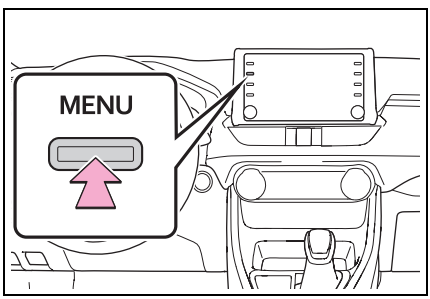
Receiving weather information*

*: Premium Audio only

Weather information can be received via HD Radio broadcast or DCM (Data Communication Module).

Displaying weather screen

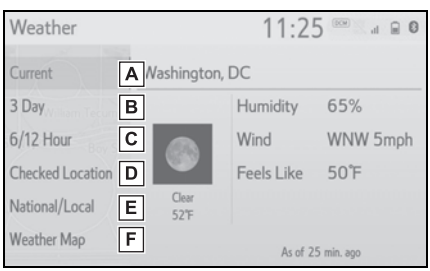
1 Press the “MENU” button.



2 Select “Info”.

3 Select “Weather”.

4 Check that the weather screen is displayed.



A Select to display the current weather information. (→P.171)

B Select to display a 3-day weather forecast for the currently displayed location. To view the details of a specific day, select the date.

C Select to display the weather information for the next 6 hours and 12 hours. (This button is not displayed when a location is selected from the “National Cities” list of “National/Local”.)

D Select to display the weather of a desired location in the recently checked locations list.

E Select to change the displayed weather location. A location can be selected from two different lists: a list of national cities and a list of local cities. (→P.171)

F Select to display Doppler weather radar information over the map.

- This function is not made available in some countries or areas.
- The weather for current location might not show the closest city when it first displays.
- The weather information is updated every 5 to 90 minutes. The time elapsed since the last update is displayed at the bottom right corner of the screen. If the weather has been updated less than 5 minutes ago, “Now” will be displayed.

Displaying weather information for the current location

1 Display the weather screen. (→P.170)

2 Select “Current”.

3 Check the weather information for the current location.

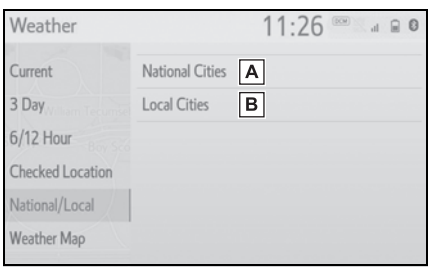
- By selecting “3 Day” or “6/12 Hour”, different types of weather information for the current location will be displayed.

Selecting a location

1 Display the weather screen. (→P.170)

2 Select “National/Local”.

3 Select the desired item to be set.



A Select to display the list of National cities. When the list is displayed, select the desired area.

B Select to display the list of local cities.

4 Select the desired location from the list.

- After selecting a location, the current weather information will be displayed. By selecting “3 Day” or “6/12 Hour”, the different type of weather information for the selected location is displayed.

Weather guidance service

When weather information for areas around the current position, destination, or along the set route is available, important information will be output through the speakers and a pop-up message asking if you would like to view the full weather information will be displayed.

1 Select “Yes” when the pop-up message appears.

2 Check that the weather information is displayed.

- The time since the information was last updated is displayed.
- When detailed audio weather information is available, an icon will be displayed on the weather map. Select the icon to listen to the weather information.

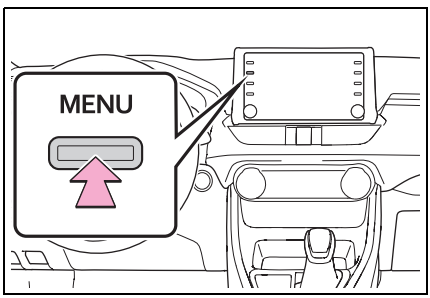
Data services settings*

*: Premium Audio only

Data service information, which is comprised of traffic information and weather information, can be received via HD Radio broadcast or DCM (Data Communication Module). The receiving method can be set to both or only via HD Radio broadcast.

Setting download methods

1 Press the “MENU” button.

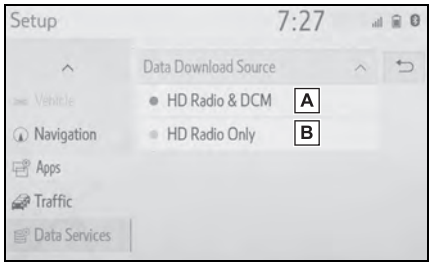


2 Select “Setup”.

3 Select “Data Services”.

4 Select “Data Download Source”.

5 Select the desired item to be set.



A Select to receive data service information via both HD Radio broadcast and the DCM. When both methods are available, HD Radio broadcast will be selected.

B Select to receive data only via HD Radio broadcast.

- This function is not made available in some countries or areas.

7-1. Phone operation (Hands-free system for cellular phones)

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Receiving a call using the Bluetooth® hands-free system 182

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Bluetooth® phone message function..... 186

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Quick reference

Phone screen operation

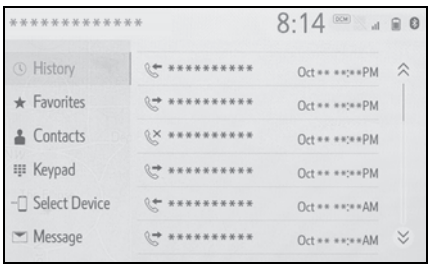
The phone screen can be reached by the following methods:

▶ From the “PHONE” button

1 Press the “PHONE” button.

▶ From the “MENU” button

1 Press the “MENU” button, then select “Phone”.



Bluetooth® hands-free system operation

The following functions can be used on phone operation:

- Registering/connecting a Bluetooth® device (→P.36)
- Placing a call using the Bluetooth® hands-free system (→P.179)
- Receiving a call using the Bluetooth® hands-free system (→P.182)
- Talking on the Bluetooth® hands-free system (→P.183)

Message function

The following function can be used on message function:

- Using the Bluetooth® phone message function (→P.186)

Setting up a phone

The following functions can be made in the system:

- Phone settings (→P.190)
- Bluetooth® settings (→P.40)

Some basics

The hands-free system enables calls to be made and received without having to take your hands off the steering wheel.

This system supports Bluetooth®. Bluetooth® is a wireless data system that enables cellular phones to be used without being connected by a cable or placed in a cradle.

The operating procedure of the phone is explained here.

When an Apple CarPlay connection is established, phone functions will be performed by Apple CarPlay instead of the hands-free system.

- This system is not guaranteed to operate with all Bluetooth® devices.
- If your cellular phone does not support Bluetooth®, this system cannot function.
- In the following conditions, the system may not function:
  - The cellular phone is turned off.
  - The current position is outside the communication area.
  - The cellular phone is not connected.
  - The cellular phone has a low battery.
- Depending on the type of Bluetooth® phone, some function is not available.
- When using the hands-free system or Bluetooth® audio and Wi-Fi® Hotspot functions at the same time, the following problems may occur:
  - The Bluetooth® connection may be cut.
  - Noise may be heard on the Bluetooth® audio playback.
  - A noise may be heard during phone calls.
- Bluetooth® uses the 2.4 GHz frequency band. If both a Wi-Fi® connection and Bluetooth® connection are being used simultaneously, each connection may be affected.
- If a Bluetooth® device is attempting to connect to the vehicle while another device is connected as a Bluetooth® audio device or connected using the hands-free system or Wi-Fi® Hotspot function, the communication speed may decrease or malfunctions may occur, such as image distortion or audio skipping. If a Bluetooth® device is connected to the system, the interference it may cause will be reduced. When carrying a device with its Bluetooth® connection enabled, make sure to register it to the system and connect it or disable its Bluetooth® function.
- When a device is connected via Bluetooth®, the Bluetooth® icon on the status bar will be displayed in blue. (→P.16)

⚠ WARNING

- While driving, do not operate a cellular phone.

WARNING

- Your audio unit is fitted with Bluetooth® antennas. People with implantable cardiac pacemakers, cardiac resynchronization therapy-pacemakers or implantable cardioverter defibrillators should maintain a reasonable distance between themselves and the Bluetooth® antennas. The radio waves may affect the operation of such devices.
- Before using Bluetooth® devices, users of any electrical medical device other than implantable cardiac pacemakers, cardiac resynchronization therapy-pacemakers or implantable cardioverter defibrillators should consult the manufacturer of the device for information about its operation under the influence of radio waves. Radio waves could have unexpected effects on the operation of such medical devices.

NOTICE

- Do not leave your cellular phone in the vehicle. The temperature inside may rise to a level that could damage the phone.

Registering/Connecting a Bluetooth® phone

To use the hands-free system for cellular phones, it is necessary to register a cellular phone with the system. (→P.36)

Connecting a Bluetooth® device

▶ Registering an additional device

1. Display the phone top screen. (→P.174)
2. Select “Select Device”.
3. Select “Add Device”.

- When another Bluetooth® device is connected, a confirmation screen will be displayed. To disconnect the Bluetooth® device, select “Yes”.

4. Follow the steps in “Registering a Bluetooth® phone for the first time” from step **5**. (→P.36)

▶ Selecting a registered device

1. Display the phone top screen. (→P.174)
2. Select “Select Device”.
3. Select the desired device to be connected.
4. Check that a confirmation screen is displayed when the connection is complete.

