TOYOTA C-HR 2020

MULTIMEDIA OWNER'S MANUAL

TOYOTA

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Introduction

Multimedia system owner's manual

This manual explains the operation of the system. Please read this manual carefully to ensure proper use. Keep this manual in your vehicle at all times.

The screens shown in this manual may differ from the actual screen of the system depending on availability of functions and connected services subscription status.

The screens in this manual will also differ if the screen theme settings have been changed. (Theme setting: →P.51)

In some situations when changing between screens, it may take longer than normal for the screen to change, the screen may be blank momentarily or noise may be displayed.

Please be aware that the content of this manual may be different from the system in some cases, such as when the system's software is updated.

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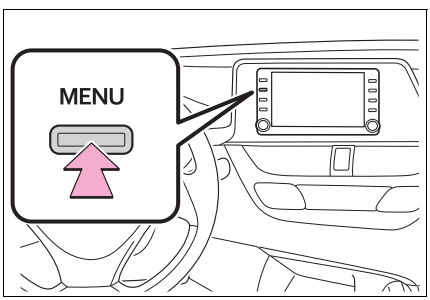
Reading this manual

Explains symbols used in this manual

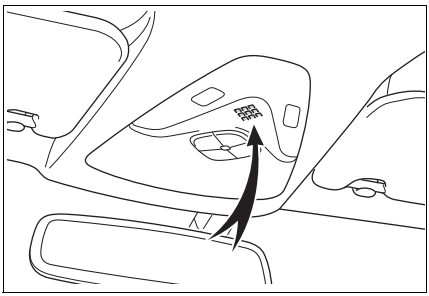
Symbols in this manual

Symbols	Meanings
	WARNING: Explains something that, if not obeyed, could cause death or serious injury to people.
	NOTICE: Explains something that, if not obeyed, could cause damage to or a malfunction in the vehicle or its equipment.
	Indicates operating or working procedures. Follow the steps in numerical order.

Symbols in illustrations



Symbols	Meanings
	Indicates the action (pushing, turning, etc.) used to operate switches and other devices.



Symbols	Meanings
	Indicates the component or position being explained.

Safety instruction

To use this system in the safest possible manner, follow all the safety tips shown below.

Do not use any feature of this system to the extent it becomes a distraction and prevents safe driving. The first priority while driving should always be the safe operation of the vehicle. While driving, be sure to observe all traffic regulations.

Prior to the actual use of this system, learn how to use it and become thoroughly familiar with it. Read the entire manual to make sure you understand the system. Do not allow other peo-

ple to use this system until they have read and understood the instructions in this manual.

For your safety, some functions may become inoperable when driving. Unavailable screen buttons are dimmed.

WARNING

- For safety, the driver should not operate the system while he/she is driving. Insufficient attention to the road and traffic may cause an accident.

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1-1. Basic function

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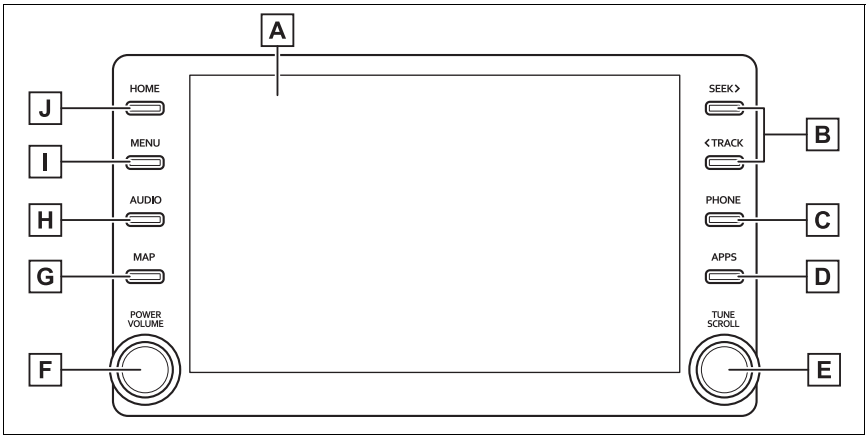
Buttons overview

Operations of each part



A By touching the screen with your finger, you can control the selected functions. (→P.19, 20)

B Press to seek up or down for a radio station or to access a desired track/file. (→P.65, 74, 76, 80)

C Press to access the Bluetooth® hands-free system. (→P.114)

- When an Apple CarPlay connection is established, press to display the phone application screen.*1

D Press to display the Toyota apps screen.*1, 2 (→P.155)

E Turn to change the radio station or skip to the next or previous track/file. (→P.65, 74, 76, 80)

F Press to turn the audio/visual system on and off, and turn it to adjust the volume. Press and hold to restart the system. (→P.18, 61)

G If a turn-by-turn navigation application has been downloaded to a connected smartphone, the application will be displayed and can be used.*1, 3

When an Apple CarPlay/Android Auto connection is established, press to display the Maps application screen.*1

H Press to display the audio/visual system screen. (→P.60, 61)

I Press to display the “Menu” screen. (→P.10)

J Press to display the home screen. (→P.21)

*1: This function is not made available in some countries or areas.

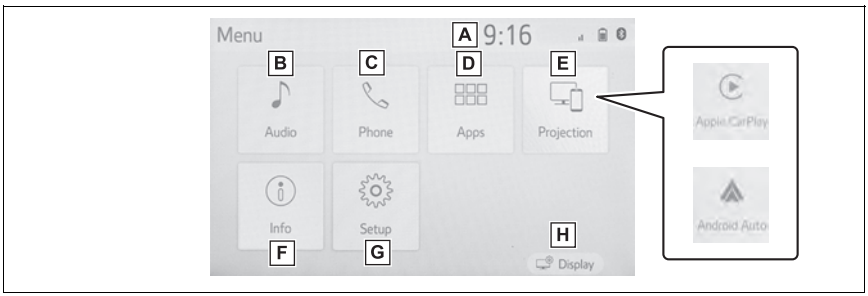
*2: When an Apple CarPlay/Android Auto connection is established, this function will be unavailable.

*3: For details about a turn-by-turn navigation application, refer to https://www.toyota.com/audio-multimedia in the United States, https://www.toyota.ca/connected in Canada, and http://www.toyotapr.com/audio-multimedia in Puerto Rico.

“Menu” screen

“Menu” screen operation

Press the “MENU” button to display the “Menu” screen.



A Displays the clock. Select to display the clock settings screen. (→P.52)

B Select to display the audio control screen. (→P.60)

C Select to display the hands-free operation screen. (→P.114)

- When an Apple CarPlay connection is established, select to display the phone application screen.*1 (→P.44)

D Select to display the Toyota apps screen.*1, 2 (→P.155)

E When an Apple CarPlay/Android Auto connection is established and this button displays “Apple CarPlay”/“Android Auto”, select to display the home screen of Apple CarPlay/Android Auto.*1 (→P.44)

F Select to display the information screen.*3 (→P.15)

Select to display the fuel consumption screen.*4, 5

G Select to display the “Setup” screen. (→P.14)

H Select to adjust the contrast, brightness, etc. of the display. (→P.25)

*1: This function is not made available in some countries or areas.

*2: When an Apple CarPlay/Android Auto connection is established, this function will be unavailable.

*3: Vehicles equipped with DCM

*4: Vehicles equipped without DCM

*5: Refer to the “OWNER’S MANUAL”

Status icon

Status icons are displayed at the top of the screen.

Status icon explanation

A Indicate during data communication performed via Data Communication Module (DCM)*

B The reception level of Data Communication Module (DCM) display* (→P.12)

C The reception level of the connected phone display (→P.12)

D Remaining battery charge display (→P.13)

E Bluetooth® phone connection condition display (→P.13)

F Wi-Fi® connection condition display* (→P.39)

*: This function is not made available in some countries or areas.

- The number of status icons that can be displayed differs depending on the displayed screen.

Reception level display

The level of reception does not always correspond with the level displayed on the cellular phone. The level of reception may not be displayed depending on the phone you have.

When the cellular phone is out of the service area or in a place inaccessible by radio waves, / is displayed.

“Rm” is displayed when receiving in a roaming area. While roaming, display “Rm” top-left on the icon.

The receiving area may not be displayed depending on the type of Bluetooth® phone you have.

▶ While connected with cellular phone

Reception Level	Indicators
Poor	
Excellent	

▶ While using Data Communication Module (DCM)

Reception Level	Indicators
Poor	
Excellent	

▶ While using Wi-Fi® hotspot

Reception Level	Indicators
No connection	
Connected	

● When Wi-Fi® hotspot is off, no item is displayed.

Remaining battery charge display

The amount displayed does not always correspond with the amount displayed on the Bluetooth® device.

The amount of battery charge left may not be displayed depending on the type of the Bluetooth® device connected.

This system does not have a charging function.

Remaining charge	Indicators
Empty	
Full	

Bluetooth® connection condition display

An antenna for the Bluetooth® connection is built into the instrument panel.

The condition of the Bluetooth® connection may deteriorate and the system may not function when a Bluetooth® phone is used in the following conditions and/or places:

The cellular phone is obstructed by certain objects (such as when it is behind the seat or in the glove box or console box).

The cellular phone is touching or is covered with metal materials.

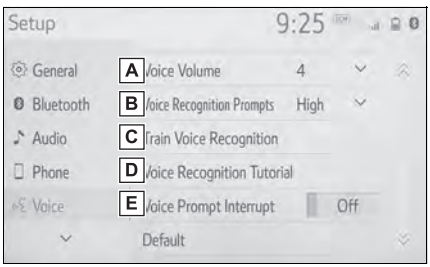
Leave the Bluetooth® phone in a place where the condition of the Bluetooth® connection is good.

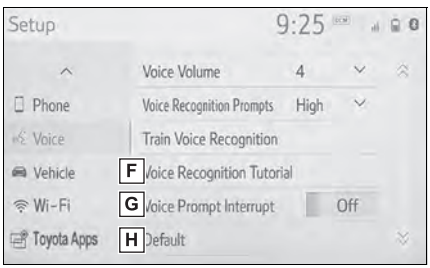
Indicators	Conditions
(Blue)	Indicates that the condition of the Bluetooth® connection is good.
(Gray)	While in this condition, sound quality during phone calls may deteriorate.
	Indicates that the cellular phone is not connected via Bluetooth®.

“Setup” screen

“Setup” screen

Press the “MENU” button, then select “Setup” to display the “Setup” screen. The items shown on the “Setup” screen can be set.





A Select to change the selected language, operation sound settings, etc. (→P.51)

B Select to set Bluetooth® device and Bluetooth® system settings. (→P.31)

C Select to set audio settings. (→P.84)

D Select to set the phone sound, contacts, message settings, etc. (→P.130)

E Select to set the voice settings. (→P.55)

F Select to set vehicle information. (→P.56)

G Select to set Wi-Fi® connection settings.*1, 2 (→P.40)

H Select to set Toyota apps settings.*2 (→P.159)

*1: Vehicles equipped with DCM

*2: This function is not made available in some countries or areas.

“Information” screen

“Information” screen*

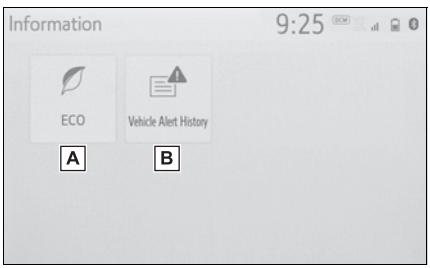
*: Vehicles equipped with DCM

Useful information, such as the fuel consumption, etc., is available on the information screen. The information screen can be reached by the following methods:

1 Press the “MENU” button.

2 Select “Info”.

3 Select the desired item.



A Select to display the fuel consumption screen.*1

B Select to display the vehicle alert history.*2

*1: Refer to the “OWNER’S MANUAL”

*2: This function is not made available in some countries or areas.

Basic function 2

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Initial screen

When the engine switch is in ACC or ON, the initial screen will be displayed and the system will begin operating.

Caution screen

After a few seconds, the caution screen will be displayed.

After about 5 seconds or selecting “Continue”, the caution screen automatically switches to the next screen.

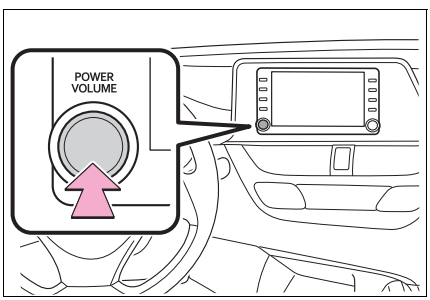
WARNING

- When the vehicle is stopped with the engine running, always apply the parking brake for safety.

Restarting the system

When system response is extremely slow, the system can be restarted.

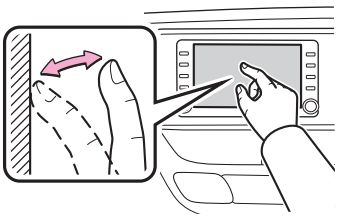
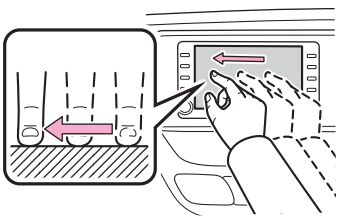
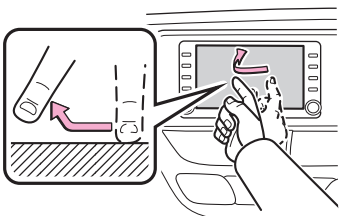
1 Press and hold the “POWER VOLUME” knob for 3 seconds or more.



Touch screen

Touch screen gestures

Operations are performed by touching the touch screen directly with your finger.

Operation method	Outline	Main use
	• Touch Quickly touch and release once.	• Selecting an item on the screen
	• Drag* Touch the screen with your finger, and move the screen to the desired position.	• Scrolling the lists
	• Flick* Quickly move the screen by flicking with your finger.	• Scrolling the main screen page

*: The above operations may not be performed on all screens.

● Flick operations may not be performed smoothly at high altitudes.

Touch screen operation

This system is operated mainly by the buttons on the screen. (Referred to as screen buttons in this manual.)

When a screen button is touched, a beep sounds. (To set the beep sound: →P.51)

- If the system does not respond to touching a screen button, move your finger away from the screen and then touch it again.
- Dimmed screen buttons cannot be operated.
- The displayed image may become darker and moving images may be slightly distorted when the screen is cold.
- In extremely cold conditions, the screen may not be displayed and the data input by a user may be deleted. Also, the screen buttons may be harder than usual to depress.
- When you look at the screen through polarized material such as polarized sunglasses, the screen may be dark and hard to see. If so, look at the screen from different angles, adjust the screen settings on the display settings screen or take off your sunglasses.
- When is displayed on the screen, select to return to the previous screen.

NOTICE

- To prevent damaging the screen, lightly touch the screen buttons with your finger.
- Do not use objects other than your finger to touch the screen.
- Wipe off fingerprints using a glass cleaning cloth. Do not use chemical cleaners to clean the screen, as they may damage the touch screen.
- Do not use the following liquids to clean the screen, as they may cause discoloration: Organic solutions, such as benzine, gasoline or alcohol, and alkaline solutions.

Capacitive touch screen buttons

The operable areas of the capacitive touch screen buttons use capacitive touch sensors and may not operate properly in the following situations:

- If the screen is dirty or wet
- If a source of strong electromagnetic waves is brought near the screen
- If a glove is worn during operation
- If the screen is touched by a fingernail
- If a stylus is used to operate the buttons
- If your palm touches the operable area of another button during operation
- If a button is touched quickly

- If the operable part of a capacitive touch screen button is touched by or covered with a metal object, such as the following, it may not operate properly:

• Magnetic isolation cards
• Metallic foil, such as the inner packaging of a cigarette box
• Metallic wallets or bags
• Coins
• Discs, such as a CD or DVD

- If the operable part of a capacitive touch screen button is wiped, it may operate unintentionally.
- If the capacitive touch screen button is being touched when the engine switch is changed to ACC or ON, the button may not operate properly. In this case, remove anything touching the button, turn the engine switch off and then turn it to ACC or ON, or restart the system by press and hold the "POWER VOLUME" knob for 3 seconds or more.

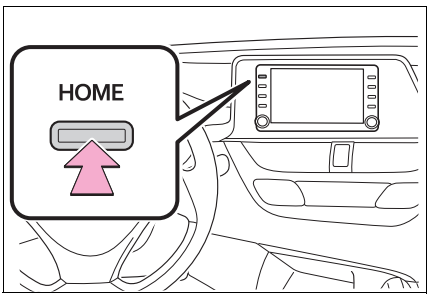
●Capacitive touch screen button sensor sensitivity can be adjusted. (→P.51)

Home screen

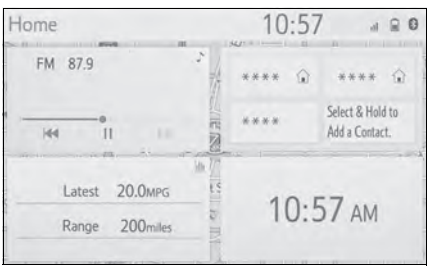
On the home screen, multiple screens, such as the audio/visual system screen, hands-free screen and clock screen, can be displayed simultaneously.

Home screen operation

1 Press the "HOME" button.



2 Check that the home screen is displayed.



- Selecting a screen will display it full screen.

●The display information and area on the home screen can be customized.

●The home screen can be set to several types of split layouts.

Customizing the home screen

The display information/area on the home screen and the home screen layout can be changed.

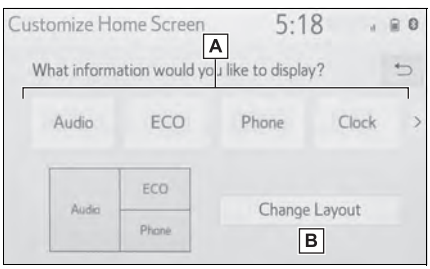
1 Press the “MENU” button.

2 Select “Setup”.

- If the general settings screen is not displayed, select “General”.

3 Select “Customize Home Screen”.

4 Select the items to be set.



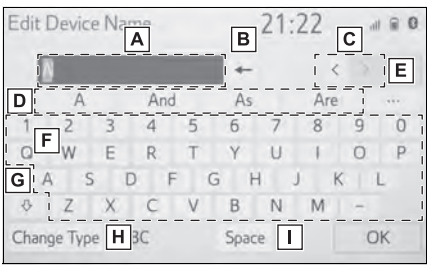
A Select to change the display information and area on the home screen.

B Select to change the home screen layout.

Entering letters and numbers/list screen operation

Entering letters and numbers

Letters and numbers can be entered via the screen.



A Text field. Entered character(s) will be displayed.

B Select to erase one character.
Select and hold to continue erasing characters.

C Select to move the cursor.

D Select to choose predictive text candidate for entered text. (→P.23)

E Select to display a list of predictive text candidates when there is more than one. (→P.23)

F Select to enter desired characters.

G Select to enter characters in lower case or in upper case.

H Select to change character types. (→P.23)

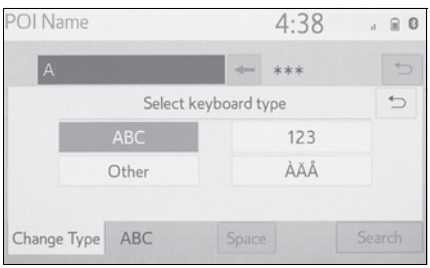
I Select to make a space on cursor.

●Keyboard layout can be changed. (→P.51)

Changing character type

1 Select “Change Type”.

2 Select the desired character.



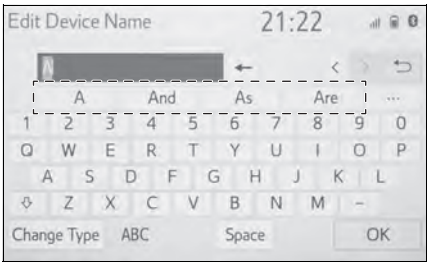
●Depending on the screen being displayed, it may not be possible to change keyboard characters.

Displaying predictive text candidates

When text is input, the system predicts the text that may complete the currently unconfirmed text and displays predictive replacement candidates that match the beginning of the text.

1 Input text.

2 Select the desired candidate.

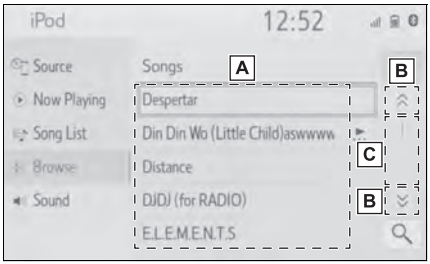


● To select a candidate that is not displayed, select ••• , and then select the desired predictive replacement candidate.

List screen

The list screen may be displayed after entering characters. When a list is displayed, use the appropriate screen button to scroll through the list.

Scrolling list screen



A To scroll up/down the list, flick the list up/down.

B Select to skip to the next or previous page. Select and hold ⏫ or ⏬ to scroll through the displayed list.

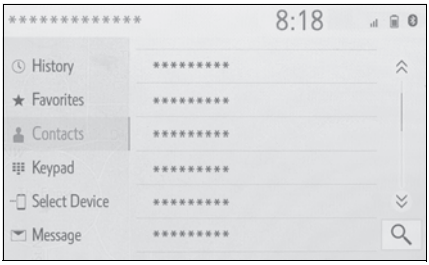
C Indicates the position of the displayed entries in the entire list.
To scroll up/down pages, drag the bar.

- If ▶... appears to the right of an item name, the complete name is too long to display.
- Select to ▶... scroll to the end of the name.
- Select ◀ to move to the beginning of the name.

Searching a list

Items are displayed in the list with the most similar results of the search at the top.

1 Select 🔍.



2 Input text.

3 Select “Search”.

4 The list is displayed.

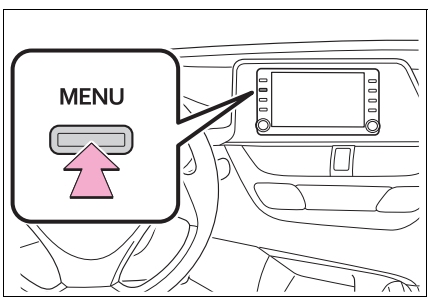
Screen adjustment

The contrast and brightness of the screen display and the image of the camera display can be adjusted. The screen can also be turned off, and/or changed to either day or night mode.

(For information regarding audio/visual screen adjustment: →P.63)

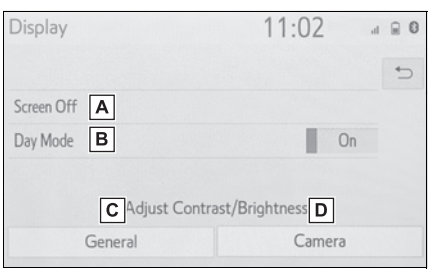
Displaying the screen adjustment screen

1 Press the “MENU” button.



2 Select “Display”.

3 Select the desired items to be set.



A Select to turn the screen off. To turn it on, press any button.

B Select to turn day mode on/off. (→P.25)

C Select to adjust the screen display. (→P.25)

D Select to adjust the camera display.

- When the screen is viewed through polarized sunglasses, a rainbow pattern may appear on the screen due to optical characteristics of the screen. If this is disturbing, please operate the screen without polarized sunglasses.

Changing between day and night mode

Depending on the position of the headlight switch, the screen changes to day or night mode. This feature is available when the headlight is switched on.

1 Select “Day Mode”.

- If the screen is set to day mode with the headlight switch turned on, this condition is memorized even with the engine turned off.

Adjusting the contrast/brightness

The contrast and brightness of the screen can be adjusted according to the brightness of your surroundings.

1 Select “General” or “Camera”.

2 Select the desired item.

- “Display (General)” screen only: Select “<” or “>” to select the desired display.

• “Contrast”

“+”: Select to strengthen the contrast of the screen.

“-”: Select to weaken the contrast of the screen.

• “Brightness”

“+”: Select to brighten the screen.

“-”: Select to darken the screen.

Linking multi-information display and the system

The following functions of the system are linked with the multi-information display in the instrument cluster:

- Audio
- Phone*

etc.

These functions can be operated using the multi-information display control switches on the steering wheel. For details, refer to “OWNER’S MANUAL”.

*: When an Apple CarPlay connection is established, this function will be unavailable.

Registering/Connecting a Bluetooth® device

To use the hands-free system, it is necessary to register a Bluetooth® phone with the system.

Once the phone has been registered, it is possible to use the hands-free system.

This operation cannot be performed while driving.

When an Apple CarPlay connection is established, Bluetooth® functions of the system will become unavailable and any connected Bluetooth® devices will be disconnected.

When connecting to Android Auto, a Bluetooth® connection will be made automatically.

When an Android Auto connection is established, some Bluetooth® functions other than hands-free system cannot be used.

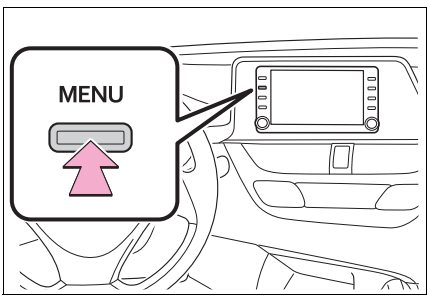
Registering a Bluetooth® phone for the first time

■ Registering from the system

1 Turn the Bluetooth® connection setting of your cellular phone on.

- This function is not available when Bluetooth® connection setting of your cellular phone is set to off.

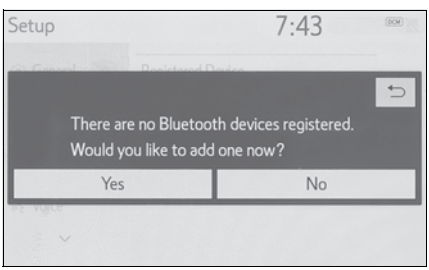
2 Press the “MENU” button.



3 Select “Phone”.

- Operations up to this point can also be performed by pressing the “PHONE” button on the instrument panel.

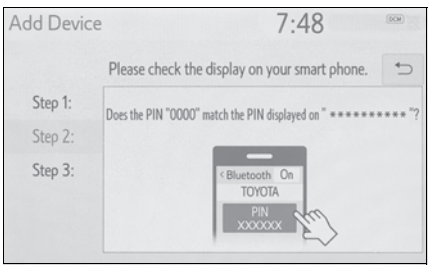
4 Select “Yes” to register a phone.



5 Select the desired Bluetooth® device.

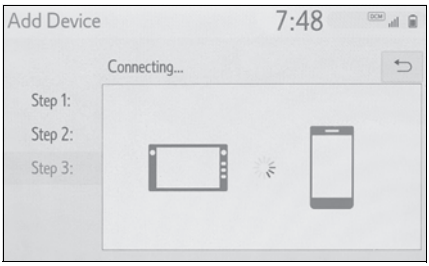
- If the desired Bluetooth® phone is not on the list, select “If you cannot find...” and follow the guidance on the screen. (→P.29)

6 Register the Bluetooth® device using your Bluetooth® device.



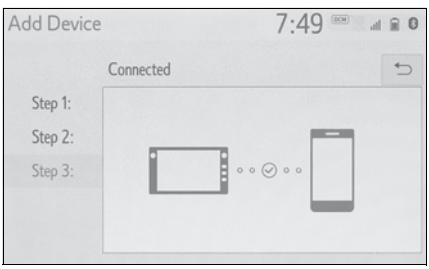
- For details about operating the Bluetooth® device, see the manual that comes with it.
- A PIN code is not required for SSP (Secure Simple Pairing) compatible Bluetooth® devices. Depending on the type of Bluetooth® device being connected, a message confirming registration may be displayed on the Bluetooth® device’s screen. Respond and operate the Bluetooth® device according to the confirmation message.

7 Check that the following screen is displayed, indicating pairing was successful (a Bluetooth® link has been established but registration is not yet complete).



- The system is connecting to the registered device.
- At this stage, the Bluetooth® functions are not yet available.

8 Check that “Connected” is displayed and registration is complete.



- If an error message is displayed, follow the guidance on the screen to try again.

- If a cellular phone does not operate properly after being con-

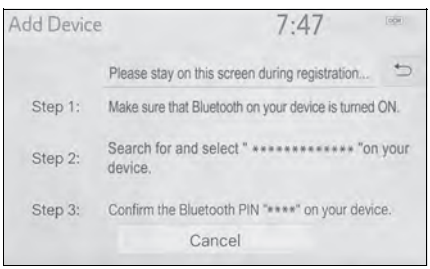
nected, turn the cellular phone off and on and then connect it again.

■ **Registering from phone**

1 Select “If you cannot find…”.

2 Select “Register from Phone”.

3 Check that the following screen is displayed, and register the Bluetooth® device using your Bluetooth® device.



- For details about operating the Bluetooth® device, see the manual that comes with it.
- A PIN code is not required for SSP (Secure Simple Pairing) compatible Bluetooth® devices. Depending on the type of Bluetooth® device being connected, a message confirming registration may be displayed on the Bluetooth® device’s screen. Respond and operate the Bluetooth® device according to the confirmation message.

4 Follow the steps in “Registering a Bluetooth® phone for the first time” from step **7**. (→P.27)

Registering a Bluetooth® audio player for the first time

To use the Bluetooth® audio, it is necessary to register an audio player with the system.

Once the player has been registered, it is possible to use the Bluetooth® audio.

This operation cannot be performed while driving.

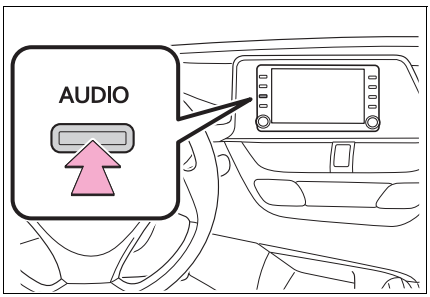
For details about registering a Bluetooth® device: →P.34

1 Turn the Bluetooth® connection setting of your audio player on.

- This function is not available when the Bluetooth® connection setting of your audio

player is set to off.

2 Press the “AUDIO” button.



3 Select “Source” on the audio screen or press “AUDIO” button again.

4 Select “Bluetooth”.

5 Select “Yes” to register an audio player.

6 Follow the steps in “Registering a Bluetooth® phone for the first time” from step **5**. (→P.27)

Profiles

This system supports the following services.

■ **Bluetooth® Core Specification**

- Ver. 2.0 (Recommended: Ver. 4.2)

■ **Profiles**

- HFP (Hands Free Profile) Ver. 1.0 (Recommended: Ver. 1.7)
  - This is a profile to allow hands-free phone calls using a cellular phone. It has outgoing and incoming call functions.
- OPP (Object Push Profile) Ver. 1.1 (Recommended: Ver. 1.2)
  - This is a profile to transfer contacts data.
- PBAP (Phone Book Access Profile) Ver. 1.0 (Recommended: Ver. 1.2)
  - This is a profile to transfer phonebook data.
- MAP (Message Access Profile) Ver. 1.0 (Recommended: Ver. 1.2)
  - This is a profile to use phone message functions.
- SPP (Serial Port Profile) Ver. 1.1 (Recommended: Ver. 1.2)
  - This is a profile to use the Toyota audio multimedia function.
- A2DP (Advanced Audio Distribution Profile) Ver. 1.0 (Recommended: Ver. 1.3)
  - This is a profile to transmit stereo audio or high quality sound to the audio/visual system.
- AVRCP (Audio/Video Remote Control Profile) Ver. 1.0 (Recommended: Ver. 1.6)
  - This is a profile to allow remote control the A/V equipment.

- This system is not guaranteed to operate with all Bluetooth® devices.
- If your cellular phone does not support HFP, registering the Bluetooth® phone or using OPP, PBAP, MAP or SPP profiles individually will not be possible.

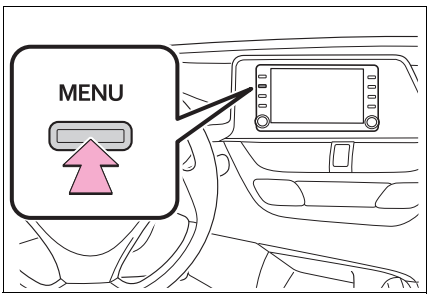
- If the connected Bluetooth® device version is older than recommended or incompatible, the Bluetooth® device function may not work properly.
- Refer to https://www.toyota.com/audio-multimedia in the United States, https://www.toyota.ca/connected in Canada, and http://www.toyotapr.com/audio-multimedia in Puerto Rico, to find approved Bluetooth® phones for this system.
- Certification

Bluetooth is a registered trademark of Bluetooth SIG, Inc.

Setting Bluetooth® details

Displaying the Bluetooth® setup screen

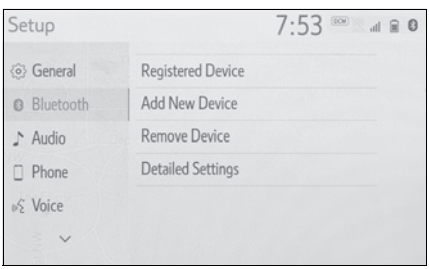
1 Press the “MENU” button.



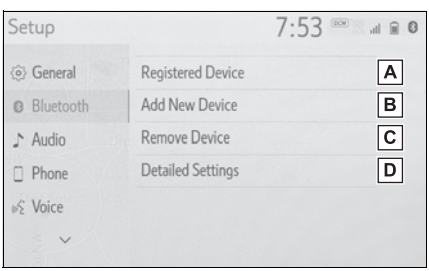
2 Select “Setup”.

3 Select “Bluetooth”.

4 Select the desired item to be set.



Bluetooth® setup screen



A Connecting a Bluetooth® device and editing the Bluetooth®device information (→P.32, 34)

B Registering a Bluetooth® device (→P.34)

C Deleting a Bluetooth® device (→P.34)

D Setting the Bluetooth® system (→P.36)

Connecting a Bluetooth® device

Up to 5 Bluetooth® devices (Phones (HFP) and audio players (AVP)) can be registered.

If more than 1 Bluetooth® device has been registered, select which device to connect to.

1 Display the Bluetooth® settings screen. (→P.31)

2 Select “Registered Device”.

3 Select the device to be connected.

“Add”: Registering a Bluetooth® device (→P.34)

“Preferred Device Settings” Select to change the automatic connection priority of the registered Bluetooth® devices. (→P.37)

“Remove” Deleting a Bluetooth® device (→P.34)

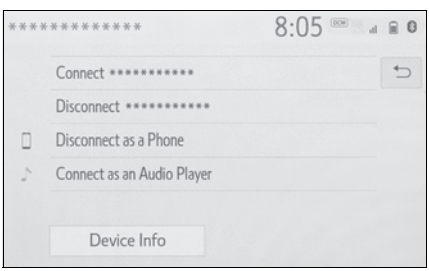
: Phone

: Audio player

: Phone/Toyota apps services

- The profile icon for a currently connected device will be displayed in color.
- Selecting a profile icon which is not currently connected will switch the connection to the function.
- If the desired Bluetooth® device is not on the list, select “Add New Device” to register the device. (→P.34)

4 Select the desired connection.



- “Device Info”: Select to confirm and change the Bluetooth® device information. (→P.34)

▶ When another Bluetooth® device is connected

- To disconnect the Bluetooth®

device, select “Yes”.

5 Check that a confirmation screen is displayed when the connection is complete.

- If an error message is displayed, follow the guidance on the screen to try again.

- It may take time if the device connection is carried out during Bluetooth® audio playback.
- Depending on the type of Bluetooth® device being connected, it may be necessary to perform additional steps on the device.
- When disconnecting a Bluetooth® device, it is recommended to disconnect using the system.

■ Connecting a Bluetooth® device in a different way (from phone top screen)

→P.116

■ Connecting a Bluetooth® device in a different way (from phone setup screen)

→P.130

■ Connecting a Bluetooth® device in a different way (from Bluetooth® audio screen)

→P.81

■ Auto connection mode

To turn auto connection mode on, set “Bluetooth Power” to on. (→P.36) Leave the Bluetooth® device in a location where the connection can be established.

- When the engine switch is in ACC or ON, the system searches for a nearby registered device.
- The system will connect with the registered device that was last connected, if it is nearby. When automatic connection priority is set to on and there is more than one registered Bluetooth® phone available, the system will automatically connect to the Bluetooth® phone with the highest priority. (→P.36)

■ Connecting manually

When the auto connection has failed or “Bluetooth Power” is turned off, it is necessary to connect the Bluetooth® device manually.

1 Display the Bluetooth® settings screen. (→P.31)

2 Follow the steps in “Connecting a Bluetooth® device” from step 2. (→P.32)

■ Reconnecting the Bluetooth® phone

If a Bluetooth® phone is disconnected due to poor reception from the Bluetooth® network when the engine switch is in ACC or ON, the system automatically reconnects the Bluetooth® phone.

Registering a Bluetooth® device

Up to 5 Bluetooth® devices can be registered.

Bluetooth® compatible phones (HFP) and audio players (AVP) can be registered simultaneously.

This operation cannot be performed while driving.

1 Display the Bluetooth® settings screen. (→P.31)

2 Select “Add New Device”.

▶ When another Bluetooth® device is connected

● To disconnect the Bluetooth® device, select “Yes”.

▶ When 5 Bluetooth® devices have already been registered

● A registered device needs to be replaced. Select “Yes”, and select the device to be replaced.

3 Follow the steps in “Registering a Bluetooth® phone for the first time” from step **5**. (→P.27)

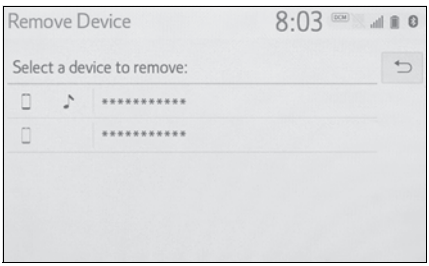
Deleting a Bluetooth® device

This operation cannot be performed while driving.

1 Display the Bluetooth® settings screen. (→P.31)

2 Select “Remove Device”.

3 Select the desired device.



4 Select “Yes” when the confirmation screen appears.

5 Check that a confirmation screen is displayed when the operation is complete.

● When deleting a Bluetooth® phone, the contact data will be deleted at the same time.

Editing the Bluetooth® device information

The Bluetooth® device’s information can be displayed on the screen. The displayed information can be edited.

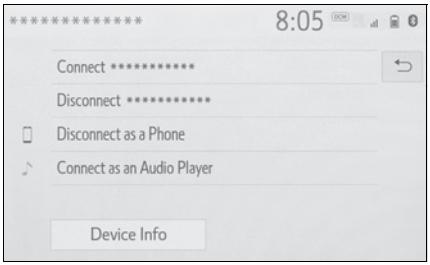
This operation cannot be performed while driving.

1 Display the Bluetooth® settings screen. (→P.31)

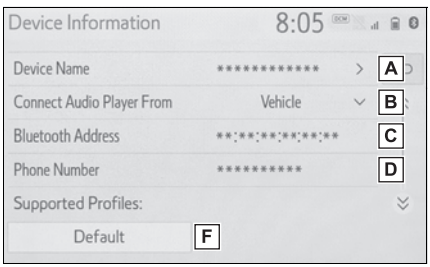
2 Select “Registered Device”.

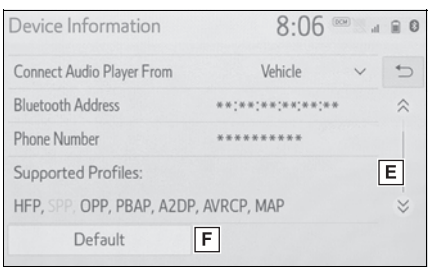
3 Select the desired device to be edited.

4 Select “Device Info”.



5 Confirm and change the Bluetooth® device information.





A The name of the Bluetooth® device is displayed. It can be changed to a desired name. (→P.35)

B Select to set the Bluetooth® audio player connection method. (→P.35)

C Device address is unique to the device and cannot be changed.

D Phone number is unique to the Bluetooth® phone and cannot be changed.

E Compatibility profile is unique to the Bluetooth® device and cannot be changed.

F Select to reset all setup items.

- If 2 Bluetooth® devices have been registered with the same device name, the devices can be distinguished referring to the device’s address.
- Depending on the type of Bluetooth® phone, some information may not be displayed.

Changing a device name

1 Select “Device Name”.

2 Enter the name and select “OK”.

- Even if the device name is changed, the name registered in your Bluetooth® device does not change.

Setting audio player connection method

1 Select “Connect Audio Player From”.

2 Select the desired connection method.

“Vehicle”: Select to connect the audio player from the vehicle’s audio/visual system.

“Device”: Select to connect the vehicle’s audio/visual system from the audio player.

- Depending on the audio player, the “Vehicle” or “Device” connection method may be best. As such, refer to the manual that comes with the audio player.

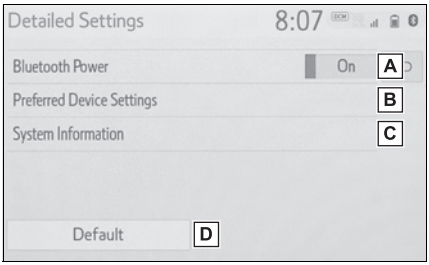
“Detailed Settings” screen

The Bluetooth® settings can be confirmed and changed.

1 Display the Bluetooth® settings screen. (→P.31)

2 Select “Detailed Settings”.

3 Select the desired item to be set.



A Select to set Bluetooth® connection on/off. (→P.36)

B Select to change the automatic connection priority of the registered Bluetooth® devices. (→P.37)

C Select to edit the system information. (→P.37)

D Select to reset all setup items.

Changing “Bluetooth Power”

1 Select “Bluetooth Power”.

When “Bluetooth Power” is on:

The Bluetooth® device is automatically connected when the engine switch is in ACC or ON.

When “Bluetooth Power” is off:

The Bluetooth® device is disconnected, and the system will not connect to it next time.

- While driving, the auto connection state can be changed from off to on, but cannot be changed from

on to off.

Setting automatic connection priority

The automatic connection priority of the registered Bluetooth® devices can be changed.

1 Select “Preferred Device Settings”.

2 Select the desired item to be set.

A Select to set automatic connection priority on/off.

B Select to change the automatic connection priority of the registered Bluetooth® phones. (→P.37)

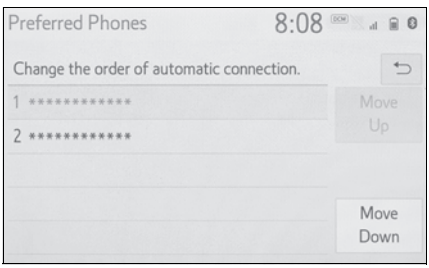
C Select to change the automatic connection priority of the registered Bluetooth® audio players. (→P.37)

D Select to reset all setup items.

■ Changing Bluetooth® device automatic connection priority

1 Select “Preferred Phones” or “Preferred Audio Players”.

2 Select the desired Bluetooth® device and select “Move Up” or “Move Down” to change the preferred order.

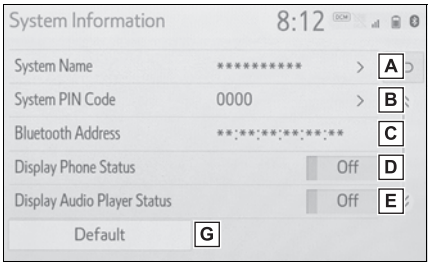


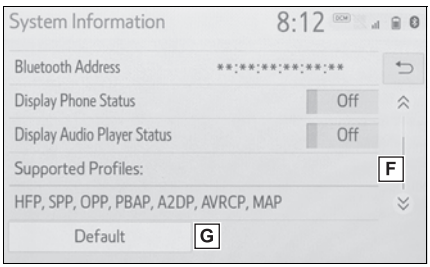
- A newly registered Bluetooth® device will automatically be given the highest automatic connection priority.

Editing the system information

1 Select “System Information”.

2 Select the desired item to be set.





A Displays system name. Can be changed to a desired name. (→P.38)

B PIN code used when the Bluetooth® device was registered. Can be changed to a desired code. (→P.38)

C Device address is unique to the device and cannot be changed.

D Select to set the connection status display of the phone on/off.

E Select to set the connection status display of the audio player on/off.

F Compatibility profile of the system

G Select to reset all setup items.

■ Editing the system name

1 Select “System Name”.

2 Enter a name and select “OK”.

■ Editing the PIN code

1 Select “System PIN Code”.

2 Enter a PIN code and select “OK”.

Wi-Fi® Hotspot*

*: Vehicles equipped with DCM only. This function is not made available in some countries or areas.

By connecting a device to the vehicle via Wi-Fi®, it can access the internet through the DCM.

- To use this function, a Wi-Fi® hotspot service subscription from AT&T is required. Connect your device to the in-vehicle access point (see instructions below), or contact the Customer Experience Center at 1-800-331-4331 for assistance.

Connecting a device to the in-vehicle access point

Searching for and connecting a device to the vehicle access point

1. Enable the Wi-Fi® hotspot function. (→P.40)
2. Disable the “Hide Access Point” function. (→P.40)
3. Search for the vehicle access point using the device you wish to connect.

- For details about operating the device, refer to the documentation which came with it.

4. Operate the device to connect it to the vehicle access point.

- To check the vehicle access point password, check “Password”. (→P.40)

- Hints for connecting to the vehicle via Wi-Fi® can be displayed. (→P.40)

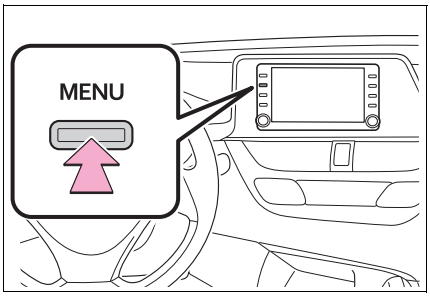
Connecting a device to the in-vehicle access point using the access point name (SSID)

1. Enable the Wi-Fi® hotspot function. (→P.40)
2. Enable the “Hide Access Point” function. (→P.40)
3. Enter the access point name (SSID) into the device you wish to connect and connect it.

- To check the vehicle access point password, check “Password”. (→P.40)
- The security settings on the device must be the same as that displayed for “Security”. (→P.40)
- For details about operating the device, refer to the documentation which came with it.

Changing the Wi-Fi® settings

1 Press the “MENU” button.

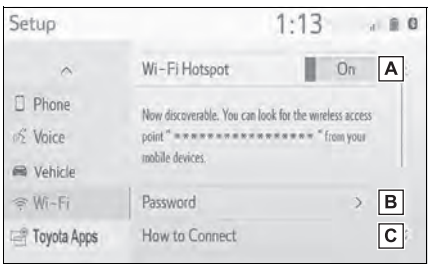


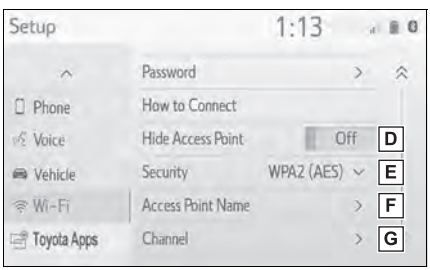
2 Select “Setup”.

3 Select “Wi-Fi*”.

*: Wi-Fi® is a registered trademark of Wi-Fi Alliance®.

4 Select the desired item to be set.





A Select to enable/disable the Wi-Fi® hotspot function. (→P.40)

B Select to check/change the access point password. (→P.41)

C Select to display hints for connecting to the vehicle via Wi-Fi®.

D Select to make the access point searchable/unsearchable.

E Select to check/change the security protocol of the access point (for authentication and encryption). (→P.41)

F Select to change the access point name (SSID). (→P.41)

G Select to change the Wi-Fi® connection channel (within the 2.4GHz frequency band). (→P.42)

- If any settings have been changed, it will be necessary to reset the Wi-Fi® system to complete the changes. To reset the Wi-Fi® system, select “Yes” on the pop-up displayed after changing the settings.

Enabling/disabling the Wi-Fi® Hotspot function

When the Wi-Fi® hotspot function is enabled, the system checks for a valid hotspot service subscription.

If a hotspot service subscription

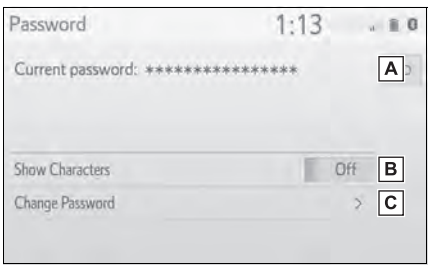
has not been started, connect your device to the in-vehicle access point to start your subscription. A trial subscription may be available.

Contact your Toyota dealer for details about the Toyota mobile application.

Checking/changing the password

1 Select “Password”.

2 Check that the following screen is displayed.



A Displays the password

B Select to display/hide the entered password.

C Select to change the password.

Changing the password

1 Select “Change Password”.

2 Enter the desired password and select “OK”.

- When setting/changing a password, observe the following guidelines to help prevent the password from being cracked by a third party:
  - Use an 8-character or longer password consisting of letters and numbers. (Non-ASCII characters will not be recognized by the system.)
  - Change the password regularly.
  - If you write the password down, do not leave it somewhere where it would be visible.
  - Do not use the same password for vehicle Wi-Fi® hotspot as other accounts already protected by a password.
  - Avoid using easy to identify words, such as your vehicle’s model name or license plate number, simple dictionary words, or words with simple obfuscation, such as c@t (for cat), as your password.

Changing the security protocol

1 Select “Security”.

2 Select the desired security protocol.

Changing the access point name (SSID)

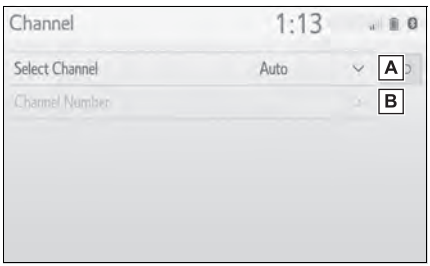
1 Select “Access Point Name”.

2 Enter the desired access point name (SSID) and select “OK”.

Selecting a Wi-Fi® connection channel

1 Select “Channel”.

2 Check that the following screen is displayed.



A Select to change the channel selection to automatic/manual.

B When “Manual” is selected, select to change the channel.

Changing the channel

1 Set “Select Channel” to “Manual”.

2 Select “Channel Number”.

3 Enter the desired channel number and select “OK”.

- Channels 1 through 11 can be selected.

Wi-Fi® function operating hints

- If a connected device is taken out of the Wi-Fi® connection area, the connection will be severed.
- If the vehicle is driven out of the cellular communication coverage area, connecting to the internet via the Wi-Fi® hotspot will not be possible.
- If a Bluetooth® device is used while a device is connected using the Wi-Fi® hotspot function, the communication speed may decrease.
- If the vehicle is near a radio antenna, radio station or other source of strong radio waves and electrical noise, communication may be slow or impossible.

WARNING

- Use Wi-Fi® devices only when safe and legal to do so.
- Your audio unit is fitted with Wi-Fi® antennas. People with implantable cardiac pacemakers, cardiac resynchronization therapy-pacemakers or implantable cardioverter defibrillators should maintain a reasonable distance between themselves and the Wi-Fi® antennas.
  The radio waves may affect the operation of such devices.
- Before using Wi-Fi® devices, users of any electrical medical device other than implantable cardiac pacemakers, cardiac resynchronization therapy-pacemakers or implantable cardioverter defibrillators should consult the manufacturer of the device for information about its operation under the influence of radio waves.
  Radio waves could have unexpected effects on the operation of such medical devices.

Conditions displayed with Wi-Fi® icon

The condition of Wi-Fi® connection appears on the right upper side of the screen. (→P.12)

Specifications

- Communication standards
  IEEE 802.11b
  IEEE 802.11g
  IEEE 802.11n (2.4GHz)
- Security
  WPA™
  WPA2™

• WPA™ and WPA2™ are trademarks of Wi-Fi Alliance®.

Apple CarPlay/Android Auto*

*: This function is not made available in some countries or areas

Apple CarPlay/Android Auto allows some applications, such as Map, Phone, and Music, to be used on the system.

When an Apple CarPlay/Android Auto connection is established, Apple CarPlay/Android Auto compatible applications will be displayed on the system display.

- Compatible devices

Apple iPhone (iOS Ver. 11 or later) that supports Apple CarPlay.

For details, refer to https://www.apple.com/ios/carplay/.

Android devices with Android OS Ver. 5.0 or higher which support Android Auto and have the Android Auto application installed.

For details, refer to https://www.android.com/auto/.

Establishing an Apple CarPlay connection

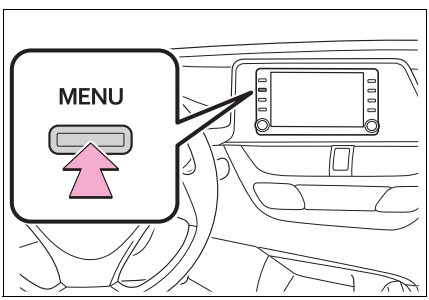
1 Enable Siri on the device to be connected.