- If an error message is displayed, follow the guidance on the screen to try again.

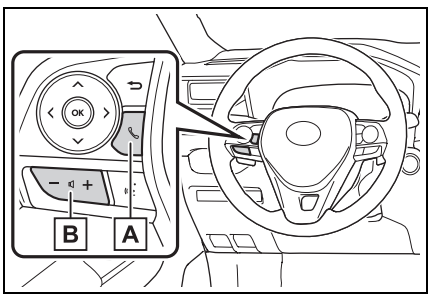
Bluetooth® phone condition display

The condition of the Bluetooth® phone appears on the upper right side of the screen. (→P.16)

Using the phone switch/microphone

■ Steering switch

By pressing the phone switch, a call can be received or ended without taking your hands off the steering wheel.



A Phone switch

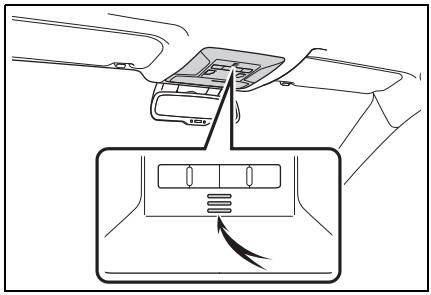
- If the switch is pressed during a call, the call will end.
- If the switch is pressed when an incoming call is received, the call will be answered.
- If the switch is pressed during a call when a separate incoming call is waiting, the waiting call will be answered.
- If the switch is pressed when an Apple CarPlay/Android Auto connection is established, the Apple CarPlay/Android Auto phone application will be displayed on the system screen.

B Volume control switch

- Press the “+” side to increase the volume.
- Press the “-” side to decrease the volume.

■ Microphone

The microphone is used when talking on the phone.



- The other party’s voice will be heard from the front speakers. The audio/visual system will be muted during phone calls or when hands-free voice commands are used.
- Talk alternately with the other party on the phone. If both parties speak at the same time, the other party may not hear what has been said. (This is not a malfunction.)
- Keep call volume down. Otherwise, the other party’s voice may be audible outside the vehicle and voice echo may increase. When talking on the phone, speak clearly towards the microphone.
- The other party may not hear you clearly when:

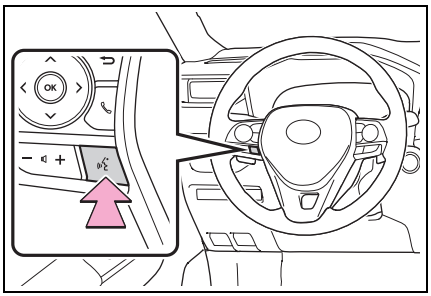
- Driving on an unpaved road. (Making excessive traffic noise.)
- Driving at high speeds.
- The roof or windows are open.
- The air conditioning vents are pointed towards the microphone.
- The sound of the air conditioning fan is loud.
- There is a negative effect on sound quality due to the phone and/or network being used.

NOTICE

- Do not touch and put a sharp object to the microphone. It may cause failure.

Voice command system

Press this switch to operate the voice command system.



- The voice command system and its list of commands can be operated. (→P.158)

About the contacts in the contact list

- The following data is stored for every registered phone. When another phone is connected, the following registered data cannot be read:

- Contact data
- Call history data
- Favorites data
- Image data
- All phone settings
- Message settings

- When a phone's registration is deleted, the above-mentioned data is also deleted.

When selling or disposing of the vehicle

A lot of personal data is registered when the hands-free system is used. When selling or disposing of the vehicle, initialize the data. (→P.63)

- The following data in the system can be initialized:

- Contact data
- Call history data
- Favorites data
- Image data
- All phone settings
- Message settings

- Once initialized, the data and settings will be erased. Pay additional attention when initializing the data.

Placing a call using the Bluetooth® hands-free system

After a Bluetooth® phone has been registered, a call can be made using the hands-free system. There are several methods by which a call can be made, as described below.

Calling methods on the Bluetooth® phone

1 Display the phone top screen. (→P.174)

2 Select the desired method to call from.



■ **Calling methods from phone screen**

- By call history (→P.179)
- By favorites (→P.180)
- By contacts (→P.180)
- By keypad (→P.181)
- By message (→P.189)

■ **Also the following lists are available from each function's screen**

- By POI call* (→P.80)
- By voice command system (→P.159)
- By home screen (→P.182)

*: Premium Audio only

By call history

Up to 30 of the latest call history items (missed, incoming and outgoing) can be selected.

1 Display the phone top screen. (→P.174)

2 Select "History" and select the desired contact.

- If the contact which is not registered on the contact list is selected, the name is displayed as "Unknown Contact". In this case, select the number to make a call.

3 Check that the dialing screen is displayed.

- The icons of call type are displayed.

: Missed call

: Incoming call

: Outgoing call

- When making a call to the same number continuously, only the most recent call is listed in call history.
- When a phone number registered in the contact list is received, the

7 Phone

name is displayed.

- Number-withheld calls are also memorized in the system.
- International phone calls may not be made depending on the type of Bluetooth® phone you have.
- The list should group together consecutive entries with the same phone number and same call type. For example, two calls from John's mobile would be displayed as follows: John (2)

By favorites list

Calls can be made using registered contacts which can be selected from a contact list. (→P.180)

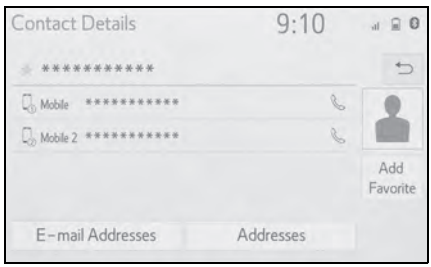
1. Display the phone top screen. (→P.174)
2. Select "Favorites" and select the desired contact.
3. Select the desired number.
4. Check that the dialing screen is displayed.

By contacts list

Calls can be made by using contact data which is transferred from a registered cellular phone. (→P.192)

Up to 5000 contacts (maximum of 4 phone numbers, e-mail addresses and addresses per contact) can be registered in the contact list.

1. Display the phone top screen. (→P.174)
2. Select "Contacts" and select the desired contact.
3. Select the desired number.



"Add Favorite"/"Remove Favorite": Select to register/remove the contact in the favorites list. (→P.196)

"E-mail Addresses": Select to display all registered e-mail addresses for the contact.

"Addresses": Select to display all registered addresses for the contact.

4. Check that the dialing screen is displayed.

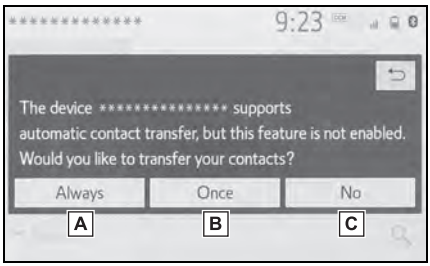
When the contact list is empty

■ **For PBAP compatible Bluetooth® phones when "Automatic Transfer" is set to on (→P.192)**

- Contacts are transferred automatically.

■ **For PBAP compatible Bluetooth® phones when "Automatic Transfer" is set to off (→P.192)**

1 Select the desired item.



A Select to always transfer all the contacts from a connected cellular phone automatically.

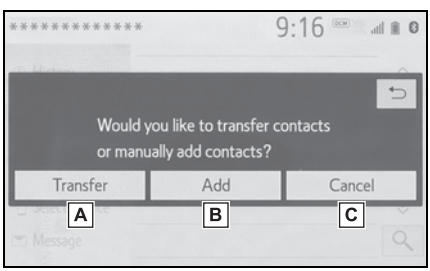
B Select to transfer all the contacts from a connected cellular phone only once.

C Select to cancel transferring.

2 Check that a confirmation screen is displayed when the operation is complete.

■ **For PBAP incompatible but OPP compatible Bluetooth® phones**

1 Select the desired item.



A Select to transfer the contacts from the connected cellular phone.
Transfer the contact data to the system using a Bluetooth® phone.

B Select to add a new contact manually.
Follow the steps in "Registering a new contact to the contacts list" from step 2. (→P.195)

C Select to cancel transferring.

● If your cellular phone is neither PBAP nor OPP compatible, the contacts cannot be transferred using Bluetooth®. But the contacts can be transferred from USB device. (→P.195)

● Depending on the type of Bluetooth® phone:
- It may be necessary to perform additional steps on the phone when transferring contact data.
- The registered image in the contact list may not transfer depending on the type of Bluetooth® phone connected.

By keypad

1 Display the phone top screen. (→P.174)

2 Select "Keypad" and enter the phone number.

3 Select or press the switch on the steering wheel.

4 Check that the dialing screen is displayed.

● Depending on the type of

7 Phone

Bluetooth® phone being connected, it may be necessary to perform additional steps on the phone.

By home screen

1 Display the home screen. (→P.29)

2 Select the desired contact.

3 Check that the dialing screen is displayed.

■ Registering a new contact

1 Select and hold the screen button to add a contact.

2 Select the desired contact.

3 Select the desired number.

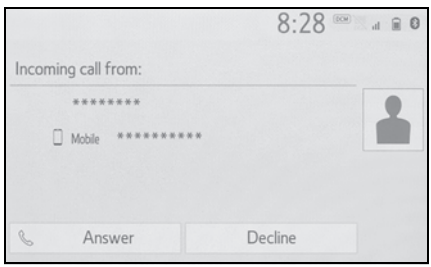
- If there is no contact in the contacts list, the contacts cannot be registered at the home screen.
- The contact cannot be registered at the home screen while driving.

Receiving a call using the Bluetooth® hands-free system

When a call is received, the following screen is displayed with a sound.

Incoming calls

1 Select “Answer” or press the switch on the steering wheel to talk on the phone.



“Decline”: Select to refuse to receive the call.

To adjust the volume of a received call: Turn the “POWER VOLUME” knob, or use the volume control switch on the steering wheel.

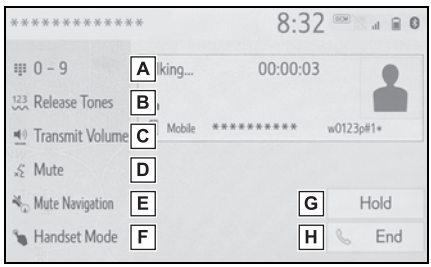
- The contact image picture can be displayed only when the vehicle is not moving.
- During international phone calls, the other party’s name or number may not be displayed correctly depending on the type of Bluetooth® phone you have.
- The incoming call display mode can be set. (→P.191)
- The ringtone that has been set in the sound settings screen can be heard when there is an incoming call. Depending on the type of

Bluetooth® phone, both the system and Bluetooth® phone may ring simultaneously when there is an incoming call. (→P.190)

Talking on the Bluetooth® hands-free system

While talking on the phone, the following screen is displayed. The operations outlined below can be performed on this screen.

Call screen operation



A Select to display the keypad to send tones. (→P.184)

B Select to send tones. This button only appears when a number that contains a (w) is dialed in hands-free mode. (→P.184)

C Select to adjust your voice volume that the other party hears from their speaker. (→P.184)

D Select to mute your voice to the other party.

E Select to mute the Navigation route guidance during a phone call.*

F Select to change handset

modes between hands-free and cellular phone.

G Select to put a call on hold. To cancel this function, select “Activate”.

H Select to hang up the phone.

*: Premium Audio only

- Changing from hands-free call to cellular phone call is not possible while driving.
- Only when the vehicle is not moving, the contact image can be displayed.
- When cellular phone call is changed to hands-free call, the hands-free screen will be displayed and its functions can be operated on the screen.
- Changing between cellular phone call and hands-free call can be performed by operating the cellular phone directly.
- Transferring methods and operations will be different depending on the type of cellular phone you have.
- For the operation of the cellular phone, see the manual that comes with it.

Sending tones

■ By keypad

This operation cannot be performed while driving.

1. Select “0-9”.
2. Enter the desired number.

■ By selecting “Release Tones”

“Release Tones” appear when a continuous tone signal(s) containing a (w) is registered in the contact list.

This operation can be performed while driving.

1. Select “Release Tones”.

- A continuous tone signal is a character string that consists of numbers and the characters “p” or “w”. (e.g. 056133w0123p#1)
- When the “p” pause tone is used, the tone data up until the next pause tone will be automatically sent after 2 seconds have elapsed. When the “w” pause tone is used, the tone data up until the next pause tone will be automatically sent after a user operation is performed.
- Release tones can be used when automated operation of a phone based service such as an answering machine or bank phone service is desired. A phone number with continuous tone signals can be registered in the contact list.
- Tone data after a “w” pause tone can be operated by voice command during a call.

Transmit volume setting

1. Select “Transmit Volume”.
2. Select the desired level for the transmit volume.
3. Select  to display previous screen.

- The sound quality of the voice heard from the other party’s speaker may be negatively impacted.
- “Transmit Volume” is dimmed when mute is on.

Switching calls while a call is in progress

- When there are no calls on hold during a call: “Hold” is displayed. When selected, the current call is placed on hold.
- When there is no current call, but there is a call on hold: “Activate” is displayed. When selected, the system switches to the call that was on hold.
- When there is another call on hold during a call: “Swap Calls” is displayed. When selected, the current call is placed on hold, and the system switches to the call that was on hold.

● This function may not be available depending on the type of cellular phone.

Incoming call waiting

When a call is interrupted by a third party while talking, the incoming screen is displayed.

1 Select “Answer” or press the switch on the steering wheel to start talking with the other party.

- To refuse to receive the call: Select “Decline”.
- Each time “Swap Calls” is selected, the party who is on hold will be switched.

● This function may not be available depending on the type of Bluetooth® phone.

Bluetooth® phone message function

Received messages can be forwarded from the connected Bluetooth® phone, enabling checking and replying using the system.

Depending on the type of Bluetooth® phone connected, received messages may not be transferred to the system.

If the phone does not support the message function, this function cannot be used. Even when the supported phone is used, reply function may not be used.

Displaying the message screen

1 Display the phone top screen. (→P.174)

2 Select “Message”.

- A confirmation message appears when the “Automatic Message Transfer” function is set to off (→P.198), select “Yes”.

3 Check that the message screen is displayed.

“Phone”: Select to change to phone mode.

- The account name is displayed on the left side of screen.
- Account names are the names of the accounts that exist on the currently connected phone.
- The following functions can be used on message function:

• Receiving a message (→P.186)
• Checking messages (→P.187)
• Replying to a message (dictation reply) (→P.188)
• Replying to a message (quick reply) (→P.188)
• Calling the message sender (→P.189)
• Message settings (→P.198)

Receiving a message

When an e-mail/SMS/MMS is received, the incoming message screen pops up with sound and is ready to be operated on the screen.



A Select to check the message.

B Select to not open the message.

C Select to call the message sender.

- Depending on the type of Bluetooth® phone used for receiving messages, or its registration status with the system, some information may not be displayed.
- The pop-up screen is separately available for incoming e-mail and SMS/MMS messages under the following conditions:

E-mail:

- "Incoming E-mail Display" is set to "Full Screen". (→P.191)
- "E-mail Notification Pop-up" is set to on. (→P.191)

SMS/MMS:

- "Incoming SMS/MMS Display" is set to "Full Screen". (→P.191)
- "SMS/MMS Notification Pop-up" is set to on. (→P.191)

- Depending on the type of Bluetooth® phone being connected, E-Mail function cannot be used via Bluetooth®.

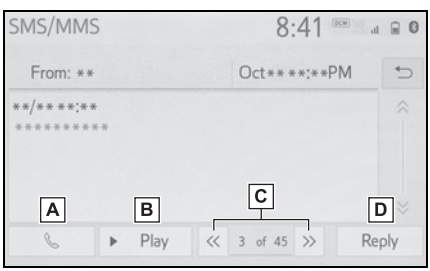
Checking received messages

1 Display the message screen. (→P.186)

2 Select a desired account name.

3 Select the desired message from the list.

4 Check that the message is displayed.



A Select to call the message sender.

B Select to have messages read out.
To cancel this function, select "Stop".
When "Automatic Message Readout" is set to on, messages will be automatically read out. (→P.198)

C Select to display the previous or next message.

D This function can be chosen the method to reply message with "Dictation" or "Quick Message".

- Reading a text message is not available while driving.
- Depending on the type of Bluetooth® phone being connected, this function cannot be used.
- Depending on the type of Bluetooth® phone being connected, it may be necessary to perform additional steps on the phone.
- Messages are displayed in the appropriate connected Bluetooth® phone's registered mail address folder. Select the desired folder to be displayed.
- Only received messages on the connected Bluetooth® phone can be displayed.
- The text of the message is not displayed while driving.
- Turn the "POWER VOLUME" knob, or use the volume control switch on the steering wheel to adjust the message read out volume.

- "Subject:" field is not shown on SMS case.
- E-mail only: Select "Mark Unread" or "Mark Read" to mark mail unread or read on the message screen.
  This function is available when "Update Message Read Status on Phone" is set to on. (→P.198)

Replying to a message (dictation reply)*

*: If equipped

1 Display the message screen. (→P.186)

2 Select the desired message from the list.

3 Select "Reply".

4 Select "Dictation".

5 When the "Say Your Message" screen is displayed, speak message that you want to send.

6 Select "Send" to send message.

"Cancel": Select to cancel sending the message.

"Retry": Select to retry speaking message that you want to send.

- While the message is being sent, a sending message screen is displayed.

7 Check that a confirmation screen is displayed when the operation is complete.

- If an error message is displayed, follow the guidance on the screen to try again.

Replying to a message (quick reply)

15 messages have already been stored.

1 Display the message screen. (→P.186)

2 Select the desired message from the list.

3 Select "Reply".

4 Select "Quick Message".

5 Select the desired message.

: Select to edit the message. (→P.188)

6 Select "Send".

"Cancel": Select to cancel sending the message.

- While the message is being sent, a sending message screen is displayed.

7 Check that a confirmation screen is displayed when the operation is complete.

- If an error message is displayed, follow the guidance on the screen to try again.

- Depending on the type of Bluetooth® phone, reply function is not available.

■ Editing quick reply messages

This operation cannot be performed while driving.

1 Select corresponding to the desired message to edit.

2 Select “OK” when editing is completed.

- To reset the edited quick reply messages, select “Default”.
- Quick message 1 (“I am driving and will arrive in approximately [##] minutes.”)*:
  This message cannot be edited and will automatically fill in [##] with the navigation calculated estimated time of arrival on the confirm message screen.
  If there are waypoints set, [##] to the next waypoint will be shown.
  If there is no route currently set in the navigation system, quick message 1 cannot be selected.