2 Connect the device to the USB port. (→P.62)

3 Select “Always Enable” or “Enable Once”.

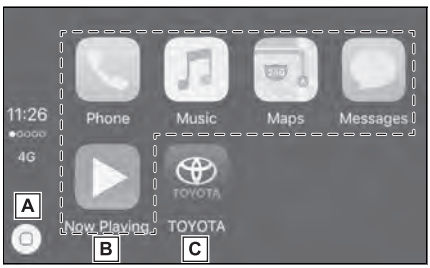
- If “Do Not Enable” is selected, an Apple CarPlay connection will not be established. In this case, the device can be operated as a normal Apple device, such as an iPod. Apple CarPlay will remain off until “Apple CarPlay” of “Projection Settings” on the general settings screen is turned on. (→P.51)
- Depending on the device connected, it may take approximately 3 to 6 seconds before the system returns to previous screen.
- The screen may change to step **6** depending on the system.

4 Press the “MENU” button.



5 Select the “Apple CarPlay”.

6 Check that home screen of Apple CarPlay is displayed.



A Select to display the home screen of Apple CarPlay. Select and hold to activate Siri.

B Select to start the application. User can use any iPhone application supported by Apple CarPlay.

C Select to display the system screen.

Establishing an Android Auto connection

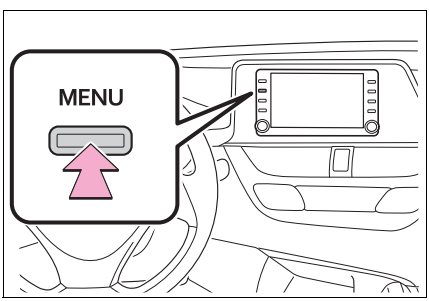
1 Check that the Android Auto application is installed to the device to be connected.

2 Connect the device to the USB port. (→P.62)

3 Select “On” to enable the function.

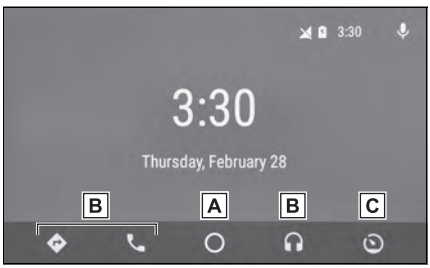
- “Off”: Select to not enable Android Auto. Android Auto will remain off until “Android Auto” of “Projection Settings” on the general settings screen is turned on.
- Depending on the device connected, it may take approximately 3 to 6 seconds before the system returns to previous screen.
- The screen may change to step 6 depending on the system.

4 Press the “MENU” button.



5 Select the “Android Auto”.

6 Check that home screen of Android Auto is displayed.



A Select to display the home screen of Android Auto.

B Select to start the application.

User can use any Android application supported by Android Auto.

C Select to display the system screen.

- When an Apple CarPlay/Android Auto connection is established, the function of some system buttons will change.
- When an Apple CarPlay/Android Auto connection is established, some system functions, such as the following, will be replaced by similar Apple CarPlay/Android Auto functions or will become unavailable:
  - iPod (Audio Playback)
  - USB audio/USB video
  - Bluetooth® audio
  - Bluetooth® phone (Apple CarPlay only)
  - Toyota apps
- The guidance volume can be changed on the voice settings screen. (→P.55)
- Apple CarPlay/Android Auto is an application developed by Apple Inc/Google LLC. Its functions and services may be terminated or changed without notice depending on the connected device’s operation system, hardware and software, or due to changes in Apple CarPlay/Android Auto specifications.
- For a list of the apps supported by Apple CarPlay or Android Auto, refer to their respective website.
- While using these functions, vehicle and user information, such as location and vehicle speed, will be shared with the respective application publisher and the cellular service provider.
- By downloading and using each application, you agree to their terms of use.
- Data for these functions is transmitted using the internet and may incur charges. For information about data transmission fees, contact your cellular service provider.
- Depending on the application, certain functions, such as music playback, may be restricted.
- As the applications for each function are provided by a third-party, they may be subject to change or discontinuation without notice. For details, refer to the website of the function.
- If the USB cable is disconnected, operation of Apple CarPlay/Android Auto will end. At this time, sound output will stop and change to the system screen.

- Use of the Apple CarPlay logo means that a vehicle user interface meets Apple performance standards. Apple is not responsible for the operation of this vehicle or its compliance with safety and regulatory standards. Please note that the use of this product with iPhone, iPod, or iPad may affect wireless performance.
- Apple CarPlay is a trademark of Apple Inc.

- Android and Android Auto are trademarks of Google LLC.

WARNING

- Do not connect smartphone or operate the controls while driving.

NOTICE

- Do not leave your smartphone in the vehicle. In particular, high temperatures inside the vehicle may damage the smartphone.
- Do not push down on or apply unnecessary pressure to the smartphone while it is connected as this may damage the smartphone or its terminal.
- Do not insert foreign objects into the port as this may damage the smartphone or its terminal.

Troubleshooting

If you are experiencing difficulties with Apple CarPlay/Android Auto, check the following table.

Symptom	Solution
An Apple CarPlay/Android Auto connection cannot be established.	Check if the device supports Apple CarPlay/Android Auto. Check if Apple CarPlay/Android Auto is enabled on the connected device. Check if that the Android Auto application is installed to the device to be connected. For details, refer to https://www.apple.com/ios/carplay/, https://www.android.com/auto/.
	Check if “Apple CarPlay”/“Android Auto” of “Projection Settings” on the general settings screen is set to on. (→P.51)
	Check if the USB cable being used is securely connected to the device and USB port. Try connecting the smartphone directly to the USB port in the vehicle, without using the hub. For Apple CarPlay: Check if the Lightning cable being used is certified by Apple and check if Siri is enabled.
	After checking all of the above, try to establish an Apple CarPlay/Android Auto connection. (→P.44)
When an Apple CarPlay/Android Auto connection is established and a video is being played, the video is not displayed, but audio is output through the system.	As the system is not designed to play video through Apple CarPlay/Android Auto, this is not a malfunction.
Although an Apple CarPlay/Android Auto connection is established, audio is not output through the system.	The system may muted or the volume may be low. Increase the system volume.

Symptom	Solution
The Apple CarPlay/Android Auto screen has artifacts and/or audio from Apple CarPlay/Android Auto has noise.	Check if the USB cable being used to connect the device to the system is damaged. To check if the USB cable is damaged internally, connect the device to another system, such as a PC, and check if the device is recognized by the connected system. (The device should begin charging when connected.)
	After checking all of the above, try to establish an Apple CarPlay/Android Auto connection. (→P.44)
The map display of the Apple CarPlay Maps app cannot be enlarged or contracted with pinch multi-touch gestures.	As the Apple CarPlay Maps app is not compatible with pinch multi-touch gestures, this is not a malfunction.
During Apple CarPlay music application (Apple Music, Spotify, etc.) playback, if the iPhone is operated to start and play audio from an application that is not compatible with Apple CarPlay* and the onboard device volume is changed, the audio of the incompatible application stops and the system resumes playback of the original music application.	This operation is performed according to the specification of the onboard device, this is not a malfunction.
After interrupt audio (such as navigation route guidance) is played from an application that is not compatible with Apple CarPlay while the onboard device is playing audio (FM/AM, CD, etc.), the system does not resume playback of the original audio (FM/AM, CD, etc.).	This operation is performed according to the specification of the onboard device, this is not a malfunction. Manually change the audio source by yourself. Or, do not use applications that are not compatible with Apple CarPlay.* Due to some navigation applications are compatible from iOS 12, update to the latest iOS and application versions.

Symptom	Solution
When using Apple CarPlay, route guidance arrows and turn by turn navigation are not displayed on the multi-information display and system display. When using Android Auto, turn by turn navigation is not displayed on the multi-information display and system display.	This is not a malfunction as display of these items is not possible with this function.
When using Android Auto, hands-free call audio cannot be heard from the vehicle's speakers.	Disconnect the phone from the USB cable and check if hands-free call audio can be heard using the hands-free system.
	Connect the phone to the system using Android Auto, turn up the volume on the system and check if hands-free call audio can be heard. Check if other sounds can be heard from the vehicle's speakers.

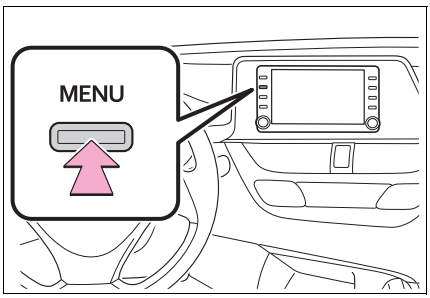
*: Applications not compatible with Apple CarPlay are applications installed on the iPhone that are not displayed on the Apple CarPlay screen application list. (such as visual voicemail)

General settings

Settings are available for clock, operation sounds, etc.

Displaying the general settings screen

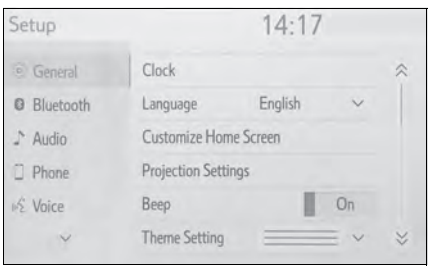
1 Press the “MENU” button.



2 Select “Setup”.

- If the general settings screen is not displayed, select “General”.

3 Select the desired items to be set.



General settings screen

- “Clock”

Select to change the time zone and select “On” or “Off” for daylight saving time, automatic adjustment of the clock, etc. (→P.52)

- “Language”

Select to change the language. The language setting of Apple CarPlay/Android Auto can only be changed on the connected device.

- “Customize Home Screen”

Select to change the display information/area on the home screen and the home screen layout. (→P.21)

- “Projection Settings”*1

Select to set automatic Apple CarPlay/Android Auto connection establishment on/off. (→P.53)

- “Beep”

Select to turn the beep sound on/off.

- “Theme Setting”

Select to change the screen theme setting.

- “Units of Measurement”

Select to change the unit of measure for fuel consumption.

- “Keyboard Layout”

Select to change the keyboard layout.

- “Delete Keyboard History”

Select to delete the keyboard history.

- “Memorize Keyboard History”

Select to set the memorize keyboard history on/off.

- “Animation”

Select to turn the animations on/off.

- “Driver Setting”

Select to change the driver settings. (→P.53)

- “Delete Personal Data”

Select to delete personal data. (→P.54)

- “Software Update”

Select to update software versions. For details, contact your Toyota dealer.

- “Software Update Setting”*1, 2

Select to set software update setting. (→P.54)

- “Gracenote Database Update”

Select to update Gracenote® database versions. For details, contact your Toyota dealer.

- “Software Information”

Select to display the software information. Notices related to third party software used in this product are enlisted. (This includes instructions for obtaining such software, where applicable.)

- “SW Sensitivity Level”

Select to change the capacitive touch screen button sensitivity to 1 (low), 2 (medium), or 3 (high).

*1: This function is not made available in some countries or areas.

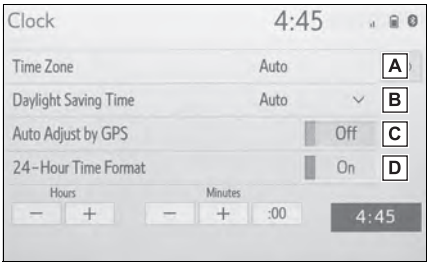
*2: Vehicles equipped with DCM

Clock settings

1 Display the general settings screen. (→P.51)

2 Select “Clock”.

3 Select the desired items to be set.



A Select to change the time zone. (→P.52)

B Select to set daylight saving time on/off.

C Select to set automatic adjustment of the clock by GPS on/off.
When set to off, the clock can be manually adjusted. (→P.52)

D Select to set the 24 hour time format on/off.
When set to off, the clock is displayed in 12 hour time format.

Setting the time zone

1 Select “Time Zone”.

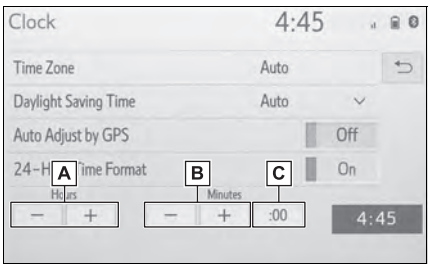
2 Select the desired time zone.

Manual clock setting

When “Auto Adjust by GPS” is turned off, the clock can be manually adjusted.

1 Select “Auto Adjust by GPS” to set to off.

2 Adjust the clock manually.



A Select “+” to set the time forward one hour and “-” to set the time back one hour.

B Select “+” to set the time forward one minute and “-” to set the time back one minute.

C Select to round to the nearest hour.
e.g.
1:00 to 1:29 → 1:00
1:30 to 1:59 → 2:00

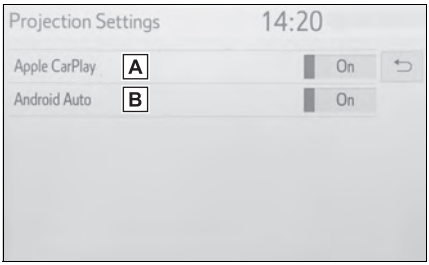
Projection settings*

*: This function is not made available in some countries or areas.

1 Display the general settings screen. (→P.51)

2 Select “Projection Settings”.

3 Select the desired items to be set.



A Select to turn Apple CarPlay connection establishment on/off. (→P.44)
Depending on the system, this setting cannot be changed when a device is connected to the system via USB. Disconnect the device before attempting to change the setting.

B Select to turn Android Auto connection establishment on/off. (→P.45)
Depending on the system, this setting cannot be changed when a device is connected to the system via USB. Disconnect the device before attempting to change the setting.

Driver settings

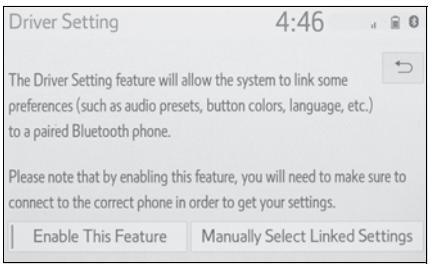
The driver settings feature will allow the system to link some preferences (such as audio presets, screen theme, language,

etc.) to a paired Bluetooth® phone.

1 Display the general settings screen. (→P.51)

2 Select “Driver Setting”.

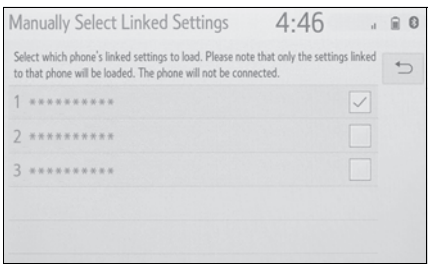
3 Select “Enable This Feature”.



Manually select linked settings

1 Select “Manually Select Linked Settings”.

2 Select the desired phone.



- After a few seconds, loaded screen automatically switches to the home screen.

Deleting personal data

Registered or changed personal settings will be deleted or returned to their default conditions.

1 Display the general settings screen. (→P.51)

2 Select “Delete Personal Data”.

3 Select “Delete”.

4 Select “Yes” when the confirmation screen appears.

Examples of settings that can be returned to their default conditions:

- Audio settings
- Phone settings

etc.

Software update settings*

*: Vehicles equipped with DCM only. This function is not made available in some countries or areas.

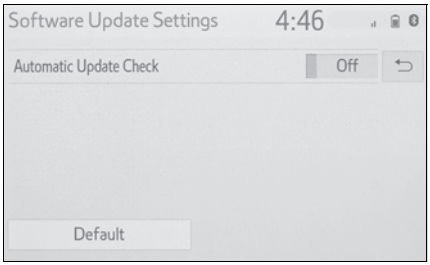
When the automatic update check function is enabled, if a software update is available from the Cloud, a message will be displayed.

1 Display the general settings screen. (→P.51)

2 Select “Software Update Setting”.

3 Select “Automatic Update Check” to enable/disable the

automatic update check function.



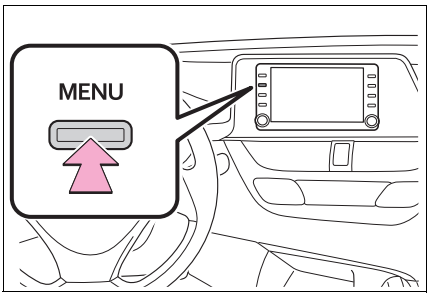
● When software update information is displayed, contact your Toyota dealer.

Voice settings

Voice volume, etc. can be set.

Displaying the voice settings screen

1 Press the “MENU” button.

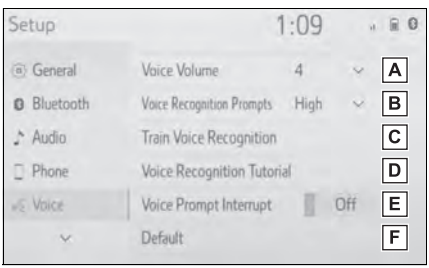


2 Select “Setup”.

3 Select “Voice”.

4 Select the desired items to be set.

Voice settings screen



A Select to adjust the volume of voice guidance.

B Select to set the voice recognition prompts.

C Select to train voice recogni-

tion.
The voice command system adapts the user accent.

D Select to start the voice recognition tutorial.

E Select to set the voice prompt interrupt on/off.

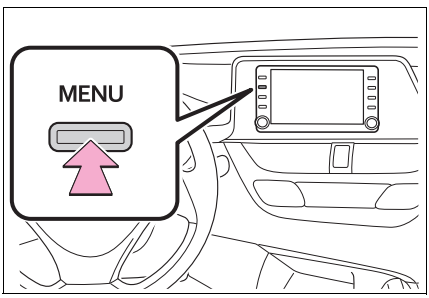
F Select to reset all setup items.

Vehicle settings

Settings are available for vehicle customization, etc.

Displaying the vehicle settings screen

1 Press the “MENU” button.

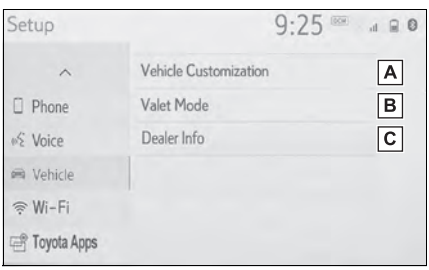


2 Select “Setup”.

3 Select “Vehicle”.

4 Select the desired items to be set.

Vehicle settings screen



A Select to set vehicle customization.*1

B Select to set valet mode. (→P.57)

C Select to set dealer informa-

tion.*2, 3

*1: Refer to the “OWNER’S MANUAL”

*2: Entune Audio Plus with DCM only

*3: This function is not made available in some countries or areas.

Setting the valet mode

The security system can be set to on by entering a security code (4-digit number).

When set to on, the system will become inoperative once the electrical power source is disconnected until the security code is entered.

1 Display the vehicle settings screen. (→P.56)

2 Select “Valet Mode”.

3 Enter the 4-digit personal code and select “OK”.

4 Enter the same 4-digit personal code again and select “OK”.

- The system will request that you input the security code again to confirm that you remember it correctly.
- When valet mode activates, the system stops and a security code (4-digit number) standby screen is displayed.

- If the 4-digit personal code is forgotten, please contact your Toyota dealer.

If the valet mode has been activated

1 Enter the 4-digit personal code and select “OK”.

- If an incorrect security code (4-digit number) is entered 6 times, the system will not accept another security code (4-digit number) for 10 minutes.

Setting dealer information*

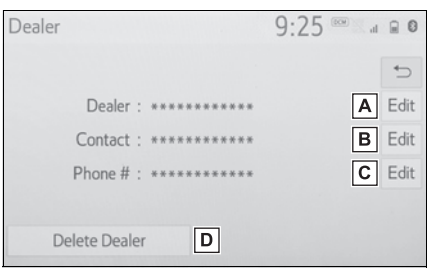
*: Entune Audio Plus with DCM only. This function is not made available in some countries or areas.

Dealer information can be registered in the system. If the vehicle alert screen is displayed, selecting the call dealer button on the screen will call the phone number registered in the dealer information.

1 Display the vehicle settings screen. (→P.56)

2 Select “Dealer Info”.

3 Select the desired items to be edited.



A Select to enter the name of a

dealer. (→P.58)

B Select to enter the name of a dealer member. (→P.58)

C Select to enter the phone number. (→P.58)

D Select to delete the dealer information displayed on the screen.

Editing dealer or contact name

1 Select “Edit” next to “Dealer” or “Contact”.

2 Enter the name and select “OK”.

Editing phone number

1 Select “Edit” next to “Phone #”.

2 Enter the phone number and select “OK”.

3-1. Basic operation

Quick reference 60

Some basics 61

3-2. Radio operation

AM/FM/SiriusXM® Satellite Radio 65

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3-6. Tips for operating the audio/visual system

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Quick reference

Functional overview

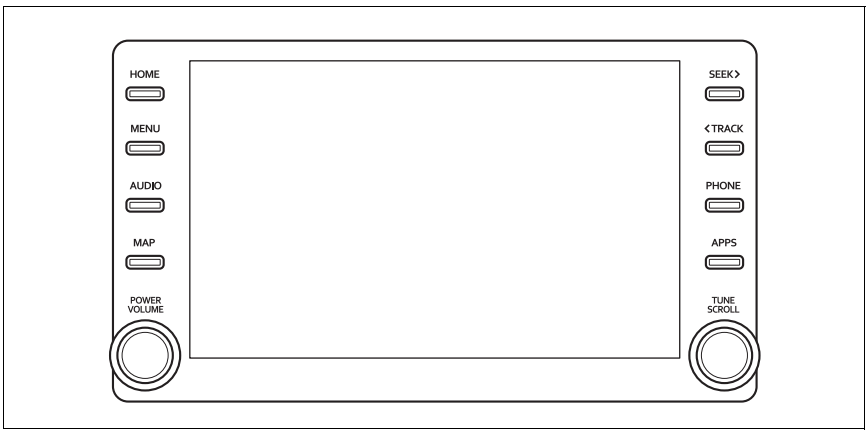
The audio control screen can be reached by the following methods:

▶ From the “AUDIO” button

1 Press the “AUDIO” button.

▶ From the “MENU” button

1 Press the “MENU” button, then select “Audio”.



- Using the radio (→P.65)
- Playing a USB memory (→P.73)
- Playing an iPod/iPhone (Apple CarPlay*) (→P.75)
- Using the Android Auto* (→P.78)
- Playing a Bluetooth® device (→P.79)
- Using the steering wheel audio switches (→P.83)
- Audio system settings (→P.84)

*: This function is not made available in some countries or areas.

Some basics

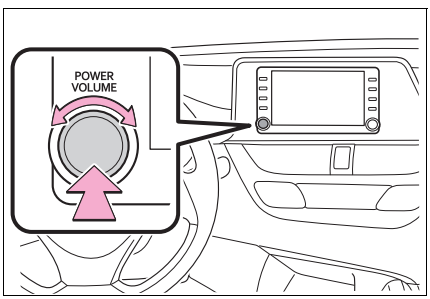
This section describes some of the basic features of the audio/visual system. Some information may not pertain to your system.

Your audio/visual system works when the engine switch is in ACC or ON.

NOTICE

- To prevent the 12-volt battery from being discharged, do not leave the audio/visual system on longer than necessary when the engine is not running.

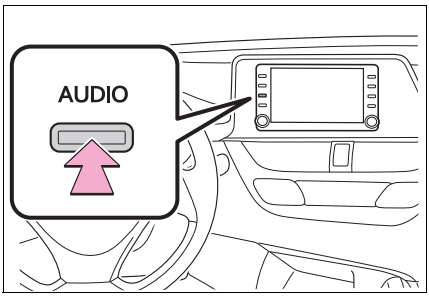
Turning the system on and off



"POWER VOLUME" knob:
Press to turn the audio/visual system on and off. The system turns on in the last mode used. Turn this knob to adjust the volume.

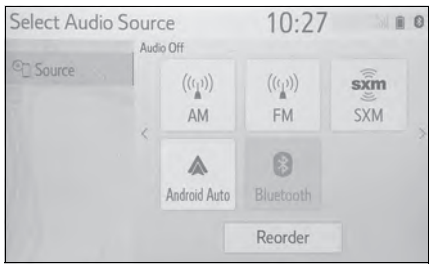
Selecting an audio source

1 Press the "AUDIO" button.



2 Select "Source" or press "AUDIO" button again.

3 Select the desired source.



- Dimmed screen buttons cannot be operated.
- When there are two pages, select < or > to change the page.
- When an Apple CarPlay/Android Auto connection is established, some system functions, such as the following, will be replaced by similar Apple CarPlay/Android Auto function or will become unavailable:
  - iPod (Audio Playback)
  - USB audio/USB video
  - Bluetooth® audio
  - Toyota apps

Reordering the audio source

1 Display the audio source selection screen. (→P.61)

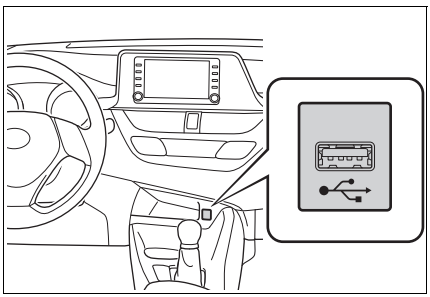
2 Select “Reorder”.

3 Select the desired audio source then < or > to reorder.

4 Select “OK”.

USB port

1 Connect a device.



- Turn on the power of the device if it is not turned on.

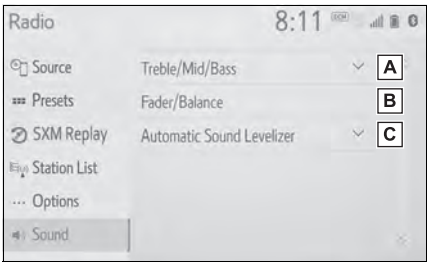
- If a USB hub is plugged-in, two devices can be connected at a time.
- Even if a USB hub is used to connect more than two USB devices, only the first two connected devices will be recognized.
- If a USB hub that has more than two ports is connected to the USB port, devices connected to the USB hub may not charge or be inoperable, as the supply of current may be insufficient.

Sound settings

1 Display the audio control screen. (→P.61)

2 Select “Sound”.

3 Select the desired item to be set.



A Select to set the treble/mid/bass. (→P.62)

B Select to set the fader/balance. (→P.63)

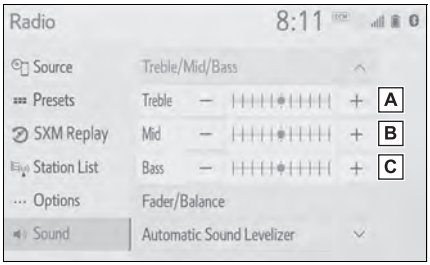
C Select to set the automatic sound levelizer. (→P.63)

■ Treble/Mid/Bass

How good an audio program sounds is largely determined by the mix of the treble, mid and bass levels. In fact, different kinds of music and vocal programs usually sound better with different mixes of treble, mid and bass.