*: Premium Audio only

Calling the message sender

Calls can be made to an e-mail/SMS/MMS message sender’s phone number.

This operation can be performed while driving.

■ Calling from e-mail/SMS/MMS message display

1 Display the message screen. (→P.186)

2 Select the desired message.

3 Select , or press the switch on the steering wheel.

- If there are 2 or more phone numbers, select the desired number.

4 Check that the dialing screen is displayed.

■ Calling from a number within a message

Calls can be made to a number identified in a message’s text area.

This operation cannot be performed while driving.

1 Display the message screen. (→P.186)

2 Select the desired message.

3 Select the text area.



- Identified phone numbers contained in the message are displayed in blue text.

4 Select the desired number.

5 Check that the dialing screen is displayed.

- A series of numbers may be recognized as a phone number. Additionally, some phone numbers may not be recognized, such as those for other countries.

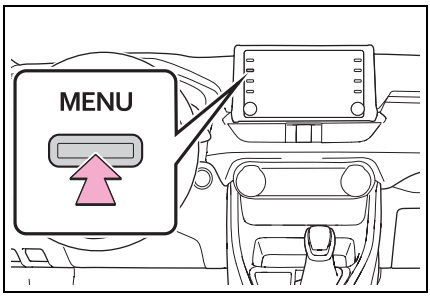
■ Calling from the incoming message screen

For detail, refer to “Receiving a message”. (→P.186)

Phone settings

Displaying the phone settings screen

1 Press the “MENU” button.

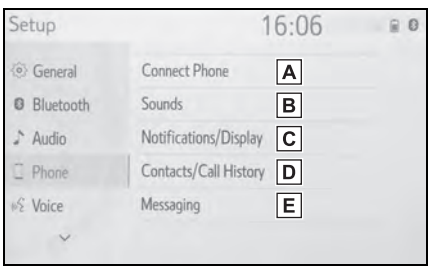


2 Select “Setup”.

3 Select “Phone”.

4 Select the desired item to be set.

Phone settings screen



A Connecting a Bluetooth® device and editing the Bluetooth® device information (→P.41, 44)

B Sound settings* (→P.190)

C Notifications/display settings* (→P.191)

D Contact/call history settings* (→P.192)

E Message settings* (→P.198)

*: This operation cannot be performed while driving.

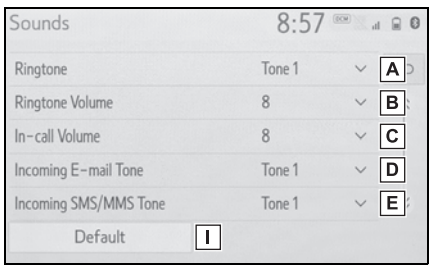
Sounds settings screen

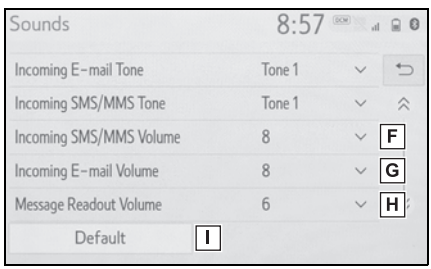
The call and ringtone volume can be adjusted. A ringtone can be selected.

1 Display the phone settings screen. (→P.190)

2 Select “Sounds”.

3 Select the desired item to be set.





A Select to set the desired ringtone.

B Select “-” or “+” to adjust the ringtone volume.

C Select “-” or “+” to adjust the default volume of the other party’s voice.

D Select to set the desired incoming e-mail tone.

E Select to set the desired incoming SMS/MMS tone.

F Select “-” or “+” to adjust the incoming SMS/MMS tone volume.

G Select “-” or “+” to adjust the incoming e-mail tone volume.

H Select “-” or “+” to adjust the message readout volume.

I Select to reset all setup items.

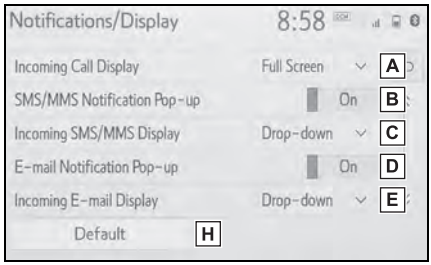
● Depending on the type of Bluetooth® phone, certain functions may not be available.

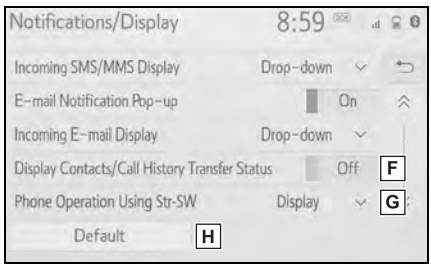
Notifications/display settings screen

1 Display the phone settings screen. (→P.190)

2 Select “Notifications/Display”.

3 Select the desired item to be set.





A Select to change the incoming call display.

“Full Screen”: When a call is received, the incoming call screen is displayed and can be operated on the screen.
“Drop-down”: A message is displayed at the top of the screen.

B Select to set the SMS/MMS notification pop-up on/off.

C Select to change the incoming SMS/MMS display.

“Full Screen”: When an SMS/MMS message is received, the incoming SMS/MMS display screen is displayed and can be operated on the screen.
“Drop-down”: When an SMS/MMS message is received, a message is displayed at the top of the screen.

D Select to set the e-mail notification pop-up on/off.

E Select to change the incoming e-mail display.

"Full Screen": When an e-mail is received, the incoming e-mail display screen is displayed and can be operated on the screen.
"Drop-down": When an e-mail is received, a message is displayed at the top of the screen.

F Select to set display of the contact/history transfer completion message on/off.

G The phone top screen can be set to be displayed on the multi-information display or system screen.

H Select to reset all setup items.

● Depending on the type of Bluetooth® phone, these functions may not be available.

Contacts/Call history settings screen

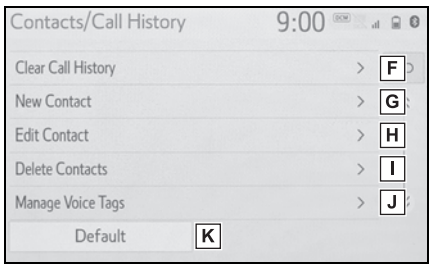
Contacts can be transferred from a Bluetooth® phone to this system. Contacts and favorites can be added, edited and deleted. Also, the call history can be deleted.

1 Display the phone settings screen. (→P.190)

2 Select "Contacts/Call History".

3 Select the desired item to be set.





A For PBAP compatible Bluetooth® phones: Select to change the contact/history transfer settings. (→P.193)

B Select to update contacts from the connected device. (→P.194)

C Select to sort contacts by the first name or last name field.

D Select to add contacts to the favorites list. (→P.196)

E Select to delete favorites from the favorites list. (→P.197)

F Select to clear the call history.*

G Select to add new contacts to the contact list.* (→P.195)

H Select to edit contacts in the

contact list.* (→P.196)

I Select to delete contacts from the contact list.* (→P.196)

J Select to set the voice tags. (→P.197)

K Select to reset all setup items.

*: For PBAP compatible Bluetooth® phones, this function is available when “Automatic Transfer” is set to off. (→P.193)

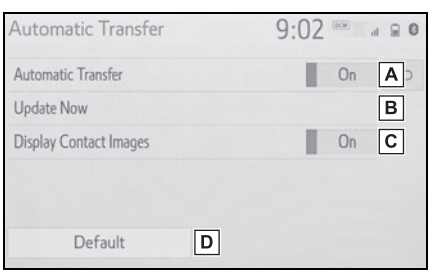
- Depending on the type of Bluetooth® phone, certain functions may not be available.
- Contact data is managed independently for every registered phone. When one phone is connected, another phone’s registered data cannot be read.

Setting automatic contact/history transfer

The automatic contact/history function is available for PBAP compatible Bluetooth® phones only.

1 Select “Automatic Transfer”.

2 Select the desired item to be set.



A Select to set automatic contact/history transfer on/off. When set to on, the phone’s contact data and history are automatically transferred.

B Select to update contacts from the connected phone. (→P.193)

C Select to set the transferred contact image display on/off. Only when the vehicle is not moving, the contact image can be displayed.

D Select to reset all setup items.

Updating contacts from phone

1 Select “Update Now”.

- Contacts are transferred automatically.

2 Check that a confirmation screen is displayed when the operation is complete.

- This operation may be unnecessary depending on the type of Bluetooth® phone.
- If another Bluetooth® device is connected when transferring contact data, depending on the phone, the connected Bluetooth® device may need to be disconnected.
- Depending on the type of Bluetooth® phone being connected, it may be necessary to perform additional steps on

the phone.

■ **Updating the contacts in a different way (from the call history screen)***

1 Display the phone top screen. (→P.174)

2 Select “History” and select a contact not yet registered in the contact list.

3 Select “Update Contact”.

4 Select the desired contact.

5 Select a phone type for the phone number.

*: For PBAP compatible Bluetooth® phones, this function is available when “Automatic Transfer” is set to off. (→P.193)

Transfer contacts from device

- When an Android Auto connection is established, this function will be unavailable.*

*: This function is not made available in some countries or areas.

From phone (OPP compatible Bluetooth® phones only)

▶ When the contact is not registered

1 Select “Transfer Contacts from Device”.

2 Select “From Phone (Bluetooth)”.

3 Transfer the contact data to the system using a Bluetooth® phone.

- This operation may be unnecessary depending on the type of Bluetooth® phone.
- To cancel this function, select “Cancel”.

4 Check that a confirmation screen is displayed when the operation is complete.

▶ When the contact is registered

1 Select “Transfer Contacts from Device”.

2 Select “From Phone (Bluetooth)”.

3 Select “Replace Contacts” or “Add Contact”.

“Replace Contacts”: Select to transfer the contact from the connected cellular phone and replace the current one.

“Add Contact”: Select to transfer the desired contact data from the connected cellular phone to add to the current one.

4 Transfer the contact data to the system using a Bluetooth® phone.

- This operation may be unnecessary depending on the type of Bluetooth® phone.
- To cancel this function, select “Cancel”.

5 Check that a confirmation screen is displayed when the operation is complete.

From USB device

Backed-up contact data (“vCard” formatted) can be transferred from USB device or Bluetooth® phone to this system.

1 Open the lid and connect a USB device. (→P.122)

2 Select “Transfer Contacts from Device”.

3 Select “From USB”.

4 Select “USB 1” or “USB 2” when the multiple USB devices are connected. If a USB device is connected, skip this procedure.

5 Select “Replace Contacts” or “Add Contact”. If the contact is already registered, skip this procedure.

“Replace Contacts”: Select to transfer the contact from the connected USB device or Bluetooth® phone and replace the current one.

“Add Contact”: Select to transfer the desired contact data from the connected USB device or Bluetooth® phone to add to the current one.

6 Select a desired file from vCard file list.

7 Check that a confirmation screen is displayed when the operation is complete.

- Depending on the type of Bluetooth® phone used and number of files, it may take time to display vCard file lists and download contacts.
- Downloading may not complete correctly in the following cases:
  - If the engine switch <power switch> is turned off during downloading.
  - If the USB device or Bluetooth® phone is removed before downloading is complete.

Registering a new contact to the contacts list

New contact data can be registered.

Up to 4 numbers per person can be registered. For PBAP compatible Bluetooth® phones, this function is available when “Automatic Transfer” is set to off. (→P.192)

1 Select “New Contact”.

2 Enter the name and select “OK”.

3 Enter the phone number and select “OK”.

4 Select the phone type for the phone number.

5 To add another number to this contact, select “Yes”.

■ Registering a new contact in a different way (from the call history screen)

1 Display the phone top screen. (→P.174)

2 Select “History” and select a contact not yet registered in the contact list.

3 Select “Add to Contacts”.

4 Follow the steps in “Registering a new contact to the contacts list” from step 2. (→P.195)

Editing the contact data

For PBAP compatible Bluetooth® phones, this function is available when “Automatic Transfer” is set to off. (→P.192)

1 Select “Edit Contact”.

2 Select the desired contact.

3 Select next to the name or desired number.

4 Enter the name or the phone number and select “OK”.

Deleting the contact data

For PBAP compatible Bluetooth® phones, this function is available when “Automatic Transfer” is set to off. (→P.192)

1 Select “Delete Contacts”.

2 Select the desired contact and select “Delete”.

3 Select “Yes” when the confirmation screen appears.

- Multiple data can be selected and deleted at the same time.
- When a Bluetooth® phone is deleted, the contact data will be deleted at the same time.

Favorites list setting

Up to 15 contacts (maximum of 4 numbers per contact) can be registered in the favorites list.

■ Registering the contacts in the favorites list

1 Select “Add Favorite”.

2 Select the desired contact to add to the favorites list.

- Dimmed contacts are already stored as a favorite.

3 Check that a confirmation screen is displayed when the operation is complete.

▶ When 15 contacts have already been registered to the favorites list

1 When 15 contacts have already been registered to the favorites list, a registered contact needs to be replaced. Select “Yes” when the confirmation screen appears to replace a contact.

2 Select the contact to be replaced.

3 Check that a confirmation screen is displayed when the operation is complete.

■ Registering contacts in the favorites list in a different way (from the contact details screen)

1 Display the phone top screen. (→P.174)

2 Select “Contacts” and select the desired contact.

3 Select “Add Favorite”.

4 Check that a confirmation screen is displayed when the operation is complete.

■ **Deleting favorites from the favorites list**

1 Select “Remove Favorite”.

2 Select the desired contacts and select “Remove”.

3 Select “Yes” when the confirmation screen appears.

4 Check that a confirmation screen is displayed when the operation is complete.

■ **Deleting favorites from the favorites list in a different way (from the contact details screen)**

1 Display the phone top screen. (→P.174)

2 Select “Favorites” or “Contacts” and then select the favorite you wish to delete.

3 Select “Remove Favorite”.

4 Select “Yes” when the confirmation screen appears.

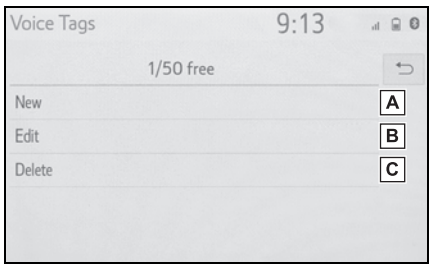
5 Check that a confirmation screen is displayed when the operation is complete.

Setting voice tags

Calls can be made by saying the voice tag of a registered contact in the contact list. (→P.158)

1 Select “Manage Voice Tags”.

2 Select the desired item to be set.



A Select to register a new voice tag. (→P.197)

B Select to edit a voice tag. (→P.197)

C Select to delete a voice tag. (→P.198)

■ **Registering a voice tag**

Up to 50 voice tags can be registered.

1 Select “New”.

2 Select the desired contact to register a voice tag for.

3 Select “REC” and record a voice tag.

- When recording a voice tag, do so in a quiet area.

“Play”: Select to play the voice tag.

4 Select “OK” when voice tag registration is complete.

■ **Editing a voice tag**

1 Select “Edit”.

2 Select the desired contact to edit.

3 Follow the steps in “Registering a voice tag” from step 3. (→P.197)

■ **Deleting the voice tag**

1 Select “Delete”.

2 Select the desired contact and select “Delete”.

3 Select “Yes” when the confirmation screen appears.

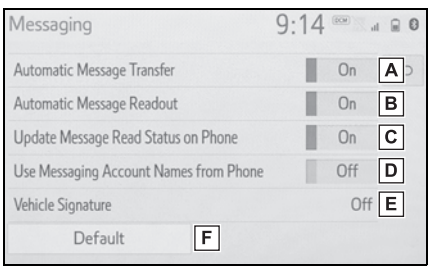
- Multiple data can be selected and deleted at the same time.
- Voice tags are deleted when the set language of the system is changed. (→P.60)

Message settings screen

1 Display the phone settings screen. (→P.190)

2 Select “Messaging”.

3 Select the desired item to be set.



A Select to set automatic message transfer on/off.

B Select to set automatic message readout on/off.

C Select to set updating message read status on phone on/off.

D Select to set display of messaging account names on the message screen on/off.
When set to on, messaging account names used on the cellular phone will be displayed.

E Select to set adding the vehicle signature to outgoing messages on/off.
The vehicle signature can be edited. (→P.198)

F Select to reset all setup items.

- Depending on the phone, these functions may not be available.

Vehicle signature settings

1 Select “Vehicle Signature”.

2 Select the desired item to be set.



A Select to set adding the vehicle signature to outgoing messages on/off.

B Select to edit the vehicle signature. (→P.198)

C Select to reset all setup items.

■ **Editing vehicle signature**

1 Select “Edit Vehicle Signature”.

2 Enter desired signature with using keyboard.

3 Select “OK”.

4 Select “OK” on the confirmation screen, or select “Edit Again” when it needs to amend.

Troubleshooting

If there is a problem with the hands-free system or a Bluetooth® device, first check the table below.

Troubleshooting

■ When using the hands-free system with a Bluetooth® device

The hands-free system or Bluetooth® device does not work.

Likely cause	Solution
The connected device may not be a compatible Bluetooth® cellular phone.	For a list of specific devices which operation has been confirmed on this system, check with your Toyota dealer or the following website: http://www.toyota.com/audio-multimedia in the United States, http://www.toyota.ca/connected in Canada, and http://www.toyotapr.com/audio-multimedia in Puerto Rico
The Bluetooth® version of the connected cellular phone may be older than the specified version.	Use a cellular phone with Bluetooth® version 2.0 or higher (recommended: Ver. 4.2 or higher). (→P.39)

■ When registering/connecting a cellular phone

A cellular phone cannot be registered.

Likely cause	Solution
An incorrect passcode was entered on the cellular phone.	Enter the correct passcode on the cellular phone.
The registration operation has not been completed on the cellular phone side.	Complete the registration operation on the cellular phone (approve registration on the phone).
Old registration information remains on either this system or the cellular phone.	Delete the existing registration information from both this system and the cellular phone, then register the cellular phone you wish to connect to this system. (→P.43)

A Bluetooth® connection cannot be made.