1 Select “Treble/Mid/Bass”.

2 Select the desired screen button.



A Select “+” or “-” to adjust high-pitched tones.

B Select “+” or “-” to adjust mid-pitched tones.

C Select “+” or “-” to adjust low-pitched tones.

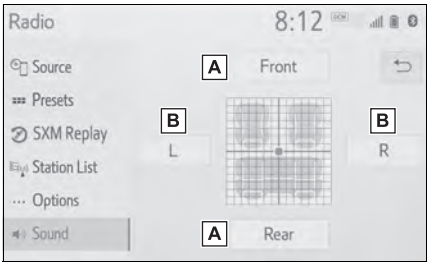
■ **Fader/Balance**

A good balance of the left and right stereo channels and of the front and rear sound levels is also important.

Keep in mind that when listening to a stereo recording or broadcast, changing the right/left balance will increase the volume of 1 group of sounds while decreasing the volume of another.

1 Select “Fader/Balance”.

2 Select the desired screen button.



A Select to adjust the sound balance between the front and rear speakers.

B Select to adjust the sound balance between the left and right speakers.

■ **Automatic sound levelizer (ASL)**

The system adjusts to the optimum volume and tone quality according to vehicle speed to compensate for increased road noise, wind noise, or other noises while driving.

1 Select “Automatic Sound Levelizer”.

2 Select “High”, “Mid”, “Low” or “Off”.

Audio screen adjustment

■ **Screen format settings**

The screen format can be selected for USB video.

1 Press the “MENU” button.

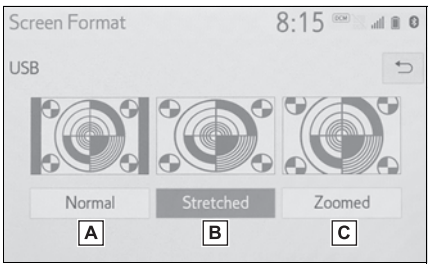
2 Select “Setup”.

3 Select “Audio”.

4 Select “Common”.

5 Select “Screen Format”.

6 Select the desired item to be adjusted.



A Select to display a 4:3 screen, with either side in black.

B Select to enlarge the image horizontally and vertically to full screen.

C Select to enlarge the image by the same ratio horizontally and vertically.

■ Contrast and brightness adjustment

The contrast and brightness of the screen can be adjusted.

1 Press the “MENU” button.

2 Select “Setup”.

3 Select “Audio”.

4 Select “Common”.

5 Select “Display”.

6 Select the desired item to be adjusted.

- “Contrast”

“+”: Select to strengthen the contrast of the screen.

“-”: Select to weaken the contrast of the screen.

- “Brightness”

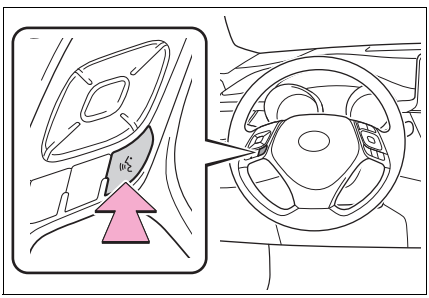
“+”: Select to brighten the screen.

“-”: Select to darken the screen.

- Depending on the audio source, some functions may not be available.

Voice command system

1 Press this switch to operate the voice command system.



- The voice command system and its list of commands can be operated. (→P.96)

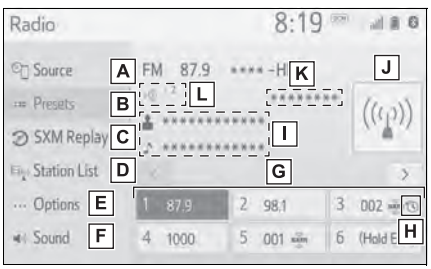
AM/FM/SiriusXM® Satellite Radio*

*: This function is not made available in some countries or areas.

Overview

The radio operation screen can be reached by the following methods: →P.61

Control screen



A Select to display the audio source selection screen.

B Select to display the preset stations screen. (→P.66)

C Select to display the cache radio operation screen.* (→P.66)

D Select to display a list of receivable stations. (→P.67)

E Select to display the radio options screen. (→P.67)

F Select to display the sound setting screen. (→P.62)

G Select to tune to preset stations/channels. (→P.66)

H Displays items on the channels registered to smart favorites* (→P.71, 85)

I Displays the artist info and song title or album
Select to change the displayed information.
Displays messages when available*

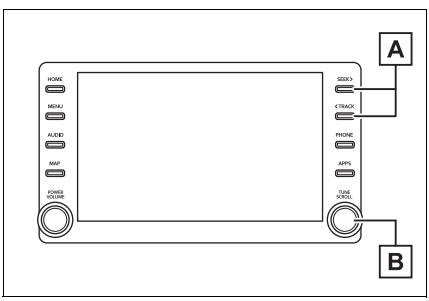
J Displays cover art, station logo, etc.*

K Displays information about the song/track currently being played*

L Select to display HD) multicast channels available.* (→P.69)

*: This function is not made available in some countries or areas.

Control panel



A Press to seek for stations in the relevant program type/channel category.

Press and hold for continuous seek.

B Turn to step up/down frequencies/channels.
Turn to move up/down the station list. Also, the knob can be used to enter selections on the list screens by pressing it.

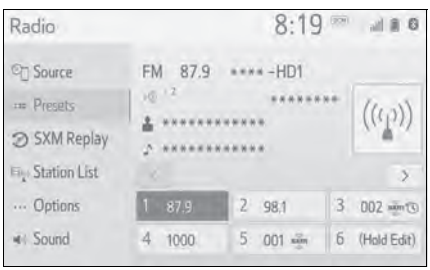
- The radio automatically changes to stereo reception when a stereo broadcast is received.
- The radio automatically blends to an HD Radio signal in AM or FM where available.

Presetting a station

Radio mode has a mix preset function, which can store up to 36 stations (6 stations per page x 6 pages) from any of the AM, FM or SXM bands.

1 Tune in the desired station.

2 Select and hold “(Hold Edit)”.



- To change the preset station to a different one, select and hold the preset station.

- The number of preset radio stations displayed on the screen can be changed. (→P.84)

Caching a radio program*

*: This function is not made available in some countries or areas.

SXM radio program can be cached and played back in a time-shifted manner.

■ Automatic playback of the cache

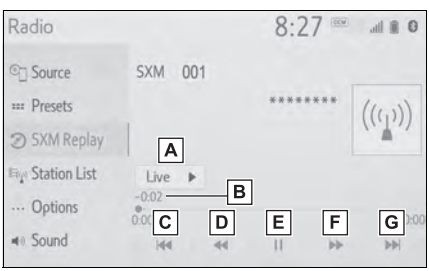
If the radio broadcast is interrupted by another audio output, such as an incoming phone call, the system will automatically cache the interrupted portion and perform time-shift playback when the interruption ends. This function is available when “Auto Pause” is set to on. (→P.67)

■ Playing back the cache manually

The broadcast cached in the program cache can be played back manually.

1 Select “SXM Replay”.

2 Select the desired cache radio operation button.



A Returns to the live radio broadcast

B Displays the replay offset from the current time

C Skips backward 2 minutes (AM/FM)
Select to select current/previous track (SXM)

D Fast rewinds continuously

E Pauses the playback (To restart, select ▶)

F Fast forwards continuously

G Skips forward 2 minutes (AM/FM)
Select to change the track (SXM)

- The system can store less than 60 minutes of SXM. Cached data will be erased when the radio mode or station is changed or when the audio system is turned off.

Selecting a station from the list

1 Select “Station List”.

2 Select “AM”, “FM” or “SXM”.

- Select the desired program genre when the genre selection screen is displayed.

3 Select the desired station.

■ Refreshing the station list (AM/FM)

1 Select “Station List”.

“Cancel Refresh”: Select to cancel the refresh.

“Source”: Select to change to another audio source while refreshing.

- The audio/visual system sound is muted during refresh operation.
- In some situations, it may take some time to update the station list.

Radio options

1 Select “Options”.

2 Select the desired item to be set.

A Select to turn automatic playback of the cache on/off.*

B When “SXM Tune Start” is turned on, the current song is played from the beginning when you select the channel.*

C Select to turn digital AM Radio mode on/off.*

D Select to turn digital FM Radio mode on/off.*

E Analog FM only: Select to display RBDS text messages.

F Select to scan for receivable

stations. (Type scan in case SXM is current program type/channel category.)

*: This function is not made available in some countries or areas.

Radio broadcast data system

This audio/visual system is equipped with Radio Broadcast Data Systems (RBDS). RBDS mode allows text messages to be received from radio stations that utilize RBDS transmitters.

When RBDS is on, the radio can do the following functions.

- Only selecting stations of a particular program type
- Displaying messages from radio stations
- Searching for a stronger signal station

RBDS features are available only when listening to an FM station that broadcasts RBDS information and the “FM Info” function is on. (→P.67)

Using HD Radio™ technology*

*: This function is not made available in some countries or areas.

HD Radio™ Technology is the digital evolution of analog AM/FM radio. Your radio product has a special receiver which allows it to receive digital broadcasts (where available) in addition to the analog broadcasts it already receives. Digital broadcasts have better sound quality than analog broadcasts as digital broadcasts provide free, crystal clear audio with no static or distortion. For more information, and a guide to available radio stations and programming, refer to www.hdradio.com.

HD Radio features included in Toyota radios:

- Digital Sound-
  HD Radio broadcasts deliver crystal-clear, digital audio quality to listeners.
- HD2/HD3 Channels-
  FM stations can provide additional digital only audio programming with expanded content and format choices on HD2/HD3 channels.
- PSD-
  Program Service Data (PSD) gives you on-screen information such as artist name and song title.
- Artist Experience-
  Images related to the broadcast are displayed on the radio screen, such as album cover art and station logos.

■ **Certification**

HD Radio Technology manufactured under license from iBiquity Digital Corporation. U.S. and Foreign Patents. For patents see http://dts.com/patents. HD Radio, Artist Experience, and the HD, HD Radio, and “ARC” logos are registered trademarks or trademarks of iBiquity Digital Corporation in the United States and/or other countries.

Available HD Radio™ technology

■ **Multicast**

On the FM radio frequency most digital stations have “multiple” or supplemental programs on one FM station.

1 Select HD.

2 Select the desired channel.

- Turning the “TUNE SCROLL” knob can also select the desired multicast channel.

Troubleshooting guide

■ **Experience**

- Mismatch of time alignment- a user may hear a short period of programming replayed or an echo, stutter or skip.

Cause: The radio stations analog and digital volume is not properly aligned or the station is in ballgame mode.

Action: None, radio broadcast issue. A user can contact the radio station.

- Sound fades, blending in and out.

Cause: Radio is shifting between analog and digital audio.

Action: Reception issue, may clear-up as the vehicle continues to be driven. Turning the indicator of the “HD Radio AM” and “HD Radio FM” button off can force radio in an analog audio.

- Audio mute condition when an HD2/HD3 multicast channel had been playing.

Cause: The radio does not have access to digital signals at the moment.

Action: This is normal behavior, wait until the digital signal returns. If out of the coverage area, seek a new station.

- Audio mute delay when selecting an HD2/HD3 multicast channel preset.

Cause: The digital multicast content is not available until HD Radio™ broadcast can be decoded and make the audio available. This takes up to 7 seconds.

Action: This is normal behavior, wait for the audio to become available.

- Text information does not match the present song audio.

Cause: Data service issue by the radio broadcaster.

Action: Broadcaster should be notified. Complete the form: hdradio.com/stations/feedback.

- No text information shown for the present selected frequency.

Cause: Data service issue by the radio broadcaster.

Action: Broadcaster should be notified. Complete the form: hdradio.com/stations/feedback.

How to Subscribe to SiriusXM Satellite Radio*

*: This function is not made available in some countries or areas.

All SiriusXM services, including satellite radio and data services, plus streaming services, require a subscription, sold separately or as a package by Sirius XM Radio Inc. (U.S.A.) or Sirius XM Canada Inc. (Canada), after any trial subscription which may be included with your vehicle purchase or lease. To subscribe after your trial subscription, call 1-877-447-0011 (U.S.A.) or 1-877-438-9677 (Canada).

Important information about your subscription

Your SiriusXM services will automatically stop at the end of your trial unless you decide to subscribe. If you decide to continue service, the paid subscription plan you choose will automatically renew and you will be charged the rate in effect at that time and according to your chosen payment method. Fees and taxes apply. You may cancel at any time by calling 1-866-635-2349. See SiriusXM Customer Agreement for complete terms at www.siriusxm.com (U.S.A.) or www.siriusxm.ca (Canada). All fees and programming subject to change. Traffic information not available in all markets.

NOTICE

- It is prohibited to copy, decompile, disassemble, reverse engineer, hack, manipulate, or otherwise make available any technology or software incorporated in receivers compatible with the SiriusXM Satellite Radio System or that support the SiriusXM website, the streaming service or any of its content. Furthermore, the AMBE® voice compression software included in this product is protected by intellectual property rights including patent rights, copyrights, and trade secrets of Digital Voice Systems, Inc.
- Note: this applies to SiriusXM Satellite Radio receivers only and not SiriusXM Ready devices.

- About SiriusXM Services
  - Most in-car trials today include SiriusXM's best package — All Access. It includes every channel available on your radio, plus streaming.

● SiriusXM All Access subscription
• Listen everywhere with All Access. You get every channel available in your ride, plus you can listen on the app and online — so you can enjoy the best SiriusXM has to offer, anywhere life takes you. It's the only package that gives you all of our premium programming, including Howard Stern, every NFL, MLB® and NBA game, every NASCAR® race, NHL® games, 24/7 talk channels dedicated to the biggest leagues, and more. You get all kinds of commercial-free music, including artistdedicated channels and more, plus sports, news, talk and entertainment.

● SiriusXM radio operation
• Look for the Sirius, XM, SiriusXM, Band, SAT, Radio or Source button and you're in. If you can't hear us, it's easy to get started:
U.S.A.:
Locate your Radio ID by turning to Channel 0. If you don't see your number there, go to siriusxm.com/activationhelp to find it.
Visit siriusxm.com/refresh or call 1-855-MYREFRESH (697-3373) to send a refresh signal to your radio.
Canada:
Locate your Radio ID by turning to Channel 0.
Visit siriusxm.ca/refresh to send a refresh signal to your radio or call 1-888-539-7474 for service.

Displaying the radio ID

Each SiriusXM tuner is identified with a unique radio ID. The radio ID is required when activating an SiriusXM Satellite service or when reporting a problem.

● If "Ch 000" is selected using the "TUNE SCROLL" knob, the ID code, which is 8 alphanumeric characters, will be displayed. If another channel is selected, the ID code will no longer be displayed. The channel (000) alternates between displaying the radio ID and the specific radio code.

Smart favorites

Up to 20 channels can be registered as presets in the cache. For channel registration, refer to (→P.84).

1 Select channels registered to smart favorites.

2 Select "SXM Replay".

● Caches up to 30 minutes for each Smart Favorite preset.

● The radio plays the track from start when that track has not previously been heard by the user and the station is registered as a smart favorite.

● When "SXM Tune Start" is turned on (→P.67), the current song is played from the beginning when you select the channel.

● Displays icons on the channels registered to smart favorites. (→P.65)

Refer to the table below to identify the problem and take the suggested corrective action

When problems occur with the SiriusXM tuner, a message will appear on the screen. Referring to the table below to identify the problem, take the suggested corrective action.

Message	Explanation
“Check Antenna”	The SiriusXM antenna is not connected. Check whether the SiriusXM antenna cable is attached securely. Contact your Toyota dealer for assistance.
	A short circuit occurs in the antenna or the surrounding antenna cable. Contact your Toyota dealer for assistance.
“No Signal”	The SiriusXM signal is too weak at the current location. Wait until your vehicle reaches a location with a stronger signal.
“Chan Unavailable”	The channel you selected is not broadcasting any programming. Select another channel.
“Ch Unsubscribed”	The channel you selected is no longer available. Wait for about 2 seconds until the radio returns to the previous channel or “Ch 001”. If it does not change automatically, select another channel.
“Subscription Updated”	Subscription is updated. Select “OK” to clear this message.

- Contact the SiriusXM Listener Care Center at 1-877-447-0011 (U.S.A.) or 1-877-438-9677 (Canada).

USB memory

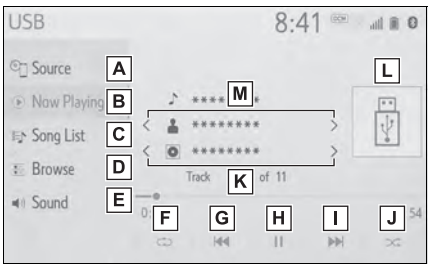
Overview

The USB memory operation screen can be reached by the following methods: →P.61

- Connecting a USB memory (→P.62)
- When an Apple CarPlay/Android Auto connection is established, this function will be unavailable.

Control screen

▶ USB audio



A Select to display the audio source selection screen.

B Select to return to the top screen.

C Select to display a song list screen.

D Select to display the play mode selection screen.

E Select to display the sound setting screen. (→P.62)

F Select to set repeat playback. (→P.74)

G Select to change the file/track.
Select and hold to fast rewind.

H Select to play/pause.

I Select to change the file/track.
Select and hold to fast forward.

J Select to set random playback. (→P.74)

K Select to change the folder/album.

L Displays cover art

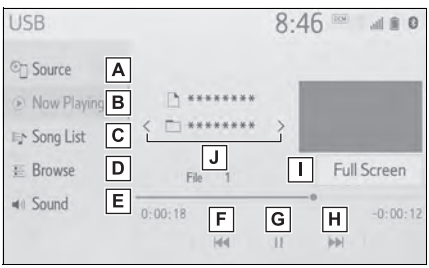
M Select to change the artist.

▶ USB video

1 Select “Browse”.

2 Select “Videos”.

3 Select the desired folder and file.



A Select to display the audio source selection screen.

B Select to return to the top screen.

C Select to display a song list screen.

D Select to display the play mode selection screen.

E Select to display the sound setting screen. (→P.62)

F Select to change the file.
Select and hold to fast rewind.

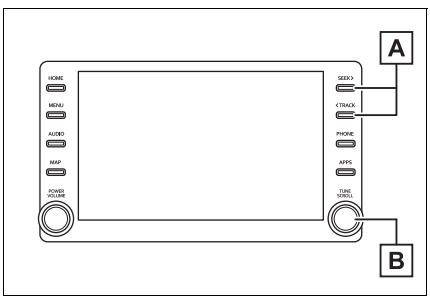
G Select to play/pause.

H Select to change the file.
Select and hold to fast forward.

I Select to display a full screen image.

J Select to change the folder.

Control panel



A Press to change the file/track.
Press and hold to fast forward/rewind.

B Turn to change the file/track.
Turn to move up/down the list. Also, the knob can be used to enter selections on the list screens by pressing it.

- While the vehicle is being driven, this function can only output sound.
- If tag information exists, the file/folder names will be changed to track/album names.

Repeating

The file/track or folder/album currently being listened to can be repeated.

1 Select .

- Each time is selected, the mode changes as follows:

▶ When random playback is off
• file/track repeat → folder/album repeat → off
▶ When random playback is on
• file/track repeat → off

Random order

Files/tracks or folders/albums can be automatically and randomly selected.

1 Select .

- Each time is selected, the mode changes as follows:

• random (1 folder/album random) → folder/album random (all folder/album random) → off

WARNING

- Do not operate the player's controls or connect the USB memory while driving.

NOTICE

- Do not leave your portable player in the car. In particular, high temperatures inside the vehicle may damage the portable player.
- Do not push down on or apply unnecessary pressure to the portable player while it is connected as this may damage the portable player or its terminal.
- Do not insert foreign objects into the port as this may damage the portable player or its terminal.

iPod/iPhone (Apple CarPlay*)

*: This function is not made available in some countries or areas.

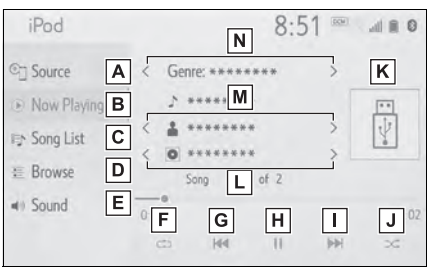
Overview

The iPod/iPhone operation screen can be reached by the following methods: →P.61

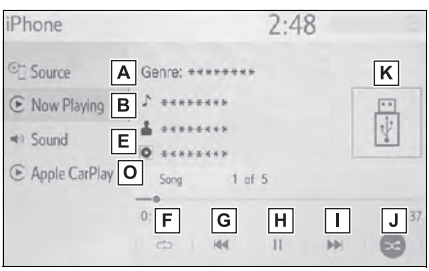
- Connecting an iPod/iPhone (→P.62)
- When an Android Auto connection is established, this function will be unavailable.

Control screen

▶ An Apple CarPlay connection is not established



▶ An Apple CarPlay connection is established



A Select to display the audio source selection screen.

B Select to return to the top screen.

C Select to display a song list screen.

D Select to display the play mode selection screen.

E Select to display the sound setting screen. (→P.62)

F Select to set repeat playback. (→P.77)

G Select to change the track. Select and hold to fast rewind.

H Select to play/pause.

I Select to change the track. Select and hold to fast forward.

J Select to set random playback. (→P.77)

K Displays cover art

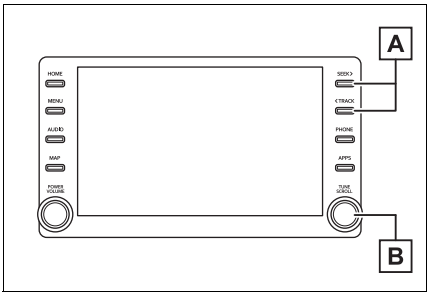
L Select to change the album.

M Select to change the artist.

N Select to change the playlist.

O Select to display the audio control screen of Apple CarPlay.

Control panel



A Press to change the track.

Press and hold to fast forward/rewind.

B Turn to change the track.

Turn to move up/down the list. Also, the knob can be used to enter selections on the list screens by pressing it.

- Some functions may not be available depending on the type of model.
- When an iPod/iPhone is connected using a genuine iPod/iPhone cable, the iPod/iPhone starts charging its battery.
- Depending on the iPod/iPhone, the video sound may not be able to be heard.
- Depending on the iPod/iPhone and the songs in the iPod/iPhone, a cover art may be displayed. This function can be changed to “On” or “Off”. (→P.84) It may take time to display the cover art, and the iPod/iPhone may not be operated while the cover art display is in process.
- When an iPod/iPhone is connected and the audio source is changed to iPod/iPhone mode, the iPod/iPhone will resume play-

ing from the same point it was last used.

- Depending on the iPod/iPhone that is connected to the system, certain functions may not be available.
- If an iPhone is connected via Bluetooth® and USB at the same time, system operation may become unstable. For known phone compatibility information, refer to https://www.toyota.com/audio-multimedia.
- Tracks selected by operating a connected iPod/iPhone may not be recognized or displayed properly.
- The system may not function properly if a conversion adapter is used to connect a device.

Repeating

The track currently being listened to can be repeated.

1 Select .

- Each time is selected, the mode changes as follows:

▶ When shuffle is off (iPhone 5 or later)
- track repeat → album repeat → off

▶ When shuffle is off (iPhone 4s or earlier)
- track repeat → off

▶ When shuffle is on
- track repeat → off

Random order

Tracks or albums can be automatically and randomly selected.

1 Select .

- Each time is selected, the mode changes as follows:
- shuffle (1 album shuffle) → album shuffle (all album shuffle) → off

WARNING

- Do not operate the player's controls or connect the iPod/iPhone while driving.

NOTICE

- Do not leave your portable player in the car. In particular, high temperatures inside the vehicle may damage the portable player.
- Do not push down on or apply unnecessary pressure to the portable player while it is connected as this may damage the portable player or its terminal.
- Do not insert foreign objects into the port as this may damage the portable player or its terminal.

Android Auto*

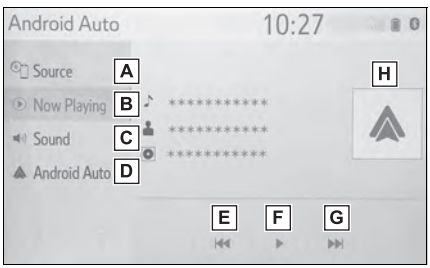
*: This function is not made available in some countries or areas.

Overview

The Android Auto operation screen can be reached by the following methods: →P.61

- Connecting an Android Auto device (→P.62)
- When an Apple CarPlay connection is established, this function will be unavailable.

Control screen



A Select to display the audio source selection screen.

B Select to return to the top screen.

C Select to display the sound setting screen. (→P.62)

D Select to display the audio control screen of Android Auto.

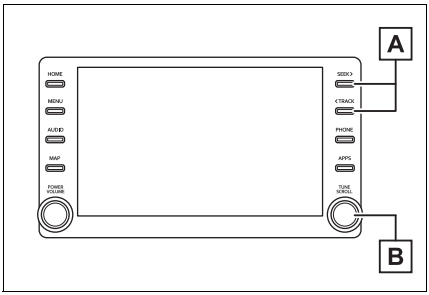
E Select to change the track.

F Select to play/pause.

G Select to change the track.

H Displays cover art

Control panel



A Press to change the track.

B Turn to change the track.

WARNING

- Do not connect smartphone or operate the controls while driving.

NOTICE

- Do not leave your smartphone in the vehicle. In particular, high temperatures inside the vehicle may damage the smartphone.
- Do not push down on or apply unnecessary pressure to the smartphone while it is connected as this may damage the smartphone or its terminal.
- Do not insert foreign objects into the port as this may damage the smartphone or its terminal.

Bluetooth® audio

The Bluetooth® audio system enables users to enjoy listening to music that is played on a portable player on the vehicle speakers via wireless communication.

This audio/visual system supports Bluetooth®, a wireless data system capable of playing portable audio music without cables. If your device does not support Bluetooth®, the Bluetooth® audio system will not function.

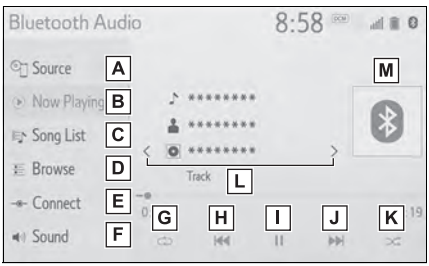
Overview

The Bluetooth® audio operation screen can be reached by the following methods: →P.61

- Connecting a Bluetooth® audio device (→P.81)
- Depending on the type of portable player connected, some functions may not be available and/or the screen may look differently than shown in this manual.
- When an Apple CarPlay/Android Auto connection is established, Bluetooth® audio will be suspended and become unavailable.*

*: This function is not made available in some countries or areas.

Control screen



A Select to display the audio source selection screen.

B Select to return to the top screen.

C Select to display a song list screen.

D Select to display the play mode selection screen.

E Select to display the portable device connection screen. (→P.81)

F Select to display the sound setting screen. (→P.62)

G Select to set repeat playback. (→P.80)

H Select to change the track. Select and hold to fast rewind.

I Select to play/pause.

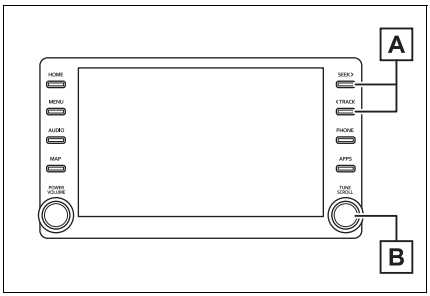
J Select to change the track. Select and hold to fast forward.

K Select to set random playback. (→P.80)

L Select to change the album.

M Displays cover art

Control panel



A Press to change the track.

Press and hold to fast forward/rewind.

B Turn to change the track.

Turn to move up/down the list. Also, the knob can be used to enter selections on the list screens by pressing it.

Repeating

The track or album currently being listened to can be repeated.

1 Select .

- Each time is selected, the mode changes as follows:

▶ When random playback is off
- track repeat → album repeat → off

▶ When random playback is on
- track repeat → off

Random order

Tracks or albums can be automatically and randomly selected.

1 Select .

- Each time is selected, the mode changes as follows:
  - random (1 album random) → album random (all album random) → off
- Depending on the Bluetooth® device that is connected to the system, the music may start playing when selecting while it is paused. Conversely, the music may pause when selecting while it is playing.
- In the following conditions, the system may not function:
  - The Bluetooth® device is turned off.
  - The Bluetooth® device is not connected.
  - The Bluetooth® device has a low battery.
- When using the Bluetooth® audio and Wi-Fi® hotspot functions at the same time, the following problems may occur:
  - It may take longer than normal to connect to the Bluetooth® device.
  - The sound may cut out.
- It may take time to connect the phone when Bluetooth® audio is being played.
- For operating the portable player, see the instruction manual that comes with it.
- If the Bluetooth® device is disconnected due to poor reception from the Bluetooth® network when the

engine switch is in ACC or ON, the system automatically reconnects the portable player.

- If the Bluetooth® device is disconnected on purpose, such as it was turned off, this does not happen. Reconnect the portable player manually.
- Bluetooth® device information is registered when the Bluetooth® device is connected to the Bluetooth® audio system. When selling or disposing of the vehicle, remove the Bluetooth® audio information from the system. (→P.54)
- In some situations, sound output via the Bluetooth® audio system may be out of sync with the connected device or output intermittently.

WARNING

- Do not operate the player's controls or connect to the Bluetooth® audio system while driving.
- Your audio unit is fitted with Bluetooth® antennas. People with implantable cardiac pacemakers, cardiac resynchronization therapy-pacemakers or implantable cardioverter defibrillators should maintain a reasonable distance between themselves and the Bluetooth® antennas. The radio waves may affect the operation of such devices.
- Before using Bluetooth® devices, users of any electrical medical device other than implantable cardiac pacemakers, cardiac resynchronization therapy-pacemakers or implantable cardioverter defibrillators should consult the manufacturer of the device for information about its operation under the influence of radio waves. Radio waves could have unexpected effects on the operation of such medical devices.

NOTICE

- Do not leave your portable player in the vehicle. In particular, high temperatures inside the vehicle may damage the portable player.

Registering/Connecting a Bluetooth® device

To use the Bluetooth® audio system, it is necessary to register a Bluetooth® device with the system.

▶ Registering an additional device

1 Display the Bluetooth® audio control screen. (→P.79)

2 Select "Connect".

3 Select "Add Device".

- When another Bluetooth® device is connected, a confirmation screen will be displayed. To disconnect the Bluetooth® device, select "Yes".

4 Follow the steps in “Registering a Bluetooth® phone for the first time” from step 5. (→P.27)

▶ Selecting a registered device

1 Display the Bluetooth® audio control screen. (→P.79)

2 Select “Connect”.

3 Select the desired device to be connected.

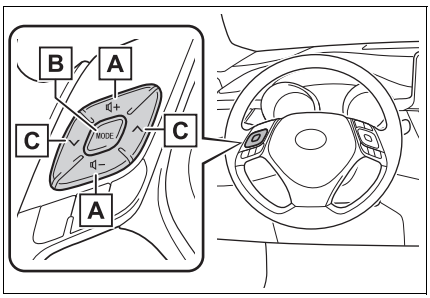
4 Check that a confirmation screen is displayed when the connection is complete.

● If an error message is displayed, follow the guidance on the screen to try again.

Steering switches

Steering switch operation

Some parts of the audio/visual system can be adjusted using the switches on the steering wheel.



A Volume control switch

B "MODE" switch

C SEEK/TRACK switch

■ **Volume control switch**

- Press: Volume up/down
- Press and hold (0.8 sec. or more): Volume up/down continuously

■ **"MODE" switch**

▶ AM/FM/SXM

- Press: Change audio modes
- Press and hold (0.8 sec. or more): Mute/pause (Press and hold again to resume.)

▶ USB, iPod/iPhone, Bluetooth® audio, Android Auto, Toyota apps

- Press: Change audio modes
- Press and hold (0.8 sec. or more): Pause (Press and hold again to resume the play mode.)

■ **SEEK/TRACK switch**

▶ AM/FM

- Press: Preset channel up/down
- Press and hold (0.8 sec. or more): Seek up/down
- Press and hold (1.5 sec. or more): Seek up/down continuously while the switch is being pressed

▶ SXM

- Press: Preset channel up/down
- Press and hold (0.8 sec. or more): Seek for stations in the relevant program type/channel category
- Press and hold (1.5 sec. or more): Fast channel up/down

▶ USB, iPod/iPhone, Bluetooth® audio

- Press: Track/file up/down
- Press and hold (0.8 sec. or more): Fast forward/rewind

▶ Apple CarPlay/Android Auto

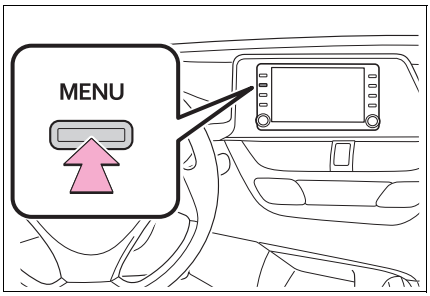
- Press: Track up/down

Audio settings

Detailed audio settings can be programmed.

Displaying the audio settings screen

1 Press the “MENU” button.



2 Select “Setup”.

3 Select “Audio”.

4 Select the desired items to be set.

Audio settings screen

A Select to set the common settings. (→P.84)

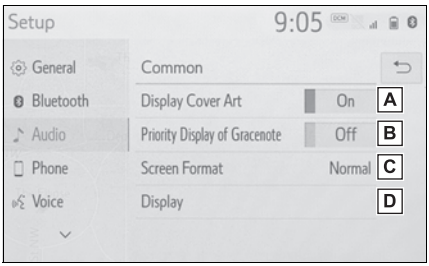
B Select to set the radio settings. (→P.84)

Common settings

1 Display the audio settings screen. (→P.84)

2 Select “Common”.

3 Select the desired items to be set.



A Select to set the cover art display on/off.

B Select to prioritize the display of information from the Gracenote database.

C Select to change the screen size.* (→P.63)

D Select to display the image quality adjustment screen.* (→P.64)

*: Only in USB video mode

Radio settings

1 Display the audio settings screen. (→P.84)

2 Select “Radio”.

3 Select the desired items to be set.

A Edit smart favorites.* (→P.85)

B Select to change the number of preset radio stations displayed on the screen. (→P.85)

*: If equipped

Manage smart favorites

1 Select “Manage Smart Favorites”.

2 Select the desired channel to be set.

- Displays the registered preset channels.
- Up to 20 channels can be registered.

Setting the number of radio presets

1 Select “Number of Radio Presets”.

2 Select the button with the desired number to be displayed.

Operating information

- The use of a cellular phone inside or near the vehicle may cause a noise from the speakers of the audio/visual system which you are listening to. However, this does not indicate a malfunction.

NOTICE

- To avoid damage to the audio/visual system:
  - Be careful not to spill beverages over the audio/visual system.

Radio

Usually, a problem with radio reception does not mean there is a problem with the radio — it is just the normal result of conditions outside the vehicle.

For example, nearby buildings and terrain can interfere with FM reception. Power lines or phone wires can interfere with AM signals. And of course, radio signals have a limited range. The farther the vehicle is from a station, the weaker its signal will be. In addition, reception conditions change constantly as the vehicle moves.

Here are some common reception problems that may not indicate a problem with the radio as described.

FM

Fading and drifting stations: Generally, the effective range of FM is about 25 miles (40 km). Once outside this range, you may notice fading and drifting, which increase with the distance from the radio transmitter. They are often accompanied by distortion.

Multi-path: FM signals are reflective, making it possible for 2 signals to reach the vehicle's antenna at the same time. If this happens, the signals will cancel each other out, causing a momentary flutter or loss of reception.

Static and fluttering: These occur when signals are blocked by buildings, trees or other large objects. Increasing the bass level may reduce static and fluttering.

Station swapping: If the FM signal being listened to is interrupted or weakened, and there is another strong station nearby on the FM band, the radio may tune in the second station until the original signal can be picked up again.

AM

Fading: AM broadcasts are reflected by the upper atmosphere — especially at night. These reflected signals can interfere with those received directly from the radio station, causing the radio station to sound alternately strong and weak.

Station interference: When a reflected signal and a signal received directly from a radio station are very nearly the same frequency, they can interfere with each other, making it difficult to hear the broadcast.

Static: AM is easily affected by external sources of electrical noise, such as high tension power lines, lightening or electrical motors. This results in static.

SiriusXM

- Cargo loaded on the roof luggage carrier, especially metal objects, may adversely affect the reception of SiriusXM Satellite Radio.
- Alternation or modifications carried out without appropriate authorization may invalidate the user's right to operate the equipment.

iPod/iPhone

Certification

- Use of the Made for Apple badge means that an accessory has been designed to connect specifically to the Apple product(s) identified in the badge, and has been certified by the developer to meet Apple performance standards. Apple is not responsible for the operation of this device or its compliance with safety and regulatory standards. Please note that the use of this accessory with an Apple product may affect wireless performance.
- iPhone®, iPod®, iPod nano®, iPod touch®, and Lightning® are trademarks of Apple Inc., registered in the U.S. and other countries.

Compatible models

The following iPod touch® and iPhone® devices can be used with this system.

Made for
- iPhone X
- iPhone 8
- iPhone 8 Plus
- iPhone 7
- iPhone 7 Plus

- iPhone SE
- iPhone 6s
- iPhone 6s Plus
- iPhone 6
- iPhone 6 Plus
- iPhone 5s
- iPhone 5c
- iPhone 5
- iPod touch (6th generation)
- iPod touch (5th generation)

- This system only supports audio playback.
- Depending on difference between models or software versions etc., some models might be incompatible with this system.

High-resolution sound source

This device supports high-resolution sound sources.

The definition of high-resolution is based on the standards of groups such as the CTA (Consumer Technology Association).

Supported formats and playable media are as follows.

■ **Supported formats**

WAV, FLAC, ALAC, OGG Vorbis

■ **Playable media**

USB

File information

Compatible USB devices

USB communication formats	USB 2.0 HS (480 Mbps)
File formats	FAT 16/32
Correspondence class	Mass storage class

Compatible audio format

Compatible compressed files

Item	USB
Compatible file format	MP3/WMA/AAC
	WAV(LPCM)/FLAC/ALAC/OGG Vorbis
	MP4/AVI/WMV
Compatible file format (video)*	MP4/AVI/WMV
Folders in the device	Maximum 3000
Files in the device	Maximum 9999
Files per folder	Maximum 255

*: USB video only

Corresponding sampling frequency

File type	Frequency (kHz)
MP3 files: MPEG 1 LAYER 3	32/44.1/48
MP3 files: MPEG 2 LSF LAYER 3	16/22.05/24
WMA files: Ver. 7, 8, 9*1 (9.1/9.2)	32/44.1/48
AAC files: MPEG4/AAC-LC	11.025/12/16/ 22.05/24/32/ 44.1/48
WAV (LPCM) files*2	8/11.025/12/16/ 22.05/24/32/ 44.1/48/88.2/ 96/176.4/192
FLAC*2	8/11.025/12/16/ 22.05/24/32/ 44.1/48/88.2/ 96/176.4/192
ALAC*2	8/11.025/12/16/ 22.05/24/32/ 44.1/48/64/ 88.2/96
OGG Vorbis*2	8/11.025/16/ 22.05/32/44.1/ 48

*1: Only compatible with Windows Media Audio Standard

*2: Sound source of 48kHz or more is down-converted to 48kHz/24bit.

Corresponding bit rates*1

File type	Bit rate (kbps)
MP3 files: MPEG 1 LAYER 3	32 - 320
MP3 files: MPEG 2 LSF LAYER 3	8 - 160
WMA files: Ver. 7, 8	CBR 48 - 192
WMA files: Ver. 9*2 (9.1/9.2)	CBR 48 - 320
AAC files: MPEG4/AAC-LC	8 - 320
OGG Vorbis	32 - 500

*1: Variable Bit Rate (VBR) compatible

*2: Only compatible with Windows Media Audio Standard

File type	Quantization bit rate (bit)
WAV (LPCM) files	16/24
FLAC	
ALAC	

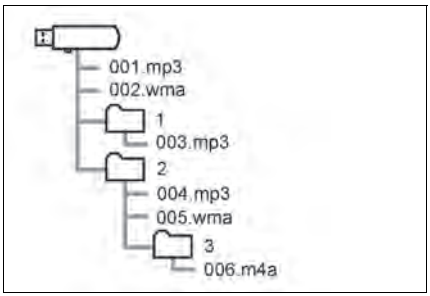
Compatible channel modes

File type	Channel mode
MP3 files	Stereo, joint stereo, dual channel and monaural
WMA files	2ch

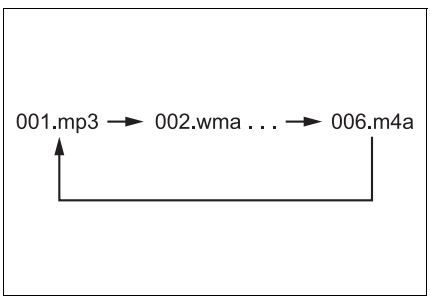
File type	Channel mode
AAC files	1ch, 2ch (Dual channel is not supported)
WAV (LPCM)/ FLAC/ALAC/ OGG Vorbis	2ch

- MP3 (MPEG Audio Layer 3), WMA (Windows Media Audio) and AAC (Advanced Audio Coding) are audio compression standards.
- This system can play MP3/WMA/AAC files on USB memory.
- MP4, WMV and AVI files can use the following resolutions: 128x96, 160x120, 176x144 (QCIF), 320x240 (QVGA), 352x240 (SIF), 352x288 (CIF), 640x480 (VGA), 720x480 (NTSC), 720x576 (PAL)
- When naming an MP3/WMA/AAC file, add an appropriate file extension (.mp3/.wma/.m4a).
- This system plays back files with .mp3/.wma/.m4a file extensions as MP3/WMA/AAC files respectively. To prevent noise and playback errors, use the appropriate file extension.
- MP3 files are compatible with the ID3 Tag Ver. 1.0, Ver. 1.1, Ver. 2.2 and Ver. 2.3 formats. This system cannot display disc title, track title and artist name in other formats.
- WMA/AAC files can contain a WMA/AAC tag that is used in the same way as an ID3 tag. WMA/AAC tags carry information such as track title and artist name.
- The emphasis function is available only when playing MP3 files.
- This system can play back AAC files encoded by iTunes.
- The sound quality of MP3/WMA files generally improves with higher bit rates.
- m3u playlists are not compatible with the audio player.
- MP3i (MP3 interactive) and MP3PRO formats are not compatible with the audio player.
- The player is compatible with VBR (Variable Bit Rate).
- When playing back files recorded as VBR (Variable Bit Rate) files, the play time will not be correctly displayed if the fast forward or reverse operations are used.
- It is not possible to check folders that do not include MP3/WMA/AAC files.
- MP3/WMA/AAC files in folders up to 8 levels deep can be played. However, the start of playback may be delayed

when using USB memory containing numerous levels of folders. For this reason, we recommend creating USB memory with no more than 2 levels of folders.



- The play order of the USB memory with the structure shown above is as follows:



- The order changes depending on the personal computer and MP3/WMA/AAC encoding software you use.

Compatible video format

Format	Codec
MPEG-4	Video codec: • H.264/MPEG-4 AVC • MPEG4 Audio codec: • AAC • MP3 Corresponding screen size: • MAX 1920×1080 Corresponding frame rate: • MAX 60i/30p

Format	Codec
AVI Container	Video codec: • H.264/MPEG-4 AVC • MPEG4 • WMV9 • WMV9 Advanced profile Audio codec: • AAC • MP3 • WMA9.2 (7, 8, 9.1, 9.2) Corresponding screen size: • MAX 1920×1080 Corresponding frame rate: • MAX 60i/30p
Windows Media Video	Video codec: • WMV9 • WMV9 Advanced profile Audio codec: • WMA9.2 (7, 8, 9.1, 9.2) Corresponding screen size: • MAX 1920×1080 Corresponding frame rate: • MAX 60i/30p

Terms

■ ID3 tag

- This is a method of embedding track related information in an MP3 file. This embedded information can include the track number, track title, the artist's name, the album title, the music genre, the year of production, comments, cover art and other data. The contents can be freely edited using software with ID3 tag editing functions. Although the tags are restricted to a number of characters, the information can be viewed when the track is played back.

■ WMA tag

- WMA files can contain a WMA tag that is used in the same way as an ID3 tag. WMA tags carry information such as track title and artist name.

■ MP3

- MP3 is an audio compression standard determined by a working group (MPEG) of the ISO (International Standard Organization). MP3 compresses audio data to about 1/10 the size of that on conventional discs.

■ WMA

- WMA (Windows Media Audio) is an audio compression format developed by Microsoft®. It compresses files into a size smaller than that of MP3 files. The decoding formats for

WMA files are Ver. 7, 8 and 9.

- Trademark Acknowledgement Windows Media is either a registered trademark or trademark of Microsoft Corporation in the United States and/or other countries. This product includes technology owned by Microsoft Corporation and cannot be used or distributed without a license from Microsoft Licensing, Inc.

■ **AAC**

- AAC is short for Advanced Audio Coding and refers to an audio compression technology standard used with MPEG2 and MPEG4.

Error messages

■ **USB**

Message	Explanation
“USB Error”	This indicates a problem in the USB memory or its connection.
“No music files found.”	This indicates that no MP3/WMA/AAC files are included in the USB memory.
“No video files found.”	This indicates that no video files are included in the USB memory.

■ **iPod**

Message	Explanation
“iPod Error”	This indicates a problem in the iPod or its connection.
“No music files found.”	This indicates that there is no music data in the iPod.
“Please check the iPod firmware version.”	This indicates that the firmware version is not compatible. Perform the iPod firmware updates and try again.
“Unable to authorize the iPod.”	This indicates that it failed to authorize the iPod. Please check your iPod.

■ **Bluetooth® audio**

Message	Explanation
“Music tracks not supported. Please check your portable player.”	This indicates a problem in the Bluetooth® device.

- If the malfunction is not rectified, take your vehicle to your Toyota dealer.

Voice command system

4

4-1. Voice command system operation

Voice command system . 96

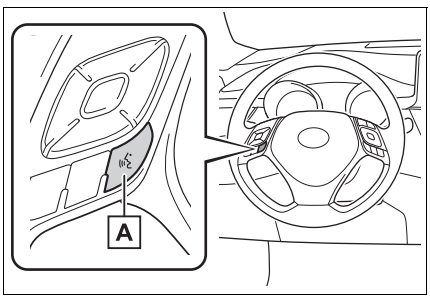
Command list 99

Voice command system

The voice command system enables the radio, phone dialing, etc. to be operated using voice commands. Refer to the command list for samples of voice commands. (→P.99)

Using the voice command system

■ Steering switch



A Talk switch

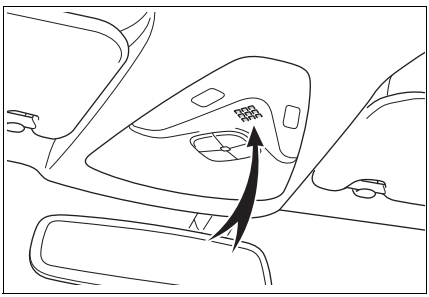
Voice command system:

- Press the talk switch to start the voice command system. To cancel voice command, press and hold the talk switch.

When an Apple CarPlay/Android Auto connection is established:

- Press and hold the talk switch to start Siri/Google Assistant. To cancel Siri/Google Assistant, press the talk switch.
- Press the talk switch to start the voice command system.

■ Microphone



- It is unnecessary to speak directly into the microphone when giving a command.

- Voice commands may not be recognized if:
  - Spoken too quickly.
  - Spoken at a low or high volume.
  - The roof or windows are open.
  - Passengers are talking while voice commands are spoken.
  - The fan speed of the air conditioning system is set at high.
  - The air conditioning vents are turned towards the microphone.
- In the following conditions, the system may not recognize the command properly and using voice commands may not be possible:
  - The command is incorrect or unclear. Note that certain words, accents or speech patterns may be difficult for the system to recognize.
  - There is excessive background noise, such as wind noise.
- Normally, it is necessary to wait for a beep before saying a command. To enable the ability to talk over prompts and say commands before the beep, enable the voice prompt interrupt function. (→P.55)
- This system may not operate immediately after the engine switch is in ACC or ON.

NOTICE

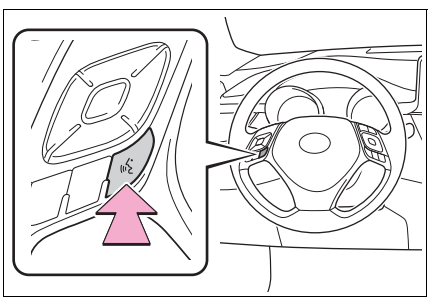
- Do not touch and put a sharp object to the microphone. It may cause failure.

Voice command system operation

The voice command system is operated by saying commands which correspond to a supported function. To display examples of commands for supported functions, select a function button on the screen after starting the voice command system.

Operation from the main menu

1 Press the talk switch.



- Voice guidance for the voice command system can be skipped by pressing the talk switch.

2 If “Getting Started with Voice” screen is displayed, select “OK” or press the talk switch. (→P.98)

3 After hearing a beep, say a supported command.

- To display sample commands of the desired function, say the desired function or select the desired function button. To display more commands, select “More Commands”.
- Selecting “Help” or saying “Help” prompts the voice command system to offer examples of commands and operation methods.
- Registered names in the contacts list etc., can be said in the place of the “<>” next to the commands. (→P.99)

For example: Say “Call John Smith” etc.

- If a desired outcome is not shown, or if no selections are available, perform one of the following to return to the previous screen:

• Say “Go back”.

• Select .

- To cancel voice recognition, select , say “Cancel”, or press and hold the talk switch.
- To perform the voice command operation again, select “Start Over” or say “Start over”.
- To suspend voice command operation, select “Pause” or say “Pause”. To resume the

voice command operation, select “Resume” or press the talk switch.

- If the system does not respond or the confirmation screen does not disappear, press the talk switch and try again.
- If a voice command cannot be recognized 3 consecutive times, voice recognition will be canceled.
- Voice recognition prompts can be changed on the voice settings screen. (→P.55)

This function can be used to cancel voice guidance by turning the voice prompts off. When you press the talk switch while using this setting, a beep sounds, and then you can immediately say a command.

- Some voice guidance can be canceled by setting voice prompts to off. Use this setting when it is desirable to say a command immediately after pressing the talk switch and hearing a beep.

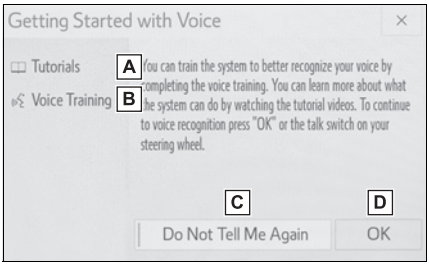
Increasing the voice recognition performance

To increase voice recognition performance, use the “Tutorials” and “Voice Training” functions on the “Getting Started with Voice” screen. These functions are only available when the vehicle is not moving.

The “Tutorials” and “Voice Training” functions can also be started on the voice settings screen. (→P.55)

1 Press the talk switch.

2 Select the desired item to be set.



A Select to display the voice command tutorials.

B Select to train the voice command system.

The user will be asked to say 10 sample phrases. This will help the voice command system adapt to the user’s accent.

C Select to prevent the screen from being displayed again.

D Select to proceed to the voice command screen.

Command list

Command list overview

Recognizable voice commands and their actions are shown below.

- Frequently used commands are listed in the following tables.
- For devices that are not installed to the vehicle, commands relating to that device may not be displayed on the screen. Also, depending on other conditions, such as compatibility, some commands may not be displayed on the screen.
- The functions available may vary according to the system installed.
- Voice recognition language can be changed. (→P.51)
- When an Apple CarPlay/Android Auto connection is established, some commands will become unavailable.

Command list

■ Common

Command	Action
“Help”	Displays examples of some of the available commands
“Go back”	Returns to the previous screen
“Cancel”	Cancels the voice command system
“Start over”	Returns to top menu screen
“Pause”	Temporarily pauses a voice session until it is resumed by pressing the talk switch again.

■ Top menu

Command	Action
“Show command examples for <menu>”	Displays the command list of the selected menu
“More commands”	Displays more commonly used commands
“Voice settings”	Displays Voice Setting screen
“Train my voice”	Displays Train Voice Recognition screen*

*: Vehicle must be parked

■ Phone[*1]

Command	Action
“Call <contact>”[*2]	Places a call to the specified contact from the phone book
“Call <contact> <phone type>”[*2]	Places a call to the specified phone type of the contact from the phone book
“Dial <phone number>”	Places a call to the specified phone number
“Redial”	Places a call to the phone number of the latest outgoing call
“Call back”	Places a call to the phone number of latest incoming call
“Show recent calls”	Displays the call history screen
“Send a message to <contact>”	Sends a text message to specified contact from the phone book

[*1]: When an Apple CarPlay connection is established, this voice commands will be unavailable.