Likely cause	Solution
Another Bluetooth® device is already connected.	Manually connect the cellular phone you wish to use to this system. (→P.41)
Bluetooth® function is not enabled on the cellular phone.	Enable the Bluetooth® function on the cellular phone.
Automatic Bluetooth® connection on this system is set to off.	Set automatic Bluetooth® connection on this system to on when the engine switch <power switch> is in ACC or ON. (→P.46)
Preferred device settings function on this system is set to on.	Set preferred device settings function on this system to off. (→P.46)
	Set the desired cellular phone to the highest automatic connection priority. (→P.46)

■ When making/receiving a call

A call cannot be made/received.

Likely cause	Solution
Your vehicle is in a area.	Move to where no longer appears on the display.

■ When using the phonebook

Phonebook data cannot be transferred manually/automatically.

Likely cause	Solution
The profile version of the connected cellular phone may not be compatible with transferring phonebook data.	For a list of specific devices which operation has been confirmed on this system, check with your Toyota dealer or the following website: http://www.toyota.com/audio-multimedia in the United States, http://www.toyota.ca/connected in Canada, and http://www.toyotapr.com/audio-multimedia in Puerto Rico
Automatic contact transfer function on this system is set to off.	Set automatic contact transfer function on this system to on. (→P.193)
Passcode has not been entered on the cellular phone.	Enter the passcode on the cellular phone if requested (default passcode: 1234).
Transfer operation on the cellular phone has not completed.	Complete transfer operation on the cellular phone (approve transfer operation on the phone).

Phonebook data cannot be edited.

Likely cause	Solution
Automatic contact transfer function on this system is set to on.	Set automatic contact transfer function on this system to off. (→P.193)

■ When using the Bluetooth® message function

Messages cannot be viewed.

Likely cause	Solution
Message transfer is not enabled on the cellular phone.	Enable message transfer on the cellular phone (approve message transfer on the phone).
Automatic transfer function on this system is set to off.	Set automatic transfer function on this system to on. (→P.193)

New message notifications are not displayed.

Likely cause	Solution
Notification of SMS/MMS/E-mail reception on this system is set to off.	Set notification of SMS/MMS/E-mail reception on this system to on. (→P.191)
Automatic message transfer function is not enabled on the cellular phone.	Enable automatic transfer function on the cellular phone.

■ In other situations

The Bluetooth® connection status is displayed at the top of the screen each time the engine switch <power switch> is in ACC or ON.

Likely cause	Solution
Connection confirmation display on this system is set to on.	To turn off the display, set connection confirmation display on this system to off. (→P.46)

Even though all conceivable measures have been taken, the symptom status does not change.

Likely cause	Solution
The cellular phone is not close enough to this system.	Bring the cellular phone closer to this system.
Radio interference has occurred.	Turn off Wi-Fi® devices or other devices that may emit radio waves.
The cellular phone is the most likely cause of the symptom.	Turn the cellular phone off, remove and reinstall the battery pack, and then restart the cellular phone.
	Enable the cellular phone's Bluetooth® connection.
	Disable the Wi-Fi® connection of the cellular phone.
	Stop the cellular phone's security software and close all applications.
	Before using an application installed on the cellular phone, carefully check its source and how its operation might affect this system.

● For details, refer to the owner's manual that came with the cellular phone.

8-1. Connected Services overview

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Destination Assist 218

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Connected Services*

*: This function is not made available in some countries or areas.

Connected Services includes Toyota Apps, Destination Assist, Service Connect, Dynamic Navigation, Wi-Fi® Hotspot, Safety Connect and Remote Connect.

Functional overview

- The functions included are classified into the following four types.

- Type A: Function achieved by using a smartphone or an embedded cellular device in the vehicle (DCM: Data Communication Module) and the system
- Type B: Function achieved by using DCM and the system
- Type C: Function achieved by using DCM
- Type D: Function achieved by using DCM and a smartphone

Function	Type
Toyota Apps	Type A
Destination Assist, Dynamic Navigation, Wi-Fi® Hotspot	Type B
Safety Connect	Type C
Remote Connect, Service Connect	Type D

- Connected Services functionality is dependent upon network reception level and signal strength.
- Each function is available in the following areas:

- Toyota Apps is available in the contiguous United States, Washington D.C., Alaska, Hawaii, Puerto Rico and Canada.
- Destination Assist is available in the contiguous United States, Washington D.C., Puerto Rico, Hawaii, Canada, United States Virgin Islands and limited areas of Alaska for vehicles that contain the appropriate map data.
- Dynamic Navigation is available in the contiguous United States, Washington D.C. and Alaska.
- Dynamic Navigation is not available in Puerto Rico, Canada, and the United States Virgin Islands.
- Wi-Fi® Hotspot is available in the contiguous United States, Washington D.C., Alaska and Hawaii.
- Wi-Fi® Hotspot is not available in Puerto Rico, Canada, and the United States Virgin Islands.
- Safety Connect is available in the contiguous United States, Washington D.C., Alaska, Hawaii, the United States Virgin Islands, Puerto Rico and Canada.
- Remote Connect is available in the contiguous United States, Washington D.C., Alaska, Hawaii, the United States Virgin Islands, Puerto Rico and Canada.
- Service Connect is available in the contiguous United States, Washington D.C., Alaska, Hawaii, the United States Virgin Islands, Puerto Rico and Canada.

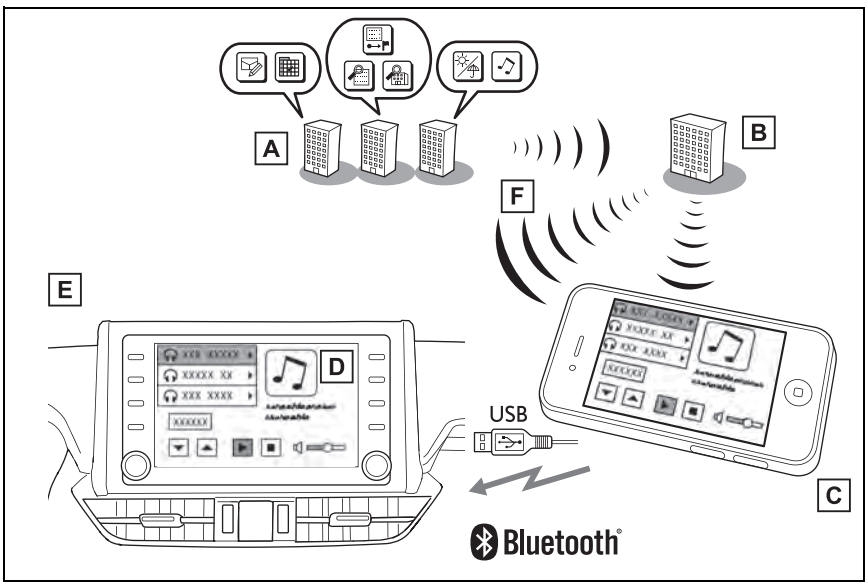
Type A: Function achieved by using a smartphone or DCM

Of the functions included with Connected Services, the Toyota Apps rely on the use of a smartphone or DCM.

- Using a smartphone
- Toyota audio multimedia system enables applicable apps installed on a smartphone to be displayed on and operated from the screen via Bluetooth®.
- Via DCM
- Toyota audio multimedia system enables applicable apps installed on the system to be displayed on and operated from the screen.

A few settings must be performed before Toyota Apps can be used. (→P.209)

By using a smartphone or DCM



A Content provider
Provides contents to the application server.

B Application server

Provides applications to the system or a smartphone.

C Smartphone*
Using the Toyota mobile application, communication is relayed between the system, application server and content provider.

D Applications
Display usable content from the content providers on the screen using the data connection of the connected smartphone or DCM.

E System
Content received, via a smartphone or DCM, from content provider servers is displayed on the screen. The system is equipped with an application player to run applications.

F Via DCM

*: For known compatible phones, refer to http://www.toyota.com/connected-services in the United States, http://www.toyota.ca/connected in Canada, and http://www.toyotapr.com/connected-services in Puerto Rico.

Before using the function

The required operations to activate applications and connect a smartphone to the system, and the registration steps for the Connected Services are explained in this section.

■ Subscription

- Services requiring a separate contract can also be used.*

*: For details, refer to http://www.toyota.com/connected-services or call 1-800-331-4331 in the United States, http://www.toyota.ca/connected or call 1-888-869-6828 in Canada, and http://www.toyotapr.com/connected-services or call 1-877-855-8377 in Puerto Rico.

■ Availability of function

- Toyota Apps is available in the contiguous United States, Washington D.C., Alaska, Hawaii, the United States Virgin Islands, Puerto Rico and Canada.

- Data usage fees may apply while using Toyota Apps. Confirm data usage fees before using this function.
- For details regarding operation of the Toyota Apps, refer to http://www.toyota.com/connected-services in the United States, http://www.toyota.ca/connected in Canada, and http://www.toyotapr.com/connected-services in Puerto Rico.
- These functions are not made available in some countries or

areas. Availability of functions of the Toyota Apps is dependent on network reception level.

■ Initializing personal data

The personal data used in applications can be reset. (→P.63)

- The following personal data can be deleted and returned to their default settings:

• Downloaded contents

• Radio stations that were listened to

- Once initialized, the data and settings will be erased. Pay much attention when initializing the data.

Preparation before using Toyota mobile application

■ Settings required to use Toyota mobile application

Perform the settings in the following order.

1. Download the Toyota mobile application to your smartphone.
2. Open the Toyota mobile application on your smart phone and follow instructions. Bluetooth® Pairing is required.

In order to use Toyota mobile application, the following must first be performed:

- Register a Bluetooth® phone with the hands-free system. (→P.36)

- Applications can only be used when the Toyota mobile application has been downloaded to your smartphone, and the application is running.
- Toyota mobile application operational procedures can also be confirmed by visiting http://www.toyota.com/connected-services in the United States, http://www.toyota.ca/connected in Canada, and http://www.toyotapr.com/connected-services in Puerto Rico.
- If a Toyota mobile application is used while iPod audio/video is being played back, system operation may become unstable.

Type B: Function achieved by using DCM and the system*

*: Vehicles equipped with DCM

The functionality of Destination Assist, Dynamic Navigation, and Wi-Fi® Hotspot is made possible through the shared work of the DCM and the system.

Destination Assist and Dynamic Navigation are subscription-based telematics services that use Global Positioning System (GPS) data and embedded cellular technology to provide safety and security as well as convenience features.

These services are available by subscription on select, telematics hardware-equipped vehicles and supported by the Toyota response center, which operates 24 hours a day, 7 days a week.

For details about:

- Dynamic Navigation: →P.85, 94, 117
- Wi-Fi® Hotspot: →P.48

Before using the function

■ Subscription

- After you have signed the Telematics Subscription Service Agreement and are enrolled, you can begin receiving services. A variety of subscription terms are available. Contact your Toyota dealer, or call 1-800-331-4331 in the United States, 1-888-869-6828 in Canada, and 1-877-855-8377 in Puerto Rico, for further subscription details. (→P.208)

■ Availability of functions

- Destination Assist is available in the contiguous United States, Washington D.C., Puerto Rico, Hawaii, the United States Virgin Islands, Canada, and limited areas of Alaska for vehicles that contain the appropriate map data.
- Dynamic Navigation is available in the contiguous United States, Washington D.C. and Alaska.
- Dynamic Navigation is not available in Puerto Rico, Canada, and the United States Virgin Islands.
- Wi-Fi® Hotspot is available in the contiguous United States, Washington D.C., Alaska and Hawaii.
- Wi-Fi® Hotspot is not available in Puerto Rico, Canada, and the United States Virgin Islands.

Type C: Function achieved by using DCM*

*: Vehicles equipped with DCM

The functionality of Safety Connect is made possible by the use of a DCM.

For details, refer to "OWNER'S MANUAL".

- Free/Open Source Software Information
  This product contains Free/Open Source Software (FOSS).
  The license information and/or the source code of such FOSS can be found at the following URL.
  http://opensource.lge.com
- Exposure to radio frequency signals:
  The Toyota audio multimedia system installed in your vehicle includes a low power radio transmitter and receiver. The system receives and also sends out radio frequency (RF) signals.
- In August 1996, the Federal Communications Commission (FCC) adopted RF exposure guidelines with safety levels for mobile wireless phones. Those guidelines are consistent with the safety standards previously set by both U.S. and international standards bodies.
  - ANSI (American National Standards Institute) C95.1 [1992]
  - NCRP (National Council on Radiation Protection and Measurement) Report 86 [1986]
  - ICNIRP (International Commission on Non-Ionizing Radiation Protection) [1996]
- These standards are based on comprehensive and periodic evaluations of the relevant scientific literature. Over 120 scientists, engineers, and physicians from universities, government health agencies, and industry reviewed the available body of research to develop the ANSI Standard (C95.1).
- The design of Toyota audio multimedia system complies with the FCC guidelines in addition to those standards.
- Contact with the Toyota response center is dependent upon the telematics device being in operative condition, cellular connection availability, navigation map data, and GPS satellite signal reception, which can limit the ability to reach the Toyota response center or receive support. Enrollment and Telematics Subscription Service Agreement required. A variety of subscription terms are available; charges vary by subscription term selected.
- The Toyota response center offers support in multiple languages.
- Select Safety Connect-subscribed vehicles are capable of communicating vehicle information. Please see the terms and conditions for additional details. Owners who do not wish to have their vehicle transmit this information can opt out at the time of enrollment or by calling 1-800-331-4331 in the United States, 1-888-869-6828 in Canada, and 1-877-855-8377 in Puerto Rico, and following the prompts for Safety Connect.
- For further details about the service, contact your Toyota dealer.
- Toyota audio multimedia are not subject to section 255 of the Telecommunications Act and the system is not TTY compatible.

● Certification

▶ For vehicles sold in the U.S.A., Canada and Puerto Rico

FCC ID: BEJTL19BNN
IC: 2703H-TL19BNN

FCC/IC WARNING:
Changes or modifications not expressly approved by the manufacture could void the user's authority to operate the equipment.
This device complies with Part 15 of the FCC Rules and Industry Canada license-exempt RSS standards. Operation is subject to the following two conditions:
(1) this device may not cause harmful interference, and
(2) this device must accept any interference, including interference that may cause undesired operation of the device.
This equipment complies with IC RSS-102 radiation exposure limits set forth for uncontrolled environment.
The antennas used for this transmitter must be installed to provide a separation distance of least 20cm from all persons.

FCC/IC AVERTISSEMENT:
L'utilisateur est averti que les changements ou modifications non express ément approuvés par le fabricant pourraient annuler l'autorité de l'utilisateur à utiliser l'équipement.
Ce appareil est compatible avec la Partie 15 du règlement FCC et de la Licence de l'industrie canadienne et des normes exemptes de RSS. Opé ration soumise aux deux conditions suivantes :
(1) ce appareil ne doit pas causer des interférences nuisibles, et
(2) cet appareil doit accepté toutes les interférences, y compris les interférences qui peuvent entraîner un fonctionnement indésirable de l'appareil.
Cet appareil est compatible aux limites d'exposition aux radiation IC RSS-102 définies pour un environnement non contrôlé.
Les antennes utilisées pour cet émetteur doivent être installées à une distance d'au moins 20 cm de toutes les personnes.

Type D: Function achieved by using DCM and a smartphone

The functionality of Remote Connect and Service Connect are made possible by the use of a DCM and a smartphone.

For details about these services, refer to http://www.toyota.com/connected-services/.

Remote Connect*

*: Vehicles equipped with remote connect only

Remote Connect is a service that lets you view and remotely control certain aspects of your vehicle.

■ Subscription

- After you sign the Telematics Subscription Service Agreement (see the Safety Connect section in "OWNER'S MANUAL"), download the Toyota App from your smartphone app store, and register within the app (or enroll and complete registration at the dealer), you can begin using these services.
- A variety of subscription terms are available. Contact your Toyota dealer, or call 1-800-331-4331 for further subscription details.

■ Availability of function

- Remote Connect is available in the contiguous United States, Washington D.C, Alaska, Puerto Rico, Canada and United States Virgin Islands.

- Availability of functions of the Remote Connect is dependent on network reception level.
- Remote Connect should only be used by authorized users.
- Laws in some communities may require that the vehicle be within view of the user when operating Remote Connect.
  In some states, use of Remote Connect may violate state or local laws. Before using Remote Connect, check your state and local laws.
- Any malfunction of the vehicle should be repaired by your Toyota dealer.
- Remote Connect is designed to work at temperatures above approximately -22 °F (-30 °C). This specification is related to the Remote Connect operation, but is dependent on the vehicle's operating temperature range which may be different.
- Content is subject to change without notice.
- Additional information can be found at https://www.toyota.com/connected-services in the United States, https://www.toyota.ca/connected in Canada, and http://www.toyotapr.com/connected-services in Puerto Rico.

WARNING

- Operating Remote Connect incorrectly may lead to unforeseen accidents or malfunctions. Check the vehicle condition and assume full responsibility before using.

Service Connect

Service Connect uses DCM to collect and transmit vehicle data that allows Toyota to provide:

- Vehicle Health Report (VHR) (Safety Recalls, Service Campaigns, Current Vehicle Alerts, Required Maintenance, and Vehicle Condition Status)
- Maintenance Notifications
- Vehicle Alert Notifications

Availability of function

- Service Connect is available in the contiguous United States, Washington D.C, Alaska, Puerto Rico, Canada and United States Virgin Islands.

- Availability of functions of the Service Connect is dependent on network reception level.

Toyota Apps

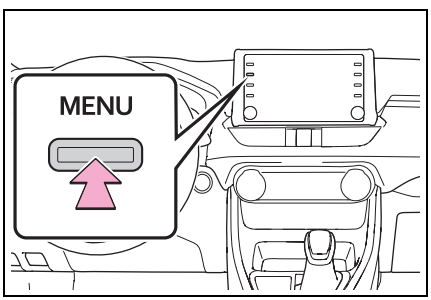
Toyota Apps is a function that enables certain apps installed on a smartphone or the system to be displayed on and operated from the system screen. Before the Toyota Apps can be used, some setup needs to be performed. (→P.209)

For details about the functions and services provided by each application, refer to http://www.toyota.com/connected-services in the United States, http://www.toyota.ca/connected in Canada, and http://www.toyotapr.com/connected-services in Puerto Rico.