[*2]: If the system does not recognize the name of a contact, create a voice tag. (→P.132) The name of a contact can also be recognized by adding a voice tag.

■ While in a phone call[*]

Command	Action
“Send <digits>”	Sends DTMF tones has specified
“Mute”	Mutes the microphone (far side cannot hear the conversation)
“Unmute”	Unmutes the microphone

[*]: When an Apple CarPlay connection is established, this voice commands will be unavailable.

■ While incoming message notification is displayed[*1, 2]

Command	Action
“Read message”	Reads the incoming message over the vehicle speakers
“Ignore”	Ignores the incoming message notification
“Reply”	Initiates sending a reply to the incoming message
“Call”	Places a call to the phone number of incoming message

[*1]: Full screen message notification must be turned on within the phone settings (→P.130)

[*2]: When an Apple CarPlay connection is established, this voice

commands will be unavailable.

■ Radio

Command	Action
“Tune to <frequency> AM”	Changes the radio to the specified AM frequency
“Tune to <frequency> FM”	Changes the radio to the specified FM frequency
“Play a <genre> station”	Changes the radio to an FM station of the specified genre*1
“Tune to preset <1-36>”	Changes the radio to the specified preset radio station
“Tune to a <genre> satellite station”*2	Changes the radio to a satellite radio channel of the specified genre*3
“Tune to <satellite channel name>”*2	Changes the radio to the satellite radio channel with the specified name*3
“Tune to channel <number> on XM”*2	Changes the radio to a satellite radio channel of the specified number*3

*1: A station list must be built first using the radio screen (→P.65)

*2: If equipped

*3: Requires a satellite radio subscription

■ Audio*1

Command	Action
“Play Playlist <name>”*2	Plays tracks from the selected playlist
“Play Artist <name>”*2	Plays tracks from the selected artist
“Play Song <name>”*2	Plays the selected track
“Play Album <name>”*2	Plays tracks from the selected album
“Play Genre <name>”*2	Plays tracks from the selected genre
“Play Composer <name>”*2	Plays tracks from the selected composer
“Play Podcast <name>”*2	Plays tracks from the selected podcast
“Play Audiobook <name>”*2	Plays tracks from the selected audiobook
“Audio On”	Turns the audio/visual system on
“Audio Off”	Turns the audio/visual system off
“Change the audio source to <source name>”	Sets the source to the specified audio mode

*1: The audio device must be connected via a USB cable to use the functionality in this section

*2: When an Apple CarPlay connection is established, this voice commands will be unavailable.

■ Toyota apps*1

Command	Action
“Launch <application name>”*2	Activates the Toyota apps

*1: When an Apple CarPlay connection is established, this voice commands will be unavailable.

*2: When an application is opened and is in full screen mode, pressing the talk switch will start the voice command system and commands for the currently displayed application will be available

---

● Commands relating to operation of the audio/visual system can only be performed when the audio/visual system is turned on.

Peripheral monitoring system

5

5-1. Rear view monitor system

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Rear view monitor system

The rear view monitor system assists the driver by displaying an image of the view behind the vehicle with fixed guide lines on the screen while backing up, for example while parking.

- The screen illustrations used in this text are intended as examples, and may differ from the image that is actually displayed on the screen.

Driving precautions

The rear view monitor system is a supplemental device intended to assist the driver when backing up. When backing up, be sure to visually check all around the vehicle both directly and using the mirrors before proceeding. If you do not, you may hit another vehicle, and could possibly cause an accident.

Pay attention to the following precautions when using the rear view monitor system.

WARNING

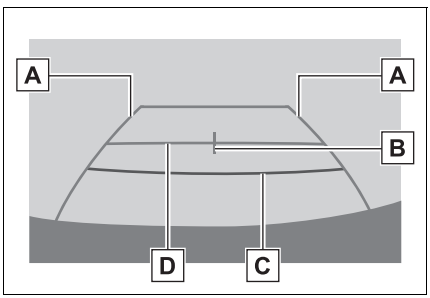
- Never depend on the rear view monitor system entirely when backing up. The image and the position of the guide lines displayed on the screen may differ from the actual state.
  Use caution, just as you would when backing up any vehicle.
- Be sure to back up slowly, depressing the brake pedal to control vehicle speed.
- The instructions given are only guide lines. When and how much to turn the steering wheel will vary according to traffic conditions, road surface conditions, vehicle condition, etc. when parking. It is necessary to be fully aware of this before using the rear view monitor system.
- When parking, be sure to check that the parking space will accommodate your vehicle before maneuvering into it.
- Do not use the rear view monitor system in the following cases:
  - On icy or slick road surfaces, or in snow
  - When using tire chains or emergency tires
  - When the back door is not closed completely
  - On roads that are not flat or straight, such as curves or slopes
- In low temperatures, the screen may darken or the image may become faint. The image could distort when the vehicle is moving, or you may become unable to see the image on the screen. Be sure to visually check all around the vehicle both directly and using the mirrors before proceeding.
- If the tire sizes are changed, the position of the fixed guide lines displayed on the screen may change.

WARNING

- The camera uses a special lens. The distances between objects and pedestrians that appear in the image displayed on the screen will differ from the actual distances. (→P.107)

Screen description

The rear view monitor system screen will be displayed if the shift lever is shifted to the “R” position while the engine switch is in ON.



A Vehicle width guide line

Displays a guide path when the vehicle is being backed straight up.

- The displayed width is wider than the actual vehicle width.

B Vehicle center guide line

This line indicates the estimated vehicle center on the ground.

C Distance guide line

Shows distance behind the vehicle.

- Displays a point approximately 1.5 ft. (0.5 m) (red) from the edge of the bumper.

D Distance guide line

Shows distance behind the vehicle.

- Displays a point approximately 3 ft. (1 m) (blue) from the edge of the bumper.

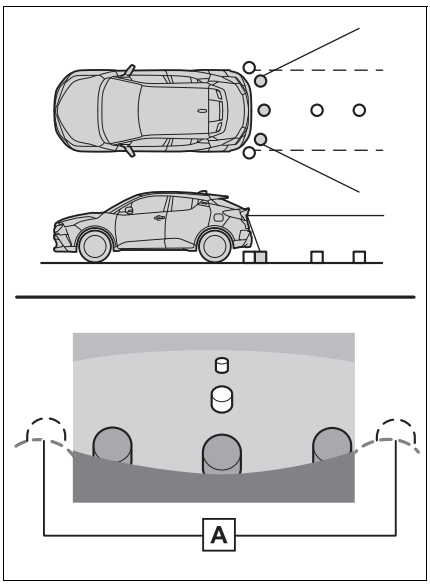
Canceling rear view monitor system

The rear view monitor system is canceled when the shift lever is shifted into any position other than the “R” position.

Rear view monitor system precautions

Area displayed on screen

The rear view monitor system displays an image of the view from the bumper of the rear area of the vehicle.



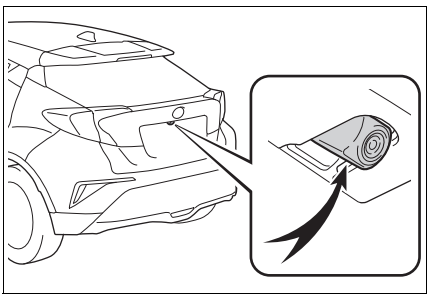
A Corners of bumper

- The area around both corners of the bumper will not be displayed.

- The image adjustment procedure for the rear view monitor system screen is the same as the procedure for adjusting the screen. (→P.25)
- The area displayed on the screen may vary according to vehicle orientation conditions.
- Objects which are close to either corner of the bumper or under the bumper cannot be displayed.
- The camera uses a special lens. The distance of the image that appears on the screen differs from the actual distance.
- Items which are located higher than the camera may not be displayed on the monitor.

The camera

The camera for the rear view monitor system is located as shown in the illustration.



■ Using the camera

If dirt or foreign matter (such as water droplets, snow, mud, etc.) is adhering to the camera, it cannot transmit a clear image. In this case, flush it with a large quantity of water and wipe the camera lens clean with a soft and wet cloth.

NOTICE

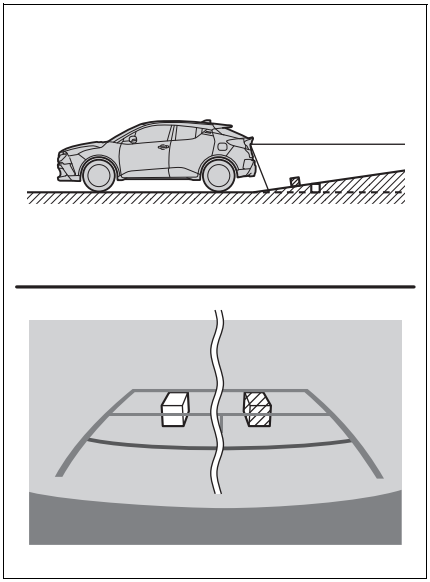
- The rear view monitor system may not operate properly in the following cases.
  - If the back of the vehicle is hit, the position and mounting angle of the camera may change.
  - As the camera has a water proof construction, do not detach, disassemble or modify it. This may cause incorrect operation.
  - When cleaning the camera lens, flush the camera with a large quantity of water and wipe it with a soft and wet cloth. Strongly rubbing the camera lens may cause the camera lens to be scratched and unable to transmit a clear image.
  - Do not allow organic solvent, car wax, window cleaner or a glass coating to adhere to the camera. If this happens, wipe it off as soon as possible.
  - If the temperature changes rapidly, such as when hot water is poured on the vehicle in cold weather, the system may not operate normally.
  - When washing the vehicle, do not apply intensive bursts of water to the camera or camera area. Doing so may result in the camera malfunctioning.
- Do not expose the camera to strong impact as this could cause a malfunction. If this happens, have the vehicle inspected by your Toyota dealer as soon as possible.

Differences between the screen and the actual road

- The distance guide lines and the vehicle width guide lines may not actually be parallel with the dividing lines of the parking space, even when they appear to be so. Be sure to check visually.
- The distances between the vehicle width guide lines and the left and right dividing lines of the parking space may not be equal, even when they appear to be so. Be sure to check visually.
- The distance guide lines give a distance guide for flat road surfaces. In any of the following situations, there is a margin of error between the guide lines on the screen and the actual distance/course on the road.

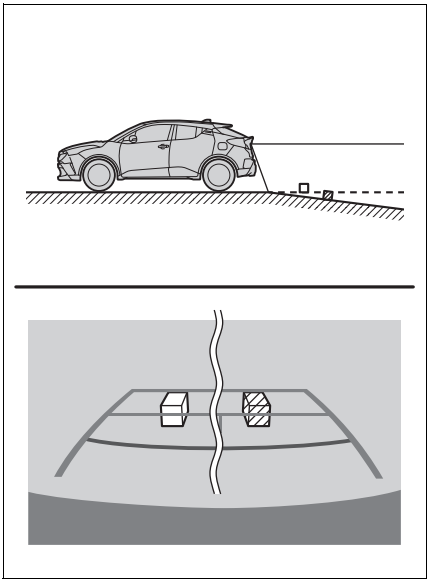
When the ground behind the vehicle slopes up sharply

The distance guide lines will appear to be closer to the vehicle than the actual distance. Because of this, objects will appear to be farther away than they actually are. In the same way, there will be a margin of error between the guide lines and the actual distance/course on the road.



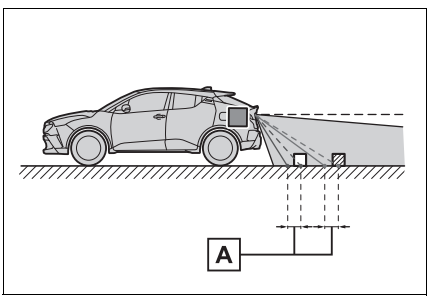
■ When the ground behind the vehicle slopes down sharply

The distance guide lines will appear to be farther from the vehicle than the actual distance. Because of this, objects will appear to be closer than they actually are. In the same way, there will be a margin of error between the guide lines and the actual distance/course on the road.



■ When any part of the vehicle sags

When any part of the vehicle sags due to the number of passengers or the distribution of the load, there is a margin of error between the fixed guide lines on the screen and the actual distance/course on the road.



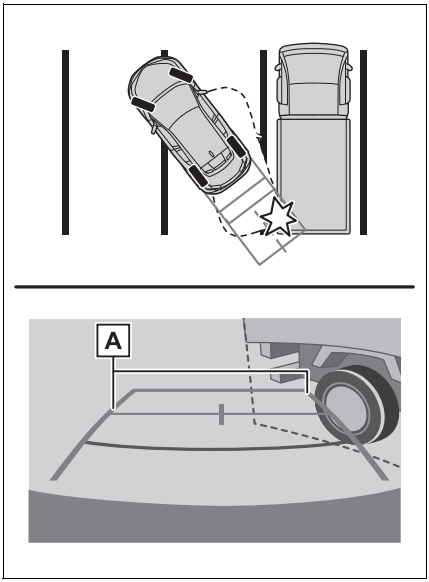
A A margin of error

When approaching three-dimensional objects

The distance guide lines are displayed according to flat surfaced objects (such as the road). It is not possible to determine the position of three-dimensional objects (such as vehicles) using the vehicle width guide lines and distance guide lines. When approaching a three-dimensional object that extends outward (such as the flatbed of a truck), be careful of the following.

■ Vehicle width guide lines

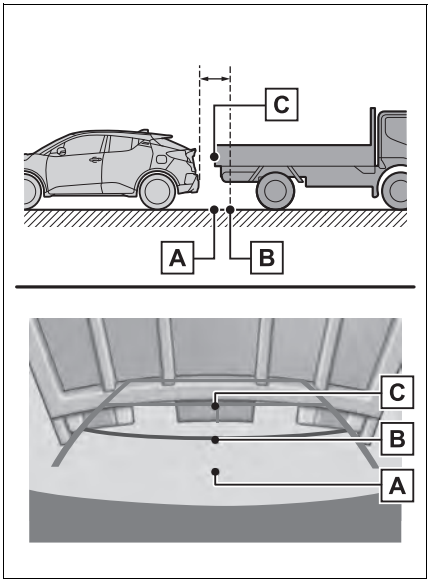
Visually check the surroundings and the area behind the vehicle. In the case shown below, the truck appears to be outside of the vehicle width guide lines and the vehicle does not look as if it hits the truck. However, the rear body of the truck may actually cross over the vehicle width guide lines. In reality if you back up as guided by the vehicle width guide lines, the vehicle may hit the truck.



A Vehicle width guide lines

■ Distance guide lines

Visually check the surroundings and the area behind the vehicle. On the screen, it appears that a truck is parking at point B. However, in reality if you back up to point A, you will hit the truck. On the screen, it appears that A is closest and C is farthest away. However, in reality, the distance to A and C is the same, and B is farther than A and C.


C
A
B
C
B
A

Things you should know

If you notice any symptoms

If you notice any of the following symptoms, refer to the likely cause and the solution, and re-check.

If the symptom is not resolved by the solution, have the vehicle inspected by your Toyota dealer.

Symptom	Likely cause	Solution
The image is difficult to see	• The vehicle is in a dark area • The temperature around the lens is either high or low • The outside temperature is low • There are water droplets on the camera • It is raining or humid • Foreign matter (mud etc.) is adhering to the camera • Sunlight or headlights are shining directly into the camera • The vehicle is under fluorescent lights, sodium lights, mercury lights etc.	Back up while visually checking the vehicle's surroundings. (Use the monitor again once conditions have been improved.) The procedure for adjusting the picture quality of the rear view monitor system is the same as the procedure for adjusting the screen. (→P.25)
The image is blurry	Dirt or foreign matter (such as water droplets, snow, mud etc.) is adhering to the camera.	Flush the camera with a large quantity of water and wipe the camera lens clean with a soft and wet cloth.
The image is out of alignment	The camera or surrounding area has received a strong impact.	Have the vehicle inspected by your Toyota dealer.

Symptom	Likely cause	Solution
The fixed guide lines are very far out of alignment	The camera position is out of alignment.	Have the vehicle inspected by your Toyota dealer.
	• The vehicle is tilted (there is a heavy load on the vehicle, tire pressure is low due to a tire puncture, etc.) • The vehicle is used on an incline.	If this happens due to these causes, it does not indicate a malfunction. Back up while visually checking the vehicle's surroundings.

6-1. Phone operation (Hands-free system for cellular phones)

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Quick reference

Phone screen operation

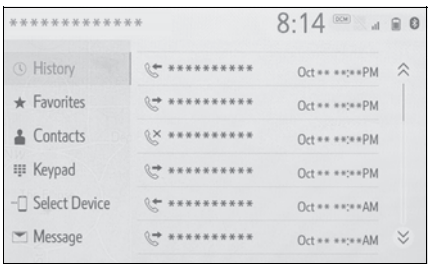
The phone screen can be reached by the following methods:

▶ From the “PHONE” button

1 Press the “PHONE” button.

▶ From the “MENU” button

1 Press the “MENU” button, then select “Phone”.



Bluetooth® hands-free system operation

The following functions can be used on phone operation:

- Registering/connecting a Bluetooth® device (→P.27)
- Placing a call using the Bluetooth® hands-free system (→P.119)
- Receiving a call using the Bluetooth® hands-free system (→P.122)
- Talking on the Bluetooth® hands-free system (→P.123)

Message function

The following function can be used on message function:

- Using the Bluetooth® phone message function (→P.125)

Setting up a phone

The following functions can be made in the system:

- Phone settings (→P.130)
- Bluetooth® settings (→P.31)

Some basics

The hands-free system enables calls to be made and received without having to take your hands off the steering wheel.

This system supports Bluetooth®. Bluetooth® is a wireless data system that enables cellular phones to be used without being connected by a cable or placed in a cradle.

The operating procedure of the phone is explained here.

When an Apple CarPlay connection is established, phone functions will be performed by Apple CarPlay instead of the hands-free system.

- This system is not guaranteed to operate with all Bluetooth® devices.
- If your cellular phone does not support Bluetooth®, this system cannot function.
- In the following conditions, the system may not function:
  - The cellular phone is turned off.
  - The current position is outside the communication area.
  - The cellular phone is not connected.
  - The cellular phone has a low battery.
- Depending on the type of Bluetooth® phone, some function is not available.
- When using the hands-free system or Bluetooth® audio and Wi-Fi® hotspot functions at the same time, the following problems may occur:
  - The Bluetooth® connection may be cut.
  - Noise may be heard on the Bluetooth® audio playback.
  - A noise may be heard during phone calls.
- Bluetooth® uses the 2.4 GHz frequency band. If both a Wi-Fi® connection and Bluetooth® connection are being used simultaneously, each connection may be affected.
- If a Bluetooth® device is attempting to connect to the vehicle while another device is connected as a Bluetooth® audio device or connected using the hands-free system or Wi-Fi® hotspot function, the communication speed may decrease or malfunctions may occur, such as image distortion or audio skipping. If a Bluetooth® device is connected to the system, the interference it may cause will be reduced. When carrying a device with its Bluetooth® connection enabled, make sure to register it to the system and connect it or disable its Bluetooth® function.
- When a device is connected via Bluetooth®, the Bluetooth® icon on the status bar will be displayed in blue. (→P.12)

⚠ WARNING

- While driving, do not operate a cellular phone.

WARNING

- Your audio unit is fitted with Bluetooth® antennas. People with implantable cardiac pacemakers, cardiac resynchronization therapy-pacemakers or implantable cardioverter defibrillators should maintain a reasonable distance between themselves and the Bluetooth® antennas. The radio waves may affect the operation of such devices.
- Before using Bluetooth® devices, users of any electrical medical device other than implantable cardiac pacemakers, cardiac resynchronization therapy-pacemakers or implantable cardioverter defibrillators should consult the manufacturer of the device for information about its operation under the influence of radio waves. Radio waves could have unexpected effects on the operation of such medical devices.

NOTICE

- Do not leave your cellular phone in the vehicle. The temperature inside may rise to a level that could damage the phone.

Registering/Connecting a Bluetooth® phone

To use the hands-free system for cellular phones, it is necessary to register a cellular phone with the system. (→P.27)

■ Connecting a Bluetooth® device

▶ Registering an additional device

1. Display the phone top screen. (→P.114)
2. Select “Select Device”.
3. Select “Add Device”.

- When another Bluetooth® device is connected, a confirmation screen will be displayed. To disconnect the Bluetooth® device, select “Yes”.

4. Follow the steps in “Registering a Bluetooth® phone for the first time” from step **5**. (→P.27)

▶ Selecting a registered device

1. Display the phone top screen. (→P.114)
2. Select “Select Device”.
3. Select the desired device to be connected.
4. Check that a confirmation screen is displayed when the connection is complete.

- If an error message is displayed, follow the guidance on the screen to try again.

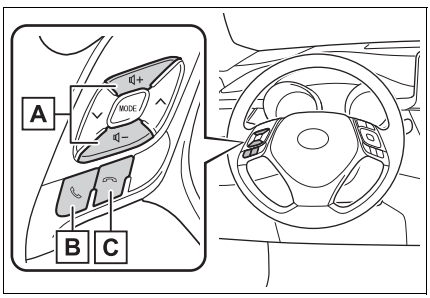
■ Bluetooth® phone condition display

The condition of the Bluetooth® phone appears on the upper right side of the screen. (→P.12)

Using the phone switch/microphone

■ Steering switch

By pressing the phone switch, a call can be received or ended without taking your hands off the steering wheel.



A Volume control switch

- Press the “+” side to increase the volume.
- Press the “-” side to decrease the volume.

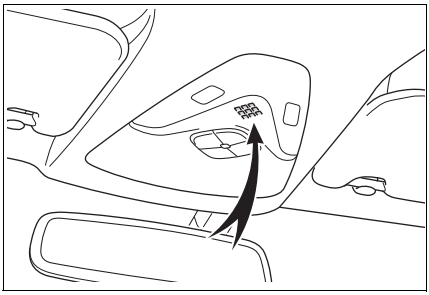
B Off hook switch

- If the switch is pressed when an Apple CarPlay/Android Auto connection is established, the Apple CarPlay/Android Auto phone application will be displayed on the system screen.

C On hook switch

■ Microphone

The microphone is used when talking on the phone.



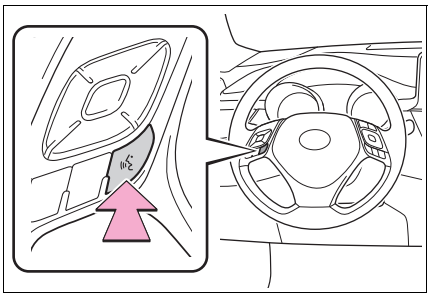
- The other party’s voice will be heard from the front speakers. The audio/visual system will be muted during phone calls or when hands-free voice commands are used.
- Talk alternately with the other party on the phone. If both parties speak at the same time, the other party may not hear what has been said. (This is not a malfunction.)
- Keep call volume down. Otherwise, the other party’s voice may be audible outside the vehicle and voice echo may increase. When talking on the phone, speak clearly towards the microphone.
- The other party may not hear you clearly when:
  - Driving on an unpaved road. (Making excessive traffic noise.)
  - Driving at high speeds.
  - The roof or windows are open.
  - The air conditioning vents are pointed towards the microphone.
  - The sound of the air conditioning fan is loud.
  - There is a negative effect on sound quality due to the phone and/or network being used.

NOTICE

- Do not touch and put a sharp object to the microphone. It may cause failure.

Voice command system

Press this switch to operate the voice command system.



- The voice command system and its list of commands can be operated. (→P.96)

About the contacts in the contact list

- The following data is stored for every registered phone. When another phone is connected, the following registered data cannot be read:

- Contact data
- Call history data
- Favorites data
- Image data
- All phone settings
- Message settings

- When a phone's registration is deleted, the above-mentioned data is also deleted.

When selling or disposing of the vehicle

A lot of personal data is registered when the hands-free system is used. When selling or disposing of the vehicle, initialize the data. (→P.54)

- The following data in the system can be initialized:

- Contact data
- Call history data
- Favorites data
- Image data
- All phone settings
- Message settings

- Once initialized, the data and settings will be erased. Pay additional attention when initializing the data.

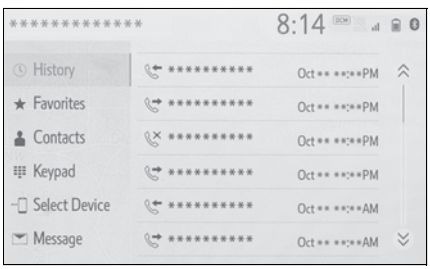
Placing a call using the Bluetooth® hands-free system

After a Bluetooth® phone has been registered, a call can be made using the hands-free system. There are several methods by which a call can be made, as described below.

Calling methods on the Bluetooth® phone

1 Display the phone top screen. (→P.114)

2 Select the desired method to call from.



■ **Calling methods from phone screen**

- By call history (→P.119)
- By favorites (→P.120)
- By contacts (→P.120)
- By keypad (→P.121)
- By message (→P.128)

■ **Also the following lists are available from each function's screen**

- By voice command system (→P.97)
- By home screen (→P.122)

By call history

Up to 30 of the latest call history items (missed, incoming and outgoing) can be selected.

1 Display the phone top screen. (→P.114)

2 Select "History" and select the desired contact.

- If the contact which is not registered on the contact list is selected, the name is displayed as "Unknown Contact". In this case, select the number to make a call properly.

3 Check that the dialing screen is displayed.

- The icons of call type are displayed.

: Missed call

: Incoming call

: Outgoing call

- When making a call to the same number continuously, only the most recent call is listed in call history.
- When a phone number registered in the contact list is received, the name is displayed.

- Number-withheld calls are also memorized in the system.
- International phone calls may not be made depending on the type of Bluetooth® phone you have.
- The list should group together consecutive entries with the same phone number and same call type. For example, two calls from John's mobile would be displayed as follows: John (2)

By favorites list

Calls can be made using registered contacts which can be selected from a contact list. (→P.120)

1. Display the phone top screen. (→P.114)
2. Select "Favorites" and select the desired contact.
3. Select the desired number.
4. Check that the dialing screen is displayed.

By contacts list

Calls can be made by using contact data which is transferred from a registered cellular phone. (→P.132)

Up to 5000 contacts (maximum of 4 phone numbers, e-mail addresses and addresses per contact) can be registered in the contact list.

1. Display the phone top screen. (→P.114)
2. Select "Contacts" and select the desired contact.
3. Select the desired number.

"Add Favorite"/"Remove Favorite": Select to register/remove the contact in the favorites list. (→P.137)

"E-mail Addresses": Select to display all registered e-mail addresses for the contact.

"Addresses": Select to display all registered addresses for the contact.

4. Check that the dialing screen is displayed.

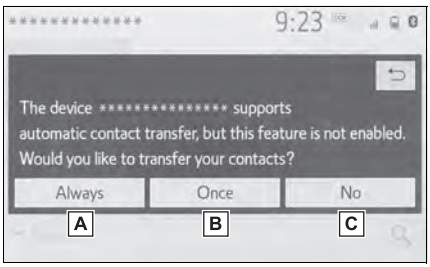
When the contact list is empty

■ **For PBAP compatible Bluetooth® phones when "Automatic Transfer" is set to on (→P.132)**

- Contacts are transferred automatically.

■ **For PBAP compatible Bluetooth® phones when "Automatic Transfer" is set to off (→P.132)**

1 Select the desired item.



A Select to always transfer all the contacts from a connected cellular phone automatically.

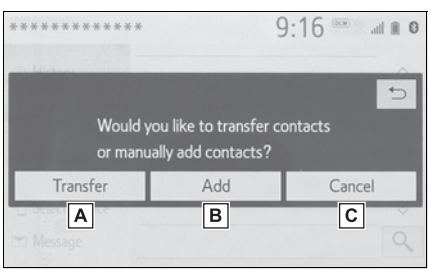
B Select to transfer all the contacts from a connected cellular phone only once.

C Select to cancel transferring.

2 Check that a confirmation screen is displayed when the operation is complete.

■ **For PBAP incompatible but OPP compatible Bluetooth® phones**

1 Select the desired item.



A Select to transfer the contacts from the connected cellular phone.
Transfer the contact data to the system using a Bluetooth® phone.

B Select to add a new contact manually.
Follow the steps in "Registering a new contact to the contacts list" from step 2. (→P.135)

C Select to cancel transferring.

- If your cellular phone is neither PBAP nor OPP compatible, the contacts cannot be transferred using Bluetooth®. But the contacts can be transferred from USB device. (→P.135)
- Depending on the type of Bluetooth® phone:
  - It may be necessary to perform additional steps on the phone when transferring contact data.
  - The registered image in the contact list may not transfer depending on the type of Bluetooth® phone connected.

By keypad

1 Display the phone top screen. (→P.114)

2 Select "Keypad" and enter the phone number.

3 Select or press the switch on the steering wheel.

4 Check that the dialing screen is displayed.

● Depending on the type of Bluetooth® phone being connected, it may be necessary to perform additional steps on the phone.

By home screen

1 Display the home screen. (→P.21)

2 Select the desired contact.

3 Check that the dialing screen is displayed.

■ Registering a new contact

1 Select and hold the screen button to add a contact.

2 Select the desired contact.

3 Select the desired number.

● If there is no contact in the contacts list, the contacts cannot be registered at the home screen.

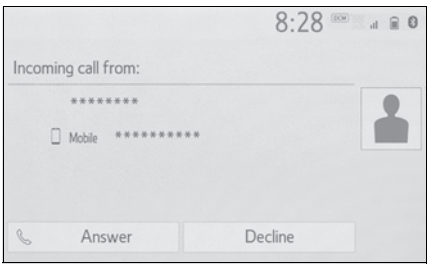
● The contact cannot be registered at the home screen while driving.

Receiving a call using the Bluetooth® hands-free system

When a call is received, the following screen is displayed with a sound.

Incoming calls

1 Select “Answer” or press the switch on the steering wheel to talk on the phone.



“Decline”: Select to refuse to receive the call.

To adjust the volume of a received call: Turn the “POWER VOLUME” knob, or use the volume control switch on the steering wheel.

● The contact image picture can be displayed only when the vehicle is not moving.

● During international phone calls, the other party’s name or number may not be displayed correctly depending on the type of Bluetooth® phone you have.

● The incoming call display mode can be set. (→P.131)

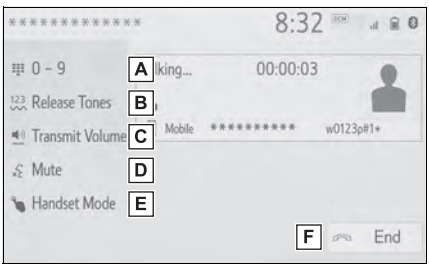
● The ringtone that has been set in the sound settings screen can be heard when there is an incoming

call. Depending on the type of Bluetooth® phone, both the system and Bluetooth® phone may ring simultaneously when there is an incoming call. (→P.130)

Talking on the Bluetooth® hands-free system

While talking on the phone, the following screen is displayed. The operations outlined below can be performed on this screen.

Call screen operation



A Select to display the keypad to send tones. (→P.124)

B Select to send tones. This button only appears when a number that contains a (w) is dialed in hands-free mode. (→P.124)

C Select to adjust your voice volume that the other party hears from their speaker. (→P.124)

D Select to mute your voice to the other party.

E Select to change handset modes between hands-free and cellular phone.

F Select to hang up the phone.

- Changing from hands-free call to cellular phone call is not possible while driving.
- Only when the vehicle is not moving, the contact image can be displayed.
- When cellular phone call is changed to hands-free call, the hands-free screen will be displayed and its functions can be operated on the screen.
- Changing between cellular phone call and hands-free call can be performed by operating the cellular phone directly.
- Transferring methods and operations will be different depending on the type of cellular phone you have.
- For the operation of the cellular phone, see the manual that comes with it.

Sending tones

■ By keypad

This operation cannot be performed while driving.

1 Select “0-9”.

2 Enter the desired number.

■ By selecting “Release Tones”

“Release Tones” appear when a continuous tone signal(s) containing a (w) is registered in the contact list.
This operation can be performed while driving.

1 Select “Release Tones”.

- A continuous tone signal is a character string that consists of numbers and the characters “p” or “w”. (e.g. 056133w0123p#1)
- When the “p” pause tone is used, the tone data up until the next pause tone will be automatically sent after 2 seconds have elapsed. When the “w” pause tone is used, the tone data up until the next pause tone will be automatically sent after a user operation is performed.
- Release tones can be used when automated operation of a phone based service such as an answering machine or bank phone service is desired. A phone number with continuous tone signals can be registered in the contact list.
- Tone data after a “w” pause tone can be operated by voice command during a call.

Transmit volume setting

1 Select “Transmit Volume”.

2 Select the desired level for the transmit volume.

3 Select to display previous screen.

- The sound quality of the voice heard from the other party’s speaker may be negatively impacted.
- “Transmit Volume” is dimmed when mute is on.

Switching calls while a call is in progress

- When there are no calls on hold during a call: “Hold” is displayed. When selected, the current call is placed on hold.

- When there is no current call, but there is a call on hold: “Activate” is displayed. When selected, the system switches to the call that was on hold.
- When there is another call on hold during a call: “Swap Calls” is displayed. When selected, the current call is placed on hold, and the system switches to the call that was on hold.

● This function may not be available depending on the type of cellular phone.

Incoming call waiting

When a call is interrupted by a third party while talking, the incoming screen is displayed.

1 Select “Answer” or press the switch on the steering wheel to start talking with the other party.

- To refuse to receive the call: Select “Decline”.
- Each time “Swap Calls” is selected, the party who is on hold will be switched.

● This function may not be available depending on the type of Bluetooth® phone.

Bluetooth® phone message function

Received messages can be forwarded from the connected Bluetooth® phone, enabling checking and replying using the system.

Depending on the type of Bluetooth® phone connected, received messages may not be transferred to the system.

If the phone does not support the message function, this function cannot be used. Even when the supported phone is used, reply function may not be used.

Displaying the message screen

1 Display the phone top screen. (→P.114)

2 Select “Message”.

- A confirmation message appears when the “Automatic Message Transfer” function is set to off (→P.138), select “Yes”.

3 Check that the message screen is displayed.

“Phone”: Select to change to phone mode.

- The account name is displayed on the left side of

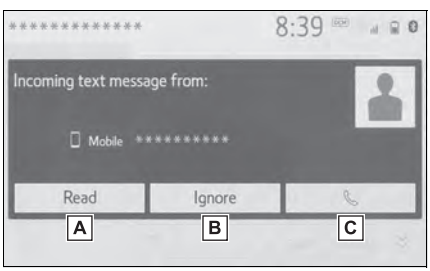
screen.

- Account names are the names of the accounts that exist on the currently connected phone.
- The following functions can be used on message function:

• Receiving a message (→P.126)
• Checking messages (→P.126)
• Replying to a message (dictation reply) (→P.127)
• Replying to a message (quick reply) (→P.128)
• Calling the message sender (→P.128)
• Message settings (→P.138)

Receiving a message

When an e-mail/SMS/MMS is received, the incoming message screen pops up with sound and is ready to be operated on the screen.



A Select to check the message.

B Select to not open the message.

C Select to call the message sender.

- Depending on the type of Bluetooth® phone used for receiving messages, or its registration status with the system, some information may not be displayed.
- The pop-up screen is separately available for incoming e-mail and SMS/MMS messages under the following conditions:

E-mail:
• "Incoming E-mail Display" is set to "Full Screen". (→P.131)
• "E-mail Notification Pop-up" is set to on. (→P.131)

SMS/MMS:
• "Incoming SMS/MMS Display" is set to "Full Screen". (→P.131)
• "SMS/MMS Notification Pop-up" is set to on. (→P.131)

- Depending on the type of Bluetooth® phone being connected, E-Mail function cannot be used via Bluetooth®.

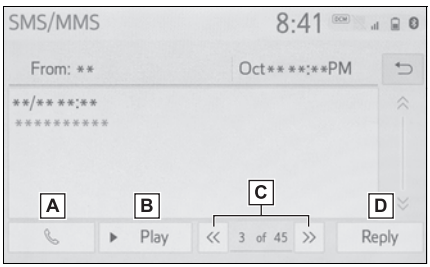
Checking received messages

1 Display the message screen. (→P.125)

2 Select a desired account name.

3 Select the desired message from the list.

4 Check that the message is displayed.



A Select to call the message sender.

B Select to have messages read out.
To cancel this function, select “Stop”.
When “Automatic Message Readout” is set to on, messages will be automatically read out. (→P.138)

C Select to display the previous or next message.

D This function can be chosen the method to reply message with “Dictation” or “Quick Message”.

- Reading a text message is not available while driving.
- Depending on the type of Bluetooth® phone being connected, this function cannot be used.
- Depending on the type of Bluetooth® phone being connected, it may be necessary to perform additional steps on the phone.
- Messages are displayed in the appropriate connected Bluetooth® phone’s registered mail address folder. Select the desired folder to be displayed.
- Only received messages on the connected Bluetooth® phone can be displayed.
- The text of the message is not displayed while driving.
- Turn the “POWER VOLUME” knob, or use the volume control switch on the steering wheel to adjust the message read out volume.
- “Subject:” field is not shown on SMS case.
- E-mail only: Select “Mark Unread” or “Mark Read” to mark mail unread or read on the message screen.
This function is available when “Update Message Read Status on Phone” is set to on. (→P.138)

Replying to a message (dictation reply)*

*: If equipped

1 Display the message screen. (→P.125)

2 Select the desired message from the list.

3 Select “Reply”.

4 Select “Dictation”.

5 When the “Say Your Message” screen is displayed, speak message that you want to send.

6 Select “Send” to send message.

“Cancel”: Select to cancel sending the message.

“Retry”: Select to retry speaking message that you want to send.

- While the message is being sent, a sending message screen is displayed.

7 Check that a confirmation screen is displayed when the operation is complete.

- If an error message is displayed, follow the guidance on the screen to try again.

Replying to a message (quick reply)

15 messages have already been stored.

1 Display the message screen. (→P.125)

2 Select the desired message from the list.

3 Select “Reply”.

4 Select “Quick Message”.

5 Select the desired message.

: Select to edit the message. (→P.128)

6 Select “Send”.

“Cancel”: Select to cancel sending the message.

- While the message is being sent, a sending message screen is displayed.

7 Check that a confirmation screen is displayed when the operation is complete.

- If an error message is displayed, follow the guidance on the screen to try again.

- Depending on the type of Bluetooth® phone, reply function is not available.

■ Editing quick reply messages

This operation cannot be performed while driving.

1 Select corresponding to the desired message to edit.

2 Select “OK” when editing is completed.

- To reset the edited quick reply messages, select “Default”.

Calling the message sender

Calls can be made to an e-mail/SMS/MMS message sender’s phone number.

This operation can be performed while driving.

■ Calling from e-mail/SMS/MMS message display

1 Display the message screen. (→P.125)

2 Select the desired message.

3 Select , or press the switch on the steering wheel.

- If there are 2 or more phone numbers, select the desired number.

4 Check that the dialing screen is displayed.

■ Calling from a number within a message

Calls can be made to a number identified in a message's text area.

This operation cannot be performed while driving.

1 Display the message screen. (→P.125)

2 Select the desired message.

3 Select the text area.

- Identified phone numbers contained in the message are displayed in blue text.

4 Select the desired number.

5 Check that the dialing screen is displayed.

- A series of numbers may be recognized as a phone number. Additionally, some phone numbers may not be recognized, such as those for other countries.

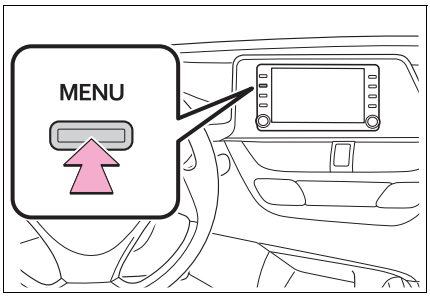
■ Calling from the incoming message screen

For detail, refer to "Receiving a message". (→P.126)

Phone settings

Displaying the phone settings screen

1 Press the “MENU” button.

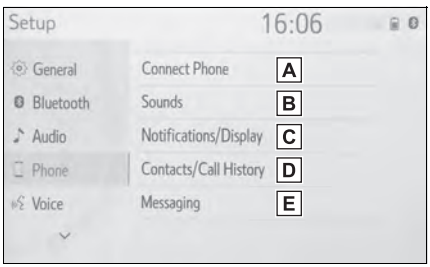


2 Select “Setup”.

3 Select “Phone”.

4 Select the desired item to be set.

Phone settings screen



A Connecting a Bluetooth® device and editing the Bluetooth® device information (→P.32, 34)

B Sound settings* (→P.130)

C Notifications/display settings* (→P.131)

D Contact/call history settings* (→P.132)

E Message settings* (→P.138)

*: This operation cannot be performed while driving.

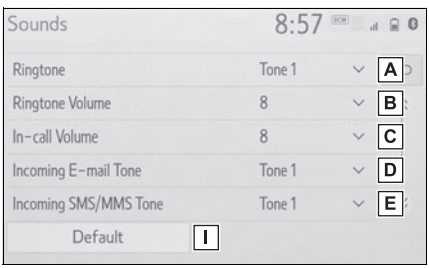
Sounds settings screen

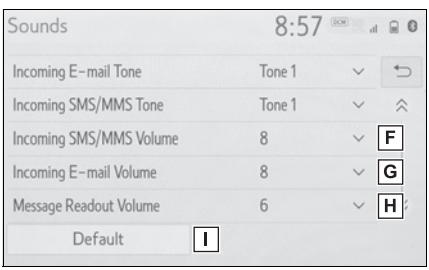
The call and ringtone volume can be adjusted. A ringtone can be selected.

1 Display the phone settings screen. (→P.130)

2 Select “Sounds”.

3 Select the desired item to be set.





A Select to set the desired ringtone.

B Select “-” or “+” to adjust the ringtone volume.

C Select “-” or “+” to adjust the

default volume of the other party's voice.

D Select to set the desired incoming e-mail tone.

E Select to set the desired incoming SMS/MMS tone.

F Select "-" or "+" to adjust the incoming SMS/MMS tone volume.

G Select "-" or "+" to adjust the incoming e-mail tone volume.

H Select "-" or "+" to adjust the message readout volume.

I Select to reset all setup items.

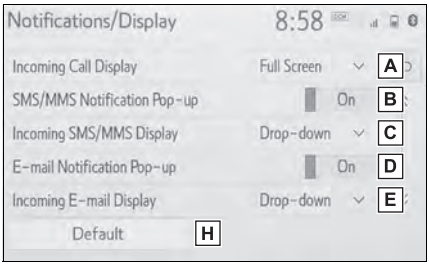
● Depending on the type of Bluetooth® phone, certain functions may not be available.

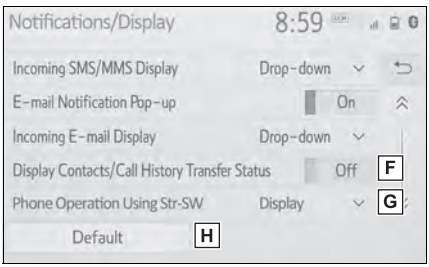
Notifications/display settings screen

1 Display the phone settings screen. (→P.130)

2 Select "Notifications/Display".

3 Select the desired item to be set.





A Select to change the incoming call display.

"Full Screen": When a call is received, the incoming call screen is displayed and can be operated on the screen.
"Drop-down": A message is displayed at the top of the screen.

B Select to set the SMS/MMS notification pop-up on/off.

C Select to change the incoming SMS/MMS display.

"Full Screen": When an SMS/MMS message is received, the incoming SMS/MMS display screen is displayed and can be operated on the screen.
"Drop-down": When an SMS/MMS message is received, a message is displayed at the top of the screen.

D Select to set the e-mail notifi-

cation pop-up on/off.

E Select to change the incoming e-mail display.

“Full Screen”: When an e-mail is received, the incoming e-mail display screen is displayed and can be operated on the screen.
“Drop-down”: When an e-mail is received, a message is displayed at the top of the screen.

F Select to set display of the contact/history transfer completion message on/off.

G The phone top screen can be set to be displayed on the multi-information display or system screen.

H Select to reset all setup items.

● Depending on the type of Bluetooth® phone, these functions may not be available.

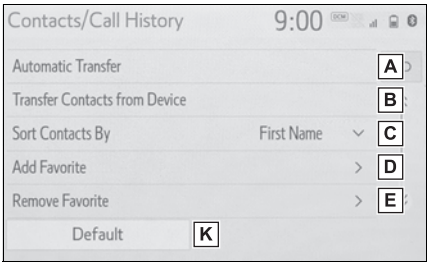
Contacts/Call history settings screen

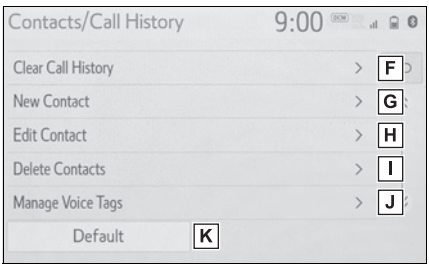
Contacts can be transferred from a Bluetooth® phone to this system. Contacts and favorites can be added, edited and deleted. Also, the call history can be deleted.

1 Display the phone settings screen. (→P.130)

2 Select “Contacts/Call History”.

3 Select the desired item to be set.





A For PBAP compatible Bluetooth® phones: Select to change the contact/history transfer settings. (→P.133)

B Select to update contacts from the connected device. (→P.134)

C Select to sort contacts by the first name or last name field.

D Select to add contacts to the favorites list. (→P.136)

E Select to delete contacts from the favorites list. (→P.137)

F Select to clear the call history.*

G Select to add new contacts to

the contact list.* (→P.135)

H Select to edit contacts in the contact list.* (→P.136)

I Select to delete contacts from the contact list.* (→P.136)

J Select to set the voice tags. (→P.137)

K Select to reset all setup items.

*: For PBAP compatible Bluetooth® phones, this function is available when "Automatic Transfer" is set to off. (→P.133)

- Depending on the type of Bluetooth® phone, certain functions may not be available.
- Contact data is managed independently for every registered phone. When one phone is connected, another phone's registered data cannot be read.

Setting automatic contact/history transfer

The automatic contact/history function is available for PBAP compatible Bluetooth® phones only.

1 Select "Automatic Transfer".

2 Select the desired item to be set.

A Select to set automatic contact/history transfer on/off. When set to on, the phone's contact data and history are automatically transferred.

B Select to update contacts from the connected phone. (→P.133)

C Select to set the transferred contact image display on/off. Only when the vehicle is not moving, the contact image can be displayed.

D Select to reset all setup items.

Updating contacts from phone

1 Select "Update Now".

- Contacts are transferred automatically.

2 Check that a confirmation screen is displayed when the operation is complete.

- This operation may be unnecessary depending on the type of Bluetooth® phone.

- If another Bluetooth® device is connected when transferring contact data, depending on the phone, the connected Bluetooth® device may need to be disconnected.
- Depending on the type of Bluetooth® phone being connected, it may be necessary to perform additional steps on the phone.

■ Updating the contacts in a different way (from the call history screen)*

1. Display the phone top screen. (→P.114)
2. Select “History” and select a contact not yet registered in the contact list.
3. Select “Update Contact”.
4. Select the desired contact.
5. Select a phone type for the phone number.

*: For PBAP compatible Bluetooth® phones, this function is available when “Automatic Transfer” is set to off. (→P.133)

Transfer contacts from device

- When an Android Auto connection is established, this function will be unavailable.

From phone (OPP compatible Bluetooth® phones only)

▶ When the contact is not registered

1. Select “Transfer Contacts from Device”.
2. Select “From Phone (Bluetooth)”.
3. Transfer the contact data to the system using a Bluetooth® phone.

- This operation may be unnecessary depending on the type of Bluetooth® phone.
- To cancel this function, select “Cancel”.

4. Check that a confirmation screen is displayed when the operation is complete.

▶ When the contact is registered

1. Select “Transfer Contacts from Device”.
2. Select “From Phone (Bluetooth)”.
3. Select “Replace Contacts” or “Add Contact”.

“Replace Contacts”: Select to transfer the contact from the connected cellular phone and replace the current one.

“Add Contact”: Select to transfer the desired contact data from the connected cellular phone to add to the current one.

4 Transfer the contact data to the system using a Bluetooth® phone.

- This operation may be unnecessary depending on the type of Bluetooth® phone.
- To cancel this function, select “Cancel”.

5 Check that a confirmation screen is displayed when the operation is complete.

From USB device

Backed-up contact data (“vCard” formatted) can be transferred from USB device or Bluetooth® phone to this system.

1 Connect a USB device. (→P.62)

2 Select “Transfer Contacts from Device”.

3 Select “From USB”.

4 Select “USB 1” or “USB 2” when the multiple USB devices are connected. If a USB device is connected, skip this procedure.

5 Select “Replace Contacts” or “Add Contact”. If the contact is already registered, skip this procedure.

“Replace Contacts”: Select to transfer the contact from the connected USB device or Bluetooth® phone and replace the current one.

“Add Contact”: Select to transfer the desired contact data from the connected USB device or Bluetooth® phone to add to the current one.

6 Select a desired file from vCard file list.

7 Check that a confirmation screen is displayed when the operation is complete.

- Depending on the type of Bluetooth® phone used and number of files, it may take time to display vCard file lists and download contacts.
- Downloading may not complete correctly in the following cases:
  - If the engine switch is turned off during downloading.
  - If the USB device or Bluetooth® phone is removed before downloading is complete.

Registering a new contact to the contacts list

New contact data can be registered.

Up to 4 numbers per person can be registered. For PBAP compatible Bluetooth® phones, this function is available when “Automatic Transfer” is set to off. (→P.132)

1 Select “New Contact”.

2 Enter the name and select “OK”.

3 Enter the phone number and select “OK”.

4 Select the phone type for the phone number.

5 To add another number to this contact, select “Yes”.

■ **Registering a new contact in a different way (from the call history screen)**

1 Display the phone top screen. (→P.114)

2 Select “History” and select a contact not yet registered in the contact list.

3 Select “Add to Contacts”.

4 Follow the steps in “Registering a new contact to the contacts list” from step **2**. (→P.135)

Editing the contact data

For PBAP compatible Bluetooth® phones, this function is available when “Automatic Transfer” is set to off. (→P.132)

1 Select “Edit Contact”.

2 Select the desired contact.

3 Select next to the name or desired number.

4 Enter the name or the phone number and select “OK”.

Deleting the contact data

For PBAP compatible Bluetooth® phones, this function is available when “Automatic Transfer” is set to off. (→P.132)

1 Select “Delete Contacts”.

2 Select the desired contact and select “Delete”.

3 Select “Yes” when the confirmation screen appears.

- Multiple data can be selected and deleted at the same time.
- When a Bluetooth® phone is deleted, the contact data will be deleted at the same time.

Favorites list setting

Up to 15 contacts (maximum of 4 numbers per contact) can be registered in the favorites list.

■ **Registering the contacts in the favorites list**

1 Select “Add Favorite”.

2 Select the desired contact to add to the favorites list.

- Dimmed contacts are already stored as a favorite.

3 Check that a confirmation screen is displayed when the operation is complete.

▶ When 15 contacts have already been registered to the favorites list

1 When 15 contacts have already been registered to the favorites list, a registered contact needs to be replaced. Select “Yes” when the confirmation screen appears to replace a contact.

2 Select the contact to be replaced.

3 Check that a confirmation screen is displayed when the operation is complete.

■ **Registering contacts in the favorites list in a different way (from the contact details screen)**

1 Display the phone top screen. (→P.114)

2 Select “Contacts” and select the desired contact.

3 Select “Add Favorite”.

4 Check that a confirmation screen is displayed when the operation is complete.

■ **Deleting the contacts in the favorites list**

1 Select “Remove Favorite”.

2 Select the desired contacts and select “Remove”.

3 Select “Yes” when the confirmation screen appears.

4 Check that a confirmation screen is displayed when the operation is complete.

■ **Deleting contacts in the favorites list in a different way (from the contact details screen)**

1 Display the phone top screen. (→P.114)

2 Select “Favorites” or “Contacts” and select the desired contact to delete.

3 Select “Remove Favorite”.

4 Select “Yes” when the confirmation screen appears.

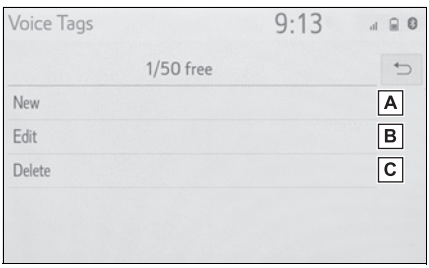
5 Check that a confirmation screen is displayed when the operation is complete.