Using Toyota Apps

▶ From the “MENU” button

1 Press the “MENU” button.

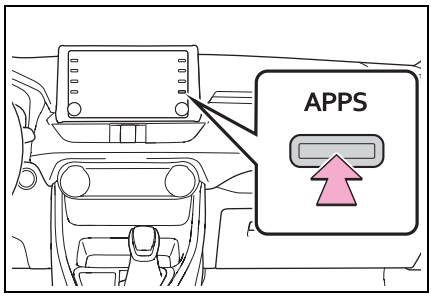


2 Select “Apps”.

3 Follow the steps in “From the “APPS” button” from step 2. (→P.215)

▶ From the “APPS” button

1 Press the “APPS” button.



- If a specific application screen is displayed, press the “APPS” button again.

2 Select the desired application screen button.

APPS: Select to activate an application.

“Update”: Select to update the applications. (→P.215)

2: Displays the number of new notifications for the application

Updating an application

When the Toyota Apps is activated, an application may need to be updated. To update an application, it is necessary to download update data and install it.

■ **Downloading update**

If an update is available, “Update” can be selected.

1 Select “Update” on the application screen. (→P.215)

2 Check that downloading starts.

“Download in Background”: Select to operate other functions while downloading.

“Cancel”: Select to cancel updating.

3 Check that downloading is complete.

“Later”: Select to install later. When this screen button is selected, the screen will return to the last displayed screen. To install the update data: (→P.216)

“See Detail”: Select to display detailed information on the update data.

“Install”: Select to install the update data. Follow the steps in “Installing the update data” from step **2**. (→P.216)

■ Installing the update data

After the downloading is complete, “Update” will be changed to “Install”.

1 Select “Install” on the application screen. (→P.215)

2 Select “Continue”.

“Later”: Select to postpone the installation of the update data and go back to the previous screen.

3 Check that installing is started.

“Install in Background”: Select to operate other functions while installing.

4 Select “OK” after the installing is complete.

● The Toyota Apps cannot be operated while installing.

If a message appears on the screen

When problems occur with starting the application player, a message will appear on the screen. Referring to the following items, identify the problem and take the suggested corrective action.

● “When it is safe and legal to do so, please ensure your Toyota mobile application is running and logged in on your phone.”

The Toyota mobile application cannot be connected to Bluetooth® SPP.

Refer to
http://www.toyota.com/connected-services
in the United States,
http://www.toyota.ca/connected
in Canada, and
http://www.toyotapr.com/connected-services
in Puerto Rico, to confirm if the phone is Bluetooth® SPP compatible or not, and then activate the Toyota mobile application.

● “Installation failed, please try again”

Installation can be attempted again by changing to the application screen and pressing the “Install” switch.

● “Application download error. Please try again later.”

Downloading can be attempted again by checking the communica-

tion status, changing to the application screen and pressing the "Download" switch again.

- "Download error, some Toyota mobile application functions may not work as expected. Please reinitiate the download process."

The Toyota mobile application cannot be connected to Bluetooth® SPP.

Refer to http://www.toyota.com/connected-services in the United States, http://www.toyota.ca/connected in Canada, and http://www.toyotapr.com/connected-services in Puerto Rico, to confirm if the phone is Bluetooth® SPP compatible or not, and then activate the Toyota mobile application.

Please ensure your Toyota mobile application is running and logged in on your phone while vehicle is not moving.

- "To use the services, Toyota mobile application needs to be running on your phone. For more information, please visit toyota.com or call 1-800-331-4331 in the United States, 1-888-869-6828 in Canada, and 1-877-855-8377 in Puerto Rico."

The Toyota mobile application cannot be connected to Bluetooth® SPP.

Refer to http://www.toyota.com/connected-services in the United States, http://www.toyota.ca/connected in Canada, and http://www.toyotapr.com/connected-services in Puerto Rico, to confirm if the phone is Bluetooth® SPP compatible or not, and then activate the Toyota mobile application.

- "Communication unsuccessful. Please try again."

Communication was disconnected.

After a few moments, retry the operation.

Entering keyword operation

A keyword can be entered to an application by the software keyboard or voice recognition function. For details about the functions and services provided by each application, refer to http://www.toyota.com/connected-services in the United States, http://www.toyota.ca/connected in Canada, and http://www.toyotapr.com/connected-services in Puerto Rico.

- The keyboard layout can be changed. (→P.60)

Entering a keyword using the software keyboard

1 Display the application screen. (→P.215)

2 Select the desired application screen button.

3 Select the character entering space.

4 Enter a search term, and then select “OK”.

5 Entering characters will be reflected on the character entering space.

- For details on operating the keyboard: →P.30

Entering a keyword using the voice recognition function

1 Display the application screen. (→P.215)

2 Select the desired application screen button.

3 Press the talk switch. (→P.158)

4 Say the desired keyword.

- Completion of the keyword will be detected automatically.

5 Search results will be displayed on the screen.

Destination Assist*

*: Premium Audio only

Destination Assist provides you with live assistance for finding destinations via the Toyota response center. You can request either a specific business, address, or ask for help locating your desired destination by category, such as restaurants, gas stations, shopping centers or other Points of Interest (POI).

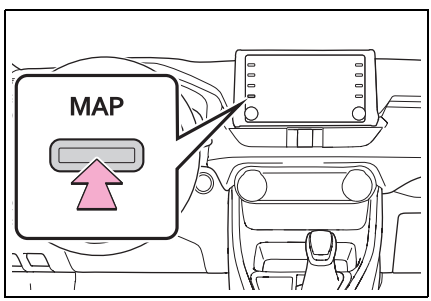
After you tell the agent your choice of destination, its coordinates are sent wirelessly to your vehicle’s navigation system.

- The hands-free system cannot be used while Destination Assist is being used.

Make a call with Destination Assist

■ **From the map screen**

1 Press the “MAP” button.

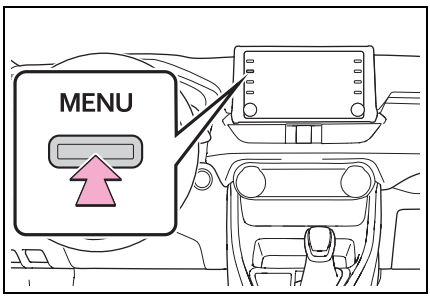


2 Select .

3 Follow the steps in “From the menu screen” from step 3. (→P.219)

■ **From the menu screen**

1 Press the “MENU” button.



2 Select “Destination”.

3 Select “Dest Assist”.

4 When an agent comes on the line, tell the agent the address, business name, or the type of POI or service.

- To adjust the call volume, select “-” or “+”, or use the volume switch on the steering wheel during the call.
- To hang up the phone, select “End” or press the switch on the steering wheel.

5 After the agent helps you determine your location of choice, select the screen button of the desired action.

“Save”: Select to register as a memory point.

“Go”: Select to set as a destination.

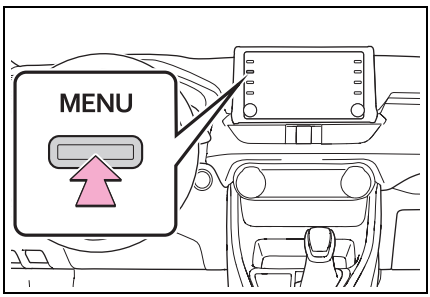
: Select to call the registered number.

Toyota Apps settings

Toyota Apps settings can be changed.

Displaying the Toyota Apps settings screen

1 Press the “MENU” button.

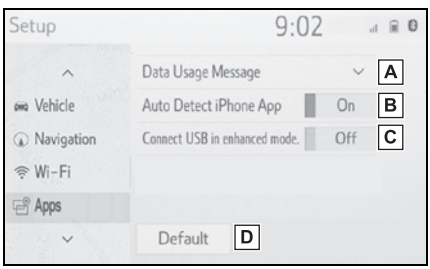


2 Select “Setup”.

3 Select “Apps”.

4 Select the desired items to be set.

Toyota Apps settings screen



A Select to set the pop up reminder for smartphone data usage. (→P.220)

B Select to detect if an iPhone app is automatically turned on/off.

C Select to turn on/off the enhanced USB connection mode

- When an iPhone is connected while this setting is set to “On”, communication with devices connected to other USB ports may not be possible. Also, depending on the device, charging may not be possible.

D Select to reset all setup items to default setting.

Data usage notification pop-up settings

The data usage notification pop-up, which indicates that the system will use an internet connection, can be enabled/disabled.

1 Display the Toyota Apps settings screen. (→P.220)

2 Select “Data Usage Message”.

3 Change the setting as desired.

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For more information about the following items, see the “OWNER’S MANUAL”.

· Fuel consumption
· Energy monitor (RAV4 HYBRID)
· Vehicle customization settings
· Rear view monitor system
· Toyota parking assist monitor
· Panoramic view monitor

Map database information and updates

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Co-location: This transmitter must not be co-located or operated in conjunction with any other antenna or transmitter.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

FCC WARNING
Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

▶ For vehicles sold in Canada

IC: 2024B-FT0106B

This device complies with Industry Canada's licence-exempt RSSs. Operation is subject to the following two conditions:
(1) This device may not cause interference; and
(2) This device must accept any interference, including interference that may cause undesired operation of the device.

CAUTION: Radio Frequency Radiation Exposure
This equipment complies with IC radiation exposure limits set forth for an uncontrolled environment and meets RSS-102 of the IC radio frequency (RF) Exposure rules. This equipment has very low levels of RF energy that is deemed to comply without maximum permissive exposure evaluation (MPE). But it is desirable that it should be installed and operated keeping the radiator at least 20cm or more away from person's body.

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