Setting voice tags

Calls can be made by saying the voice tag of a registered contact in the contact list. (→P.96)

1 Select “Manage Voice Tags”.

2 Select the desired item to be set.



A Select to register a new voice tag. (→P.137)

B Select to edit a voice tag. (→P.138)

C Select to delete a voice tag. (→P.138)

■ **Registering a voice tag**

Up to 50 voice tags can be registered.

1 Select “New”.

2 Select the desired contact to register a voice tag for.

3 Select “REC” and record a voice tag.

- When recording a voice tag, do so in a quiet area.

“Play”: Select to play the voice tag.

4 Select “OK” when voice tag registration is complete.

■ Editing a voice tag

1 Select “Edit”.

2 Select the desired contact to edit.

3 Follow the steps in “Registering a voice tag” from step 3. (→P.137)

■ Deleting the voice tag

1 Select “Delete”.

2 Select the desired contact and select “Delete”.

3 Select “Yes” when the confirmation screen appears.

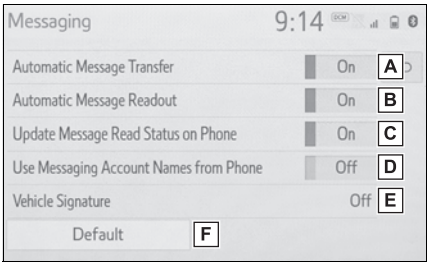
- Multiple data can be selected and deleted at the same time.
- Voice tags are deleted when the set language of the system is changed. (→P.51)

Message settings screen

1 Display the phone settings screen. (→P.130)

2 Select “Messaging”.

3 Select the desired item to be set.



A Select to set automatic message transfer on/off.

B Select to set automatic message readout on/off.

C Select to set updating message read status on phone on/off.

D Select to set display of messaging account names on the message screen on/off.
When set to on, messaging account names used on the cellular phone will be displayed.

E Select to set adding the vehicle signature to outgoing messages on/off.
The vehicle signature can be edited. (→P.139)

F Select to reset all setup items.

- Depending on the phone, these functions may not be available.

Vehicle signature settings

1 Select “Vehicle Signature”.

2 Select the desired item to be set.

A Select to set adding the vehicle signature to outgoing messages on/off.

B Select to edit the vehicle signature. (→P.139)

C Select to reset all setup items.

■ Editing vehicle signature

1 Select “Edit Vehicle Signature”.

2 Enter desired signature with using keyboard.

3 Select “OK”.

4 Select “OK” on the confirmation screen, or select “Edit Again” when it needs to amend.

Troubleshooting

If there is a problem with the hands-free system or a Bluetooth® device, first check the table below.

Troubleshooting

■ When using the hands-free system with a Bluetooth® device

The hands-free system or Bluetooth® device does not work.

Likely cause	Solution
The connected device may not be a compatible Bluetooth® cellular phone.	For a list of specific devices which operation has been confirmed on this system, check with your Toyota dealer or the following website: https://www.toyota.com/audio-multimedia in the United States, https://www.toyota.ca/connected in Canada, and http://www.toyotapr.com/audio-multimedia in Puerto Rico
The Bluetooth® version of the connected cellular phone may be older than the specified version.	Use a cellular phone with Bluetooth® version 2.0 or higher (recommended: Ver. 4.2). (→P.30)

■ When registering/connecting a cellular phone

A cellular phone cannot be registered.

Likely cause	Solution
An incorrect passcode was entered on the cellular phone.	Enter the correct passcode on the cellular phone.
The registration operation has not been completed on the cellular phone side.	Complete the registration operation on the cellular phone (approve registration on the phone).
Old registration information remains on either this system or the cellular phone.	Delete the existing registration information from both this system and the cellular phone, then register the cellular phone you wish to connect to this system. (→P.34)

A Bluetooth® connection cannot be made.

Likely cause	Solution
Another Bluetooth® device is already connected.	Manually connect the cellular phone you wish to use to this system. (→P.32)
Bluetooth® function is not enabled on the cellular phone.	Enable the Bluetooth® function on the cellular phone.
Automatic Bluetooth® connection on this system is set to off.	Set automatic Bluetooth® connection on this system to on when the engine switch is in ACC or ON. (→P.36)
Preferred device settings function on this system is set to on.	Set preferred device settings function on this system to off. (→P.37)
	Set the desired cellular phone to the highest automatic connection priority. (→P.37)

■ When making/receiving a call

A call cannot be made/received.

Likely cause	Solution
Your vehicle is in a area.	Move to where no longer appears on the display.

■ When using the phonebook

Phonebook data cannot be transferred manually/automatically.

Likely cause	Solution
The profile version of the connected cellular phone may not be compatible with transferring phonebook data.	For a list of specific devices which operation has been confirmed on this system, check with your Toyota dealer or the following website: https://www.toyota.com/audio-multimedia in the United States, https://www.toyota.ca/connected in Canada, and http://www.toyotapr.com/audio-multimedia in Puerto Rico
Automatic contact transfer function on this system is set to off.	Set automatic contact transfer function on this system to on. (→P.133)
Passcode has not been entered on the cellular phone.	Enter the passcode on the cellular phone if requested (default passcode: 1234).
Transfer operation on the cellular phone has not completed.	Complete transfer operation on the cellular phone (approve transfer operation on the phone).

Phonebook data cannot be edited.

Likely cause	Solution
Automatic contact transfer function on this system is set to on.	Set automatic contact transfer function on this system to off. (→P.133)

■ When using the Bluetooth® message function

Messages cannot be viewed.

Likely cause	Solution
Message transfer is not enabled on the cellular phone.	Enable message transfer on the cellular phone (approve message transfer on the phone).
Automatic transfer function on this system is set to off.	Set automatic transfer function on this system to on. (→P.133)

New message notifications are not displayed.

Likely cause	Solution
Notification of SMS/MMS/E-mail reception on this system is set to off.	Set notification of SMS/MMS/E-mail reception on this system to on. (→P.131)
Automatic message transfer function is not enabled on the cellular phone.	Enable automatic transfer function on the cellular phone.

■ In other situations

The Bluetooth® connection status is displayed at the top of the screen each time the engine switch is in ACC or ON.

Likely cause	Solution
Connection confirmation display on this system is set to on.	To turn off the display, set connection confirmation display on this system to off. (→P.37)

Even though all conceivable measures have been taken, the symptom status does not change.

Likely cause	Solution
The cellular phone is not close enough to this system.	Bring the cellular phone closer to this system.
Radio interference has occurred.	Turn off Wi-Fi® devices or other devices that may emit radio waves.
The cellular phone is the most likely cause of the symptom.	Turn the cellular phone off, remove and reinstall the battery pack, and then restart the cellular phone.
	Enable the cellular phone's Bluetooth® connection.
	Disable the Wi-Fi® connection of the cellular phone.
	Stop the cellular phone's security software and close all applications.
	Before using an application installed on the cellular phone, carefully check its source and how its operation might affect this system.

- For details, refer to the owner's manual that came with the cellular phone.

7-1. Connected Services overview

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Connected Services*

*: This function is not made available in some countries or areas.

Connected services includes Toyota apps, Wi-Fi® hotspot, Safety Connect and Remote Connect.

Functional overview

- The functions included are classified into the following four types.

- Type A: Function achieved by using a smartphone or an embedded cellular device in the vehicle (DCM: Data Communication Module) and the system
- Type B: Function achieved by using DCM and the system
- Type C: Function achieved by using DCM
- Type D: Function achieved by using DCM and a smartphone

Function	Type
Toyota apps	Type A
Wi-Fi® hotspot	Type B
Safety Connect	Type C
Remote Connect	Type D

- Connected services functionality is dependent upon network reception level and signal strength.
- Each function is available in the following areas:

- Toyota apps is available in the contiguous United States, Washington D.C., Alaska, Hawaii, the United States Virgin Islands, Puerto Rico and Canada.
- Wi-Fi® hotspot is available in the contiguous United States, Washington D.C., Alaska and Hawaii.
- Wi-Fi® hotspot is not available in Puerto Rico, Canada, and the United States Virgin Islands.
- Safety Connect is available in the contiguous United States, Washington D.C., Alaska, Hawaii, the United States Virgin Islands, Puerto Rico and Canada.
- Remote Connect is available in the contiguous United States, Washington D.C., Alaska, Hawaii, the United States Virgin Islands, Puerto Rico and Canada.

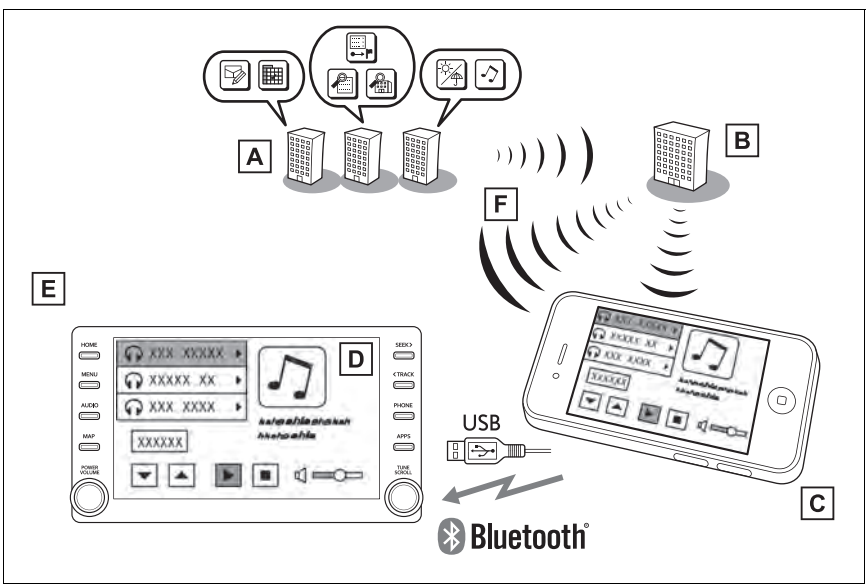
Type A: Function achieved by using a smartphone or DCM

Of the functions included with connected services, the Toyota apps rely on the use of a smartphone or DCM.

- Using a smartphone
- Toyota audio multimedia system enables applicable apps installed on a smartphone to be displayed on and operated from the screen via Bluetooth®.
- Via DCM
- Toyota audio multimedia system enables applicable apps installed on the system to be displayed on and operated from the screen.

A few settings must be performed before Toyota apps can be used. (→P.149)

By using a smartphone or DCM



A Content provider

Provides contents to the application server.

B Application server

Provides applications to the system or a smartphone.

C Smartphone*

Using the Toyota mobile application, communication is relayed between the system, application server and content provider.

D Applications

Display usable content from the content providers on the screen using the data connection of the connected smartphone or DCM.

E System

Content received, via a smartphone or DCM, from content provider servers is displayed on the screen. The system is equipped with an application player to run applications.

F Via DCM

*: For known compatible phones, refer to https://www.toyota.com/connected-services in the United States, https://www.toyota.ca/connected in Canada, and http://www.toyotapr.com/connected-services in Puerto Rico.

Before using the function

The required operations to activate applications and connect a smartphone to the system, and the registration steps for the connected services are explained in this section.

■ Subscription

- Toyota apps do not require an activation fee or monthly recurring fees.
- Services requiring a separate contract can also be used.*

*: For details, refer to https://www.toyota.com/connected-services or call 1-800-331-4331 in the United States, https://www.toyota.ca/connected or call 1-888-869-6828 in Canada, and http://www.toyotapr.com/connected-services or call 1-877-855-8377 in Puerto Rico.

■ Availability of function

- Toyota apps is available in the contiguous United States, Washington D.C., Alaska, Hawaii, the United States Virgin Islands, Puerto Rico and Canada.

● Data usage fees may apply while using Toyota apps. Confirm data usage fees before using this function.

- For details regarding operation of the Toyota apps, refer to https://www.toyota.com/connected-services in the United States, https://www.toyota.ca/connected in Canada, and http://www.toyotapr.com/connected-services in Puerto Rico.
- These functions are not made available in some countries or areas. Availability of functions of the Toyota apps is dependent on network reception level.

■ Initializing personal data

The personal data used in applications can be reset. (→P.54)

- The following personal data can be deleted and returned to their default settings:

• Downloaded contents

• Radio stations that were listened to

- Once initialized, the data and settings will be erased. Pay much attention when initializing the data.

Preparation before using Toyota mobile application

■ Settings required to use Toyota mobile application

Perform the settings in the following order.

1 Download the Toyota mobile application to your smartphone.

2 Open the Toyota mobile application on your smart phone and follow instructions. Bluetooth® Pairing is required.

In order to use Toyota mobile application, the following must first be performed:

- Register a Bluetooth® phone with the hands-free system. (→P.27)

- Applications can only be used when the Toyota mobile application has been downloaded to your smartphone, and the application is running.
- Toyota mobile application operational procedures can also be confirmed by visiting https://www.toyota.com/connected-services in the United States, https://www.toyota.ca/connected in Canada, and http://www.toyotapr.com/connected-services in Puerto Rico.
- If a Toyota mobile application is used while iPod audio/video is being played back, system operation may become unstable.

Type B: Function achieved by using DCM and the system*

*: Vehicles equipped with DCM

The functionality of Wi-Fi® hotspot is made possible through the shared work of the DCM and the system.

These services are available by subscription on select, telematics hardware-equipped vehicles and supported by the Toyota response center, which operates 24 hours a day, 7 days a week.

For details about Wi-Fi® hotspot: →P.39

Before using the function

Subscription

- After you have signed the Telematics Subscription Service Agreement and are enrolled, you can begin receiving services. A variety of subscription terms are available. Contact your Toyota dealer, or call 1-800-331-4331 in the United States, 1-888-869-6828 in Canada, and 1-877-855-8377 in Puerto Rico, for further subscription details. (→P.148)

Availability of functions

- Wi-Fi® hotspot is available in the contiguous United States, Washington D.C., Alaska and Hawaii.
- Wi-Fi® hotspot is not available in Puerto Rico, Canada, and the United States Virgin Islands.

Type C: Function achieved by using DCM*

*: Vehicles equipped with DCM

The functionality of Safety Connect is made possible by the use of a DCM.

For details, refer to "OWNER'S MANUAL".

- Free/Open Source Software Information
  This product contains Free/Open Source Software (FOSS).
  The license information and/or the source code of such FOSS can be found at the following URL.
  https://www.denso.com/global/en/opensource/dcm/toyota/
- Exposure to radio frequency signals:
  The Toyota audio multimedia system installed in your vehicle includes a low power radio transmitter and receiver. The system receives and also sends out radio frequency (RF) signals.
- In August 1996, the Federal Communications Commission (FCC) adopted RF exposure guidelines with safety levels for mobile wireless phones. Those guidelines are consistent with the safety standards previously set by both U.S. and international standards bodies.
  - ANSI (American National Standards Institute) C95.1 [1992]
  - NCRP (National Council on Radiation Protection and Measurement) Report 86 [1986]
  - ICNIRP (International Commission on Non-Ionizing Radiation Protection) [1996]
- These standards are based on comprehensive and periodic evaluations of the relevant scientific literature. Over 120 scientists, engineers, and physicians from universities, government health agencies, and industry reviewed the available body of research to develop the ANSI Standard (C95.1).
- The design of Toyota audio multimedia system complies with the FCC guidelines in addition to those standards.
- Contact with the Toyota response center is dependent upon the telematics device being in operative condition, cellular connection availability, navigation map data, and GPS satellite signal reception, which can limit the ability to reach the Toyota response center or receive support. Enrollment and Telematics Subscription Service Agreement required. A variety of subscription terms are available; charges vary by subscription term selected.
- The Toyota response center offers support in multiple languages.
- Select Safety Connect-subscribed vehicles are capable of communicating vehicle information. Please see the terms and conditions for additional details. Owners who do not wish to have their vehicle transmit this information can opt out at the time of enrollment or by calling 1-800-331-4331 in the United States, 1-888-869-6828 in Canada, and 1-877-855-8377 in Puerto Rico, and following the prompts for Safety Connect.
- For further details about the service, contact your Toyota dealer.
- Toyota audio multimedia functions are not subject to section 255 of the Telecommunications Act and the system is not TTY compatible.

● Certification

▶ For vehicles sold in the U.S.A., Canada and Puerto Rico

FCC ID: JOYDA39
IC: 574B-DA39

FCC/IC WARNING:
Changes or modifications not expressly approved by the manufacture could void the user's authority to operate the equipment.
This device complies with Part 15 of the FCC Rules and Industry Canada license-exempt RSS standards. Operation is subject to the following two conditions:
(1) this device may not cause harmful interference, and
(2) this device must accept any interference, including interference that may cause undesired operation of the device.
This equipment complies with IC RSS-102 radiation exposure limits set forth for uncontrolled environment.
The antennas used for this transmitter must be installed to provide a separation distance of least 20cm from all persons.

FCC/IC AVERTISSEMENT:
L'utilisateur est averti que les changements ou modifications non express ément approuvés par le fabricant pourraient annuler l'autorité de l'utilisateur à utiliser l'équipement.
Ce appareil est compatible avec la Partie 15 du règlement FCC et de la Licence de l'industrie canadienne et des normes exemptes de RSS. Opé ration soumise aux deux conditions suivantes :
(1) ce appareil ne doit pas causer des interférences nuisibles, et
(2) cet appareil doit accepté toutes les interférences, y compris les interférences qui peuvent entraîner un fonctionnement indésirable de l'appareil.
Cet appareil est compatible aux limites d'exposition aux radiation IC RSS-102 définies pour un environnement non contrôlé.
Les antennes utilisées pour cet émetteur doivent être installées à une distance d'au moins 20 cm de toutes les personnes.

Type D: Function achieved by using DCM and a smartphone

The functionality of Remote Connect is made possible by the use of a DCM and a smartphone.

For details about these services, refer to https://www.toyota.com/connected-services.

Remote Connect

Remote Connect is a smartphone application that lets you view and remotely control certain aspects of your vehicle.

■ Subscription

- After you sign the Telematics Subscription Service Agreement (see the Safety Connect section in “OWNER’S MANUAL”), download the Remote Connect app from your smartphone’s app store, and register within the app (or enroll and complete registration at the dealer), you can begin using these services.
- A variety of subscription terms are available. Contact your Toyota dealer, or call 1-800-331-4331 for further subscription details.

■ Availability of function

- Remote Connect is available in the contiguous United States, Washington D.C., Alaska, Hawaii, the United States Virgin Islands, Puerto Rico and Canada.

- Availability of functions of the Remote Connect is dependent on network reception level.
- Remote Connect should only be used by authorized users.
- Laws in some communities may require that the vehicle be within view of the user when operating Remote Connect.
  In some states, use of Remote Connect may violate state or local laws. Before using Remote Connect, check your state and local laws.
- Any malfunction of the vehicle should be repaired by your Toyota dealer.
- Remote Connect is designed to work at temperatures above approximately -22°F (-30°C). This specification is related to the Remote Connect operation, but is dependent on the vehicle’s operating temperature range which may be different.
- Content is subject to change without notice.
- Additional information can be found at https://www.toyota.com/connected-services in the United States, https://www.toyota.ca/connected in Canada, and http://www.toyotapr.com/connected-services in Puerto Rico.

WARNING

- Operating Remote Connect incorrectly may lead to unforeseen accidents or malfunctions. Check the vehicle condition and assume full responsibility before using.

Toyota Apps

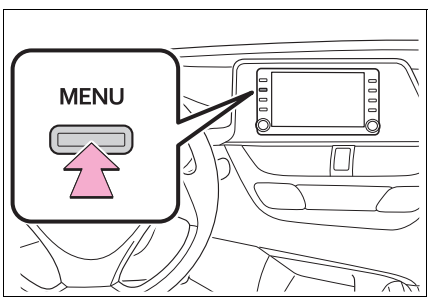
Toyota apps is a function that enables certain apps installed on a smartphone or the system to be displayed on and operated from the system screen. Before the Toyota apps can be used, some setup needs to be performed. (→P.149)

For details about the functions and services provided by each application, refer to https://www.toyota.com/connected-services in the United States, https://www.toyota.ca/connected in Canada, and http://www.toyotapr.com/connected-services in Puerto Rico.

Using Toyota Apps

▶ From the “MENU” button

1 Press the “MENU” button.

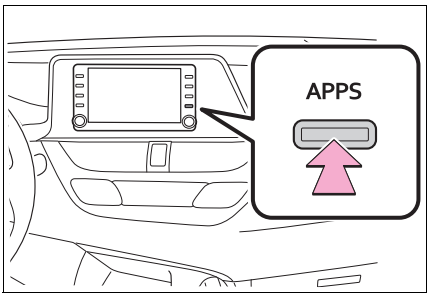


2 Select “Apps”.

3 Follow the steps in “From the “APPS” button” from step 2.

▶ From the “APPS” button

1 Press the “APPS” button.



- If a specific application screen is displayed, press the “APPS” button again.

2 Select the desired application screen button.

APPS: Select to activate an application.

“Update”: Select to update the applications. (→P.155)

2: Displays the number of new notifications for the application

Updating an application

When the Toyota apps is activated, an application may need to be updated. To update an application, it is necessary to download update data and install it.

■ **Downloading update**

If an update is available, “Update” can be selected.

1 Select “Update” on the application screen. (→P.155)

2 Check that downloading starts.

"Download in Background": Select to operate other functions while downloading.

"Cancel": Select to cancel updating.

3 Check that downloading is complete.

"Later": Select to install later. When this screen button is selected, the screen will return to the last displayed screen. To install the update data: (→P.156)

"See Detail": Select to display detailed information on the update data.

"Install": Select to install the update data. Follow the steps "Installing the update data" from step 2. (→P.156)

■ Installing the update data

After the downloading is complete, "Update" will be changed to "Install".

1 Select "Install" on the application screen. (→P.155)

2 Select "Continue".

"Later": Select to postpone the installation of the update data and go back to the previous screen.

3 Check that installing is started.

"Install in Background": Select to operate other functions while installing.

4 Select "OK" after the installing is complete.

● The Toyota apps cannot be operated while installing.

If a message appears on the screen

When problems occur with starting the application player, a message will appear on the screen. Referring to the following items, identify the problem and take the suggested corrective action.

● "When it is safe and legal to do so, please ensure your Toyota mobile application is running and logged in on your phone."

The Toyota mobile application cannot be connected to Bluetooth® SPP.

Refer to https://www.toyota.com/connected-services in the United States, https://www.toyota.ca/connected in Canada, and http://www.toyotapr.com/connected-services in Puerto Rico, to confirm if the phone is Bluetooth® SPP compatible or not, and then activate the Toyota mobile application.

● "Installation failed, please try again"

Installation can be attempted again by changing to the application screen and pressing the "Install" switch.

● "Application download error. Please try again later."

Downloading can be attempted again by checking the communica-

tion status, changing to the application screen and pressing the "Download" switch again.

- "Download error, some Toyota mobile application functions may not work as expected. Please reinitiate the download process."

The Toyota mobile application cannot be connected to Bluetooth® SPP.

Refer to https://www.toyota.com/connected-services in the United States, https://www.toyota.ca/connected in Canada, and http://www.toyotapr.com/connected-services in Puerto Rico, to confirm if the phone is Bluetooth® SPP compatible or not, and then activate the Toyota mobile application.

Please ensure your Toyota mobile application is running and logged in on your phone while vehicle is not moving.

- "To use the services, Toyota mobile application needs to be running on your phone. For more information, please visit toyota.com or call 1-800-331-4331 in the United States, 1-888-869-6828 in Canada, and 1-877-855-8377 in Puerto Rico."

The Toyota mobile application cannot be connected to Bluetooth® SPP.

Refer to https://www.toyota.com/connected-services in the United States, https://www.toyota.ca/connected in Canada, and http://www.toyotapr.com/connected-services in Puerto Rico, to confirm if the phone is Bluetooth® SPP compatible or not, and then activate the Toyota mobile application.

- "Communication unsuccessful. Please try again."

Communication was disconnected.

After a few moments, retry the operation.

Entering keyword operation

A keyword can be entered to an application by the software keyboard or voice recognition function. For details about the functions and services provided by each application, refer to https://www.toyota.com/connected-services in the United States, https://www.toyota.ca/connected in Canada, and http://www.toyotapr.com/connected-services in Puerto Rico.

- The keyboard layout can be changed. (→P.51)

Entering a keyword using the software keyboard

1 Display the application screen. (→P.155)

2 Select the desired application screen button.

3 Select the character entering space.

4 Enter a search term, and then select “OK”.

5 Entering characters will be reflected on the character entering space.

- For details on operating the keyboard: →P.22

Entering a keyword using the voice recognition function

1 Display the application screen. (→P.155)

2 Select the desired application screen button.

3 Press the talk switch. (→P.96)

4 Say the desired keyword.

- Completion of the keyword will be detected automatically.

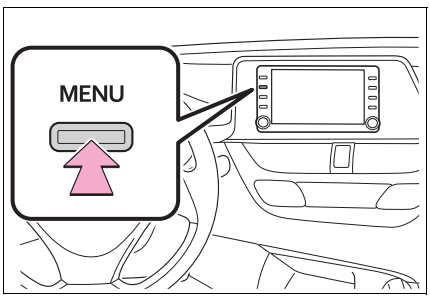
5 Search results will be displayed on the screen.

Toyota Apps settings

Toyota apps settings can be changed.

Displaying the Toyota Apps settings screen

1 Press the “MENU” button.

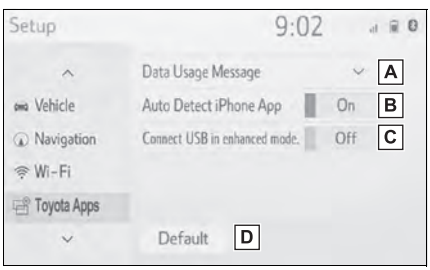


2 Select “Setup”.

3 Select “Toyota Apps”.

4 Select the desired items to be set.

Toyota Apps settings screen



A Select to set the pop up reminder for smartphone data usage. (→P.159)

B Select to detect if an iPhone app is automatically turned on/off.

C Select to turn on/off the enhanced USB connection mode

- When an iPhone is connected while this setting is set to “On”, communication with devices connected to other USB ports may not be possible. Also, depending on the device, charging may not be possible.

D Select to reset all setup items to default setting.

Data usage notification pop-up settings

The data usage notification pop-up, which indicates that the system will use an internet connection, can be enabled/disabled.

1 Display the Toyota apps settings screen. (→P.159)

2 Select “Data Usage Message”.

3 Change the setting as desired.

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For more information about the following items, see the “OWNER’S MANUAL”.

· Fuel consumption

· Vehicle customization settings

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FCC ID: AJDK101, AJDK102
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